



Geneva
PARK DISTRICT

REGULAR SCHEDULED MEETING
December 10, 2018
6:00 p.m.



AGENDA

Call to Order

Roll Call

Hearing of Guests

Reading of Minutes: Regular Scheduled Meeting – November 19, 2018

Claims and Accounts

Treasurer's Report and Superintendent of Finance Report

Approval of the Agenda

CORRESPONDENCE

OLD BUSINESS

Tax Levy Ordinance #2018-07

Vehicle Replacement Request

COMMUNICATIONS

STAFF REPORTS

Manager of Peck Farm Park Interpretive Center

Superintendent of Parks and Properties

Superintendent of Recreation

TEMPORARY ADJOURNMENT TO PUBLIC HEARING – 7:00 P.M.

NEW BUSINESS

2018 Sunset Pool & Mill Creek Pool Surveys

2018 Sunset Pool & Mill Creek Pool Annual Reports

2019 Board Meeting Schedule

EXECUTIVE SESSION

Personnel - (5ILCS 120/2 (c) (1)) *Not Anticipated*

Land Acquisition - (5ILCS 120/2 (c) (5)) *Not Anticipated*

Litigation – (5ILCS 120/2 © (11)) *Not Anticipated*

ADJOURN



Geneva
PARK DISTRICT

PUBLIC HEARING
December 10, 2018
7:00 PM

Agenda

Call to Order

Roll Call

Review Tax Levy Ordinance #2018-07

Hearing of Guests

Adjourn

**GENEVA PARK DISTRICT
REGULAR SCHEDULED MEETING MINUTES
November 19, 2018**

CALL TO ORDER

President VanderVeen called the meeting to order at 7:01 p.m.

ROLL CALL

President VanderVeen called for the roll. Commissioner Peggy Condon, Vice President John Frankenthal, Commissioner Jay Moffat and President Susan VanderVeen answered present. Commissioner Pat Lenski was absent.

Staff members present were Executive Director Sheavoun Lambillotte, Administrative Assistant Amy McConnell, Supt. of Parks & Properties Jerry Culp, Manager of Peck Farm Park Interpretive Center Trish Burns and Director of Marketing Traci Wicks.

Guests: None

Press: None

HEARING OF GUESTS

Executive Director Lambillotte and the Board thanked Traci Wicks, the Director of Marketing and Public Relations, for her 10 years of service to the Park District.

READING OF MINUTES

Commissioner Moffat made a motion to approve the minutes from the Capital Improvement Planning Meeting of October 10, 2018, with the mentioned change in delegates for the IAPD Credentials Certificate; the minutes from the Regular Scheduled Meeting of October 15, 2018; and the minutes from the Recreation Committee Meeting of November 7, 2018 all as presented. Vice President Frankenthal seconded. All ayes. Motion carried.

CLAIMS AND ACCOUNTS

Commissioner Moffat made a motion to approve the claims and accounts as presented. Vice President Frankenthal seconded. All ayes. Motion carried.

TREASURER'S REPORT AND SUPERINTENDENT OF FINANCE REPORT

Supt. of Finance and Personnel Christy Powell reviewed the October Financial reports and shared the timeline for the upcoming limited bond issuance with the board. Commissioner Moffat made a motion to approve the travel expenses for two board members to attend the annual IPRA/IADP Conference January 2019 in the amount of \$1,238.00. Vice President Frankenthal seconded. Roll call vote was taken. Condon-aye, Frankenthal-aye, Moffat-aye, VanderVeen-aye. Four ayes. Motion carried. Commissioner Moffat made a motion to approve the Treasurer's Report and Superintendent of Finance Report as presented. Vice President Frankenthal seconded. All ayes. Motion carried.

APPROVAL OF THE AGENDA

Commissioner Condon made a motion to approve the agenda as presented. Commissioner Moffat seconded. All ayes. Motion carried.

CORRESPONDENCE

Press Book and a letter from a Geneva resident about the sale of pool passes through Groupon.

STAFF PRESENTATION

Director of Marketing Traci Wicks gave a presentation on social media and web based marketing for the district.

OLD BUSINESS

TAX LEVY ORDINANCE #2018-07 (2nd Draft)

The first draft of the tax levy ordinance was presented at the October Board meeting and it remains unchanged. The public hearing regarding the tax levy will be held at 7:00 p.m. on December 10th during the regularly scheduled board meeting. The legal notice for the meeting is published in late November.

PECK FARM RESTROOM PROJECT BID RESULTS

Supt. Jerry Culp reviewed the bid results with the board. The board and staff reviewed the base bid and the alternate options. Commissioner Moffat made a motion to approve the base bid of \$234,700 and Alternates 1A, 1B and 2 from Lite Construction, totaling \$344,700. Commissioner Condon seconded. All ayes. Motion carried.

Vice President Frankenthal left the meeting at 8 p.m.

COMMUNICATIONS

Director Lambillotte informed the board that staff are in the process of updating the district's short and long range goals and objectives, as well as, the CIP budget.

Staff met with the new Chamber of Commerce Director to discuss future partnership opportunities for both agencies.

A meeting was held with staff to continue to develop the district's mission, vision and value statements.

The first planning meeting was held with the GPD Foundation and the NRC to begin planning for their partnership on the Wine, Cheese and Trees fundraising event.

FUTURE MEETINGS

Regular Scheduled Meeting	December 10	6:00 P.M.
Public Hearing – Tax Levy	December 10	7:00 P.M.
Foundation Regular Scheduled Meeting	January 15, 2019	7:00 P.M.

STAFF REPORTS

SUPERINTENDENT OF RECREATION

Director Lambillotte reviewed the report. She mentioned that we recently successfully completed all of our Halloween events and a lot of fun was had. The Zombie Apocalypse event saw a decrease in attendance this year and staff are brainstorming ideas to replace this event for next year. Ideas were discussed amongst the board and staff. On the horizon we have the Polar Express Story Train event that continues to be very popular. The newly designed winter brochure is out to print. CSI: Christmas Scene Investigators and the Holiday Variety Show are both in rehearsals for December performances. The SPRC & SRFC membership & revenue figures for BestLife Fitness were reviewed.

MANAGER OF PECK FARM PARK INTERPRETIVE CENTER

Manager of Peck Farm Park Trish Burns reviewed her report. The natural areas management plan has been updated and includes the most up to date prescribed burn schedule. The volunteer appreciation dinner will be at Peck on 12/5 at 5:30 PM & Ms. Burns invited the Board to attend. Our newest event, Christmas on the Farm, will be on 12/15.

SUPERINTENDENT OF PARKS AND PROPERTIES

Supt. of Parks & Properties Jerry Culp reviewed his report. Staff is finishing up with mowing, working on leaf cleanup, continuing with tree trimming and will be aerating and over-seeding. Staff have a new winter storm management plan in place that includes using less salt and pretreating the areas to prevent ice accumulation prior to a snow/ice event. The infields at Eagle Brook and Don Forni Park are both currently being renovated. The west side pollinator beds have all been installed. This winter the ice rinks will be moved to a turf area at both the Mill Creek Pool and Wheeler Park locations.

RECREATION COMMITTEE MEETING REPORT

Director Lambillotte reviewed the Recreation Committee Meeting report and recommendations. The Committee included board members Susan VanderVeen and Jay Moffat, as well as, all Recreation staff. She discussed the highlights of the spring and summer programs. Separate reports were presented with revenue and expenditure breakdowns for 2018 Spring & Summer programs, and 2018 Summer Day Camp. Recommendations were presented. Commissioner Moffat made a motion to approve the Recreation Committee Report for Spring and Summer 2018 and recommendations for 2019 as presented. Commissioner Condon seconded. All ayes. Motion carried.

6TH STREET PARK INTERGOVERNMENTAL LEASE AGREEMENT

The new intergovernmental agreement between the Library and the Park District was presented to the Board for approval. Commissioner Moffat suggested that a memorandum of understanding be drafted to include the Library's long term intentions of continuing the agreement due to the Park District's expenditures in installing the new park at the location. Commissioner Moffat made a motion to approve the 6th Street Park Intergovernmental Lease Agreement between the Library and Park District as presented. Commissioner Condon seconded. All ayes. Motion carried.

SURVEYS-FALL EVENTS

Survey results from Halloween HayDay, the Harvest Hustle and Zombie Apocalypse were shared with the Board. Overall we had a great return on the surveys and very positive comments from the participants.

EXECUTIVE SESSION

At 8:35 p.m., Commissioner Moffat made a motion to go into Executive Session for the purpose of reviewing executive session minutes, litigation and land acquisition. Commissioner Condon seconded. All ayes. Motion carried.

At 9:02 p.m. the Board returned to the Regular meeting from executive session. Commissioner Moffat made a motion to accept the land/cash dedication from M/I Homes and move forward with the development of this property. Commissioner Condon seconded. All ayes. Motion carried.

Commissioner Moffat made a motion to approve executive session minutes dated May 21, 2018; August 20, 2018; and September 17, 2018 as presented; and the disposal of tapes of previously released minutes 18 months and older. Commissioner Condon seconded. All ayes. Motion carried.

ADJOURN

Commissioner Moffat made a motion to adjourn the meeting at 9:03 p.m. Commissioner Condon seconded. All ayes. Motion carried.

Secretary

Submitted By: Sheavoun Lambillotte / Amy McConnell

DATE: 12/05/18
TIME: 11:45:42
ID: AP490000.WOW

GENEVA PARK DISTRICT
WARRANT NUMBER 120518

CONSTRUCTION PAID

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FROM CHECK # 114752 TO CHECK # 114761

CHECK #	VENDOR NAME	TRANSACTION DESCRIPTION	FUND / DEPARTMENT CHARGED	AMOUNT
114752	AMI COMMUNICATIONS, INC.	MKTNG COMPUTER BACKUP STORAGE	CONSTRUCTION / CAPITAL IMPROV. / OPERATING EQUI	291.42
		BACK-UP BATTERY	CONSTRUCTION / CAPITAL IMPROV. / OPERATING EQUI	64.36
			CHECK TOTAL	355.78
114753	DEKANE EQUIPMENT CORPORATION	LAND PRIDE MOWER	CONSTRUCTION / CAPITAL IMPROV. / OPERATING EQUI	13,250.00
			CHECK TOTAL	13,250.00
114754	ENGINEERING RESOURCE ASSOC.INC	PFP RESTROOM PROJECT	CONSTRUCTION / CAPITAL IMPROV. / PLANNING/CONST	2,566.35
			CHECK TOTAL	2,566.35
114755	GENEVA SCHOOL DISTRICT #304	PTAB APPEALS-OCTOBER	CONSTRUCTION / CAPITAL IMPROV. / PLANNING/CONST	1,091.56
			CHECK TOTAL	1,091.56
114756	W.W. GRAINGER CORP.	REPLACED HAND DRYER	CONSTRUCTION / CAPITAL IMPROV. / PARKS/PLAYGROU	500.42
			CHECK TOTAL	500.42
114757	JERRY'S WELDING SERVICE	20 FT. TURF TRAILER	CONSTRUCTION / CAPITAL IMPROV. / OPERATING EQUI	5,920.00
			CHECK TOTAL	5,920.00
114758	KANE COUNTY HEALTH DEPARTMENT	PECK MAINT WELL INSPECTION FEE	CONSTRUCTION / CAPITAL IMPROV. / PARKS/PLAYGROU	140.00
		PFP WELL INSPECTION FEE	CONSTRUCTION / CAPITAL IMPROV. / PARKS/PLAYGROU	140.00
			CHECK TOTAL	280.00
114759	MUELLERMIST SERVICE CORP.	SUNSET POOL VALVES REPLACED	CONSTRUCTION / CAPITAL IMPROV. / BUILDINGS & IM	770.15
			CHECK TOTAL	770.15
114760	PRIME CONSTRUCTION	FORNI PK BALLFIELD WORK	CONSTRUCTION / CAPITAL IMPROV. / PARKS/PLAYGROU	8,850.00
			CHECK TOTAL	8,850.00
114761	CHASE CARD SERVICES	YEARLY WELL TEST FEE PER PDRMA	CONSTRUCTION / CAPITAL IMPROV. / PARKS/PLAYGROU	150.00
		IPADS & CASES-BRD MBRS	CONSTRUCTION / CAPITAL IMPROV. / OPERATING EQUI	1,415.92
		PFP MAINT-LED LIGHT BULBS	CONSTRUCTION / CAPITAL IMPROV. / PARKS/PLAYGROU	760.00
			CHECK TOTAL	2,325.92
			WARRANT TOTAL	35,910.18

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CONSTRUCTION UNPAID

FROM CHECK # 114762 TO CHECK # 114772

CHECK #	VENDOR NAME	TRANSACTION DESCRIPTION	FUND / DEPARTMENT CHARGED	AMOUNT
114762	A-1 CONCRETE LEVELING	SUNSET FOUNTAIN REPAIRS	CONSTRUCTION / CAPITAL IMPROV. / EMERGENCY REPA	800.00
			CHECK TOTAL	800.00
114763	BANNER UP SIGNS	SIGNAGE-PFP NO DOGS	CONSTRUCTION / CAPITAL IMPROV. / PARKS/PLAYGROU	170.00
			CHECK TOTAL	170.00
114764	CENTRAL SOD FARMS, INC.	SOD-DON FORNI PK BALLFIELDS	CONSTRUCTION / CAPITAL IMPROV. / PARKS/PLAYGROU	1,879.00
		SOD-DON FORNI PK BALLFIELDS	CONSTRUCTION / CAPITAL IMPROV. / PARKS/PLAYGROU	1,680.75
			CHECK TOTAL	3,559.75
114765	CITY OF GENEVA	SPRC LIFT STATION WORK	CONSTRUCTION / CAPITAL IMPROV. / EMERGENCY REPA	1,028.00
			CHECK TOTAL	1,028.00
114766	DIRECT FITNESS SOLUTIONS CORP	ELLIPTICAL & CLIMBER EQUIPMENT	CONSTRUCTION / CAPITAL IMPROV. / BUILDINGS & IM	10,540.00
			CHECK TOTAL	10,540.00
114767	DUNTEMAN TURF FARMS, LLC	SOD-EAGLEBROOK BALLFIELD PROJ	CONSTRUCTION / CAPITAL IMPROV. / PARKS/PLAYGROU	1,224.00
			CHECK TOTAL	1,224.00
114768	NOVA COMMUNICATIONS, INC.	INSTALL AMI ACCESS POINTS-SPRC	CONSTRUCTION / CAPITAL IMPROV. / OPERATING EQUI	248.00
			CHECK TOTAL	248.00
114769	RLS LANDSCAPE AND NURSERY CO.	RENOVATIONS-EAGLEBROOK BALLFLD	CONSTRUCTION / CAPITAL IMPROV. / PARKS/PLAYGROU	8,720.00
			CHECK TOTAL	8,720.00
114770	TIP TOP ROOFING CONSTR, INC.	FINAL PAYMENT-PFP HOUSE ROOF	CONSTRUCTION / CAPITAL IMPROV. / PARKS/PLAYGROU	9,430.00
			CHECK TOTAL	9,430.00
114771	V3 CONSTRUCTION GROUP LTD	PFP NATURAL AREA PROJECT PAY#6	CONSTRUCTION / CAPITAL IMPROV. / PARKS/PLAYGROU	2,820.00
			CHECK TOTAL	2,820.00
114772	WILLIAMS ARCHITECTS	WHLR PK MG PROJ REIMBURSABLES	CONSTRUCTION / CAPITAL IMPROV. / PLANNING/CONST	38.10
		SUNSET POOL SPRYGRND PROJECT	CONSTRUCTION / CAPITAL IMPROV. / PLANNING/CONST	936.90
		SUNSET ROOF & HVAC PROJECT	CONSTRUCTION / CAPITAL IMPROV. / PLANNING/CONST	5,361.68
		PFP RESTROOM PROJECT	CONSTRUCTION / CAPITAL IMPROV. / PLANNING/CONST	6,103.70
			CHECK TOTAL	12,440.38
			WARRANT TOTAL	50,980.13

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GENERAL PAID

FROM CHECK # 72001 TO CHECK # 72036

CHECK #	VENDOR NAME	TRANSACTION DESCRIPTION	FUND / DEPARTMENT CHARGED	AMOUNT
72001	METRA GROUP TRAVEL-14TH FLOOR	POLAR EXPRESS TRAIN TICKETS	RECREATION / NORTH POLE TRAIN	2,237.50
			CHECK TOTAL	2,237.50
72002	FIRST STUDENT	BUS FOR POLAR EXPRESS 12/1/18	RECREATION / NORTH POLE TRAIN	428.62
		BUS FOR POLAR EXPRESS 12/2/18	RECREATION / NORTH POLE TRAIN	428.62
			CHECK TOTAL	857.24
72003	AREND'S HOGAN WALKER LLC	SPARE SKID STEER KEYS	CORPORATE / PARKS ADMINISTRATION	17.32
			CHECK TOTAL	17.32
72004	AT&T	AT&T MINI GOLF INTERNET SVC	RECREATION / MINIATURE GOLF	100.70
			CHECK TOTAL	100.70
72005	BLUE LION SYSTEMS, INC	BLUE LION SECURITY CAMERA SVC	CORPORATE / PECK FARM	98.00
			CHECK TOTAL	98.00
72006	ELLIOTT BORTNER	REIMB CELL PHONE USAGE	RECREATION / REC ADMINISTRATION	30.00
		REIMB MILEAGE	RECREATION / REC ADMINISTRATION	25.00
			CHECK TOTAL	55.00
72007	TRISH BURNS	REIMB CELL PHONE USAGE	CORPORATE / PECK FARM	50.00
		REIMB MILEAGE	CORPORATE / PARKS ADMINISTRATION	125.00
			CHECK TOTAL	175.00
72008	CATHY BURNHAM	REIMB CELL PHONE USAGE	RECREATION / REC ADMINISTRATION	40.00
			CHECK TOTAL	40.00
72009	CITY OF GENEVA	CITY WATER/SEWER-SCC	RECREATION / REC ADMINISTRATION	62.84
		CITY WATER/SEWER-SRFC	RECREATION / SUNSET RACQUETBALL & FITNESS	146.62
		CITY WATER/SEWER-WHLR MAINT	CORPORATE / PARKS ADMINISTRATION	66.84
		CITY WATER/SEWER-WHLR HUT	CORPORATE / PARKS ADMINISTRATION	69.76
		CITY ELECTRIC-ISLAND PK	CORPORATE / PARKS ADMINISTRATION	67.21
		CITY WATER/SEWER-WHLR NORTH	CORPORATE / PARKS ADMINISTRATION	30.77
		CITY WATER/SEWER-STH STR	CORPORATE / PARKS ADMINISTRATION	104.45
		CITY WATER/SEWER-GREENHOUSE	CORPORATE / PARKS ADMINISTRATION	137.82
		CITY WATER/SEWER-RIVER PARK	CORPORATE / PARKS ADMINISTRATION	40.69
		CITY WATER/SEWER-SCC POOL	RECREATION / SUNSET POOL	302.88
		CITY WATER/SEWER-SPRC	RECREATION / SPRC	844.91

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GENEVA PARK DISTRICT
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FROM CHECK # 72001 TO CHECK # 72036

CHECK #	VENDOR NAME	TRANSACTION DESCRIPTION	FUND / DEPARTMENT CHARGED	AMOUNT
72009	CITY OF GENEVA	CITY WATER/SEWER-COMM GARDENS	CORPORATE / COMMUNITY GARDEN	74.18
		CITY WATER/SEWER-ISLAND PK	CORPORATE / PARKS ADMINISTRATION	44.35
		CITY ELECTRIC-HSS TENNIS CRTS	CORPORATE / PARKS ADMINISTRATION	99.72
		CITY ELECTRIC-JAYCEE PK	CORPORATE / PARKS ADMINISTRATION	18.30
		CITY ELECTRIC-WHLR HUT	CORPORATE / PARKS ADMINISTRATION	66.34
		CITY ELECTRIC-WHLR MAINT	CORPORATE / PARKS ADMINISTRATION	1,008.23
		CITY ELECTRIC-PFP HOUSE	CORPORATE / PECK FARM	186.20
		CITY ELECTRIC-SCC	RECREATION / REC ADMINISTRATION	2,267.77
		CITY ELECTRIC-SCC	RECREATION / REC ADMINISTRATION	20.11
		CITY ELECTRIC-SRFC	RECREATION / SUNSET RACQUETBALL & FITNESS	258.94
		CITY ELECTRIC-SRFC	RECREATION / SUNSET RACQUETBALL & FITNESS	1,220.95
		CITY ELECTRIC-SCC POOL	RECREATION / SUNSET POOL	460.34
		CITY ELECTRIC-SUNSET FLDS	RECREATION / ADULT SOFTBALL	194.60
		CITY ELECTRIC-SPRC	RECREATION / SPRC	5,837.21
		CITY ELECTRIC-PH38	RECREATION / PLAYHOUSE 38	71.53
			CHECK TOTAL	13,703.56
72010	CONSERV FS, INC.	UNLEADED FUEL	RECREATION / REC ADMINISTRATION	106.01
		UNLEADED FUEL	CORPORATE / PARKS ADMINISTRATION	954.04
		UNLEADED FUEL	RECREATION / REC ADMINISTRATION	152.36
		UNLEADED FUEL	CORPORATE / PARKS ADMINISTRATION	1,371.22
		DIESEL FUEL	CORPORATE / PARKS ADMINISTRATION	448.78
		UNLEADED FUEL	RECREATION / REC ADMINISTRATION	30.12
		UNLEADED FUEL	CORPORATE / PARKS ADMINISTRATION	271.10
			CHECK TOTAL	3,333.63
72011	COMCAST CABLE	COMCAST-PH38 INTERNET SVC	RECREATION / PLAYHOUSE 38	69.95
			CHECK TOTAL	69.95
72012	CRANE MERCHANDISING SYSTEMS	VENDING MACHINE CC SVC	RECREATION / SUNSET RACQUETBALL & FITNESS	8.95
		VENDING MACHINE CC SVC	RECREATION / SPRC	17.90
			CHECK TOTAL	26.85
72013	GORDON FLESCH COMPANY, INC.	GORDON FLESCH MAINT AGREEMENT	RECREATION / PARK DISTRICT PRESCHOOL	108.00
		GORDON FLESCH MAINT AGREEMENT	RECREATION / SPRC	209.53
		GORDON FLESCH MAINT AGREEMENT	RECREATION / REC ADMINISTRATION	581.79
		GORDON FLESCH MAINT AGREEMENT	CORPORATE / PARKS ADMINISTRATION	387.85
			CHECK TOTAL	1,287.17

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FROM CHECK # 72001 TO CHECK # 72036

CHECK #	VENDOR NAME	TRANSACTION DESCRIPTION	FUND / DEPARTMENT CHARGED	AMOUNT
72014	GOODMARK NURSERIES LLC	REPLACEMENT TREES	CORPORATE / PARKS ADMINISTRATION	163.00
		REPLACEMENT TREES	CORPORATE / PARKS ADMINISTRATION	780.00
			CHECK TOTAL	943.00
72015	CLAIRE GORNICKI	REIMB CELL PHONE USAGE	RECREATION / REC ADMINISTRATION	30.00
		REIMB MILEAGE	RECREATION / REC ADMINISTRATION	40.00
			CHECK TOTAL	70.00
72016	ADAM HODGE	FY 18/19 BOOT REIMBURSEMENT	CORPORATE / PARKS ADMINISTRATION	86.79
			CHECK TOTAL	86.79
72017	JIM HUETSON	REIMB CELL PHONE USAGE	RECREATION / REC ADMINISTRATION	30.00
			CHECK TOTAL	30.00
72018	JERRY'S WELDING SERVICE	SKID STEER LOADER RAMPS	CORPORATE / PARKS ADMINISTRATION	500.00
			CHECK TOTAL	500.00
72019	BETH KEEN	REIMB CELL PHONE USAGE	RECREATION / REC ADMINISTRATION	30.00
			CHECK TOTAL	30.00
72020	SHEAVOUN LAMBILLOTTE	REIMB CELL PHONE USAGE	RECREATION / REC ADMINISTRATION	50.00
			CHECK TOTAL	50.00
72021	MESTAS MUSICALS	WHITE FENCE FARM TRIP 12/5	RECREATION / ACTIVE OLDER ADULTS - TRIPS	708.00
			CHECK TOTAL	708.00
72022	MILL CREEK WRD	WATER/SEWER-MC POOL	RECREATION / MILL CREEK POOL	99.91
			CHECK TOTAL	99.91
72023	NICOR GAS	NICOR-PFP BARN	CORPORATE / PECK FARM	83.11
		NICOR-MC POOL	RECREATION / MILL CREEK POOL	84.39
			CHECK TOTAL	167.50
72024	ETHAN PETERSON	BOOT REIMB FY18/19	CORPORATE / PARKS ADMINISTRATION	100.00
			CHECK TOTAL	100.00
72025	CHRISTY POWELL	REIMB CELL PHONE USAGE	RECREATION / REC ADMINISTRATION	50.00
			CHECK TOTAL	50.00

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FROM CHECK # 72001 TO CHECK # 72036

CHECK #	VENDOR NAME	TRANSACTION DESCRIPTION	FUND / DEPARTMENT CHARGED	AMOUNT
72026	KELLY WALES	REIMB CELL PHONE USAGE	RECREATION / REC ADMINISTRATION	40.00
		REIMB MILEAGE	RECREATION / REC ADMINISTRATION	60.00
			CHECK TOTAL	100.00
72027	STEVE SLIVKA	REIMB CELL PHONE USAGE	RECREATION / REC ADMINISTRATION	30.00
			CHECK TOTAL	30.00
72028	SARAH SIELISCH	REIMB CELL PHONE USAGE	RECREATION / REC ADMINISTRATION	40.00
			CHECK TOTAL	40.00
72029	STEVENS STREET PROPERTIES	PH38 RENTAL FEE	RECREATION / PLAYHOUSE 38	1,697.00
		PH38 STORAGE FEE	RECREATION / PLAYHOUSE 38	300.00
			CHECK TOTAL	1,997.00
72030	BUMPER TO BUMPER	OIL FILTERS	CORPORATE / PARKS ADMINISTRATION	40.02
		DIESEL MOTOR OIL	CORPORATE / PARKS ADMINISTRATION	62.37
			CHECK TOTAL	102.39
72031	T.J. OFFICIAL FINDERS	SCOREKEEPERS	RECREATION / SPRC ADULT LEAGUES	180.00
		OFFICIALS	RECREATION / SPRC ADULT LEAGUES	730.00
			CHECK TOTAL	910.00
72032	FRANK VAN AELST & ASSOC INC	MONTHLY ACCOUNTING SVC	RECREATION / REC ADMINISTRATION	410.00
		MONTHLY ACCOUNTING SVC	CORPORATE / PARKS ADMINISTRATION	410.00
			CHECK TOTAL	820.00
72033	NICOLE VICKERS	REIMB CELL PHONE USAGE	RECREATION / REC ADMINISTRATION	50.00
			CHECK TOTAL	50.00
72034	CHASE CARD SERVICES	STAMPS	RECREATION / REC ADMINISTRATION	100.00
		NORTHERN LIGHTS EVENT SPONSOR	SPECIAL RECREATION / SPECIAL RECREATION	1,000.00
		LEGAL SYMPOSIUM	CORPORATE / PARKS ADMINISTRATION	449.50
		LEGAL SYMPOSIUM	RECREATION / REC ADMINISTRATION	429.50
		CHAMBER ANNUAL DINNER	CORPORATE / PARKS ADMINISTRATION	67.50
		CHAMBER ANNUAL DINNER	RECREATION / REC ADMINISTRATION	67.50
		GET WELL FRUIT BASKET	CORPORATE / PARKS ADMINISTRATION	33.00
		GET WELL FRUIT BASKET	RECREATION / REC ADMINISTRATION	32.99
		WOW FACTOR AWARD	CORPORATE / PARKS ADMINISTRATION	15.00

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FROM CHECK # 72001 TO CHECK # 72036

CHECK #	VENDOR NAME	TRANSACTION DESCRIPTION	FUND / DEPARTMENT CHARGED	AMOUNT
72034	CHASE CARD SERVICES	WOW FACTOR AWARD	RECREATION / REC ADMINISTRATION	15.00
		GREAT LAKES TRAINING CONF	CORPORATE / PARKS ADMINISTRATION	927.00
		IPRA ANNUAL MEMBERSHIP FEE	RECREATION / REC ADMINISTRATION	2,352.00
		IPRA ANNUAL MEMBERSHIP FEE	CORPORATE / PARKS ADMINISTRATION	696.00
		STAFF 10 YR SERVICE AWARD	RECREATION / REC ADMINISTRATION	100.00
		KZ FABYAN PROGRAM SPLYs	RECREATION / B/A SCHOOL PROGRAMS- KID ZONE	220.15
		KZ FABYAN SNACK SPLYs	RECREATION / B/A SCHOOL PROGRAMS- KID ZONE	279.68
		KZ WLMSBURG PROGRAM SPLYs	RECREATION / B/A SCHOOL PROGRAMS- KID ZONE	813.91
		KZ WLMSBURG SNACK SPLYs	RECREATION / B/A SCHOOL PROGRAMS- KID ZONE	219.97
		KZ HEARTLAND PROGRAM SPLYs	RECREATION / B/A SCHOOL PROGRAMS- KID ZONE	29.89
		KZ HEARTLAND SNACK SPLYs	RECREATION / SPRC	63.53
		KZ WESTERN PROGRAM SPLYs	RECREATION / B/A SCHOOL PROGRAMS- KID ZONE	13.61
		KZ WESTERN SNACK SPLYs	RECREATION / B/A SCHOOL PROGRAMS- KID ZONE	36.82
		KZ HARRISON PROGRAM SPLYs	RECREATION / B/A SCHOOL PROGRAMS- KID ZONE	255.89
		KZ HARRISON SNACK SPLYs	RECREATION / B/A SCHOOL PROGRAMS- KID ZONE	149.79
		CHRISTAMS ON FARM SPLYs	CORPORATE / PECK FARM GENERAL PROGRAMS	75.00
		VOLUNTEER SPLYs-DOG PARADE	CORPORATE / PECK FARM	53.87
		STOCK IMAGES	RECREATION / PUBLIC INFORMATION	200.00
		ANNUAL IPRA MEMBERSHIP FEE	RECREATION / REC ADMINISTRATION	264.00
		BEST LIFE & HALLOWEEN ADVERTNG	RECREATION / PUBLIC INFORMATION	109.97
		IPRA ANNUAL MEMBERSHIP FEE	CORPORATE / PARKS ADMINISTRATION	264.00
		UNLEAD FUEL-SEMINAR CHAMPAIGN	CORPORATE / PARKS ADMINISTRATION	42.87
		ANIMAL FOOD	CORPORATE / PECK FARM	169.99
		CUPCAKES,PIZZA,JUICE	CORPORATE / BIRTHDAY PARTIES - PECK FARM	125.96
		ANIMAL FOOD	CORPORATE / PECK FARM	9.77
		VOLUNTEER APPRECIATION SPLYs	CORPORATE / PECK FARM	55.96
		CARD STOCK/PAPER-KZ PROGRAM	RECREATION / B/A SCHOOL PROGRAMS- KID ZONE	80.75
		CARD STOCK PAPER	CORPORATE / PECK FARM SCHOOL/SCOUT GROUPS	48.86
		BURN EQUIPMENMT	CORPORATE / PARKS ADMINISTRATION	186.63
		KZ PROGRAM SPLYs	RECREATION / B/A SCHOOL PROGRAMS- KID ZONE	574.23
		KZ SNACK SPLYs	RECREATION / B/A SCHOOL PROGRAMS- KID ZONE	522.57
		TUMBLING EQUIPMENT	RECREATION / TUMBLING	89.72
		LED LIGHTS SCC OUTSIDE BLDING	RECREATION / REC ADMINISTRATION	670.00
		HAZARD SIGNAGE	RECREATION / REC ADMINISTRATION	58.19
		MAD SCIENCE ROOM SPLYs	RECREATION / HALLOWEEN EVENT	93.09
		YOUTH PROGRAM-HALLOWEEN SPLYs	RECREATION / YOUTH	94.87
		TODDLER PROGRAM SPLYs	RECREATION / TODDLERS	133.66
		HALLOWEEN HAY DAY SPLYs	RECREATION / HALLOWEEN EVENT	10.15

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FROM CHECK # 72001 TO CHECK # 72036

CHECK #	VENDOR NAME	TRANSACTION DESCRIPTION	FUND / DEPARTMENT CHARGED	AMOUNT
72034	CHASE CARD SERVICES	KZ SNACK SPLY-SAM'S CLUB	RECREATION / B/A SCHOOL PROGRAMS- KID ZONE	245.62
		KZ PROGRAM SPLY-SAM'S CLUB	RECREATION / B/A SCHOOL PROGRAMS- KID ZONE	70.66
		SUNSET POOL SUMP PUMP SPLY	RECREATION / SUNSET POOL	180.29
		HOLIDAY DANCE COSTUMES	RECREATION / HOLIDAY DANCE RECITAL	88.87
		CPR/FIRST AID TRAINING	RECREATION / REC ADMINISTRATION	200.00
		DANCE RECITAL COSTUMES	RECREATION / SUNSET DANCE COMPANY	4,419.95
		CHEER COSTUMES	RECREATION / CHEERLEADING	604.24
		PRESCHOOL HALLOWEEN SPLY	RECREATION / PARK DISTRICT PRESCHOOL	255.73
		PIZZA PALOOZA SPLY	RECREATION / NEW SPECIAL EVENTS	192.27
		HALLOWEEN EVENT SPLY	RECREATION / HALLOWEEN EVENT	307.02
		POLAR EXPRESS EVENT SPLY	RECREATION / NORTH POLE TRAIN	657.18
		KZ COORDINATOR JOB POSTING	RECREATION / REC ADMINISTRATION	165.00
		KZ SNACK SPLY	RECREATION / B/A SCHOOL PROGRAMS- KID ZONE	264.81
		FIRST AID SPLY	RECREATION / SUNSET RACQUETBALL & FITNESS	65.39
		PLASTIC FORKS	RECREATION / REC ADMINISTRATION	17.99
		RETENTION PROGRAM SPLY	RECREATION / SUNSET RACQUETBALL & FITNESS	51.96
		BLUETOOTH SPEAKER,FOAM ROLLER	RECREATION / EXERCISE & AEROBICS	64.21
		PLATES, NAPKINS, DECORATIONS	RECREATION / SPRC BIRTHDAY PARTIES	292.06
		CUPCAKES, PIZZAS, JUICE	RECREATION / SPRC BIRTHDAY PARTIES	393.72
		CLEANING SPLY	RECREATION / SPRC	44.25
		PAPER CUPS	RECREATION / NURSERY/ KIDS KORRAL	7.96
		SPRC VENDING SPLY	RECREATION / SPRC	238.74
		SCC VENDING SPLY	RECREATION / SUNSET RACQUETBALL & FITNESS	120.27
		HALLOWEEN HAYDAY SPLY	RECREATION / HALLOWEEN EVENT	59.34
		BATTERY FOR SAFETY LIGHT	RECREATION / HALLOWEEN HIKES	8.63
		STAFF MTG EXPENSE	RECREATION / SUNSET RACQUETBALL & FITNESS	34.00
		STAFF MTG EXPENSE	RECREATION / SPRC	34.00
		PRIME MEMBERSHIP FEE	CORPORATE / PARKS ADMINISTRATION	89.50
		PRIME MEMBERSHIP FEE	RECREATION / REC ADMINISTRATION	89.50
		CPRP REMEWAL FEE	RECREATION / REC ADMINISTRATION	60.00
		PDRMA TRAINING SESSION	RECREATION / REC ADMINISTRATION	30.00
		BLUETOOTH ADAPTERS	RECREATION / EXERCISE & AEROBICS	86.93
		PIONEER DRAMA CO. REFUNDS	RECREATION / PLAYHOUSE 38	-67.75
		PH38 MARIGOLD SCRIPT	RECREATION / PLAYHOUSE 38	20.58
		ZOMBIE EVENT SPLY	RECREATION / HALLOWEEN HIKES	455.12
		HALLOWEEN HAYDAY SPLY	RECREATION / HALLOWEEN EVENT	183.78
		PLASTIC EGGS FOR EVENT	RECREATION / EASTER EGG HUNT	750.00
		BIKE PEDAL REPLACED	RECREATION / SUNSET RACQUETBALL & FITNESS	19.76

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CHECK #	VENDOR NAME	TRANSACTION DESCRIPTION	FUND / DEPARTMENT CHARGED	AMOUNT
72034	CHASE CARD SERVICES	SIRIUS MUSIC SVC	RECREATION / SPRC	15.99
		MISC OFFICE SPLYS	RECREATION / SPRC	61.42
		CLEANING SPLYS	RECREATION / SPRC	32.99
		CARDIO EQUIP TV REPAIRS	RECREATION / SPRC	483.71
		EQUIPMENT REPAIR PARTS	RECREATION / SPRC	154.72
		PICKLEBALLS	RECREATION / OPEN GYM- NEW BLDG	14.95
		HELIUM TANKS	RECREATION / SPRC BIRTHDAY PARTIES	99.92
		10 YR ANNIVERSARY DECORATIONS	RECREATION / SPRC	51.65
		LANDSCAPE DUMPSTER-20 YD.	CORPORATE / PARKS ADMINISTRATION	160.00
		BURN MTG. EXPENSE	CORPORATE / PARKS ADMINISTRATION	52.49
		OUTSIDE DECORATIONS	CORPORATE / PARKS ADMINISTRATION	761.75
		KEYS-CHEVROLET	CORPORATE / PARKS ADMINISTRATION	126.51
		SPRAYER PARTS	CORPORATE / PARKS ADMINISTRATION	164.87
		BURN PROTECTIVE EQUIP/CLTHING	CORPORATE / PARKS ADMINISTRATION	4,686.45
		GFOA ACHIEVEMENT AWARD APP	CORPORATE / PARKS ADMINISTRATION	217.50
		GFOA ACHIEVEMENT AWARD APP	RECREATION / REC ADMINISTRATION	217.50
		REPLENISH IPASS	RECREATION / REC ADMINISTRATION	20.00
		REPLENISH IPASS	CORPORATE / PARKS ADMINISTRATION	20.00
		HR ESSENTIALS TRAINING	RECREATION / REC ADMINISTRATION	472.50
		HR ESSENTIALS TRAINING	CORPORATE / PARKS ADMINISTRATION	472.50
		IPAD CHARGER	CORPORATE / PARKS ADMINISTRATION	5.99
		IPAD CHARGER	RECREATION / REC ADMINISTRATION	6.00
		MILES REDEMPTION CREDIT	CORPORATE / PARKS ADMINISTRATION	-350.00
		MILES REDEMPTION CREDIT	RECREATION / REC ADMINISTRATION	-350.00
		MILES REDEMPTION CREDIT	RECREATION / ADMINISTRATIVE	-445.96
		MILES REDEMPTION CREDIT	RECREATION / REC ADMINISTRATION	-400.73
		PDRMA RISK MANAGEMENT SEMINAR	CORPORATE / PARKS ADMINISTRATION	260.00
		PDRMA RISK MANAGEMENT SEMINAR	RECREATION / REC ADMINISTRATION	195.00
		ANNUAL IPRA MEMBERSHIP FEE	RECREATION / REC ADMINISTRATION	132.00
		ANNUAL IPRA MEMBERSHIP FEE	CORPORATE / PARKS ADMINISTRATION	132.00
			CHECK TOTAL	30,575.64
72035	LARRY GABRIEL	REFUND HEALTH INS OVERPAYMENT	CORPORATE / PARKS ADMINISTRATION	597.87
			CHECK TOTAL	597.87
72036	VERIZON WIRELESS	VERIZON CELL PHONE USAGE	RECREATION / REC ADMINISTRATION	2.45
		VERIZON CELL PHONE USAGE	CORPORATE / PECK FARM	56.04
		VERIZON CELL PHONE USAGE	CORPORATE / PARKS ADMINISTRATION	168.12

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72036	VERIZON WIRELESS	VERIZON CELL PHONE CASES	CORPORATE / PARKS ADMINISTRATION	112.47
		VERIZON CELL PHONE CASES	RECREATION / B/A SCHOOL PROGRAMS- KID ZONE	87.75
			CHECK TOTAL	426.83
			WARRANT TOTAL	60,486.85

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CHECK #	VENDOR NAME	TRANSACTION DESCRIPTION	FUND / DEPARTMENT CHARGED	AMOUNT
72037	1000BULBS	LED LIGHTING SOCKET BASES	RECREATION / REC ADMINISTRATION	144.79
			CHECK TOTAL	144.79
72038	ABLE PEST CONTROL, INC.	MONTHLY PEST CONTROL SVC	RECREATION / SPRC	105.00
			CHECK TOTAL	105.00
72039	GENEVA ACE HARDWARE	CHRISTMAS BOW FOR DECORATIONS	CORPORATE / PARKS ADMINISTRATION	8.99
		HACKSAW	CORPORATE / PARKS ADMINISTRATION	23.36
		ELBOW,ADAPTER,FASTENER-SPRAYER	CORPORATE / PARKS ADMINISTRATION	11.76
		MISC FASTENERS,DRILL BIT	CORPORATE / PARKS ADMINISTRATION	26.73
			CHECK TOTAL	70.84
72040	ACTION PRINTING CORP	2019 WINTER BROCHURE	RECREATION / PUBLIC INFORMATION	11,701.47
			CHECK TOTAL	11,701.47
72041	AIRGAS USA, LLC	HELIUM TANK	RECREATION / SPRC BIRTHDAY PARTIES	187.84
			CHECK TOTAL	187.84
72042	ALL STAR SPORTS INSTRUCTION	ALL STAR SPORTS INSTR FEE-FALL	RECREATION / TINY SPORTS- ASSI	18,440.20
			CHECK TOTAL	18,440.20
72043	AT&T	AT&T-WHEELER MAINT INTERNET	CORPORATE / PARKS ADMINISTRATION	75.53
		AT&T MC POOL INTERNET SVC	RECREATION / MILL CREEK POOL	75.53
			CHECK TOTAL	151.06
72044	AT&T	AT&T SCC DSL & FAX LINE	RECREATION / REC ADMINISTRATION	222.97
			CHECK TOTAL	222.97
72045	AURELIO'S OF GENEVA	POLAR EXPRESS FOOD EXPENSE	RECREATION / NORTH POLE TRAIN	4,037.50
			CHECK TOTAL	4,037.50
72046	BANNER UP SIGNS	BEST LIFE/ICE RINK SIGNAGE	RECREATION / PUBLIC INFORMATION	150.00
		SIGNAGE-TRAIL CLOSED/PROPERTY	CORPORATE / PARKS ADMINISTRATION	327.00
		PH38 SIGNAGE	RECREATION / PUBLIC INFORMATION	50.00
			CHECK TOTAL	527.00
72047	BATTERIES PLUS BULBS	BATTERIES-WHLR FIREWALL PANEL	CORPORATE / PARKS ADMINISTRATION	43.90
			CHECK TOTAL	43.90

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CHECK #	VENDOR NAME	TRANSACTION DESCRIPTION	FUND / DEPARTMENT CHARGED	AMOUNT
72048	CHRONICLE MEDIA, LLC	TAX LEVY LEGAL NOTICE	CORPORATE / PARKS ADMINISTRATION	21.25
		TAX LEVY LEGAL NOTICE	RECREATION / REC ADMINISTRATION	21.25
			CHECK TOTAL	42.50
72049	CHICAGO TRIBUNE	SPECIAL SECTION ADVERTISING	RECREATION / PUBLIC INFORMATION	290.00
			CHECK TOTAL	290.00
72050	CITY OF GENEVA	CITY ELECTRIC-OLD MILL PK	CORPORATE / PARKS ADMINISTRATION	56.82
			CHECK TOTAL	56.82
72051	CLASSIC LANDSCAPE, LTD	LAWN MAINTENANCE-NOVEMBER	CORPORATE / PARKS ADMINISTRATION	4,253.10
			CHECK TOTAL	4,253.10
72052	COM ED	COMED ELECTRIC-MC POOL	RECREATION / MILL CREEK POOL	342.99
			CHECK TOTAL	342.99
72053	CORRECT MONITORING SERVICES	ANNUAL ALARM SYSTEM FEE	RECREATION / MILL CREEK POOL	540.00
			CHECK TOTAL	540.00
72054	CULLIGAN TRI-CITY SWS, INC.	CULLIGAN MONTHLY WATER SVC	RECREATION / SPRC	25.00
		CULLIGAN MONTHLY WATER SVC	RECREATION / REC ADMINISTRATION	41.00
		CULLIGAN MONTHLY WATER SVC	CORPORATE / PECK FARM	25.00
			CHECK TOTAL	91.00
72055	DEKANE EQUIPMENT CORPORATION	WINDSHIELD WIPER MOTOR	CORPORATE / PARKS ADMINISTRATION	37.79
			CHECK TOTAL	37.79
72056	ELEVATOR TECHNICIANS, INC.	DEC/JAN ELEVATOR MAINT	RECREATION / SPRC	166.37
		ELEVATOR PRESSURE TEST	RECREATION / SPRC	299.00
			CHECK TOTAL	465.37
72057	REGINA EMILIANO	YTH PROGRAM SPLYS	RECREATION / YOUTH	79.41
			CHECK TOTAL	79.41
72058	EVP ACADEMIES, LLC	EVP VOLLEYBALL INSTR FEE	RECREATION / YOUTH VOLLEYBALL-INDOOR	546.00
			CHECK TOTAL	546.00
72059	TRICIA ALDAY EVANS	EMBROIDERING FEE-SUNSET DANCE	RECREATION / SUNSET DANCE COMPANY	105.00
			CHECK TOTAL	105.00

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CHECK #	VENDOR NAME	TRANSACTION DESCRIPTION	FUND / DEPARTMENT CHARGED	AMOUNT
72060	FUN EXPRESS LLC	HALLOWEEN HAY DAY EVENT SPLY	RECREATION / HALLOWEEN EVENT	99.36
		DANCE PROGRAM SPLY	RECREATION / BALLET CLASSES	30.00
		DANCE PROGRAM SPLY	RECREATION / JAZZ & TAP CLASSES	24.20
		POLAR EXPRESS CRAFTS/ELF SUITS	RECREATION / NORTH POLE TRAIN	252.15
			CHECK TOTAL	405.71
72061	GENEVA TIRE & AUTO STORE, INC.	REPAIR BRAKES	CORPORATE / PARKS ADMINISTRATION	410.93
			CHECK TOTAL	410.93
72062	GENEVA CHAMBER OF COMMERCE	2019 ANNUAL MEMBERSHIP DUES	RECREATION / REC ADMINISTRATION	210.00
		2019 ANNUAL MEMBERSHIP DUES	CORPORATE / PARKS ADMINISTRATION	210.00
			CHECK TOTAL	420.00
72063	GORDON FLESCH COMPANY, INC.	GORDON FLESCH MTHLY MAINT	RECREATION / PARK DISTRICT PRESCHOOL	108.00
		GORDON FLESCH MTHLY MAINT	RECREATION / SPRC	287.43
		GORDON FLESCH MTHLY MAINT	RECREATION / REC ADMINISTRATION	338.78
		GORDON FLESCH MTHLY MAINT	CORPORATE / PARKS ADMINISTRATION	225.68
			CHECK TOTAL	959.89
72064	GROOT, INC.	REFUSE DISPOSAL-RECYCLE	RECREATION / REC ADMINISTRATION	111.02
		REFUSE DISPOSAL-END OF SEASON	CORPORATE / COMMUNITY GARDEN	456.70
		REFUSE DISPOSAL	CORPORATE / PECK FARM	312.01
		REFUSE DISPOSAL	RECREATION / SPRC	165.77
		REFUSE DISPOSAL	CORPORATE / PARKS ADMINISTRATION	438.80
		REFUSE DISPOSAL	RECREATION / REC ADMINISTRATION	119.32
			CHECK TOTAL	1,603.62
72065	HAWKINS, INC.	SIGNAGE POOL PUMP ROOM	RECREATION / SUNSET POOL	52.45
			CHECK TOTAL	52.45
72066	HOME DEPOT CREDIT SERVICE	CLEANING SPLY	RECREATION / REC ADMINISTRATION	34.86
			CHECK TOTAL	34.86
72067	LAKESHORE RECYCLING SYSTEM	PORTOLET SVC-SKATE PARK	RECREATION / REC ADMINISTRATION	90.00
		PORTOLET SVC-MOORE PK	RECREATION / REC ADMINISTRATION	22.50
		PORTOLET SVC-PFP BALLFIELDS	RECREATION / REC ADMINISTRATION	186.72
		PORTOLET SVC-PFP	RECREATION / REC ADMINISTRATION	90.00
		PORTOLET SVC-COMM GARDENS	CORPORATE / COMMUNITY GARDEN	22.50

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72067	LAKESHORE RECYCLING SYSTEM	PORTOLET SVC-SPRC	RECREATION / REC ADMINISTRATION	90.00
			CHECK TOTAL	501.72
72068	ILLINOIS LIQUOR CONTROL	SUPER SHUFFLE LICENSE	RECREATION / SUPER BOWL SHUFFLE	150.00
			CHECK TOTAL	150.00
72069	IPRA	IPRA SEMINAR-EARLY CHILDHOOD	RECREATION / PARK DISTRICT PRESCHOOL	9.00
			CHECK TOTAL	9.00
72070	LIFE FITNESS CORP.	FITNESS EQUIPMENT REPAIR PARTS	RECREATION / SPRC	65.66
		FITNESS EQUIPMENT REPAIR PARTS	RECREATION / SPRC	82.03
		FITNESS EQUIPMENT REPAIR PARTS	RECREATION / SPRC	67.47
			CHECK TOTAL	215.16
72071	MANDY PRINTING	STAFF UNIFORMS	CORPORATE / PARKS ADMINISTRATION	1,281.00
			CHECK TOTAL	1,281.00
72072	FRANCOTYP-POSTALIA, INC.	QTRLY POSTAGE METER FEE	RECREATION / REC ADMINISTRATION	24.00
		QTRLY POSTAGE METER FEE	CORPORATE / PARKS ADMINISTRATION	24.00
		QTRLY POSTAGE METER FEE	RECREATION / SPRC	24.00
		QTRLY POSTAGE METER FEE	RECREATION / SUNSET RACQUETBALL & FITNESS	24.00
			CHECK TOTAL	96.00
72073	MENARDS	SAFETY HASP/LOCK-PFP BARN	CORPORATE / PECK FARM	7.99
		CONNECTORS FOR LED LIGHTS	RECREATION / REC ADMINISTRATION	20.40
		BLEACH	RECREATION / SUNSET RACQUETBALL & FITNESS	13.17
		HOSE & COUPLING	CORPORATE / PARKS ADMINISTRATION	2.48
		3-IN-1 OIL	RECREATION / SPRC	10.46
		OUTLETS,COVERS,BULBS	CORPORATE / PARKS ADMINISTRATION	31.16
		REPAIR PARTS-DISC GOLF	CORPORATE / PARKS ADMINISTRATION	30.31
		ROLLER COVERS FOR STAINING	CORPORATE / PARKS ADMINISTRATION	17.96
		FERTILIZER	CORPORATE / PARKS ADMINISTRATION	61.52
		PUTTY & GASKET	RECREATION / SPRC	6.68
		TIES,PLUG,LED BULBS	RECREATION / REC ADMINISTRATION	57.32
		DRILL BITS & SAW BLADES	CORPORATE / PARKS ADMINISTRATION	14.94
		POTHOLE PATCH	CORPORATE / PARKS ADMINISTRATION	52.44
		CROSS TEES	CORPORATE / PARKS ADMINISTRATION	12.80
		CROSS TEES	RECREATION / REC ADMINISTRATION	5.64

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CHECK #	VENDOR NAME	TRANSACTION DESCRIPTION	FUND / DEPARTMENT CHARGED	AMOUNT
72073	MENARDS	CONDUIT-ICE RINKS	CORPORATE / PARKS ADMINISTRATION	140.28
		HOLIDAY DECORATIONS	CORPORATE / PECK FARM	30.48
		GREAT STUFF FILLER	CORPORATE / PARKS ADMINISTRATION	38.04
		POWER STRIP,STORAGE BOXES	CORPORATE / PARKS ADMINISTRATION	68.92
		EXTENSION CORD,CORNER BRACES	CORPORATE / PARKS ADMINISTRATION	129.48
		SHELF BDLG MATERIALS	CORPORATE / PARKS ADMINISTRATION	97.11
		TWINE ROPE	CORPORATE / PECK FARM GENERAL PROGRAMS	4.98
			CHECK TOTAL	854.56
72074	MIDWEST SALT	ORGANIC LIQUID DEICER	CORPORATE / PARKS ADMINISTRATION	499.75
			CHECK TOTAL	499.75
72075	NADEAU ICE COMPANY	2-ICE SCULPTORS FOR PFP EVENT	CORPORATE / PECK FARM GENERAL PROGRAMS	1,775.00
			CHECK TOTAL	1,775.00
72076	NEXT GENERATION, INC	PH38 SHIRTS-CHRISTMAS SCENE	RECREATION / PLAYHOUSE 38	154.70
			CHECK TOTAL	154.70
72077	NEIGHBORHOOD NETWORKS PBLSHG	YEARLY ADVERTISING AGREEMENT	RECREATION / PUBLIC INFORMATION	4,650.00
			CHECK TOTAL	4,650.00
72078	NICOR GAS	NICOR-WHLR MAINT	CORPORATE / PARKS ADMINISTRATION	160.95
		NICOR-GREENHOUSE	CORPORATE / PARKS ADMINISTRATION	135.42
		NICOR-WHLR HUT	CORPORATE / PARKS ADMINISTRATION	44.33
		NICOR-PFP MAINT	CORPORATE / PECK FARM	79.24
		NICOR-SCC	RECREATION / REC ADMINISTRATION	232.77
		NICOR-SRFC	RECREATION / SUNSET RACQUETBALL & FITNESS	87.99
		NICOR-SPRC	RECREATION / SPRC	297.38
		NICOR-PH38	RECREATION / PLAYHOUSE 38	77.04
		NICOR-POOL	RECREATION / SUNSET POOL	240.03
		NICOR-MC POOL	RECREATION / MILL CREEK POOL	62.97
			CHECK TOTAL	1,418.12
72079	NORTH AMERICAN CORP	LAUNDRY DETERGENT	RECREATION / SPRC	641.17
			CHECK TOTAL	641.17
72080	PDRMA	PDRMA HEALTH INSURANCE	CORPORATE / PARKS ADMINISTRATION	22,722.36
		PDRMA HEALTH INSURANCE	RECREATION / REC ADMINISTRATION	23,350.61

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72080	PDRMA	PDRMA LIFE INSURANCE	CORPORATE / ADMINISTRATIVE	154.50
		PDRMA HEALTH INSURANCE	CORPORATE / PARKS ADMINISTRATION	124.74
		SEMINAR-EMPLOYEE PERFORMANCE	CORPORATE / PARKS ADMINISTRATION	50.00
		SEMINAR-EMPLOYEE PERFORMANCE	CORPORATE / PARKS ADMINISTRATION	100.00
		PDRMA SEMINAR 11/28-SIELISCH	RECREATION / REC ADMINISTRATION	30.00
			CHECK TOTAL	46,532.21
72081	CASH	HOLIDAY DANCE RECITAL-START UP	RECREATION / ADMINISTRATIVE	300.00
			CHECK TOTAL	300.00
72082	SCOTT PINER	BDAY PARTY MAGIC SHOW 11/10	RECREATION / SPRC BIRTHDAY PARTIES	150.00
		BDAY PARTY MAGIC SHOW 11/3	RECREATION / SPRC BIRTHDAY PARTIES	150.00
			CHECK TOTAL	300.00
72083	POWER SYSTEMS	2 RUBBER DUMBELLS	RECREATION / EXERCISE & AEROBICS	178.08
			CHECK TOTAL	178.08
72084	PRIME CONSTRUCTION	ICE RINK EXCAVATE & GRADING	CORPORATE / PARKS ADMINISTRATION	2,495.00
			CHECK TOTAL	2,495.00
72085	PATRICIA RAY	MANNERS & MORE INSTR FEE	RECREATION / YOUTH	282.84
			CHECK TOTAL	282.84
72086	RANDALL PRESSURE SYSTEMS, INC.	TRACTOR HYDRAULIC LINE REPAIR	CORPORATE / PARKS ADMINISTRATION	61.35
			CHECK TOTAL	61.35
72087	RENTAL MAX, L.L.C.	LIFT RENTAL-PFP MAINT LIGHTS	CORPORATE / PECK FARM	129.00
			CHECK TOTAL	129.00
72088	R.J. O'NEIL, INC.	HVAC REPAIRS	RECREATION / REC ADMINISTRATION	593.00
		HVAC PREVENTATIVE MAINT	RECREATION / SPRC	1,780.00
		HVAC PREVENTATIVE MAINT	RECREATION / SUNSET RACQUETBALL & FITNESS	700.00
		HVAC PREVENTATIVE MAINT	RECREATION / REC ADMINISTRATION	1,495.00
		HVAC PREVENTATIVE MAINT	CORPORATE / PARKS ADMINISTRATION	994.00
		HVAC REPAIRS	RECREATION / MILL CREEK POOL	182.00
		HVAC REPAIRS	RECREATION / REC ADMINISTRATION	857.28
			CHECK TOTAL	6,601.28

DATE: 12/06/18
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GENEVA PARK DISTRICT
WARRANT NUMBER 120618

PAGE: 7

FROM CHECK # 72037 TO CHECK # 72094

CHECK #	VENDOR NAME	TRANSACTION DESCRIPTION	FUND / DEPARTMENT CHARGED	AMOUNT
72089	MULTIPLE FUNDING SOLUTIONS,INC	KID ROCK INSTR FEE-FALL II	RECREATION / TODDLERS	1,764.00
			CHECK TOTAL	1,764.00
72090	RUSSO'S POWER EQUIP INC.	SALT SPREADER REBUILT KIT	CORPORATE / PARKS ADMINISTRATION	449.99
			CHECK TOTAL	449.99
72091	BUMPER TO BUMPER	WIPER BLADES	CORPORATE / PARKS ADMINISTRATION	124.60
		MOTOR OIL-SNOWBLOWERS	CORPORATE / PARKS ADMINISTRATION	33.48
		HOSE FITTING	CORPORATE / PARKS ADMINISTRATION	6.99
		TIE ROD & ADJUSTING SLEEVE	CORPORATE / PARKS ADMINISTRATION	187.78
		BATTERY	CORPORATE / PARKS ADMINISTRATION	127.89
		BATTERY	CORPORATE / PARKS ADMINISTRATION	127.89
		OIL FILTER	CORPORATE / PARKS ADMINISTRATION	5.35
		HEAD LIGHT & BULBS	CORPORATE / PARKS ADMINISTRATION	23.49
		PUSH CLIPS-SALT SPREADER	CORPORATE / PARKS ADMINISTRATION	11.54
		BATTERY,BATTERY BOX,CONNECTORS	CORPORATE / PARKS ADMINISTRATION	151.46
			CHECK TOTAL	800.47
72092	T.J. OFFICIAL FINDERS	OFFICIALS 11/4-11/11	RECREATION / SPRC ADULT LEAGUES	411.00
			CHECK TOTAL	411.00
72093	VESSEL, INC.	TOPSOIL-TURF RESTORATION	CORPORATE / PARKS ADMINISTRATION	116.00
		TOPSOIL-TURF RESTORATION	CORPORATE / PARKS ADMINISTRATION	116.00
		TOPSOIL-TURF RESTORATION	CORPORATE / PARKS ADMINISTRATION	100.00
			CHECK TOTAL	332.00
72094	HAWK FORD OF ST. CHARLES	TRUCK ALIGNMENT	CORPORATE / PARKS ADMINISTRATION	179.95
			CHECK TOTAL	179.95
			WARRANT TOTAL	119,433.36

Geneva Park District Board Meeting

Superintendent of Finance and Personnel Report

Submitted by Christy Powell

December 10, 2018

Monthly Reports

Attached are the November Investment Report and Revenue & Expenditure Reports for your review.

Tax Levy Hearing

Tonight the tax levy hearing is scheduled for 7pm. Notice of the hearing was published in the November 28th issue of the Suburban Chronicle. The tax levy hearing allows the opportunity for public comment in regards to the tax levy.

Final Draft of 2018 Tax Levy Ordinance (#2018-7)

The 2018 Tax Levy Ordinance is included in your packets for approval at tonight's meeting. The ordinance was presented in draft form at the October and November Board meetings. There have been no changes made to the ordinance since the October Board meeting. The ordinance must be filed with the Kane County Clerk before the last Tuesday in December.

As you may recall, we estimate very high new growth which translates into a much higher tax levy to ensure that all new growth is captured. Because we are limited by the tax cap this levy will be reduced by the County to an increase of 2.1% (2017 CPI) over the prior year's tax levy in addition any new growth will be added. I would be happy to discuss any questions you might have.

Upcoming 2019 Limited Bond Issuance Timeline

Included in my report are term sheets for the 2019 Limited Bonds.

Below is a timeline that shows the various steps for the issuance of limited bonds.

1. Bond Hearing Notice, Kane County Chronicle, Thursday January 3, 2019
2. BINA Hearing- at Regular Board Meeting, January 21, 2019
3. BINA Resolution- approved at Regular Board Meeting, January 21, 2019
3. Sale of Bonds, approximately \$1.6 million, February 18, 2019
4. Passage of Bond Ordinance, at Regular Board Meeting, February 18, 2019

GENEVA PARK DISTRICT
INVESTMENTS
November 30, 2018

Blended Rate

2.01%

General Account

Checking Account	Harris Bank Checking	\$	515,581.00	1.67%
MM Acct.	Harris Bank Money Market	\$	3,458,833.00	2.22%
		\$	3,974,414.00	

Upcoming Bond Payments:

Rec 2014	12/15/18	\$	689,633
Ltd B&I 2017	12/15/18	\$	798,479
Debt Certificate	2/1/19	\$	117,646
Corp 2010	12/15/18	\$	1,350,765
Total		\$	2,956,523

CD MBS	12 mos	Sharonview Federal Credit Union	\$	100,000.00	1.70%	12/07/18
CD MBS	7 mos	First Business Bank	\$	150,000.00	2.10%	01/28/19
CD MBS	4 mos	ZB National Association	\$	100,000.00	2.15%	02/19/19
CD MBS	9 mos	Synchrony Bank	\$	150,000.00	2.25%	03/29/19
CD MBS	18 mos	Goldman Sachs USA	\$	245,000.00	1.60%	04/11/19
CD MBS	7 mos	Bank Ozk	\$	100,000.00	2.25%	05/20/19
CD MBS	8 mos	Capital One Bk	\$	100,000.00	2.30%	06/07/19
CD	12 mos	State Bank of Geneva	\$	33,050.29	2.30%	06/09/19
CD MBS	9 mos	Sallie mae Bk, UT	\$	240,000.00	2.35%	07/17/19
CD MBS	10 mos	Israel Discount Bk of NY	\$	100,000.00	2.40%	08/19/19
CD MBS	11 mos	Comenity Cap Bk, UT	\$	125,000.00	2.47%	09/26/19
CD MBS	12 mos	First Technology Fed CU	\$	100,000.00	2.75%	10/17/19
CD MBS	12 mos	Affinity Federal CU	\$	240,000.00	2.90%	11/15/19
IPDLAF		IPDLAF	\$	10,073.29	2.07%	
IMET		Convenience Fund		2,913,404.04	2.12%	
IMET		1-3 Year Fund		549,774.80	0.39%	
		TOTAL	\$	5,256,302.42		
		Grand Total General	\$	9,230,716.42		

Construction Account

Harris Checking	Harris Bank Checking	\$	208,074.58	1.67%
Harris MM	Harris Money Market	\$	1,177,449.18	2.22%
		\$	1,385,523.76	

CBA		Harris Trust & Savings Bank	\$	854,000.00	0.00%	Compensating Balance Account
GPD Bonds		S2017 Limited Bonds	\$	792,535.00	1.47%	12/15/18
CD		State Bank of Geneva	\$	45,157.95	2.30%	06/09/19
CD	12 mos.	MB Financial	\$	104,595.41	3.00%	06/27/19
IPDLAF		IPDLAF	\$	4,243.48	2.07%	n/a
IMET		Convenience Fund		787,198.15	2.12%	n/a
IMET		1-3 Year Fund		208,128.02	0.39%	
		SUBTOTAL	\$	2,795,858.01		
		Grand Total Construction	\$	4,181,381.77		

GPD/GSD304 Western Ave. Gym

CD	21 mo	U.S. Bank	\$	135,310.52	1.50%	05/14/19
		GPD Portion of CD	\$	67,655.26		

GPD/GSD304 Harrison St. Gym

CD	21 mo	U.S. Bank	\$	87,228.67	1.50%	05/14/19
		GPD Portion of CD	\$	43,614.34		

Notes: All investments are fully collateralized (>110%) and/or covered by FDIC and/or invested in fully guaranteed US Back Government Securities per the Park District's Investment Policy.

**Geneva Park District
Revenue and Expenditure Report
For November 30, 2018**

Monthly % of Annual Budget

58%

	Nov Actual	YTD Actual	Annual Budget	% of Budget	
GENERAL FUND REVENUES					
Real Estate Taxes	\$ 20,050	\$ 3,765,307	\$ 3,700,000	102%	(a)
Replacement Taxes	-	17,463	25,000	70%	
Investment Income	9,010	42,658	20,000	213%	
Reimbursements	-	3,534	7,000	50%	
Rentals & Leases	50	3,800	3,000	127%	
Peck Farm Receipts	268	18,546	23,000	81%	
Camp Coyote- Peck Farm Camp	-	38,284	23,000	166%	(b)
Camp Adventure - Peck Farm Camp	-	11,632	14,000	83%	(b)
Birthday Parties- Peck Farm	-	4,445	8,000	56%	
Learn from the Experts- Peck Farm	285	1,789	9,000	20%	
Peck Farm General Programs	7	2,797	12,000	23%	
Community Garden	-	3,804	5,500	69%	
Peck Farm School/Scout Groups	170	5,804	7,500	77%	
Total Revenues	\$ 29,841	\$ 3,919,863	\$ 3,857,000	102%	
GENERAL FUND EXPENDITURES					
Administration	\$ 229,125	\$ 1,380,418	\$ 3,699,700	37%	
Peck Farm	4,733	66,613	105,600	63%	
Camp Coyote- Peck Farm Camp	-	16,916	15,800	107%	
Camp Adventure- Peck Farm Camp	-	10,553	9,000	117%	
Birthday Parties- Peck Farm	126	1,415	3,000	47%	
Learn from the Experts- Peck Farm	-	759	7,000	11%	
Peck Farm General Programs	150	(2,182)	2,800	-78%	
Community Garden	426	3,464	3,800	91%	
Peck Farm School/Scout Groups	51	495	600	83%	
Moore Spray Park	1,133	7,850	9,700	81%	
Total Expenditures	\$ 235,744	\$ 1,486,300	\$ 3,857,000	39%	
Total General Fund Net Surplus (Deficit)	\$ (205,903)	\$ 2,433,563	\$ -	n/a	

**Geneva Park District
Revenue and Expenditure Report
For November 30, 2018**

Monthly % of Annual Budget

58%

	Nov Actual	YTD Actual	Annual Budget	% of Budget	
RECREATION FUND REVENUES					
Real Estate Taxes	\$ 8,224	\$ 1,543,850	\$ 1,500,000	103%	(a)
Replacement Taxes	-	17,463	25,000	70%	
Investment Income	9,010	42,668	20,000	213%	
Public Information- Advertising & Sponsorships	-	11,360	13,000	87%	
Community Center Rentals	110	4,566	9,000	51%	
General Recreation	(259)	104,532	244,000	43%	
Playhouse 38	3,704	55,090	72,700	76%	
Preschool/ Toddler	33,506	169,456	339,000	50%	(c)
Active Older Adults	1,066	13,156	18,750	70%	
Dance	8,134	63,433	115,800	55%	
Camps	-	348,722	344,000	101%	(b)
Contracted & Co-op	125	7,806	18,200	43%	
Special Events	325	39,403	72,450	54%	
Tennis	-	13,657	16,000	85%	
Tumbling/ Gymnastics/Cheerleading	9,082	86,579	164,500	53%	
Baseball/ Softball	-	51,586	61,500	84%	
General Athletics	21,753	261,523	378,700	69%	
Sunset Racquetball & Fitness	18,315	108,156	199,025	54%	
Pool	69	611,671	570,400	107%	(d)
Mini Golf	-	87,494	96,500	91%	
After School Programs	115,124	487,811	795,500	61%	(e)
Scholarships	-	-	7,000	0%	(f)
SPRC	59,032	342,744	654,300	52%	
Total Revenues	\$ 287,319	\$ 4,472,726	\$ 5,735,325	78%	
RECREATION FUND EXPENDITURES					
Administration	\$ 111,313	\$ 850,318	\$ 2,266,598	38%	
Public Information	4,710	61,180	135,300	45%	
Community Center Rentals	-	665	1,500	44%	
General Recreation	9,090	59,121	129,375	46%	
Playhouse 38	4,283	46,866	66,150	71%	
Preschool/ Toddler	34,143	165,544	306,750	54%	
Active Older Adults	1,631	10,474	14,200	74%	
Dance	8,091	28,684	57,800	50%	
Camps	1,388	211,703	267,750	79%	
Contracted & Co-op	-	2,199	13,600	16%	
Special Events	10,267	22,409	51,550	43%	
Tennis	-	9,218	11,000	84%	
Tumbling/ Gymnastics/Cheerleading	11,004	74,371	119,765	62%	
Baseball/ Softball	3,810	21,777	24,500	89%	
General Athletics	810	97,818	247,075	40%	
Ice Rinks	-	-	1,000	0%	
Gymnasiums	1,581	7,683	41,400	19%	
Sunset Racquetball & Fitness	14,199	86,729	133,362	65%	
Pool	4,883	517,882	543,900	95%	
Mini Golf	638	34,148	36,800	93%	
After School Programs	59,887	277,770	733,400	38%	
Scholarships	-	4,707	7,000	67%	(f)
SPRC	49,453	297,963	525,550	57%	
Total Expenditures	\$ 331,181	\$ 2,889,227	\$ 5,735,325	50%	
Total Recreation Fund Net Surplus (Deficit)	\$ (43,863)	\$ 1,583,499	\$ -	n/a	

Geneva Park District
Revenue and Expenditure Report
For November 30, 2018

Monthly % of Annual Budget

58%

	Nov Actual	YTD Actual	Annual Budget	% of Budget	
LIABILITY FUND REVENUES					
Real Estate Taxes	\$ 794	\$ 149,009	\$ 146,250	102%	(a)
Replacement Taxes	-	2,794	4,000	70%	
Investment Income	21	146	250	58%	
PDRMA Reimbursements	-	-	1,500	0%	
Transfer from Fund Balance	-	-	26,000	0%	
Total Revenues	\$ 815	\$ 151,949	\$ 178,000	85%	
LIABILITY FUND EXPENDITURES					
Liability Insurance	\$ -	\$ 79,537	\$ 163,000	49%	(g)
State Unemployment	-	-	15,000	0%	
Total Expenditures	\$ -	\$ 79,537	\$ 178,000	45%	
Total Liability Fund Net Surplus (Deficit)	\$ 815	\$ 72,412	\$ -	n/a	

IMRF FUND REVENUES					
Real Estate Taxes	\$ 1,358	\$ 254,876	\$ 250,500	102%	(a)
Replacement Taxes	-	9,779	14,000	70%	
Investment Income	125	875	1,500	58%	
Transfer from Recreation Programs & Fund Balance	-	-	39,000	0%	
Total Revenues	\$ 1,483	\$ 265,530	\$ 305,000	87%	
IMRF FUND EXPENDITURES					
IMRF Expense	\$ 32,243	\$ 177,880	\$ 305,000	58%	
Total Expenditures	\$ 32,243	\$ 177,880	\$ 305,000	58%	
Total IMRF Fund Net Surplus (Deficit)	\$ (30,760)	\$ 87,651	\$ -	n/a	

AUDIT FUND REVENUES					
Real Estate Taxes	\$ 42	\$ 7,855	\$ 7,700	102%	(a)
Replacement Taxes	\$ -	\$ 2,096	\$ 3,000	70%	
Transfer from Fund Balance	-	-	2,400	n/a	
Total Revenues	\$ 42	\$ 9,950	\$ 13,100	76%	
AUDIT FUND EXPENDITURES					
Audit Expense	\$ -	\$ 13,100	\$ 13,100	100%	
Total Expenditures	\$ -	\$ 13,100	\$ 13,100	100%	
Total Audit Fund Net Surplus (Deficit)	\$ 42	\$ (3,150)	\$ -	n/a	

SOCIAL SECURITY FUND REVENUES					
Real Estate Taxes	\$ 1,279	\$ 240,158	\$ 233,000	103%	(a)
Replacement Taxes	-	9,081	13,000	70%	
Investment Income	208	1,458	2,500	58%	
Transfer from Recreation Programs	-	-	25,000	0%	
Transfer from Fund Balance	-	-	51,500	0%	
Total Revenues	\$ 1,488	\$ 250,697	\$ 325,000	77%	
SOCIAL SECURITY FUND EXPENDITURES					
FICA/ Medicare	\$ 29,737	\$ 209,900	\$ 325,000	65%	
Total Expenditures	\$ 29,737	\$ 209,900	\$ 325,000	65%	
Total Social Security Fund Net Surplus (Deficit)	\$ (28,250)	\$ 40,797	\$ -	n/a	

Geneva Park District
Revenue and Expenditure Report
For November 30, 2018

Monthly % of Annual Budget

58%

	Nov Actual	YTD Actual	Annual Budget	% of Budget	
FVSRA FUND REVENUES					
Real Estate Taxes	\$ 3,033	\$ 569,351	\$ 560,000	102%	(a)
Total Revenues	\$ 3,033	\$ 569,351	\$ 560,000	102%	
FVSRA FUND EXPENDITURES					
Contractual Services	\$ 2,699	\$ 29,914	\$ 55,000	54%	
ADA Structural Improvements	-	5,456	248,661	2%	
FVSRA- Program Payments	128,170	256,339	256,339	100%	(h)
Total Expenditures	\$ 130,869	\$ 291,709	\$ 560,000	52%	
Total FVSRA Fund Net Surplus (Deficit)	\$ (127,836)	\$ 277,642	\$ -	n/a	
BOND & INTEREST FUND REVENUES					
Real Estate Taxes	\$ 4,323	\$ 811,535	\$ 804,423	101%	(a)
Total Revenues	\$ 4,323	\$ 811,535	\$ 804,423	101%	
BOND & INTEREST FUND EXPENDITURES					
Bond Payments	\$ -	\$ 5,944	\$ 804,423	1%	(i)
Total Expenditures	\$ -	\$ 5,944	\$ 804,423	1%	
Total Bond & Interest Fund Net Surplus (Deficit)	\$ 4,323	\$ 805,591	\$ -	n/a	
CONSTRUCTION FUND REVENUES					
Reimbursements	\$ -	\$ 11,535	\$ 50,000	23%	
Bond Issue	-	-	1,600,000	0%	
Farming Revenue	-	-	1,000	0%	
Grant Revenue	-	-	-	0%	
Donations	-	3,500	20,000	18%	
Land Cash Revenue	-	108,948	730,000	15%	
Investment Income	4,253	34,140	28,000	122%	
Audit Transfer	-	-	550,000	0%	
Total Revenues	\$ 4,253	\$ 158,123	\$ 2,979,000	5%	
CONSTRUCTION FUND EXPENDITURES					
Planning/ Architect/ Engineering	\$ 17,645	\$ 114,980	\$ 147,000	78%	
Buildings & Improvements	332,208	494,194	1,398,700	35%	
Parks/ Playground Improvements/ Acquisitions	10,240	154,824	915,650	17%	
Landscaping & Groundskeeping	-	19,975	50,000	40%	
Operating Equipment & Vehicles	24,480	66,036	190,307	35%	
Recreation Equipment/ Repairs	-	-	1,000	0%	
Emergency Repairs/ Replacements	(5,615)	21,647	70,841	31%	
Total Expenditures	\$ 378,959	\$ 871,656	\$ 2,773,498	31%	
Total Construction Fund Net Surplus (Deficit)	\$ (374,706)	\$ (713,533)	\$ 205,502	n/a	

(a) Majority of real estate taxes are received in the months of June and September.

(b) All camp revenue collected in Mar & Apr of 2018, the prior fiscal year, for camps held in the Summer of 2018 have been accrued and recognized as revenue in May 2018. Likewise, revenue collected in Mar & Apr 2019 will be deferred until FY2019-20.

(c) Program revenue for the Preschool program is received during the school year Sep - May. Whereas expenditures remain level throughout the year.

(d) Pool Membership Pass revenue collected in Mar & Apr of 2018, the prior fiscal year, for Summer 2018 have been accrued and recognized as revenue. Likewise, membership pass revenue collected in Mar & Apr of 2019 will be deferred until FY2019-20.

(e) Revenue for the before and after school program is received during the school year Sep thru Apr.

(f) A large majority of this revenue is received from proceeds from the Harvest Hustle. Expenditures are recorded thru out the year to reflect program expense whereby scholarship participants have participated throughout the year.

(g) Payments for liability insurance are made on a quarterly basis in the months of July, October, January and April

(h) FVSRA payments are scheduled to be made in the months of June and November.

(i) Bond payments are made in the months of June and December.

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GENEVA PARK DISTRICT
DETAILED REVENUE & EXPENSE REPORT
MONTH ACTUAL W/FYTD AND FY BUDGET W/VARIANCE

PAGE: 1
F-YR: 19

FUND: RECREATION
FOR 7 PERIODS ENDING NOVEMBER 30, 2018

ACCOUNT NUMBER	DESCRIPTION	NOVEMBER ACTUAL	FISCAL YEAR-TO-DATE ACUAL	FISCAL YEAR BUDGET	\$ REMAINING
PLAYHOUSE 38					
REVENUES					
RECEIPTS					
02-2313-4-0000-11	PROGRAM FEES	1,300.00	30,428.67	35,000.00	4,571.3
02-2313-4-0000-23	TICKET SALES	2,404.00	22,004.00	32,500.00	10,496.0
02-2313-4-0000-39	SPONSORSHIP / ADVERTISING FEES	0.00	0.00	2,000.00	2,000.0
02-2313-4-0000-77	CONCESSIONS	0.00	2,657.69	3,200.00	542.3
TOTAL RECEIPTS		3,704.00	55,090.36	72,700.00	17,609.64
SALARIES & WAGES					
02-2313-5-0000-10	SALARIES & WAGES	2,002.00	17,772.78	24,000.00	6,227.2
TOTAL SALARIES & WAGES		2,002.00	17,772.78	24,000.00	6,227.22
CONTRACTUAL SERVICES					
02-2313-6-0000-05	WATER & SEWER	0.00	0.00	0.00	0.0
02-2313-6-0000-06	NATURAL GAS	30.03	195.65	700.00	504.3
02-2313-6-0000-07	ELECTRIC	71.53	828.37	1,500.00	671.6
02-2313-6-0000-09	ADVERTISING & PRINTING	0.00	0.00	800.00	800.0
02-2313-6-0000-11	PROFESSIONAL SERVICES	69.95	4,413.50	9,000.00	4,586.5
02-2313-6-0000-12	RENTAL FEES	1,997.00	15,976.00	22,000.00	6,024.0
TOTAL CONTRACTUAL SERVICES		2,168.51	21,413.52	34,000.00	12,586.48
COMMODITIES					
02-2313-7-0000-01	OFFICE SUPPLIES	0.00	0.00	100.00	100.0
02-2313-7-0000-18	CLOTHING	0.00	0.00	150.00	150.0
02-2313-7-0000-25	PROGRAM OPERATING SUPPLIES	66.19	6,324.61	6,500.00	175.3
02-2313-7-0000-28	CONCESSION SUPPLIES	45.99	1,355.45	1,400.00	44.5
TOTAL COMMODITIES		112.18	7,680.06	8,150.00	469.94
MAINTENANCE / CAPITAL					
02-2313-8-0000-23	EQUIPMENT	0.00	0.00	0.00	0.0
TOTAL MAINTENANCE / CAPITAL		0.00	0.00	0.00	0.00
EXPENSES					
DEPT. SUMMARY:					
TOTAL REVENUE		3,704.00	55,090.36	72,700.00	17,609.64
TOTAL EXPENSE		4,282.69	46,866.36	66,150.00	19,283.64
NET SURPLUS(DEFICIT)		(578.69)	8,224.00	6,550.00	(1,674.00)

DATE: 12/04/2018
TIME: 12:15:23
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GENEVA PARK DISTRICT
DETAILED REVENUE & EXPENSE REPORT
MONTH ACTUAL W/FYTD AND FY BUDGET W/VARIANCE

PAGE: 2
F-YR: 19

FUND: RECREATION
FOR 7 PERIODS ENDING NOVEMBER 30, 2018

ACCOUNT NUMBER	DESCRIPTION	NOVEMBER ACTUAL	FISCAL YEAR-TO-DATE ACUAL	FISCAL YEAR BUDGET	\$ REMAINING

TOTAL FUND REVENUES		3,704.00	55,090.36	72,700.00	17,609.64
TOTAL FUND EXPENSES		4,282.69	46,866.36	66,150.00	19,283.64
FUND SURPLUS (DEFICIT)		(578.69)	8,224.00	6,550.00	(1,674.00)

FUND: CORPORATE
FOR 7 PERIODS ENDING NOVEMBER 30, 2018

ACCOUNT NUMBER	DESCRIPTION	NOVEMBER ACTUAL	FISCAL YEAR-TO-DATE ACUAL	FISCAL YEAR BUDGET	\$ REMAINING

PARKS ADMINISTRATION					
REVENUES					
RECEIPTS		29,841	3,919,862	3,857,000	(62,862)
EXPENSES					
SALARIES / WAGES		150,660	980,181	1,495,000	514,818
CONTRACTUAL SERVICES		57,354	259,596	537,800	278,203
COMMODITIES		4,558	61,668	111,750	50,081
MAINTENANCE / CAPITAL INVEST.		23,170	184,853	1,712,450	1,527,596
TOTAL EXPENSES: PARKS ADMINISTRATION		235,743	1,486,300	3,857,000	2,370,700

NET SURPLUS(DEFICIT)		(205,902)	2,433,562	0	(2,433,562)

TOTAL FUND REVENUES		29,841	3,919,862	3,857,000	(62,862)
TOTAL FUND EXPENSES		235,743	1,486,300	3,857,000	2,370,700
SURPLUS (DEFICIT)		(205,902)	2,433,562	0	(2,433,562)

FUND: RECREATION

ADMINISTRATIVE/OPERATIONS					
REVENUES					
RECEIPTS		17,234	1,615,340	1,558,000	(57,340)
EXPENSES					
SALARIES / WAGES		83,481	447,403	773,000	325,596
CONTRACTUAL SERVICES		18,028	290,068	670,300	380,231
COMMODITIES		2,724	13,088	22,500	9,411
MAINTENANCE / CAPITAL INVEST.		11,788	160,937	936,098	775,160
TOTAL EXPENSES: ADMINISTRATIVE/OPERATIONS		116,023	911,497	2,401,898	1,490,400

NET SURPLUS(DEFICIT)		(98,789)	703,842	(843,898)	(1,547,740)

COMMUNITY CENTER RENTALS					
REVENUES					
RECEIPTS		110	4,566	9,000	4,433
EXPENSES					
SALARIES / WAGES		0	665	1,500	834
CONTRACTUAL SERVICES		0	0	0	0
TOTAL EXPENSES: COMMUNITY CENTER RENTALS		0	665	1,500	834

NET SURPLUS(DEFICIT)		110	3,900	7,500	3,599

GENERAL RECREATION					
REVENUES					
RECEIPTS		3,444	159,622	316,700	157,077
EXPENSES					
SALARIES / WAGES		10,430	63,065	120,700	57,634

FUND: RECREATION
FOR 7 PERIODS ENDING NOVEMBER 30, 2018

ACCOUNT NUMBER	DESCRIPTION	NOVEMBER ACTUAL	FISCAL YEAR-TO-DATE ACUAL	FISCAL YEAR BUDGET	\$ REMAINING

GENERAL RECREATION					
CONTRACTUAL SERVICES		2,583	33,609	61,700	28,090
COMMODITIES		358	9,311	13,125	3,813
MAINTENANCE / CAPITAL INVEST.		0	0	0	0
TOTAL EXPENSES: GENERAL RECREATION		13,372	105,987	195,525	89,537

NET SURPLUS(DEFICIT)		(9,927)	53,634	121,175	67,540
PRESCHOOL					
REVENUES					
RECEIPTS		33,505	169,455	339,000	169,544
EXPENSES					
SALARIES / WAGES		30,448	149,308	270,000	120,691
CONTRACTUAL SERVICES		2,799	10,250	28,750	18,499
COMMODITIES		895	5,738	7,300	1,561
MAINTENANCE / CAPITAL INVEST.		0	246	700	453
TOTAL EXPENSES: PRESCHOOL		34,142	165,543	306,750	141,206

NET SURPLUS(DEFICIT)		(637)	3,912	32,250	28,337
ACTIVE OLDER ADULTS					
REVENUES					
RECEIPTS		1,066	13,156	18,750	5,593
EXPENSES					
SALARIES / WAGES		780	4,140	6,300	2,160
CONTRACTUAL SERVICES		851	5,988	7,100	1,111
COMMODITIES		0	344	800	455
TOTAL EXPENSES: ACTIVE OLDER ADULTS		1,631	10,473	14,200	3,726

NET SURPLUS(DEFICIT)		(565)	2,682	4,550	1,867
DANCE					
REVENUES					
RECEIPTS		8,134	63,432	115,800	52,367
EXPENSES					
SALARIES / WAGES		3,562	16,578	31,700	15,121
CONTRACTUAL SERVICES		20	1,263	5,600	4,336
COMMODITIES		4,508	10,841	20,500	9,658
TOTAL EXPENSES: DANCE		8,091	28,683	57,800	29,116

NET SURPLUS(DEFICIT)		42	34,748	58,000	23,251
CAMPS					
REVENUES					
RECEIPTS		0	348,722	344,000	(4,722)
EXPENSES					

FUND: RECREATION
 FOR 7 PERIODS ENDING NOVEMBER 30, 2018

ACCOUNT NUMBER	DESCRIPTION	NOVEMBER ACTUAL	FISCAL YEAR-TO-DATE ACUAL	FISCAL YEAR BUDGET	\$ REMAINING

CAMPS					
	SALARIES / WAGES	1,387	170,249	196,000	25,750
	CONTRACTUAL SERVICES	0	31,192	58,900	27,707
	COMMODITIES	0	10,261	12,850	2,588
	TOTAL EXPENSES: CAMPS	1,387	211,703	267,750	56,046
	NET SURPLUS(DEFICIT)	(1,387)	137,018	76,250	(60,768)

CONTRACTED					
	REVENUES				
	RECEIPTS	125	7,647	13,200	5,552
	EXPENSES				
	CONTRACTUAL SERVICES	0	1,617	9,200	7,583
	NET SURPLUS(DEFICIT)	125	6,030	4,000	(2,030)

CO-OPS					
	REVENUES				
	RECEIPTS	0	158	5,000	4,842
	RECEIPTS	0	158	5,000	4,842
	EXPENSES				
	CONTRACTUAL SERVICES	0	582	4,400	3,817
	TOTAL EXPENSES: CO-OPS	0	582	4,400	3,817
	NET SURPLUS(DEFICIT)	0	(424)	600	1,024

SPECIAL EVENTS					
	REVENUES				
	RECEIPTS	325	39,403	72,450	33,046
	RECEIPTS	325	39,403	72,450	33,046
	EXPENSES				
	SALARIES / WAGES	0	0	1,950	0
	CONTRACTUAL SERVICES	6,187	12,576	17,300	4,723
	COMMODITIES	4,080	9,832	31,100	21,267
	--- UNDEFINED CODE ---	0	0	1,200	0
	NET SURPLUS(DEFICIT)	(9,942)	16,994	20,900	3,905

TENNIS					
	REVENUES				
	RECEIPTS	0	13,657	16,000	2,343
	RECEIPTS	0	13,657	16,000	2,343
	EXPENSES				

FUND: RECREATION
 FOR 7 PERIODS ENDING NOVEMBER 30, 2018

ACCOUNT NUMBER	DESCRIPTION	NOVEMBER ACTUAL	FISCAL YEAR-TO-DATE ACUAL	FISCAL YEAR BUDGET	\$ REMAINING

TENNIS					
	SALARIES / WAGES	0	0	0	0
	CONTRACTUAL SERVICES	0	9,217	11,000	1,782
	TOTAL EXPENSES: TENNIS	0	9,217	11,000	1,782

	NET SURPLUS(DEFICIT)	0	4,439	5,000	560
GYMNASTICS/TUMBLING					
	REVENUES				
	RECEIPTS	9,081	86,579	164,500	77,920
	RECEIPTS	9,081	86,579	164,500	77,920
	EXPENSES				
	SALARIES / WAGES	10,250	67,219	102,315	35,095
	CONTRACTUAL SERVICES	60	5,290	12,400	7,109
	COMMODITIES	693	1,861	4,050	2,188
	MAINTENANCE / CAPITAL INVEST.	0	0	1,000	0
	TOTAL EXPENSES: GYMNASTICS/TUMBLING	11,004	74,370	119,765	45,394

	NET SURPLUS(DEFICIT)	(1,922)	12,208	44,735	32,526
BASEBALL & SOFTBALL					
	REVENUES				
	RECEIPTS	0	51,586	61,500	9,914
	RECEIPTS	0	51,586	61,500	9,914
	EXPENSES				
	SALARIES / WAGES	526	3,067	3,500	433
	CONTRACTUAL SERVICES	2,533	9,384	10,400	1,015
	COMMODITIES	749	9,324	10,600	1,275
	EQUIPMENT REPAIR	0	0	0	0
	TOTAL EXPENSES: BASEBALL & SOFTBALL	3,810	21,776	24,500	2,723

	NET SURPLUS(DEFICIT)	(3,810)	29,809	37,000	7,190
GENERAL ATHLETICS					
	REVENUES				
	RECEIPTS	21,752	261,522	378,700	117,177
	RECEIPTS	21,752	261,522	378,700	117,177
	EXPENSES				
	SALARIES / WAGES	209	13,674	51,025	37,350
	CONTRACTUAL SERVICES	600	83,577	188,850	105,272

FUND: RECREATION
 FOR 7 PERIODS ENDING NOVEMBER 30, 2018

ACCOUNT NUMBER	DESCRIPTION	NOVEMBER ACTUAL	FISCAL YEAR-TO-DATE ACUAL	FISCAL YEAR BUDGET	\$ REMAINING

GENERAL ATHLETICS					
COMMODITIES		0	566	7,200	6,634
TOTAL EXPENSES: GENERAL ATHLETICS		809	97,817	247,075	149,257
NET SURPLUS(DEFICIT)		20,942	163,705	131,625	(32,080)

ICE RINKS					
EXPENSES					
SALARIES / WAGES		0	0	1,000	0
COMMODITIES		0	0	0	0
TOTAL EXPENSES: ICE RINKS		0	0	1,000	0
NET SURPLUS(DEFICIT)		0	0	(1,000)	0

GYMNASIUMS					
EXPENSES					
SALARIES / WAGES		1,580	7,682	19,900	12,217
CONTRACTUAL SERVICES		0	0	21,500	0
TOTAL EXPENSES: GYMNASIUMS		1,580	7,682	41,400	33,717
NET SURPLUS(DEFICIT)		(1,580)	(7,682)	(41,400)	(33,717)

FITNESS CENTER					
REVENUES					
RECEIPTS		18,315	108,156	199,025	90,868
RECEIPTS		18,315	108,156	199,025	90,868
EXPENSES					
SALARIES / WAGES		10,272	58,065	71,800	13,734
CONTRACTUAL SERVICES		2,638	20,178	39,502	19,323
COMMODITIES		951	5,465	12,060	6,594
MAINTENANCE / CAPITAL INVEST.		336	3,018	10,000	6,981
TOTAL EXPENSES: FITNESS CENTER		14,199	86,728	133,362	46,633
NET SURPLUS(DEFICIT)		4,115	21,427	65,663	44,235

POOL					
REVENUES					
RECEIPTS		69	611,670	570,400	(41,270)
RECEIPTS		69	611,670	570,400	(41,270)
EXPENSES					
SALARIES / WAGES		0	338,946	354,650	15,703
CONTRACTUAL SERVICES		4,559	90,931	114,400	23,468

FUND: RECREATION
FOR 7 PERIODS ENDING NOVEMBER 30, 2018

ACCOUNT NUMBER	DESCRIPTION	NOVEMBER ACTUAL	FISCAL YEAR-TO-DATE ACUAL	FISCAL YEAR BUDGET	\$ REMAINING

POOL					
	COMMODITIES	0	76,979	64,500	(12,479)
	MAINTENANCE / CAPITAL INVEST.	323	11,024	10,350	(674)
	TOTAL EXPENSES: POOL	4,883	517,882	543,900	26,017
	NET SURPLUS(DEFICIT)	(4,814)	93,788	26,500	(67,288)

MINI GOLF					
	REVENUES				
	RECEIPTS	0	87,494	96,500	9,005
	RECEIPTS	0	87,494	96,500	9,005
	EXPENSES				
	SALARIES / WAGES	0	23,055	25,350	2,294
	CONTRACTUAL SERVICES	157	2,560	4,150	1,589
	COMMODITIES	481	8,344	7,000	(1,344)
	MAINTENANCE / CAPITAL INVEST.	0	188	300	111
	TOTAL EXPENSES: MINI GOLF	638	34,148	36,800	2,651
	NET SURPLUS(DEFICIT)	(638)	53,345	59,700	6,354

AFTER SCHOOL PROGRAMS					
	REVENUES				
	RECEIPTS	115,124	487,811	802,500	314,688
	RECEIPTS	115,124	487,811	802,500	314,688
	EXPENSES				
	SALARIES/WAGES	44,915	194,250	373,000	178,749
	CONTRACTUAL SERVICES	11,183	62,501	318,000	255,498
	COMMODITIES	3,787	20,496	40,000	19,503
	MAINTENANCE/CAPITAL INVESTMTS	0	5,229	9,400	4,170
	TOTAL EXPENSES: AFTER SCHOOL PROGRAMS	59,887	282,476	740,400	457,923
	NET SURPLUS(DEFICIT)	55,236	205,334	62,100	(143,234)

UNDEFINED GROUP					
	REVENUES				
	RECEIPTS	59,032	342,744	654,300	311,555
	RECEIPTS	59,032	342,744	654,300	311,555
	EXPENSES				
	SALARIES/ WAGES	37,459	186,603	322,300	135,696
	CONTRACTUAL SERVICES	9,683	90,314	163,000	72,685

FUND: RECREATION
 FOR 7 PERIODS ENDING NOVEMBER 30, 2018

ACCOUNT NUMBER	DESCRIPTION	NOVEMBER ACTUAL	FISCAL YEAR-TO-DATE ACUAL	FISCAL YEAR BUDGET	\$ REMAINING

UNDEFINED GROUP					
COMMODITIES		1,636	15,363	25,750	10,386
MAINTENANCE/ CAPITAL INVEST.		673	5,681	14,500	8,818
TOTAL EXPENSES: UNDEFINED GROUP		49,452	297,962	525,550	227,587
NET SURPLUS(DEFICIT)		9,579	44,781	128,750	83,968
TOTAL FUND REVENUES		287,318	4,472,726	5,735,325	1,262,598
TOTAL FUND EXPENSES		331,181	2,889,227	5,735,325	2,846,097
SURPLUS (DEFICIT)		(43,862)	1,583,499	0	(1,583,499)

FUND: LIABILITY INSURANCE

LIABILITY INSURANCE					
REVENUES					
RECEIPTS		814	151,948	178,000	26,051
RECEIPTS		814	151,948	178,000	26,051
EXPENSES					
SPECIAL FUND EXPENSE		0	79,536	178,000	98,463
TOTAL EXPENSES: LIABILITY INSURANCE		0	79,536	178,000	98,463
NET SURPLUS(DEFICIT)		814	72,411	0	(72,411)
TOTAL FUND REVENUES		814	151,948	178,000	26,051
TOTAL FUND EXPENSES		0	79,536	178,000	98,463
SURPLUS (DEFICIT)		814	72,411	0	(72,411)

FUND: IMRF

IMRF					
REVENUES					
RECEIPTS		1,482	265,530	305,000	39,469
RECEIPTS		1,482	265,530	305,000	39,469
EXPENSES					
SPECIAL FUND EXPENSE		32,242	177,879	305,000	127,120
TOTAL EXPENSES: IMRF		32,242	177,879	305,000	127,120
NET SURPLUS(DEFICIT)		(30,759)	87,650	0	(87,650)
TOTAL FUND REVENUES		1,482	265,530	305,000	39,469
TOTAL FUND EXPENSES		32,242	177,879	305,000	127,120
SURPLUS (DEFICIT)		(30,759)	87,650	0	(87,650)

FUND: IMRF
 FOR 7 PERIODS ENDING NOVEMBER 30, 2018

ACCOUNT NUMBER	DESCRIPTION	NOVEMBER ACTUAL	FISCAL YEAR-TO-DATE ACUAL	FISCAL YEAR BUDGET	\$ REMAINING

FUND: AUDIT					
AUDIT					
REVENUES					
RECEIPTS		41	9,950	13,100	3,149
RECEIPTS		41	9,950	13,100	3,149
EXPENSES					
SPECIAL FUND EXPENSE		0	13,100	13,100	0
TOTAL EXPENSES: AUDIT		0	13,100	13,100	0
NET SURPLUS(DEFICIT)		41	(3,149)	0	3,149
TOTAL FUND REVENUES		41	9,950	13,100	3,149
TOTAL FUND EXPENSES		0	13,100	13,100	0
SURPLUS (DEFICIT)		41	(3,149)	0	3,149

FUND: SOCIAL SECURITY

SOCIAL SECURITY					
REVENUES					
RECEIPTS		1,487	250,697	325,000	74,302
RECEIPTS		1,487	250,697	325,000	74,302
EXPENSES					
SPECIAL FUND EXPENSE		29,737	209,900	325,000	115,099
TOTAL EXPENSES: SOCIAL SECURITY		29,737	209,900	325,000	115,099
NET SURPLUS(DEFICIT)		(28,249)	40,796	0	(40,796)
TOTAL FUND REVENUES		1,487	250,697	325,000	74,302
TOTAL FUND EXPENSES		29,737	209,900	325,000	115,099
SURPLUS (DEFICIT)		(28,249)	40,796	0	(40,796)

FUND: SPECIAL RECREATION

SPECIAL RECREATION					
REVENUES					
RECEIPTS		3,032	569,351	560,000	(9,351)
RECEIPTS		3,032	569,351	560,000	(9,351)

FUND: SPECIAL RECREATION
FOR 7 PERIODS ENDING NOVEMBER 30, 2018

ACCOUNT NUMBER	DESCRIPTION	NOVEMBER ACTUAL	FISCAL YEAR-TO-DATE ACUAL	FISCAL YEAR BUDGET	\$ REMAINING

SPECIAL RECREATION					
EXPENSES					
	CONTRACTUAL SERVICES	2,699	29,914	55,000	25,085
	CAPITAL IMPROVEMENTS	0	5,456	248,661	243,205
	SPECIAL FUND EXPENSE	128,169	256,339	256,339	0
	TOTAL EXPENSES: SPECIAL RECREATION	130,868	291,709	560,000	268,290

	NET SURPLUS(DEFICIT)	(127,836)	277,641	0	(277,641)

TOTAL FUND REVENUES		3,032	569,351	560,000	(9,351)
TOTAL FUND EXPENSES		130,868	291,709	560,000	268,290
SURPLUS (DEFICIT)		(127,836)	277,641	0	(277,641)

FUND: BOND AND INTEREST FUND

BOND AND INTEREST					
REVENUES					
	RECEIPTS	4,322	811,535	804,423	(7,112)
	RECEIPTS	4,322	811,535	804,423	(7,112)
EXPENSES					
	CONTRACTUAL SERVICES	0	5,944	804,423	798,478
	TOTAL EXPENSES: BOND AND INTEREST	0	5,944	804,423	798,478

	NET SURPLUS(DEFICIT)	4,322	805,591	0	(805,591)

TOTAL FUND REVENUES		4,322	811,535	804,423	(7,112)
TOTAL FUND EXPENSES		0	5,944	804,423	798,478
SURPLUS (DEFICIT)		4,322	805,591	0	(805,591)

FUND: CONSTRUCTION / CAPITAL IMPROV.

PROJECT REVENUE					
REVENUES					
	PROJECT REVENUE	4,252	158,122	2,979,000	2,820,877
	PROJECT REVENUE	4,252	158,122	2,979,000	2,820,877

	NET SURPLUS(DEFICIT)	4,252	158,122	2,979,000	2,820,877

PLANNING/CONSTRUCTION/GRANTS					
EXPENSES					
	CONTRACTUAL SERVICES	17,644	114,979	147,000	32,020

FUND: CONSTRUCTION / CAPITAL IMPROV.
FOR 7 PERIODS ENDING NOVEMBER 30, 2018

ACCOUNT NUMBER	DESCRIPTION	NOVEMBER ACTUAL	FISCAL YEAR-TO-DATE ACUAL	FISCAL YEAR BUDGET	\$ REMAINING
TOTAL EXPENSES: PLANNING/CONSTRUCTION/GRANTS		17,644	114,979	147,000	32,020
NET SURPLUS(DEFICIT)		(17,644)	(114,979)	(147,000)	(32,020)
BUILDINGS & IMPROVEMENTS					
EXPENSES					
CONTRACTUAL SERVICES		332,208	494,194	1,398,700	904,505
TOTAL EXPENSES: BUILDINGS & IMPROVEMENTS		332,208	494,194	1,398,700	904,505
NET SURPLUS(DEFICIT)		(332,208)	(494,194)	(1,398,700)	(904,505)
PARKS/PLAYGROUNDS IMPRV/ACQ					
EXPENSES					
CONTRACTUAL SERVICES		10,240	154,823	915,650	760,826
TOTAL EXPENSES: PARKS/PLAYGROUNDS IMPRV/ACQ		10,240	154,823	915,650	760,826
NET SURPLUS(DEFICIT)		(10,240)	(154,823)	(915,650)	(760,826)
LANDSCAPING & GROUNDSKEEPING					
EXPENSES					
CONTRACTUAL SERVICES		0	19,975	50,000	30,024
TOTAL EXPENSES: LANDSCAPING & GROUNDSKEEPING		0	19,975	50,000	30,024
NET SURPLUS(DEFICIT)		0	(19,975)	(50,000)	(30,024)
OPERATING EQUIP. & VEHICLES					
EXPENSES					
CONTRACTUAL SERVICES		24,480	66,035	190,307	124,271
TOTAL EXPENSES: OPERATING EQUIP. & VEHICLES		24,480	66,035	190,307	124,271
NET SURPLUS(DEFICIT)		(24,480)	(66,035)	(190,307)	(124,271)
RECREATION EQUIP. REPAIRS					
EXPENSES					
CONTRACTUAL SERVICES		0	0	1,000	0
TOTAL EXPENSES: RECREATION EQUIP. REPAIRS		0	0	1,000	0
NET SURPLUS(DEFICIT)		0	0	(1,000)	0
EMERGENCY REPAIRS/REIMB.					
EXPENSES					
CONTRACTUAL SERVICES		(5,615)	21,647	70,841	49,193
TOTAL EXPENSES: EMERGENCY REPAIRS/REIMB.		(5,615)	21,647	70,841	49,193
NET SURPLUS(DEFICIT)		5,615	(21,647)	(70,841)	(49,193)
TOTAL FUND REVENUES		4,252	158,122	2,979,000	2,820,877
TOTAL FUND EXPENSES		378,959	871,655	2,773,498	1,901,842
SURPLUS (DEFICIT)		(374,706)	(713,532)	205,502	919,034

DATE: 12/05/2018
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GENEVA PARK DISTRICT
SUMMARIZED REVENUE & EXPENSE REPORT

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FUND: CONSTRUCTION / CAPITAL IMPROV.
FOR 7 PERIODS ENDING NOVEMBER 30, 2018

ACCOUNT NUMBER	DESCRIPTION	NOVEMBER ACTUAL	FISCAL YEAR-TO-DATE ACUAL	FISCAL YEAR BUDGET	\$ REMAINING

APPENDIX A1

ILLINOIS BOND ISSUE NOTIFICATION ACT

The Bond Issue Notification Act (BINA) took effect on January 1, 1997 and was amended by Public Act 91-595, which took effect on August 14, 1999. BINA requires issuers of non-referendum or back-door referendum general obligation limited or unlimited tax bonds issued for purposes other than refunding to hold a public hearing. A notice of the public hearing is to be published in a newspaper of general circulation within the boundary of the issuer not less than 7 nor more than 30 days before the date of the hearing. The notice must also be given by posting at least 48 hours before the hearing a copy of the notice at the principal office of the governing body or, if a principal office does not exist, then at the building in which the hearing is to be held. The notice, which shall appear above the name of the clerk or the secretary, must follow a particular format.

At the public hearing, the reason (s) for the proposed bond issue shall be explained and the public must be the opportunity to provide verbal and/or written testimony. The bond issue cannot be sold for a period of seven days after the public hearing is adjourned.

BINA does not apply to refundings, special service area bonds or to improvements or restoration caused by any casualty accident or emergency. BINA special service area bonds does not apply to issuers utilizing installment certificates, leases or revenue bonds.

Governmental units considering the issue of bonds should anticipate the BINA running parallel to any back-door petition period and being concluded without the need to call special meetings for the elected officials.

The principal revisions to the Act in 1999:

- Enable the presiding officer of the elected board to set the date, time and place of the Public Hearing (verses requiring Board adoption of a resolution).
- The posting requirement was added
- Now extends publication to not more than 30 days (previously 21) before the hearing

Bond counsel have determined that BINA proceedings (publication and public hearing) may cover multiple series of bonds as long as the bonds are issued within 3 years of the hearing date.

Appendix A2

Geneva Park District Bond Issue Notification Act (BINA)

CY	Date of Public Hearing	Status	Amount BINAed	Issue Size	Status	Remaining Capacity	Expires
2011	13-Dec	Confirmed	\$1,425,000	\$1,419,930	Confirmed	\$5,070	2014
2012	20-Aug	Confirmed	\$1,550,000	\$1,468,000	Confirmed	\$87,070	2015
2015	19-Jan	Confirmed	\$1,650,000	\$1,529,960	Confirmed	\$120,040	2018
2017	16-Jan	Confirmed	\$1,575,000	\$1,562,845	Confirmed	\$12,155	2020
2019	21-Jan	Preliminary	\$1,650,000	\$1,582,140	Preliminary	\$67,860	2022

run date: 05-Dec-18

file name: GenevaPD /2019 Ltd GO/bina

Appendix B

GENEVA PARK DISTRICT

Debt Service Extension Base Table

Levy Year	Debt Service Extension Base	CPI Factor	New DSEB	Increase From Prior DSEB	Aggregate CPI Increase	Status
2008	\$699,642.88	Original Base				Known
2009	\$699,642.88	0.10%	\$700,342.52	\$699.64	\$699.64	Known
2010	\$700,342.52	2.70%	\$719,251.77	\$18,909.25	\$19,608.89	Known
2011	\$719,251.77	1.50%	\$730,040.55	\$10,788.78	\$30,397.67	Known
2012	\$730,040.55	3.00%	\$751,941.76	\$21,901.22	\$52,298.88	Known
2013	\$751,941.76	1.70%	\$764,724.77	\$12,783.01	\$65,081.89	Known
2014	\$764,724.77	1.50%	\$776,195.65	\$11,470.87	\$63,769.76	Known
2015	\$776,195.65	0.80%	\$782,405.21	\$6,209.57	\$71,291.46	Known
2016	\$782,405.21	0.70%	\$787,882.05	\$5,476.84	\$69,246.59	Known
2017	\$787,882.05	2.10%	\$804,427.57	\$16,545.52	\$87,836.98	Known
2018	\$804,427.57	2.10%	\$821,320.55	\$16,892.98	\$86,139.57	Known
2019	\$821,320.55	1.50%	\$833,640.36	\$12,319.81	\$100,156.79	Projected
2020	\$833,640.36	1.50%	\$846,144.96	\$12,504.61	\$98,644.18	Projected
2021	\$846,144.96	1.50%	\$858,837.14	\$12,692.17	\$112,848.96	Projected
2022	\$858,837.14	1.50%	\$871,719.69	\$12,882.56	\$111,526.73	Projected
2023	\$871,719.69	1.50%	\$884,795.49	\$13,075.80	\$125,924.76	Projected
2024	\$884,795.49	1.50%	\$898,067.42	\$13,271.93	\$124,798.67	Projected

Speer Financial, Inc.

run date: 05-Dec-18
file name: Geneva PD 2019 ltd go/ dseb

Appendix C

GENEVA PARK DISTRICT

Preliminary \$1,582,140 TAXABLE GENERAL OBLIGATION LIMITED TAX PARK BONDS, SERIES 2019
CAPITAL PROJECTS - 2 YEARS TO MATURITY

Date of Bonds: 04-Mar-19

Date	Principal	Preliminary Interest Rate	Interest	Principal and Interest	Levy Year	Preliminary Series 2019 Debt Service	DSEB	(Over)/Under DSEB
15-Dec-19	777,470	3.500%	\$43,851.28	\$821,321.28	2018	821,321.28	821,320.55	(0.73)
15-Jun-20			14,484.06	14,484.06				
15-Dec-20	804,670	3.600%	14,484.06	819,154.06	2019	833,638.12	833,640.36	2.24
<hr/>								
Total	\$1,582,140		\$72,819.40	\$1,654,959.40		\$1,654,959.40	\$1,654,960.91	\$2.24

Net Interest Rate: 3.570%
Bond Years: 2,039.619
Average Life: 1.289

Premium
Discount

SPEER FINANCIAL, INC.

run date: 05-Dec-18
file name: genevapd 2019 ltd go/2019

Appendix D

GENEVA PARK DISTRICT

COSTS OF ISSUANCE /ALLOCATION OF PROCEEDS

KANE COUNTY, ILLINOIS

TAXABLE GENERAL OBLIGATION LIMITED TAX PARK BONDS, SERIES 2019

ISSUE SIZE: \$1,582,140

Preliminary

Estimated Cost Items	Service Provider	Series 2019	Status
1 Financial Advisor	Speer Financial, Inc.	5,000	Confirmed
2 Bond Counsel	Miller & Canfield, LLP	3,500	Preliminary
3 Term Sheet Preparation	Speer Financial, Inc.	350	Confirmed
4 Paying Agent/Registrar	The District	0	Confirmed
5 Underwriter Discount	The District	0	Confirmed
Total Cost of Issuance		8,850	Confirmed
Capital Projects		1,573,290	Confirmed
Total Proceeds		1,582,140	Confirmed

Percent of issue assigned to issuance costs: 0.5594%

SPEER FINANCIAL, INC.

run date: 05-Dec-18
file name: genevamd 2019 ltd go/coi

Amy McConnell

Subject: FW: Polar Express

From: Kierstin.Snapp@aldi.us <Kierstin.Snapp@aldi.us>

Sent: Monday, December 3, 2018 11:25 AM

To: Sarah Sielisch <ssielisch@genevaparks.com>

Cc: k3bsnapp@gmail.com

Subject: RE: Polar Express

Sarah,

I just wanted to say "Thank You" to your staff, volunteers and program for making this event so wonderful for my nephew, Dalton. My son had a fabulous time as well and we couldn't have been more pleased how easy it was for Dalton to enjoy himself though he has a handicap. My sister-in-law was just beyond happy to see what a wonderful program you put together.

Thank you for making the kick off to the holiday a special one!



Happy Holidays!
Kierstin Snapp

Kierstin Snapp
Corporate Buying Assistant

ALDI Inc.

Corporate Buying US

1200 North Kirk Road
Batavia, IL 60510-1477

Tel: +1 (630) 482-5592

Fax: +1 (630) 482-5596

SAVE PAPER - THINK BEFORE YOU PRINT

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From: Sarah Sielisch [<mailto:SSielisch@genevaparks.com>]

Sent: Monday, December 03, 2018 11:06 AM

Cc: GCC Front Office Staff

Subject: Polar Express

Hello Everyone,

Thank you for participating in our polar express event. Surveys went out, if you could fill those out that'd be appreciated! If you did a paper one at Aurelio's, we got it, no need to fill out another.

If you did not pick up your picture with Santa at Aurelio's, we have them and will be able to be picked up at Sunset Community Center starting tomorrow morning. We also found some lost and found items from Aurelio's that I will be keeping at Sunset Community Center as well starting tomorrow morning.

Thank you,

Sarah Sielisch
Aquatic & Recreation Supervisor
Geneva Park District
710 Western Ave
Geneva, IL 60134
630-262-2203 (office)
630-232-4569 (fax)
630-232-4542 (main)
ssielisch@genevaparks.com
www.genevaparks.org

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ORDINANCE NO. 2018-07
AN ORDINANCE LEVYING AND ASSESSING TAXES OF
THE GENEVA PARK DISTRICT
OF KANE COUNTY, ILLINOIS

WHEREAS, on the 21st day of May, 2018, the Board of Commissioners of the GENEVA PARK DISTRICT passed the annual budget & appropriation ordinance of said District for the fiscal year beginning MAY 1, 2018 and ending APRIL 30, 2019, and upon said date the said ordinance was duly signed and approved by the President of the Board of Commissioners of said District and signed by the Secretary of said Board;

WHEREAS, not less than 20 days prior to the date of this Ordinance, the Board of Commissioners established an estimate of levy in compliance with Section 18-60 of the Property Tax Code, and determined that a public hearing was not required because the levy herein described is less than 105% of the amount extended or abated by the District on the final aggregate levy for the preceding year.

BE IT ORDAINED BY THE BOARD OF COMMISSIONERS OF THE GENEVA PARK DISTRICT, KANE COUNTY, ILLINOIS AS FOLLOWS:

SECTION ONE

That, pursuant to the authority granted by Sections 5-1 and 5-3 of the Park District Code and Public Act 97-974, the sum of THREE MILLION NINE HUNDRED FIFTY SIX THOUSAND DOLLARS (\$3,956,000) is hereby levied and assessed for general corporate purposes upon all property subject to taxation within the GENEVA PARK DISTRICT.

SECTION TWO

That, pursuant to the authority granted by Sections 5-2 and 5-3a of the Park District Code and Public Act 97-974, there is levied and assessed for the planning, establishing and maintaining recreational programs for the said District, the sum of ONE MILLION SIX HUNDRED FOUR THOUSAND DOLLARS (\$1,604,000) upon property subject to taxation within the said District.

SECTION THREE

That, pursuant to Section 7-171 of the Pension Code, there is hereby levied and assessed the sum of TWO HUNDRED FOURTY THREE THOUSAND DOLLARS (\$243,000) upon all property subject to taxation within the said District, for the said District's contribution to the Illinois Municipal Retirement Fund. Said tax shall be in addition to the several sums herein levied and assessed and shall be in addition to all other taxes authorized by law.

SECTION FOUR

That, pursuant to Section 21-110 of the Pension Code, there is hereby levied and assessed the sum of THREE HUNDRED ONE THOUSAND DOLLARS (\$301,000) upon all property subject to taxation within the said District, for the District's contribution to the SOCIAL SECURITY FUND. Said tax shall be in addition to the several sums herein levied and assessed and shall be in addition to all other taxes authorized by law.

SECTION FIVE

That, pursuant to Section 9-107 of the Tort Immunity Act, there is hereby levied and assessed the sum of ONE HUNDRED SEVENTY FIVE THOUSAND DOLLARS (\$175,000) upon all property subject to taxation within the said District, to pay costs of purchasing insurance to protect against any loss or liability which may be incurred by the said District, claims services and for risk management directly attributable to loss prevention and loss reduction. Said tax shall be in addition to the several other sums herein levied and assessed and shall be in addition to all other taxes authorized by law.

SECTION SIX

That, pursuant to Section 5-8 of the Park District Code, there is hereby levied and assessed the sum of FIVE HUNDRED SEVENTY THOUSAND DOLLARS (\$570,000) upon all property subject to taxation within the said District, to pay the cost of funding the District's

share of expenses of providing joint recreation programs for the persons with disabilities. Said tax shall be in addition to the several other sums herein levied and assessed and shall be in addition to all other taxes authorized by law.

SECTION SEVEN

That, pursuant to Section 2 of the Governmental Account Audit Act, there is hereby levied and assessed the sum of ELEVEN THOUSAND DOLLARS (\$11,000) upon all property subject to taxation within the said District, to pay the cost of the annual audit. Said tax shall be in addition to the several sums herein levied and assessed and shall be in addition to all other taxes authorized by law.

SECTION EIGHT

That each of said sums and the aggregate thereof are deemed necessary by the Board of Park Commissioners of the Geneva Park District, Kane County, Illinois, to defray necessary expenses and liabilities of said park district.

SECTION NINE

The taxes so levied and assessed as aforesaid by this Ordinance upon the taxable property subject to taxes within the Geneva Park District, Kane County, Illinois, shall be collected and enforced in the same manner and by the same officers as for other purposes in the County of Kane, State of Illinois, under the laws of the State of Illinois, and shall be paid over by the officers so collecting the same, to the Treasurer of said Geneva Park District.

SECTION TEN

That the Secretary of the Board of Park Commissioners of Geneva Park District, be and is hereby directed to file a duly certified copy of this Tax Levy Ordinance with the County Clerk of Kane County, Illinois, on or before the last Tuesday of December 2018 A.D., whereupon the County Clerk of Kane County, State of Illinois, be and is hereby directed as provided by law to ascertain the rate per centum which upon the total value of all property subject to taxation within the Geneva Park District as the same assessed and equalized for State and County purposes, will produce a net amount as herein legally levied and to extend such tax pursuant to the statute to the greatest extent permitted by law.

SECTION ELEVEN

If any item or portion thereof in this ordinance is for any reason held invalid, such decision shall not affect the validity of the remaining portion of such items or the remaining portion of this ordinance.

SECTION TWELVE

Pursuant to Section 4-4 of the Park District Code (70 ILCS 1205/4-4) neither the Budget and Appropriation Ordinance of the District for the current fiscal year beginning nor any other Budget and Appropriation Ordinance is intended or required to be in support of the tax levy made in this ordinance.

SECTION THIRTEEN

The unexpended balance of the tax for general corporate purposes from the preceding year may be accumulated and set aside for the purposes of building repairs and improvements in a capital improvement fund, provided that the balance of such fund does not exceed 1.5% of the aggregated assessed valuation of all taxable property within the District.

SECTION FOURTEEN

All ordinances or parts of ordinances in conflict herewith, or any section thereof, are hereby modified or repealed.

Summary of 2018 Tax Levy

General Corporate Fund	\$3,956,000
Recreation Fund	\$1,604,000
IMRF Fund	\$243,000
Social Security Fund	\$301,000
Liability Insurance Fund	\$175,000
Special Recreation Fund	\$570,000
Audit Fund	\$11,000
Total	\$6,860,000

PASSED BY THE BOARD OF PARK COMMISSIONERS OF THE GENEVA PARK DISTRICT, KANE COUNTY, ILLINOIS ON THE 10th DAY OF DECEMBER, 2018 BY THE FOLLOWING VOTE.

AYES: _____

NAYS: _____

ABSENT: _____

ABSTAINING: _____

File with the undersigned this 10th day of December, 2018

Sheavoun Lambillotte, Secretary

APPROVED BY THE PRESIDENT OF THE GENEVA PARK DISTRICT, KANE COUNTY, ILLINOIS ON THE 10TH DAY OF DECEMBER, 2018.

Susan VanderVeen, President

CERTIFICATE OF COMPLIANCE
WITH TRUTH IN TAXATION

The undersigned, Presiding Officer of the Geneva Park District, hereby certifies that I am the presiding officer of the Geneva Park District, and as such presiding officer I hereby certify that the levy ordinance, a copy of which is appended hereto, was adopted pursuant to, and in all respects in compliance with, the provisions of the "Truth in Taxation Law." P.A. 88-455. Illinois Compiled Statutes, 35 ILCS 200/18-60 through 200/18-85.

Geneva Park District
Kane County, Illinois

Date_____

Susan VanderVeen, President
Board of Park Commissioners

(SEAL)

STATE OF ILLINOIS)

SS

COUNTY OF KANE)

I, SHEAVOUN LAMBILLOTTE, Secretary of the Board of Commissioners of the Geneva Park District in the County of Kane and State of Illinois, do hereby certify that attached hereto is a true and correct copy of that certain Ordinance now on file in my office entitled:

Ordinance #2018-07

An Ordinance Levying and Assessing Taxes of the Geneva Park District of Kane County, Illinois for the Fiscal Year beginning May 1, 2018 and ending April 30, 2019

which Ordinance was duly adopted and approved by the Board of Commissioners of the Geneva Park District at a regular meeting held on the Tenth Day of December 2018.

I do further certify that a quorum of said Board of Commissioners was present at said meeting, and that the Board complied with all requirements of the Illinois Open Meetings Act.

I do further certify that the ordinance of which the foregoing is a true and correct copy, is entrusted to my care for safekeeping, and that I am the lawful keeper of the same.

IN WITNESS WHEREOF, I have hereunto set my hand and affixed the seal of said Geneva Park District this Tenth Day of December, 2018.

(SEAL)

Sheavoun Lambillotte, Secretary

STATE OF ILLINOIS)

SS

COUNTY OF KANE)

CERTIFICATE

I, John A. Cunningham, do hereby certify that I am Clerk of the County of Kane, in the State of Illinois, and as such I am the keeper of Records, Ordinances and the Seal of said County.

I further certify that the attached Certificate of Compliance with the Truth in Taxation Law and Tax Levy Ordinance of the Board of Park Commissioners of the Geneva Park District and affidavit of the Secretary of the Board of Park Commissioners of the Geneva Park District, were filed in my office on this 11th day of December, 2018.

IN WITNESS THEREOF, I hereunto set my hand and the seal of said County of Kane this 11th day of December, 2018.

John A. Cunningham, County Clerk
Kane County Illinois

(SEAL)

**NOTICE OF PUBLIC HEARING TO APPROVE PROPOSED PROPERTY TAX LEVY
FOR THE GENEVA PARK DISTRICT**

A public hearing to approve a proposed tax levy for the Geneva Park District, Kane County, Illinois for 2018 will be held on December 10, 2018 at 7:00 p.m. at Geneva Park District Offices, 710 Western Avenue, Geneva, Illinois. Any person desiring to appear at the public hearing and present testimony to the taxing district may contact Sheavoun Lambillotte, Secretary of the Board, Geneva Park District, 710 Western Avenue, Geneva, Illinois 60134 or phone 630-232-4542.

The taxing district has estimated its equalized assessed valuation to secure new growth revenue and must adhere to the Property Tax Extension Limitation Law (PTELL or “tax cap” law). PTELL limits the increase over the prior year in the property tax extension of this taxing district to the percentage increase in the Consumer Price Index (CPI), which is 2.1%.

Publish in the Kane County Chronicle Newspaper Thursday November 29, 2018

EAV	EAV Estimated 2018	Estimated Percent Increase	EAV Actual 2017	Percent Increase	EAV Actual 2016	Percent Increase	EAV Actual 2015	Percent Increase	EAV Actual 2014	Percent Increase
Farm	7,788,913	0.0572	7,367,557	0.0114	7,284,710	0.0534	6,915,198	-0.0605	7,360,564	0.0159
Residential	1,175,833,769	0.0408	1,129,767,886	0.0374	1,089,001,160	0.0724	1,015,481,786	0.0375	978,752,038	0.0060
Commercial	271,441,781	0.0611	255,802,390	0.0073	253,940,564	0.0538	240,968,720	-0.0484	253,236,352	0.0632
Industrial	124,918,640	0.0422	119,862,768	0.0044	119,339,631	0.0366	115,127,183	0.0127	113,678,283	-0.0148
Railroad	1,729,996	0.0000	1,729,996	0.0187	1,698,183	0.0160	1,671,371	0.3024	1,283,337	0.0000
Total Value	1,581,713,099	0.0444	1,514,530,597	0.0294	1,471,264,248	0.0660	1,380,164,258	0.0191	1,354,310,574	0.0145
Growth in Total EAV %	4.44%		2.94%		6.60%		1.91%		1.45%	
Growth in EAV \$	\$67,182,472		\$43,266,349		\$91,099,990		\$25,853,684		\$19,301,737	
New Property as a % of EAV	0.73%		0.84%		0.94%		0.95%		0.74%	
New Property \$	\$11,514,448		\$12,767,003		\$13,856,372		\$13,058,918		\$9,963,439	
CPI	2.10%		2.10%		0.70%		0.80%		1.50%	
Tax Cap Extension	\$6,136,617		\$5,966,645		\$5,794,721		\$5,700,216		\$5,601,425	
Growth in Extension	\$169,972		\$171,923		\$94,505		\$98,792		\$129,090	
Growth in Extension %	2.85%		2.97%		1.66%		1.76%		2.36%	
Tax Rate	0.475936		0.485241		0.532945		0.559914		0.566712	

EAV	EAV Actual 2013	Percent Increase	EAV Actual 2012	Percent Increase	EAV Actual 2011	Percent Increase	EAV Actual 2010	Percent Increase	EAV Actual 2009	Percent Increase
Farm	7,245,167	0.3771	5,261,072	-0.0555	5,570,433	-0.0347	5,770,455	-0.3603	9,021,244	0.1245
Residential	972,916,298	-0.0424	1,015,977,831	-0.0493	1,068,665,389	-0.0479	1,122,401,102	-0.0413	1,170,753,557	-0.0011
Commercial	238,178,900	-0.0409	248,327,871	0.0223	242,921,755	-0.1058	271,673,618	-0.0467	284,983,247	-0.0377
Industrial	115,385,135	-0.0107	116,630,963	-0.0033	117,021,924	-0.0686	125,639,780	-0.0069	126,506,924	-0.0041
Railroad	1,283,337	0.2358	1,038,505	0.1315	917,812	0.0627	863,636	0.2509	690,393	0.2050
Total Value	1,335,008,837	-0.0376	1,387,236,242	-0.0334	1,435,097,313	-0.0598	1,526,348,591	-0.0412	1,591,955,365	-0.0074
Growth in Total EAV %	-3.76%		-3.34%		-5.98%		-4.12%		-0.74%	
Growth in EAV \$	-\$52,227,405		-\$47,861,071		-\$91,251,278		-\$65,606,774		-\$11,823,832	
New Property as a % of EAV	0.75%		0.94%		0.63%		0.82%		1.06%	
New Property \$	\$9,981,488		\$13,099,235		\$9,101,788		\$12,567,058		\$16,921,821	
CPI	1.70%		3.00%		1.50%		2.70%		0.10%	
Tax Cap Extension	\$5,472,335		\$5,340,582		\$5,136,070		\$5,028,098		\$4,854,031	
Growth in Extension	\$131,753		\$204,512		\$107,972		\$174,066		\$56,326	
Growth in Extension %	2.47%		3.98%		2.15%		3.59%		1.17%	
Tax Rate	0.559493		0.526615		0.4948		0.4573		0.4207	

EAV	EAV Actual 2008	Percent Increase	EAV Actual 2007	Percent Increase	EAV Actual 2006	Percent Increase	EAV Actual 2005	Percent Increase	EAV Actual 2004	Percent Increase
Farm	8,022,611	-0.0707	8,632,543	0.0787	8,002,830	0.3001	6,155,779	0.0190	6,041,272	0.0260
Residential	1,172,020,175	0.0576	1,108,174,962	0.0848	1,021,590,955	0.1057	923,894,374	0.1146	828,889,654	0.0818
Commercial	296,140,598	0.0429	283,960,198	0.0935	259,683,385	0.1298	229,844,425	0.1417	201,315,453	0.1633
Industrial	127,022,896	0.0469	121,326,875	0.1135	108,962,523	0.0819	100,710,811	-0.0189	102,649,975	0.2288
Railroad	572,917	0.0936	523,887	-0.0019	524,910	-0.0031	526,541	-0.0581	559,002	0.1277
Total Value	1,603,779,197	0.0533	1,522,618,465	0.0885	1,398,764,603	0.1091	1,261,131,930	0.1068	1,139,455,356	0.1071
Growth in Total EAV %	5.33%		8.85%		10.91%		10.68%		10.71%	
Growth in EAV \$	\$81,160,732		\$123,853,862		\$137,632,673		\$121,676,574		\$110,263,513	
New Property as a % of EAV	1.24%		2.52%		2.96%		3.23%		4.54%	
New Property \$	\$19,866,256		\$38,426,596		\$41,469,814		\$40,756,646		\$51,755,036	
CPI	4.10%		2.50%		3.40%		3.30%		1.90%	
Tax Cap Extension	\$4,797,705		\$4,551,716		\$4,328,337		\$4,058,449		\$3,748,124	
Growth in Extension	\$245,990		\$223,378		\$269,889		\$310,324		\$236,522	
Growth in Extension %	5.40%		5.16%		6.65%		8.28%		6.74%	
Tax Rate	0.4097		0.4135		0.4297		0.4384		0.4644	

TAX CAP EXTENSION

Prior Year Aggregate Ext. Base X (1+Limit) X Rate Increase Factor = Numerator

5,966,645 1.021 1.0 6,091,944

Est. 2018 EAV - Annexations + Disconnections= Adjusted Est. 2018 EAV

1,581,713,099 0 0 1,581,713,099

Adjusted Est. 2018 EAV - (New Property x State Multiplier) - TIF Recovery - EZ Recovery = Denominator

1,581,713,099 11,514,448 1.000000 0 0 1,570,198,651

Numerator / Denominator = Limited Rate

6,091,944 1,570,198,651 0.387973

Limited Rate X Est. 2017 EAV = Total Est. Aggregate Ext.

0.387973 1,581,713,099 6,136,617

	2017 Extension	Est. 2018 Extension	2018 Levy Request	
Corporate	3,768,379	3,853,969	3,956,000	MAX RATE BY LAW= .35
Recreation	1,545,624	1,562,006	1,604,000	MAX RATE BY LAW= .12
IMRF	255,168	239,928	243,000	NO LIMIT
Liability Insurance	149,181	173,001	175,000	NO LIMIT
Audit	7,860	10,203	11,000	MAX RATE BY LAW= .005
Social Security	240,432	297,511	301,000	NO LIMIT
Total Capped	5,966,645	6,136,617	6,290,000	
	← 2.85% Increase →			
Special Recreation	570,009	570,000	570,000	MAX RATE BY LAW= .04
Bond & Interest	812,470	821,321	821,321	NO LIMIT
Total Uncapped	1,382,479	1,391,321	1,391,321	
	← .64% Increase →			
	2017 Tax Rate	Est. 2018 Tax Rate		
Limited Rate (Capped)	0.393960	0.387973		
Non Limiting Rate (Uncapped)	0.091281	0.087963		
Total Tax Rate	0.485241	0.475936		

Comparison of 2018 & 2019 Tax Bills

Scenario: A tax levy increase of CPI 2.1%, plus \$8M residential new growth, a overall 3.3% increase in EAV.

	\$200,000 Fair Market Value Home		\$300,000 Fair Market Value Home	
	<i>Tax Year 2018</i>	<i>Tax Year 2019</i>	<i>Tax Year 2018</i>	<i>Tax Year 2019</i>
Fair Market Value	\$ 200,000	\$ 200,000	\$ 300,000	\$ 300,000
Equalized Assessed Valuation (33 1/3%)	\$ 66,667	\$ 66,667	\$ 100,000	\$ 100,000
Assuming 3.3% rise in EAV home value*		\$ 68,867		\$ 103,300
Geneva Park District Tax Rate	0.00485241	0.00475936	0.00485241	0.00475936
Tax Bill	\$ 323.49	\$ 327.76	\$ 485.24	\$ 491.64
Tax Increase (Decrease) from prior year		\$ 4.27		\$ 6.40
Percentage Tax Increase (Decrease from prior year)		1.32%		1.32%

Assumes estimated EAV provided by county of \$1,581,713,099.

*Rise in residential EAV determined by taking overall increase in residential EAV of 4% less new growth in residential of \$8M equals 3.3% rise in home value.

Memo

To: GPD Board of Commissioners, Sheavoun Lambillotte

From: Jerry Culp

CC: Christy Powell

Date: 12/5/2018

Re: Vehicle transactions/replacements

Purpose:

The purpose of the memorandum is to provide the Board of Commissioners with information to consider approving the replacement of the 2004 26 Passenger Bus.

Background:

The Geneva Park District Board of Commissioners approved the replacement of the following vehicles as part of the Vehicle/Equipment Replacement Schedule for 2018-19 fiscal year:

Asset #	Description	Replacement Budget
#217	2004 Ford 26 passenger bus	\$101,253
#164	1999 Woods Mower	\$22,159
#249	2004 Mower Trailer	\$3,094
	Total	\$126,506

Per the discussion at the October board meeting the commissioners requested staff review the options for the replacement of the 2004 Ford 26 passenger bus. Staff has received the following two quotes for the bus replacement:

One new 2019 Ford Superduty F-550 DRW XL 2WD Reg. Cab 205" WB 120" CA with Glaval Entourage 29 Passenger Bus with Graphics Package. Total Cost \$102,568.

One new 2019 Ford Superduty F-550 DRW XL 2WD Reg. Cab 205" WB 120" CA with Glaval Entourage 24 Passenger Bus w/2 Wheel Chair Positions and Graphics Package. Total Cost \$107,368.

The difference between the cost of the bus with the wheel chair lift and two accessible spaces is \$4,800. Due to the minimal cost to add the lift and chair spaces staff feels accepting the option for the wheel chair lift and the two accessible spaces would be far less than renting or leasing an accessible bus each time the need arises.

Staff estimated the cost to replace the bus at \$100,000 with a replacement budget of \$101,253. The total cost of the bus is \$107,368 which includes the wheel Chair lift and the two accessible spaces. The SRA fund will pay for the difference of \$4,800 for the accessible upgrade to the bus making the final cost of the bus \$102,568.

Staff estimates that the District will receive between \$5,000 and \$7,000 on the auction for the bus which will reduce the cost of the bus to approximately \$97,568.

Financial

Funds totaling \$150,341 were budgeted in the 2018-19 fiscal year for the vehicle/equipment replacement program. Sufficient funds totaling \$131,561 are available in the Vehicle Equipment and Maintenance Account # 30-1500-6-1505-11 for this expense totaling \$102,568. Sufficient Funds are also available in the SRA account for the addition \$4,800 for the accessible upgrade. For a total cost of the bus not to exceed \$107,368.

Recommendation

Staff recommends the approval the proposal from National Auto Fleet Group in the amount of \$107,368 for the replacement of the 2004 26 passenger bus.

**DIRECTOR'S
MONTHLY AGENDA AND REPORT
December 10th, 2018**

TAX LEVY ORDINANCE #2018-07

Enclosed is the agenda for the 7:00 PM Pubic Tax Levy Hearing. Also enclosed is the Tax Levy Ordinance #2018-07 which will be reviewed at the Pubic Tax Levy Hearing. Christy Powell will be available to answer any questions about the levy and how it compares to past year's. Staff would ask for a motion to approve the Tax Levy Ordinance #2018-07 as presented.

VEHICLE REPLACEMENT REQUEST

Enclosed in your packet is a memo outlining staff recommendations for replacement of the 26 passenger bus. The board had asked that staff reevaluate the need versus renting a lift bus when necessary. After further review, staff feels it is more economical to replace the bus with another lift bus, rather than renting as we use the bus daily for Kids Zone and camp.

COMMUNICATIONS

Staff and board representatives need to set a date in January for our Annual Short and Long Range Plan Committee Meeting. Jay Moffat and Peggy Condon are the two board members assigned to this committee for 2018-2019.

Staff have been busy planning to accommodate all our Kids Zone participants during the school strike. We have also been busy trying to move or reschedule any of our programs held at the schools, as we are unable to utilize those facilities even after hours.

The Northern Nights FVSRA fundraiser was a huge success.

The new development (Winding Creek) planned for the old Landmeier property will be before the Batavia Plan Commission December 12th.

A final meeting was held in preparation for Clover Hills Park to go out to bid. Those results will be shared with the board at our January meeting.

Enclosed in your packet is the board calendar including important meeting, event and continuing education dates.

FUTURE MEETINGS

Long Range Plan Committee (Jay Moffat & Peggy Condon)	TBD	
GPD Foundation Meeting	January 15, 2019	7:00 P.M.
Regular Scheduled Meeting	January 21, 2019	7:00 P.M.

2018 SUNSET POOL & MILL CREEK POOL SURVEYS

Enclosed in your packet are the compilations of customer satisfaction surveys for Sunset and Mill Creek Pools. Staff have highlighted positive strides as well as identified areas we feel we need to concentrate on for next summer. Staff will be available for comment and to answer any questions the board may have.

2018 SUNSET POOL & MILL CREEK POOL ANNUAL REPORTS

Enclosed is the annual report for your review. Nicole Vickers & Sarah Sielisch will present the information and answer your questions. We are very pleased to report another increase in net revenue of approximately \$5,800 from last year. Staff would request a motion to approve the annual report including the recommendations listed in the report for the 2019 pool season.

2019 BOARD MEETING SCHEDULE

The proposed schedule for the 2019 Park Board Regular Meetings is enclosed. All meetings are scheduled for the third Monday except for the December meeting which is the second Monday. All meetings begin at 7:00 PM except for the December meeting which is at 6:00 PM. Staff would ask for a motion to approve the 2019 board meeting schedule.

DEC2018

SUN

MON

TUE

WED

THU

FRI

SAT

01

Polar Express

02

Polar Express

03

City Council Mtg
@ 7

04

05

CAC Mtg 7 PM

06

Parent's Night Out
CSI: Christmas
Scene
Investigators
Holiday Party @
4:30-7

07

CSI: Christmas
Scene
Investigators

08

09

CSI: Christmas
Scene
Investigators

10

GPD Board
Meeting @ 6
Comm of the
Whole Mtg @ 7
School Dist. Mtg
@ 7

11

Hello Santa

12

Plan Comm Mtg
@ 7

13

Holiday Variety
Show

14

Holiday Variety
Show
Christmas on the
Farm
FREE Fitness
Demo Day

15

16

Sunset Dance
Company –
Holiday Jingle
Ball Showcase

17

City Council Mtg
@ 7

18

HPC Mtg @ 7

19

Library Mtg @ 7

20

21

22

23

SPRC & SCC
both close at
1:00 PM

24

SPRC & SCC
both closed
today

25

26

Plan Comm Mtg
@ 7

27

28

29

30

SPRC & SCC
both close at
1:00 PM

31

JAN 2019

SUN

MON

TUE

WED

THU

FRI

SAT

01

SCC & SPRC
Closed Today

02

CAC Mtg 7 PM

03

Parents' Night
Out

04

05

06

Adult Auditions
– The Effect of
Gamma Rays...

07

City Council Mtg
@ 7
Adult Auditions
– The Effect of
Gamma Rays...

08

Youth Auditions
– Mary Poppins,
Jr.

09

Plan Comm Mtg
@ 7
Youth Auditions –
Mary Poppins, Jr.

10

11

An Evening of
Folk Music

12

13

14

Comm of the
Whole Mtg @ 7
School Dist. Mtg
@ 7

15

HPC Mtg @ 7
GPD Foundation
Board Mtg @ 7
FSP Open
House Night

16

17

18

19

20

GPD Board
Meeting @ 7

21

City Council Mtg
@ 7

22

23

Library Mtg @ 7
Plan Comm Mtg
@ 7
IAPD Conference

24

25

IAPD
Conference

26

IAPD
Conference
Real Raptors

27

Comm of the
Whole Mtg @ 7

28

29

Special Comm
of the Whole
Mtg @ 7

30

31

Peck Farm Park Report

by

Trish Burns

Manager Peck Farm Park

December 10, 2018

Natural Areas / Site Management

1. **Prairie Seed Collection:** Staff worked with the Forest Preserve District of Kane County to do seed collection. The Park District got 47 pounds of 37 different species. Including some rare aster, gentian and cinquefoil. It is hard to put a value on this amount because the collection is not considered clean. A rough estimate puts it close to \$2700 due to the rare seeds contained in the mix.
2. **Volunteer Recognition Dinner:** The Volunteer Recognition Dinner was held at Peck Farm Park on December 5. The event was catered by Deane's Market. Special recognition was given to Lois Benson. She has been a volunteer at Peck since the opening the Butterfly House in 2003. She also goes the extra mile to promote Peck by carrying several copies of the brochure with her everywhere she goes.

Interpretation / Programs

1. **Program Development** – Staff has been working on programming for calendar year 2019. We have added some drop-in programs for students and families while the school district teachers are on strike. The dates for all of the special events have been determined with the first being Earth Day on April 13, 2019.
2. **Christmas on the Farm** - Christmas on the Farm is a large special event that is new to Peck being held on December 15 from 4-7 pm. We will have an ice sculptor, pencil carving and caroling along with Mr. and Mrs. Claus. We will also be selling hot chocolate and cookies donated by Grahams.
3. **Upcoming Events & Programs:**
 - Volunteer Appreciation Dinner – December 5
 - Geology 101 – December 11
 - Geneva Library Storytime – December 12
 - Christmas on the Farm – December 15
 - Caroling on the Prairie – December 18
 - Winter Nature Club – December 27-29
 - Winter Nature Club – January 3-5
 - Kane County Naturalist Program – January 15
4. **Program report (November):**

2018	2017		2018	2017	
4	3	Family Programs	57	54	Participants
6	4	Adult Program	231	137	Participants
7	7	Children's Programs	77	91	Participants
2	5	Birthday Party	90	225	Participants
3	4	KidsZone	174	232	Participants
1	1	On-site Field Trips –	52	45	Students/teachers/chaperons

		Staff led			
2	0	On-site Field Trips – Visit only	45	0	Students/teachers/chaperons
0	0	Off-Site Programs	0	0	Participants
1	1	Scout Programs	25	38	Participants
1	1	Community Group Meetings	47	45	FVAS
1	1	Partnered Programs	87	113	FVAS Public Star Party
0	3	OB Rentals	0	150	
0	0	Picnic Shelter Rental	0	0	
2	0	3-Sided Barn Rental	96	0	
0	0	Facility Rental	0	0	
0	1	Special Event	0	115	Heritage Day
		Walk-in Attendance	687	580	Visitors
30	31	Total Events	1,623	1,825	Total Tracked Participants

5. Program Comparison (4-Years)

November Programs							
2016		2015		2014		2013	
Events	Participants	Events	Participants	Events	Participants	Events	Participants
29	2,596	31	1,833	23	1,118	26	862

GENEVA PARK DISTRICT
PARKS AND PROPERTIES BOARD REPORT

December 10, 2018

Operations

- Completed our first round of snow removal. Fine tuning the pretreatment system and application process to be more effective.
- Staff is fielding calls regarding downed trees due to the last snow storm. Staff continues to handle tree trimming and removal as the need arises.
- Staff is also working on tree inventory and documenting the number of trees that are dead or in poor health and preparing a plan to do more removals during winter.
- As the growing season comes to an end, staff is preparing the natural areas management plan for the fall, including the burn schedule.
- Fall cleanup of the annual beds is complete, staff will also be cleaning up the pollinator gardens and perennial beds.
- Cleaning up and reorganizing shops to prepare for spring.

Events

- Staff is preparing for Christmas on the Farm and putting up Christmas Decorations.

Baseball/Softball

- Eagle Brook infield restoration is complete, staff will work on final restoration area this spring.
- Don Forni infield restoration is completed. Staff will complete restoring disturbed areas this spring.
- Fencing and backstop repairs are also on the list for this year at Deer Path, Wheeler and Don Forni Park.

Soccer

- Soccer season is done. Staff is working on field maintenance as weather permits.

Playgrounds

- Playground replacement planning is continuing. Clover Hills Playground final design is complete and staff is working with Upland Design on preparing the plans for bidding this winter.

Facilities

- Staff has converted the Peck Operations building lights to LED and has ordered the material to convert the Wheeler Operation Building.
- Completed the re-lamping of the can lights at Sunset.
- Removed the skylight at Sunset filled in drop ceiling and install new light.
- Working on winter pool preventative maintenance, replacing valves and fittings that have corroded.
- Working on the installation of hand dryers at the operations facilities.
- Getting quotes for the replacement of the pool heater at Mill Creek Pool.

Park Projects

- Pollinator beds planned for Don Forni, Kay Lovett, Randall Square, Clover Hills, Hathaway, Washburn, Weaver and Sterling Manor Park are complete. Staff will complete additional plantings in the spring.
- Staff is continuing with fall tree planting. To date over 100 oak trees have been planted in various locations, staff is also working on the installation of memorial trees and replacement trees within the parks.
- Staff is working with a roofing consultant to complete an evaluation of the Wheeler Maintenance facility roof.
- The roof on the east green house at Wheeler is scheduled for replacement. Staff is getting proposals from contractors to complete the work this fall.

Peck Restrooms

- The Bids have been approved, staff is working with the contractor on paperwork and schedules.
- Staff is working on cleaning up red barn to prepare for restroom construction.

**GENEVA PARK DISTRICT
RECREATION BOARD REPORT
NICOLE VICKERS, CPRP
SUPERINTENDENT OF RECREATION
December 10, 2018**

UPDATE:

I. PROGRAMS

Special Events

Hello Santa

On December 11th, Santa will be surprising over 60 children by calling and asking about their holiday wish-list.

Polar Express Storytime Train

Polar Express Story Train was held December 1st and 2nd with nearly 500 people enjoying the Metra Train to the “North Pole.” Staff did a remarkable job and received many compliments over the course of the two days!



II. UPDATES

Winter Brochure

Registration for winter programs began December 4th, with non-resident registration taking place on December 11th.

MILL CREEK & SUNSET POOL

The 2018 Mill Creek Pool and Sunset Pool Annual Report is enclosed for board review. Sarah Sielisch will be present to review the report and answer any questions you may have. Please note the recommendations for the 2019 season.

PLAYHOUSE 38

Please mark your calendars for the Adult Variety Show taking stage on December 14th and 15th.

PDRMA REVIEW

Staff began the process of re-accreditation through PDRMA last January. The Loss Control Review analyzes six different categories: Administration, Recreation, Aquatics, Parks, Peck, Loss. The review is incredibly detailed and involves evaluating policies/procedures, human resource practices, safety, preventative measures and on-site visits. Staff is pleased to report the overall score of 98% was received and re-accreditation has been issued.

III. UPCOMING EVENTS

Programs/Special Events:

December 11:	Hello Santa
December 14-15:	Adult Variety Show- Playhouse 38
December 16:	Dance Recital - GHS

Trips:

December 20:	Beauty & the Beast – Oakbrook Terrace
January 17:	Elvis Tribute Artist Spectacular - Aurora
January 31:	Waist Watchers the Musical - Chicago

INFORMATION:**IV. SUNSET REPORT**

Comparison figures for Sunset Racquetball and Fitness Center are as follows

SRFC November Totals		
	November 2017	November 2018
Annual Membership Revenue	\$10,991	\$11,604
EFT/Ongoing Revenue	\$3,123	\$3,836
Court Hours	\$311	\$234
Guests	\$653	\$572
Racquet Rentals	\$0	\$0
Vending	\$23	\$185
Total Revenue	\$15,101	\$16,431

	November 2017	November 2018
Resident SRFC Pre-Paid:		
New	3	7
Renew	30	22
Resident SRFC ONGOING:		
New	2	4
Renew	3	2
Non-Resident SRFC Pre-Paid:		
New	1	1
Renew	2	4
Non-Resident SRFC ONGOING:		
New	0	2
Renew	0	0
New	6	14
Renew	35	28
Totals	41	42

SRFC October Memberships Totals		
	November 2017	November 2018
Total Membership Revenue	\$14,114	\$15,440
Annual Member Retention Rate	72%	80%
SRFC Usage Breakdown		
	November 2017	November 2018
Members	4,058	4,658
Guests	177	161
Total Usage	4,235	4,819
Weight room Usage	3,862	4,565
Court Usage		

Reserved Court Time	83	60
Walk-on Court Time	2	0
Court Percentages		
Prime Time	27%	13%
Non-Prime Time	17%	14%
Racquetball	15%	11%
Wally ball	6%	3%
SRFC Year to Date Comparison		
	2017/2018	2018/2019
Total EFT/Ongoing Memberships	88	106
Total # of Memberships/Members (excludes Gold)	520	870
	567	932
YTD Total Retention Rate	77%	81%
Total Membership Revenue	\$81,595	\$86,666
Projected EFT/Ongoing Annual Rev.	\$15,615	\$19,180

V. SPRC REPORT

Comparison figures for Stephen D. Persinger Recreation Center are as follows

SPRC General		
	November 2017	November 2018
Total Membership Revenue	\$42,874	\$44,558
Memberships	116	110
Track Passes	89	108
Guests	79	210
Monthly Member Retention Rate	76%	72%
SPRC Membership Breakdown		
	November 2017	November 2018
Resident Gold Pre-Paid:		
New	2	2
Renew	11	5
Resident Gold ONGOING:		
New	4	2
Renew	0	2
Non-Resident Gold Pre-Paid:		
New	0	0
Renew	0	0
Non-Resident Gold ONGOING:		
New	1	1
Renew	1	0
Resident SPRC Pre-Paid:		
New	19	30
Renew	57	41

Resident SPRC ONGOING:				
New	8	12		
Renew	4	1		
Non-Resident SPRC Pre-Paid:				
New	1	6		
Renew	7	2		
Non-Resident SPRC ONGOING:				
New	1	5		
Renew	0	1		
New	36	58		
Renew	80	52		
Totals	116	110		
SPRC Usage Breakdown				
	November 2017	November 2018		
Members	9,113	11,082		
Guests	79	210		
Total Usage	9,192	11,292		
Member Usage:				
Mon.-Fri. (Avg.)	Avg. 398	Avg. 454		
Sat.-Sun. (Avg.)	Avg. 301	Avg. 389		
Morning Nursery	643	Avg. 24	718	Avg. 27
12-4 pm Nursery	361	Avg. 13	280	Avg. 10
Evening Nursery	280	Avg. 10	246	Avg. 9
TOTAL NURSERY	1,284		1,244	
Open Gym Youth	585		711	
Open Gym Adult	519		152	
SPRC November Totals				
	November 2017		November 2018	
Annual Membership Revenue:	\$28,292		\$27,297	
EFT/Ongoing Membership Revenue:	\$12,357		\$14,560	
Monthly Memberships	0	\$0	0	\$0
Track Pass	89	\$2,225	108	\$2,701
Total Membership Revenue	\$42,874		\$44,558	
Kidz Korral Revenue	\$3,552		\$3,946	
Birthday Parties	11	\$3,108	8	\$1,992
Guest Fees	79	\$636	210	\$376
Open Gym Youth	585	\$2,144	711	\$2,447
Open Gym Adult	519	\$1,171	152	\$598
Vending	\$69		\$331	
Total Additional Revenue	\$10,680		\$9,690	
SPRC Year to Date Comparisons				
	2017/2018		2018/2019	

Current Memberships/Members	1,214	2,597	1,394	2,901
Gold Annual	130	309	175	390
Gold Ongoing	61	154	79	179
SPRC Annual	742	1,438	784	1,510
SPRC Ongoing	281	696	356	822
Track Passes	602		743	
YTD Membership Retention Rate	74%		76%	
Total Membership Revenue	\$215,902		\$230,847	
Projected EFT/Ongoing Annual Rev.	\$61,785		\$72,800	

Memo

To: Board of Commissioners

From: Nicole Vickers, Superintendent of Recreation

cc: Sheavoun Lambillotte, Executive Director

Date: December 4, 2018

Re: Sunset Pool Survey Results

Attached you will find the results of the Sunset Pool Facility Surveys from Summer 2018. The survey was completed online, and in person, being sent to 1,755 participants with 497, or 28.3% responding.

The overall top box score for the entire survey was 90.2%. Highest top box scores ranged from 98%-99% and were seen in Staff Approachability, Staff Appearance, Climbing Wall, and Toddler Swings.

Lowest scores were seen in the cleanliness of the Locker Room Floors and Toilets. Historically speaking, the cleanliness of the locker rooms has always been an area of concern. Over the 2018 season staff continued to implement cleaning checklists throughout the course of the day which included hourly walk-throughs of the locker rooms, cleaning tasks associated with sink/toilets/floors, and trash removal. In addition, increased administrative supervision was implemented with the Aquatic Supervisor performing daily checks on the cleanliness at various times, and the Superintendent executing multiple checks throughout the week. Although not overtly reflected in the survey results, it is important to note that staff received several verbal comments commending the cleanliness throughout the season.

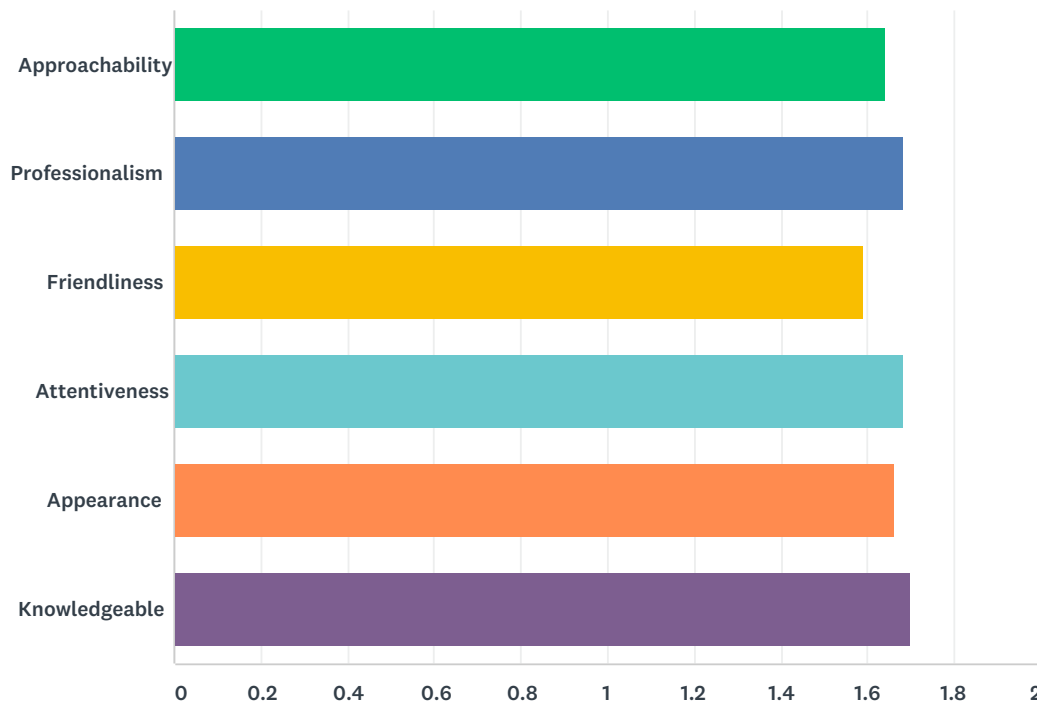
In addition to evaluating and implementing additional cleaning policies and procedures, staff is also researching upgrades/replacements of plumbing fixtures, painting projects and additional floor cleaning solutions.

Throughout the survey several comments were made in reference to shade. With the renovation of the sand play area, we were able to relocate an existing shade structure which will now offer more coverage in the concession area.

Although the pool is closed for the season, staff remains focused on identifying improvements and planning for the 2019 season.

Q1 Please Rate the Sunset Pool Front Office Staff

Answered: 445 Skipped: 0



	EXCEEDS STANDARDS	MEETS STANDARDS	BELOW STANDARDS	UNACCEPTABLE	UNABLE TO EVALUATE	TOTAL	WEIGHTED AVERAGE
Approachability	36.85% 164	59.10% 263	1.57% 7	0.22% 1	2.25% 10	445	1.64
Professionalism	33.26% 148	62.92% 280	1.80% 8	0.00% 0	2.02% 9	445	1.68
Friendliness	44.24% 196	50.79% 225	3.16% 14	0.23% 1	1.58% 7	443	1.59
Attentiveness	35.73% 159	57.98% 258	3.82% 17	0.22% 1	2.25% 10	445	1.68
Appearance	34.83% 155	62.25% 277	0.67% 3	0.22% 1	2.02% 9	445	1.66
Knowledgeable	31.76% 141	61.04% 271	2.25% 10	0.23% 1	4.73% 21	444	1.70

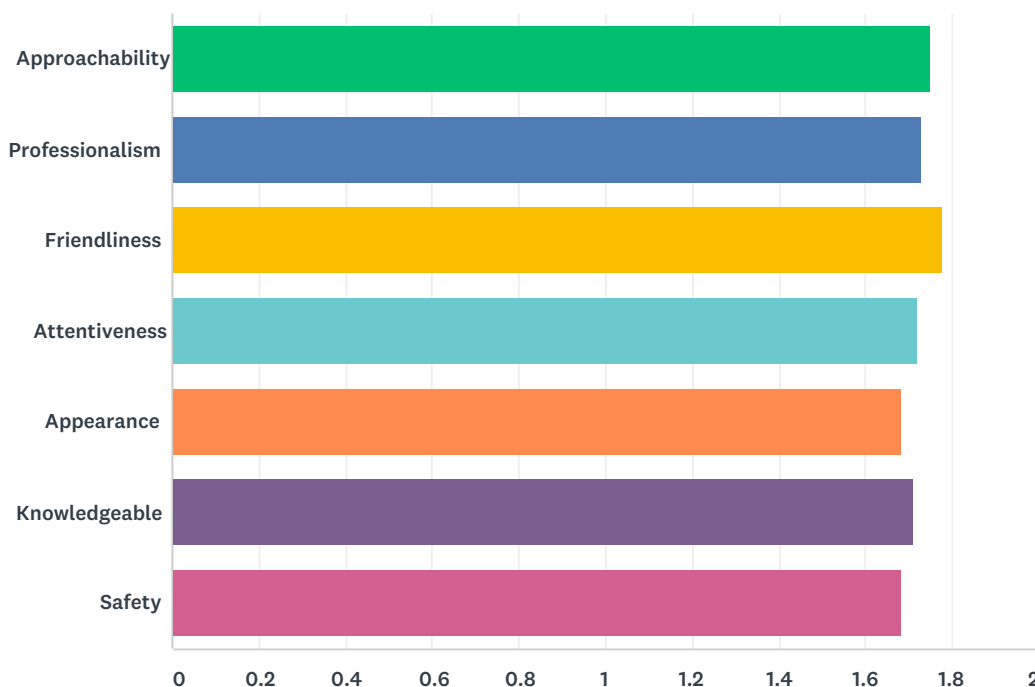
#	ADDITIONAL COMMENTS	DATE
1	I have not been to Sunset pool.	12/1/2018 6:52 AM
2	Occasionally has staff that had issues checking us in.	11/29/2018 9:41 PM
3	Everyone has always been very pleasant!	11/29/2018 5:55 PM
4	Always a smile and hello	11/29/2018 3:36 PM
5	Did not attend this facility during the season.	11/29/2018 3:08 PM
6	Very helpful front office staff. Very pleasant.	8/29/2018 6:02 AM

7	Super short shorts was my husbands comment and they were a bit confused at the beginning of Thea season how to get use the computers.	8/26/2018 2:10 PM
8	Tammy was helpful but another older lady there (I did not get her name) was rude about having to type pur names instead of using our key fobs which we had left at home. She was irritated and acted bothered by having to do something.	8/23/2018 2:03 PM
9	Loved seeing Mrs. Steuwe	8/21/2018 12:38 PM
10	Extremely friendly folks! Every visit was I was greeted by very engaged staff who seem to at least be content with their jobs if not grateful and happy. Good job!!	8/21/2018 5:46 AM
11	The manager is very rude. She talks to everyone like there an unruly child.	8/20/2018 6:41 PM
12	The manager is very rude. She talks to everyone like there an unruly child.	8/20/2018 6:41 PM
13	Front office staff is always very friendly!	8/20/2018 3:28 PM
14	More flick and floats!! And louder music on speakers :)	8/20/2018 1:12 PM
15	There was an older woman at the front that was rarely professional or friendly. The rest of the staff was great.	8/20/2018 12:55 PM
16	Parks staff in Sunset building need to know that there is no longer a finger scanner for Sunset Pool.	8/20/2018 12:34 PM
17	New lifeguards needed more info. on rules of pool.	8/20/2018 12:22 PM
18	There were some long lines this summer with only one window open and a person just sitting doing nothing. Couldn't a second window be opened?	8/20/2018 12:21 PM
19	They were very friendly and always very nice when we hand them our season passes for them to scan and then return to us back.	7/21/2018 9:48 PM
20	Everyone seems friendly and approachable. I haven't been able to utilize any of their knowledge. Opening weekend was a hot mess, but that's understandable.	7/20/2018 5:14 AM
21	Fantastic experience with staff!	7/18/2018 3:40 PM
22	We have only been to the pool a handful of times. Twice we have had to ask an attendant to clean off the green mold that collects in the corner of the stairs on the toddler slide. One other time it was a mother using paper towels to clean it.	7/18/2018 2:06 PM
23	Staff Very friendly .	7/17/2018 10:49 PM
24	Friendly, attentive and informative. I've always been pleased at the front desk personnel. Even when there is a line, they are respectful and pleasant!	7/17/2018 8:44 PM
25	They are not aware of surroundings they do not clean pool area and they do not clean bathrooms they are disgusting	7/17/2018 8:32 PM
26	By 2:00 the bathrooms and concession area are gross. Someone on the staff should be around to help clean up and tidy up. The other day a toilet was running over in the bathroom and I ran to the lifeguard office and told them. They said "ok" and then I watched as they did nothing. No calls to custodians, no checking on it. Cleanliness would be my main concern. Also, we've had several instances of poop in the pool. Thenthe pool is closed for an hour to clean. If we are going to allow so many day camps and special ability camps to use the pool, staff needs to be sure swim diapers are worn when needed.	7/17/2018 7:51 PM
27	They are always friendly and helpful!	7/17/2018 5:12 PM
28	They're teenagers. They pay attention when I walk up. They are never rude or disrespectful. I have no complaints.	7/17/2018 4:45 PM
29	They are usually rude and the manager pretends to be friendly but is very condescending toadults	7/17/2018 4:17 PM
30	Often, front office staff members are chatting among themselves, but that's completely understandable. It's not a problem.	7/17/2018 4:09 PM
31	They always go above and beyond with questions/changes/etc. !	7/17/2018 4:09 PM
32	All employees have been nice to me and my kids. They are always so helpful.	7/17/2018 3:59 PM
33	Only did membership to Mill Creek pool.	7/17/2018 3:57 PM

34	In terms of knowledge, when we asked how much a membership cost for non-residents, they first told us the residence price. It wasn't until after we already filled out paperwork that they finally corrected their mistake. Then we felt pressured to decide right away.	7/17/2018 3:56 PM
35	They are never ready to open the pool at and They were not ready for teen night. The kids were still lined up outside not being let in at 6:20 and the event said it started at 6.	7/17/2018 3:45 PM
36	All of the lifeguards and front desk staff are so friendly. I was just remarking to my husband last night that the staff is a big part of the great experience at Sunset.	7/17/2018 3:44 PM
37	The people at the front are always kind. Maybe not as forth coming with information. Sunset pool- We had a groupon for out of town guest, we had been there for maybe an hour & half, when lighting was spotted and we had to leave. I asked on my way out if we would be able to come back. They front staff said no. That's kind of crappy that we couldn't come back later that day with the groupon Mill Creek pool-The other day i asked a question, the young lady gave me the wrong answer, but ran out to my car to give me the right info.	7/17/2018 3:41 PM
38	the younger staff are always kind and easy going. There is one adult aged female that makes check-in more difficult than necessary.	7/17/2018 3:35 PM
39	They are kids. They cannot talk to people. Or make eye contact. Work on that w them	7/17/2018 3:32 PM

Q2 Please Rate the Sunset Pool Lifeguard Staff

Answered: 445 Skipped: 0



	EXCEEDS STANDARDS	MEETS STANDARDS	BELOW STANDARDS	UNACCEPTABLE	UNABLE TO EVALUATE	TOTAL	WEIGHTED AVERAGE
Approachability	30.34% 135	59.33% 264	5.39% 24	0.45% 2	4.49% 20	445	1.75
Professionalism	34.68% 154	55.63% 247	6.53% 29	0.68% 3	2.48% 11	444	1.73
Friendliness	29.57% 131	56.66% 251	7.45% 33	0.68% 3	5.64% 25	443	1.78
Attentiveness	37.02% 164	52.60% 233	7.45% 33	1.13% 5	1.81% 8	443	1.72

Appearance	35.14% 156	61.04% 271	1.35% 6	0.90% 4	1.58% 7	444	1.68
Knowledgeable	30.93% 137	54.40% 241	3.84% 17	0.68% 3	10.16% 45	443	1.71
Safety	40.09% 178	48.65% 216	6.31% 28	1.35% 6	3.60% 16	444	1.68

#	ADDITIONAL COMMENTS	DATE
1	Don't sweep barf into the pool... shock the pool and close it for 30 minutes when it could be cleaned up on deck. Purchase a lightning sensor, like many parks have all around the area. Keep non lap swimmers (jumping kids especially) out of the 2 lap lanes. The pool is huge. There is room for all swimmers. Reserving the 2 lap lanes during all open swim times for lap swimmers would eliminate the need for the 10 minute adult swim time.	11/30/2018 8:53 AM
2	Saw quite a few runners this last summer. Lifeguards did not know lap swim hours,so public swimmers were over rope in lanes.	11/29/2018 5:55 PM
3	Many lifeguard staff seemed indifferent and not paying attention.	11/29/2018 3:29 PM
4	Did not attend this facility during the season.	11/29/2018 3:08 PM
5	Why are there so many breaks for adult swim? It is so frustrating to finally make it to the pool, only to get out every 45 min. For adult swim.	9/4/2018 2:22 PM
6	Not very friendly. Rules vary by guard. Way overstaffed at beginning of summer and way understaffed at the end. Guard breaks/ adult swim is very inconsistent and feels like it's a huge waste.	8/26/2018 2:10 PM
7	Women's suits aren't very modest and don't set a very good example Children are allowed too much horseplay that disturbs others and guards do nothing	8/21/2018 8:25 PM
8	Loved seeing the trainings, practices during pool times	8/21/2018 12:38 PM
9	A lot of rough activity of swimmers/group of young kids goes unnoticed by lifeguards! The pool is a family spot and more effort needs to go into watching young teens, their interaction with other teens and those around them.	8/21/2018 10:20 AM
10	I was very impressed with the staff. They were very friendly.	8/21/2018 6:18 AM
11	Lifeguard staff seem bored and unhappy with their jobs. Also not very attentive. Kids are in the water during break with a very lazy attempt by the guard staff to get them out. Kids are running and I rarely see the staff trying to stop it - very lazy. One guard asked me what time it was and I looked at the clock on the locker building and told her- then asked if that time is incorrect thinking it must be wrong otherwise she could have just looked for herself- then she said no it is correct but she can't see anything- she has very bad vision she told me! I thought this is a lifeguard who is supposed to be looking at the water for people who need help and she is telling me she has very poor vision!! How disturbing !	8/21/2018 5:46 AM
12	I rated below standards because when I am with my child at the pool I do not believe they are anticipating the dangers of some of the crowded activities like the rock climbing wall on the south side of the pool near the swim lanes. Several times this year I saw very close calls of children almost dropping on another child that was swimming underneath to get to the far side of the wall or headed back to the line.	8/20/2018 7:33 PM
13	One afternoon my friend's 3 year old fell in the pool by accident. The Lifeguards looked at each other and pointed, but nobody jumped in the water. My friend kumped in the water with her clothes on to save her child. Safety at the pool is critical.	8/20/2018 5:54 PM
14	Watch for kids running and horseplay	8/20/2018 4:58 PM
15	some are a lot friendlier than others	8/20/2018 3:58 PM

16	We were frankly disgusted with the lifeguarding staff this summer. There seemed to be one female lifeguard who was consistently on the ball whenever we would see her, but the rest of the lifeguards did not seem to pay much attention at all. There were multiple times where I'd be sitting in the 5 foot area, with kids diving and flipping head first into the water, and the guard seemed to be deliberately looking the other way. The boys were even whispering to each other, "the lifeguard isn't watching." The guards do not seem to be on the same page at all with certain rules...my kids were suddenly reprimanded for playing with a ball that we had at the pool all summer without incident. Foul language by teenagers in the pool was not addressed (I would think this would be on the list of pool rules). Horseplay that endangered little kids in the swimming pool was also completely ignored. I would witness things going on that I couldn't believe were happening, and not even a whistle coming from the lifeguards. In my opinion the guards who are hired should have a tough skin, and not be afraid to confront bad behavior. Many of them seem to be afraid to say anything or blow the whistle. My oldest child is not too far away from being able to go to the pool with her friends without me being there. This summer changed my mind about doing that, because I feel like safety is not a priority, and I don't want her there if there is foul language and bad behavior going on. It seems to me that the lifeguard staff needs a massive overhaul.	8/20/2018 3:28 PM
17	Did a great job handling when my daughter split her chin open.	8/20/2018 3:19 PM
18	Need more authoritative direction from lifeguards to enforce the Adult swim, no running, etc.	8/20/2018 1:02 PM
19	The girl swimsuits don't fit. They constantly have wedgies and I'm basically looking at them in thongs. It's disgusting.	8/20/2018 12:56 PM
20	Staff should not be intimidated or afraid to properly discipline the older kids. Several times when we were there, the roughhousing was out of control. I myself scolded some of the kids. Kids getting bullied but staff looking away. Assumingly non-pass holders brought in large water guns that were a nuisance for about 45 minutes before another adult insisted they be asked to leave the toys on the grass. Too many non pass holders this year who don't obey the rules pass holders have for years. Stop with Groupon.	8/20/2018 12:50 PM
21	I noticed two lifeguards gesturing at me and having communication and giggles among themselves about it and felt very self conscious.	8/20/2018 12:46 PM
22	There were way too many days that the staff were hanging out in the office while garbage cans were overflowing. A lifeguard brought glass to the pool and when it broke it cut multiple child's feet as it wasn't cleaned up and closed the pool for 30 min while they cleaned the pool. The lifeguards should know better. We just had a party at mill creek on Sunday and they said there weren't enough staff to open the kiddie pool- party was for 5 year olds and we advised that was unacceptable so they brought lifeguard from sunset. Yet there were two playing cards and doing homework. You don't need a break right when u get to work. Not to mention the filth inside the building. Very disappointed in the lack of management this year.	8/20/2018 12:36 PM
23	Seems like there are a lot of lifeguards staffed for not busy times - swim team, meets, lessons... I would like lap lanes always protected from splashing/ playing. The pool is plenty big enough for both and then there would be no need for the 10 minute every hour adult swim.	8/20/2018 12:34 PM
24	Saw a lot of running around pool.	8/20/2018 12:22 PM
25	Lifeguard was very professional in an evacuation of the pool.	8/20/2018 12:13 PM
26	There have been several incidences where in my 6 year old is given different rules on the water slides. I have also had concerns about attentiveness of the lifeguards in the 5 ft area.	8/20/2018 11:58 AM
27	When a couple lifeguards were not paying attention at all, I mentioned something to the head lifeguard who addressed it immediately. I was so impressed and we always feel very safe with our children at your pool. Thank you for the excellent training and oversight you have!	8/20/2018 11:55 AM
28	I noticed some issues in previous years where guards weren't paying close attention but saw none of that this year. I only saw lifeguards doing their job correctly this year.	8/20/2018 11:47 AM
29	They are always chatting and goofing around when in the office area. You are working...	8/20/2018 11:45 AM
30	The last week or so we have visited Sunset... it's quite apparent that there are not enough lifeguards to not only run the slides and attractions... but even the general pool itself.	8/20/2018 11:44 AM
31	Children should be expected to stay out of lanes when a swimmer is doing laps. There is no effort here as there are in other pools in the area, and collisions are likely.	8/3/2018 12:02 PM
32	They are always looking for safety pay attention in the pool.	7/21/2018 9:48 PM

33	Very disappointed with lifeguards this summer. Each one seems to have their own rules (example - one guard will scold kids for using a pool toy when 10 others had no problem with it). Guards seem to ignore bad behavior from older kids (example - kids running from volleyball pit with huge handfuls of sand and jumping into deep end). Some guards seem pretty serious about their job while others are more concerned with dancing and singing along when music is playing.	7/21/2018 12:42 AM
34	Lifeguards have not been as friendly this year as they have been in the past.	7/20/2018 1:18 PM
35	Having attended several other pools in the area, I can say that the lifeguards at sunset need some work. During my first visit, a lifeguard was being tested with a child sized dummy. The lifeguard held the dummy out of the water, upside down by the leg and made a joke to another employee about how they weren't going to "get him". I watched in horror as the lifeguard continued to dangle the dummy in front of children and parents before finally tossing it to the side without much care. As a parent, I only hope that they would treat my child better than that if, god forbid, they had to make a save. Overall, the lifeguards seem much less attentive at Sunset than at other pools. They don't scan and they don't seem to care much what the kids do. Teenagers are jumping in front of toddlers on the small slides, and lifeguards don't say a thing. I'm disappointed and plan to switch back to another pool after this season. I don't feel my child is as safe at this pool as opposed to others.	7/20/2018 5:14 AM
36	I choose Sunset Pool each summer because the life guards are outstanding, there are many of them, and they are highly attentive to the pool and young children. The life guards are wonderful!	7/19/2018 10:03 AM
37	Lifeguards look angry all the time. As an adult, I wouldn't hesitate to approach if I needed them. However, a child may not. A smile probably wouldn't hurt.	7/18/2018 9:47 PM
38	What an amazing place, the lifeguards are great (especially Maddy who is so good with our kids!)	7/18/2018 3:26 PM
39	Sometimes when they do their visual sweeps with their eyes and arms....they are not really looking. Just going thru the motion....it appears that way	7/18/2018 1:20 PM
40	Had one experience with a young lifeguard who was shouting at a toddler..rather than asking nicely	7/18/2018 8:38 AM
41	During the party, the pool closed for 20-25 minutes so it could be cleaned of glass. It was told to us a lifeguard broke a glass the day before and did not clean it up or tell anyone. Some swimmers injured their feet. It was disappointing a lifeguard would do this, and also that we lost 25 minutes of our swimming time.	7/17/2018 10:56 PM
42	This our third summer, and for whatever reason, there has been a lot of rough play, with mostly boys pushing each other into the pool and rough housing on the side of the pool, and it is never addressed. Doesn't affect me, but strange they let that go on - just a watch out. Separately, an 8ish year old girl went down the drop slides and could not swim - the lifeguard recognized her in a split second and helped her get to the side with no issues.	7/17/2018 10:53 PM
43	I feel that many times the guards don't want to enforce the rules. A number of times I've been at the pool with my little girls who patiently sit out during the breaks only to watch other kids playing on the coconut slides or moms with toddlers stay in the water. I've personally watched the guards avoid telling people to get out of the water, or wait until the break is almost over to say anything. Either enforce the rules or stop making us leave the water.	7/17/2018 9:57 PM
44	I am a nurse and I have seen them doing drills at the pool a handful of times this summer and I am always so grateful for their huge commitment to safety. Keep up the great work Lifeguard staff!	7/17/2018 8:44 PM
45	I do lap swim in the morning. This year guards were not aware the lanes roped were not to be used by kids. I've seen numerous kids running on pool area. I feel guards are not aware of the rules for pool. I noticed a new staff and lifeguards.	7/17/2018 8:31 PM
46	Why are you letting them get suits with their butts hanging out?	7/17/2018 8:24 PM
47	On more than one occasion I have noticed lifeguards not being diligent or attentive, while in the lifeguard chairs. Recently one evening there was a babydoll that they use for water rescue drills hanging by the neck from one of the lifeguard chairs and I mentioned that it was not very nice to the life guard sitting there and they didn't do anything about it and left it there. Thought that was very disrespectful not only to me but all the children passing by.	7/17/2018 8:16 PM
48	Some of the lifeguards pull their swim bottoms up so high - they are like thongs. Not ok for a family pool.	7/17/2018 7:51 PM
49	Saw 2 lifeguards looking away from the water for more then 2 mins each	7/17/2018 7:42 PM

50	My son cut his foot on a piece of glass in the pool this past week. It was stuck in his foot and my husband and I had to work to remove it. I was told that a lifeguard had brought a glass bottle to the pool that broke on the pool deck. Clean up seemed ok but no one checked the pool. There were multiple children who were cut. It is unacceptable that a lifeguard brought glass onto the pool deck.	7/17/2018 7:38 PM
51	I usually feel that the guards are doing a great job but twice this summer I have witnessed times when they should have been paying attention/acting and weren't. This is not a reflection on all of them but the two at the time.	7/17/2018 7:27 PM
52	I felt that the lifeguards this year were not as attentive to the rules as they have been in the past. Children were running and guards turned their heads. Children were submerging themselves in the ladders during adult swim and lifeguards turned their heads. It just seemed as though rules were not enforced this year as they have been in past years.	7/17/2018 7:24 PM
53	Every time I'm at the pool I see kids running around the pool.....this is soooooo UNSAFE!!!	7/17/2018 7:03 PM
54	I am glad this our last year as a family here. I complain every year. Lifeguards give out ZERO discipline. Kids need to be yelled at not allowed to run, dive not follow rules at the small rock wall.	7/17/2018 6:28 PM
55	I always feel that my daughter is safe in the pool, and I'm very happy that there are lifeguards to assist in all areas of the slide side of the pools!	7/17/2018 5:12 PM
56	It would be nice to know what all of their hand signals or whistles meant. Sometimes I think they blow their whistles just for the heck of it. They are always appropriately dressed and attentive. They address any "wrongdoing" swiftly and with respect.	7/17/2018 4:45 PM
57	Every time they put the "fake" drowning child in the pool; the lifeguard was ALWAYS super quick to save the child. I trust them with my life.	7/17/2018 3:59 PM
58	I have never felt that any of the lifeguards are approachable or friendly, or that they make it known to kids that they are there to help. On one of my last visits I noticed two lifeguards pointing at me and staring and whispering, which made me feel very self conscious and uncomfortable.	7/17/2018 3:59 PM
59	Lifeguards are dancing at their stations and signaling one another and not acting appropriate while they should be keeping the eyes on the children in the pool.	7/17/2018 3:58 PM
60	The small slides structure with the monkey sprayers and all that, I feel there is (or should be if there's isn't) an age limit. There are way too many times I have witnessed bigger kids recklessly use this structure and knock small kids over. They also run too fast around the small kids who are trying to walk up the stairs. Lifeguards should notice this and feel the authority to tell these bigger kids to either get off the structure or use it with the courtesy of the small children around them.	7/17/2018 3:56 PM
61	Lifeguards need to be more vigilant on kids running. It is never addressed.	7/17/2018 3:48 PM
62	Year after year I am pleased with the professionalism of the lifeguards.	7/17/2018 3:48 PM
63	Pretty disappointed to see staff congregating around a lifeguard on duty, talking, eating and drinking, while there suppose to be watching the children.	7/17/2018 3:41 PM
64	Read above comments.	7/17/2018 3:41 PM
65	Our daughter went down the green tube slide. When she reached the bottom, she was not all the way out of the slide when another oncoming kid slammed into her back with his feet. Our daughter was in pain and it was shocking and upsetting. Spinal injuries are to be avoided at all costs. The lifeguards were not keeping their signals straight and they weren't in tune with each other at all. This was a very basic mistake, and a big one,	7/17/2018 3:39 PM
66	Swimsuits need to cover the guards backside. All are worn or cut too high...too much of their body is exposed.	7/17/2018 3:39 PM
67	I wish the staff were ready at opening time. It's hard to contain excited kids when the lifeguards need more time to get to their chairs. If your hours say you open at 11, then I expect to go in at 11. It's one thing if it's very occasional, but it happens almost every day we are there (we come about 3-4 times per week)	7/17/2018 3:35 PM
68	They crack me up- the whole place is run by teenagers and they leave their stuff spilling outside the office and into the walkway. BUT I say that in jest, they do a great job (& appear to like their jobs)! IMO, it sometimes appears they are not paying attention, but they are! I saw one act FAST when a small child went down the drop slide, and the child was not an experienced enough swimmer. The lifeguard noticed before any bystander would have. good job. oh and they're always practicing their Heimlich and other life saving techniques.	7/17/2018 3:35 PM

69	While I know the lifeguard staff is made up of mostly young college age and high school kids, they need to be more assertive when it comes to safety on the pool deck. Many times on crowded days they allow excessive horseplay, including jumping over the heads of swimmers, pushing fights to see who can get tossed in the water and allowing kids to jump blindly into the water without regard to swimmers in the water. I should not have to mention to other patrons kids to be careful. They seem mostly concerned with people touching the lane lines. I get letting people have fun, but not at the cost of safety of all the patrons.	7/17/2018 3:32 PM
70	I'm tired of looking at lifeguards with swimsuits up their butt cracks as they walk around. The guards including managers look like they've rolled out of bed.	7/17/2018 3:25 PM

Q3 Please Rate the Cleanliness of Sunset Pool's outdoor areas

Answered: 443 Skipped: 2



	EXCEEDS STANDARDS	MEETS STANDARDS	BELOW STANDARDS	UNACCEPTABLE	NOT UTILIZED	TOTAL	WEIGHTED AVERAGE
Pool Deck	26.70% 118	59.05% 261	11.31% 50	1.36% 6	1.58% 7	442	1.87
Water	22.62% 100	62.22% 275	11.31% 50	2.49% 11	1.36% 6	442	1.94
Grass Areas	25.11% 111	60.18% 266	2.94% 13	0.23% 1	11.54% 51	442	1.75
Sand Play Area	14.93% 66	45.25% 200	8.37% 37	0.45% 2	31.00% 137	442	1.92

#	ADDITIONAL COMMENTS	DATE
1	Park has always been kept immaculate!!!	11/29/2018 5:55 PM
2	The water is often full of sand. The pool was cleaner a few yrs ago when there was a staff member monitoring the sand area.	11/29/2018 4:33 PM
3	Quick to react to pool mishaps	11/29/2018 3:36 PM
4	Always lots of dirt at bottom of pool.	11/29/2018 3:31 PM
5	Too many "code browns"	11/29/2018 3:27 PM

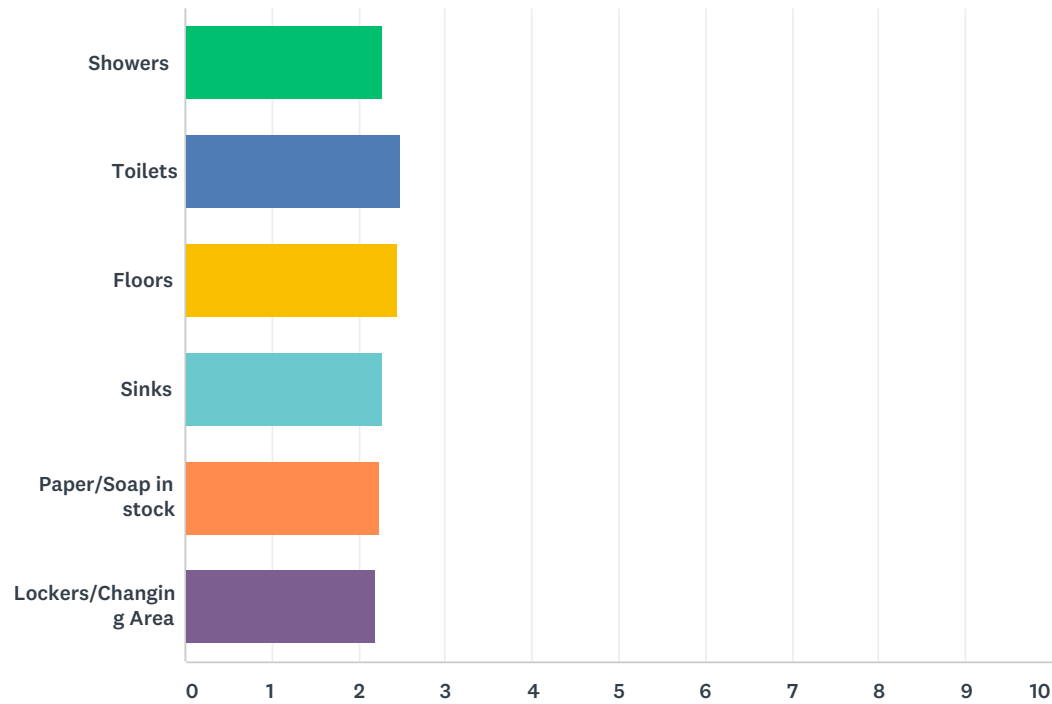
6	Often the steps to the water slides are dirty by late afternoon...they may just need a little extra attention midday.	11/29/2018 3:10 PM
7	Did not attend this facility during the season.	11/29/2018 3:08 PM
8	Would love to see the sand area become a splash pad or something else, it's so filled with bugs at times	11/29/2018 3:02 PM
9	Kids pee in the pool....	11/29/2018 2:35 PM
10	The main pool is quite by gross. I see band-aids floating etc. also I question if the level of chlorine is correct. I don't like to put my head under the water. Gross	10/17/2018 8:23 PM
11	See people bringing coolers and eating food on pool deck and no one says anything. Guards or managers should address issue.	8/29/2018 6:02 AM
12	Pool was very dirty all season long. Never seen in this dirty before.	8/26/2018 1:46 PM
13	were some ants	8/21/2018 12:38 PM
14	The deck is filthy. The chairs need thorough cleaning. Even when pool first opens the deck is not clean.	8/21/2018 5:46 AM
15	A ton of bandaids in the pool!	8/20/2018 10:19 PM
16	Not very well groomed sand, dated and aging play equipment usually a few toys lying half submerged in the sand.	8/20/2018 7:33 PM
17	In the morning for swim lessons it still had garage on the ground from the day before.	8/20/2018 3:14 PM
18	The bottom surface of the pool in the entire lap lane section is in need of repair. I hope the black spots all over the bottom and on the edges of the stripes were not mold, but perhaps chipped paint. There is almost always sand on the bottom of the pool as well.	8/20/2018 2:25 PM
19	The deck was frequently dirty with spilled food, drinks, gum, etc. I never saw anyone cleaning the deck area.	8/20/2018 2:07 PM
20	Garbages were always overflowing	8/20/2018 1:58 PM
21	The water quality is fine. The bottom of the pool needs attention. Especially in the toddler area. The mat near the frog slide and turtle and crab is deteriorating and in desperate need of attention. The debris is floating in the pool. The children are hurting themselves as they exit the slide onto the mat. This is the second year that this area has been noticeably in need of attention. As a season pass holder, I would personally want to know this area has been modified before purchasing passes again.	8/20/2018 1:33 PM
22	Had several instances of having to leave pool due to contamination, including a swim class cancellation. Wonder if there's more ways to prevent this?	8/20/2018 1:14 PM
23	The pool deck is constantly covered in wet food, debris, etc. All food items should be mandated to the concession area or grass area. It is unbelievably inappropriate to walk on wet discarded food items (crackers, chips, etc)	8/20/2018 1:02 PM
24	Often see bandaides and tissues/other debris around the pool.	8/20/2018 12:56 PM
25	There is a direct relation to certain groups visiting the pool and someone pooping in it. Make them wear swim diapers if they're unable to take care of themselves.	8/20/2018 12:56 PM
26	The pool water is really bad with respect to cleanliness. The bottom of the pool continually has sand, hair, old band aids , trash floating around. This pool doesn't seem like it is ever cleaned.	8/20/2018 12:53 PM
27	Several times this season the pool water was extremely cloudy and dirty. Kind of uncomfortable to be in dirty water; twice my family left because of the dirtiness.	8/20/2018 12:50 PM
28	The speakers have been broken for far too many years. The other town pools have far surpassed Geneva pools unfortunately. We used to set the standard.	8/20/2018 12:36 PM
29	One time I saw a kid vomit, mostly on the deck (in Zero depth area). It took several minutes for the guards to stop traffic. Then for clean up, they swept the vomit into the pool, shocked the pool and closed it for 30 minutes. From my training about a similar environment, sawdust type of material would be used to soak it up, then it would be swept up and the area sprayed with a bleach/ cleaner. Seemed odd (and gross) that it was swept into the pool.	8/20/2018 12:34 PM
30	It would be nice if the walkways in the sand area were swept once in a while.	8/20/2018 12:24 PM

31	The pool deck constantly smelled like urine, we couldn't figure it out all summer. This should be fixed.	8/20/2018 12:21 PM
32	Lots of weeds	8/20/2018 12:21 PM
33	With the risks associated with chlorine...any though of switching to a salt pool?? We've been enjoying them when we travel.	8/20/2018 11:55 AM
34	Deck is sometimes dirty...even in the morning.	8/20/2018 11:39 AM
35	I have held a season pass for over ten years. I have never seen the pool so dirty as this year. Even in the morning, the bottom is filthy.	8/3/2018 12:02 PM
36	The people have not been cleaning off sand when they come from sand play area or sand volleyball area that there are lots of sand on the surface. The staff need to clean off the sand to clear all sand in the water pool. That is somewhat unacceptable to me, but I really never complained at all. I just leave at that and let it go.	7/21/2018 9:48 PM
37	The pool has not been clean this year. Even we get there promptly at 11 (and I know there are swim lessons beforehand), I'll see about 10 random bandaids throughout the pool area in a single visit. There's trash in the areas with plantings. There appears to be algae growing in places on the pool deck that I think should be power washed occasionally.	7/20/2018 1:18 PM
38	There are a lot of band-aids and other debris by the pool side.	7/20/2018 5:14 AM
39	New play area is nice.	7/18/2018 9:47 PM
40	I was told pool is cleaned each and every night. Pool bottom is littered with debris that I see in the same location day after day. Edge screen has the same debris in it from week to week. Finally, water has been fairly cloudy this year.	7/18/2018 7:55 PM
41	We've been season pass holders for a few years now, and this year we have seen more buildup at the bottom of the pool and collections of grass, leaves, garbage, etc alongside the edges of the pool.	7/18/2018 3:24 PM
42	See above note	7/18/2018 2:06 PM
43	Lots of sand flies in kid sand area and volleyball pit. Spray possible?	7/18/2018 1:41 PM
44	Add some sand toys!	7/18/2018 11:05 AM
45	Somebody pooped in the pool almost every day especially when there are special groups there. I don't understand why it is not made it more clear that they need swim diapers. Also in past years there was pails and shovels provided in the sand area that has not been the case this year.	7/18/2018 9:53 AM
46	Garbages are left overnight and full.	7/18/2018 9:35 AM
47	There is a lot of trash/wrappers/papers always blowing around and inside the grass/tree area between drop slides and tube slides.	7/18/2018 8:12 AM
48	It has been a busy summer at Sunset. Not sure if it's the filters, the amount of people, or kids not rinsing feet off, but the water has been pretty disgusting this summer.	7/17/2018 10:53 PM
49	I feel like the pool was really murky overall compared to past years and the bottom was far dirtier than I've ever seen it.	7/17/2018 9:50 PM
50	There are tons bees in the volleyball courts- to the point you can barely walk. Or there were the weekend of the 15th	7/17/2018 9:44 PM
51	The areas above I feel meet my expectations for cleanliness.	7/17/2018 8:44 PM
52	Gross dirty I cannot believe how dirty it is this year and no toilet paper no soap sometimes floors smell like urine floors are black	7/17/2018 8:32 PM
53	Always nice.	7/17/2018 8:24 PM
54	First time we came the pool closed early due to feces in the pool. Kids were disappointed.	7/17/2018 7:42 PM
55	Typically the pool deck and water meet expectations but the glass incident mentioned above was unacceptable.	7/17/2018 7:38 PM
56	Water was really dirty only once....my son wouldn't swim in it...he did the slides instead.	7/17/2018 7:32 PM
57	The water was pretty Yuk last Friday during the day shirt. It smelt like urine in the kiddie section.	7/17/2018 7:03 PM

58	Glass in pool, black throw up, smells of urine. I question the cleanliness of th water.	7/17/2018 6:41 PM
59	Sand sand and more sand! Again nobody enforces kids to wash off the sand and it ends up in the pool. Can't stress how bad that looks. What a disgrace.	7/17/2018 6:28 PM
60	People eat on the deck all the time they spill. Thought that was a health code violation?	7/17/2018 5:57 PM
61	I never see trash around!	7/17/2018 4:45 PM
62	Sand in the pool is excessive at times. Would be great to have kids rinse off before entering.	7/17/2018 4:36 PM
63	Water was very dirty one day and generally just not as clean as I'd like. For comparison We were recently at west Chicago's turtle splash and there water was crystal clear - even with lots of people. They used to sweep the rubber area in the sand play zone - no one seems to bother any more and umbrella is often not even put up there.	7/17/2018 4:34 PM
64	Pool has seemed dirty this year	7/17/2018 4:04 PM
65	People are not supposed to eat on the pool deck, right ? So make sure they don't	7/17/2018 3:53 PM
66	Mid summer the pool doesn't seem to be clean or maintained. Lots of band aids, etc floating around even at 11am when pool opens.	7/17/2018 3:45 PM
67	Bee are in the volleyball area	7/17/2018 3:41 PM
68	The pool deck near the kiddie slide needs some attention. The padding seems to be wearing off and floating in the water. Also the turtle and the crab are fading and could use some new paint.	7/17/2018 3:40 PM
69	more sand in the pool this year than in years past...	7/17/2018 3:32 PM
70	The pool is still filthy this year.	7/17/2018 3:32 PM
71	We noticed that the pool is vacuumed regularly, however, the issue of people pooping in the pool is a problem. I realize that is not your fault, and I appreciate that you take proper steps to insure sanitation when it does happen.	7/17/2018 3:30 PM
72	Tell me why there is always poop in the pool. I've been to many other pools and never had to evacuate. I'm Sure it happens but it's a regular occurrence here. Perhaps it's the FVSRA kids but then they need water diapers. Or if it's other people why is this happening constantly? This place is nasty gross	7/17/2018 3:25 PM
73	There is a real problem with cloudy water at the end of hot stretches, especially weekends, when usage has been high.	7/17/2018 3:23 PM

Q4 Please Rate the Cleanliness of Sunset Pool's Locker Rooms?

Answered: 445 Skipped: 0



	EXCEEDS STANDARDS	MEETS STANDARDS	BELOW STANDARDS	UNACCEPTABLE	NOT UTILIZED	TOTAL	WEIGHTED AVERAGE
Showers	9.46% 42	52.03% 231	23.20% 103	5.86% 26	9.46% 42	444	2.28
Toilets	7.01% 31	44.34% 196	35.97% 159	8.82% 39	3.85% 17	442	2.48
Floors	7.90% 35	48.53% 215	32.05% 142	9.48% 42	2.03% 9	443	2.44
Sinks	8.31% 37	58.20% 259	23.82% 106	4.94% 22	4.72% 21	445	2.27
Paper/Soap in stock	8.35% 37	60.72% 269	18.96% 84	5.87% 26	6.09% 27	443	2.24
Lockers/Changing Area	8.33% 37	59.46% 264	18.69% 83	3.60% 16	9.91% 44	444	2.19

#	ADDITIONAL COMMENTS	DATE
1	Was always dirty. Dirty sitting water all through out, wet toilet paper on the floor.	11/29/2018 9:41 PM
2	The locker rooms are the biggest turn off. They're dirty, they smell, there are webs and mildew.	11/29/2018 8:53 PM
3	No complaints,maybe outdated floor,changing room.	11/29/2018 5:55 PM
4	Always seems to be dirty & smelly. Toilet paper is often out & the floor is dangerously slippery.	11/29/2018 4:09 PM
5	The sinks and toilets are usually pretty dirty by late afternoon. Most visits I see at least one stopped up toilet.	11/29/2018 3:10 PM
6	Did not attend this facility during the season.	11/29/2018 3:08 PM
7	Needs serious updating. Clean bu tit is just worn out	11/29/2018 2:59 PM
8	Floors are very slippery	11/29/2018 2:57 PM
9	There were times when trash cans (including feminine product receptacles) were overflowing, there was no toilet paper in the stalls. The women's bathroom in the locker room was always a mess and uninviting to use. I had to ask the staff to clean it up every time I was there.	11/29/2018 2:19 PM

10	There needs to be a check-in every hour when the pool is busy. Both locker rooms get super gross, but Mill Creek is worse.	11/29/2018 2:14 PM
11	Locker room is dirty. Ripped curtains, sandy and muddy floor. There needs to be more benches and hooks for hanging bags by the showers. There's no place to put your bags while your using them. Please get some benches so I don't have to sit my stuff on top of the garbage can. Locker rooms need some attention. There was warm water this year in the showers. So that was a plus.	10/17/2018 8:23 PM
12	Sometimes paper towels and toilet roll papers went out. Also, few times the soap ran out too. It is very important that someone check restroom frequently every two hours or four hours a day.	9/3/2018 11:29 AM
13	Women's locker room is extremely dirty even at opening. Looks like mold - floors are very dirty. Doesn't look like were cleaned night before. Need better cleaning crew. Very disappointed in condition.	8/29/2018 6:02 AM
14	This year I was underwhelmed by the cleanliness.	8/26/2018 2:10 PM
15	Bathrooms were disgusting and looked like they were never cleaned. Multiple times I had to ask for soap and towels.	8/23/2018 2:03 PM
16	Curtains off hangers at times floor is slippery	8/21/2018 8:25 PM
17	Floor in toilet areas regularly appeared rather dirty, not sure if it's just from having people in and out, but I always wished I went back to get my sandals.	8/21/2018 5:47 AM
18	Often the life guards are sitting in the life guard room socializing while the locker room is in very poor condition - biggest problems- garbage full, hand paper towel dispenser empty, multiple stalls with no TP and absolutely filthy toilet area - these conditions were found at anytime from opening and throughout the day. Should at least be in excellent condition at opening and it certainly should be acceptable if the staff has time to sit around doing nothing- I realize they need breaks but I suspect they are slacking off. I found same conditions last year and completed this same survey but see how ineffective this survey feedback is because nothing has changed.	8/21/2018 5:46 AM
19	Just an overall not clean feeling. Often would find soggy wet toilet paper on the floor. Urine on the toilet seats.	8/20/2018 10:19 PM
20	Toilet stalls are dirty!	8/20/2018 8:29 PM
21	Why is there only ever got water coming out of the sink! Something so the floor isn't so slippery	8/20/2018 6:33 PM
22	It seem like the floor in the locker room may of had some mold on sections of it. I would like to see them moped/bleached or whatever is the proper product to use, daily or at least frequently.	8/20/2018 6:01 PM
23	It's just always gross. I don't even want to walk through there to get to the pool and using the restrooms grosses me out to. Please fix.	8/20/2018 4:58 PM
24	the locker rooms need cleaning throughout the day not just prior to opening. guards use the locker rooms and should notice and take care of the situations.	8/20/2018 3:31 PM
25	I am rating the women's locker room. It was in pretty bad shape this summer. I'm actually surprised the locker rooms haven't been updated or improved in recent years. Floors are so slippery and the way the showers are immediately where you walk in from the pool is crazy. I'm always afraid that my kids or I will slip and fall or collide with someone coming around the corner. The urine smell in the locker room is often times overwhelming.	8/20/2018 3:28 PM
26	Floors can be too wet- more frequent mopping would help. Also they get moldy by the showers.	8/20/2018 3:19 PM
27	The locker room needs to upgrade it's changing booths with curtains that are not falling off the hooks, and a few more benches so you can keep things dry and off the floor.	8/20/2018 2:25 PM
28	Was there a smaller cleaning crew this summer? The ladies locker room was always stinky and had overflowing toilets. Sink space should be larger/floors are dangerous!	8/20/2018 2:07 PM
29	floors and toilets were pretty gross by end of day	8/20/2018 2:05 PM
30	The locker rooms need an update. The toilets either don't flush, or are dirty. The seats need replacing. The floors especially in the bathroom stalls need more attention from a cleanliness perspective.	8/20/2018 1:33 PM
31	Locker rooms were always dirty, gross and never stocked	8/20/2018 1:29 PM
32	The locker rooms could really use an update. The floors and toilets are often unclean and unappealing to use.	8/20/2018 1:14 PM

33	Fans wld be a great addition. For air circulation.	8/20/2018 1:12 PM
34	The bathrooms seem to stay the same year after year. Toilets break and they stay broken. There is never soap or paper towels and the whole area is just plain gross. I see the guards "cleaning" but they never seem to have cleaning supplies. Just a garbage bag. Sunset pool would be so much better if the bathrooms were taken care of better	8/20/2018 1:02 PM
35	There is constant clumps of hair, hair ties, empty soap bottles littering the shower area. Some toilets continue to be clogged and the toilet area continually has toilet paper littering the floor, amassing in wet clumps of toilet paper in the stalls/on the floors.	8/20/2018 1:02 PM
36	The bathhouse could be much cleaner. Often grim was seen and sometimes an odor (unpleasant one at that) in the bath house.	8/20/2018 12:56 PM
37	Grossest locker room of any local pool.	8/20/2018 12:56 PM
38	Similar to comments above: Doesn't seem like the locker rooms are ever clean. They are filthy."	8/20/2018 12:53 PM
39	Gross dirty need cleaning crew to be cleaning area has mold growing and smells like urine and nobody is doing anything about it to clean it u will loose clients	8/20/2018 12:45 PM
40	The constant running toilets is ridiculous and should be fixed	8/20/2018 12:36 PM
41	I get that it can't be kept up during high traffic times, but by 6:30 am swim practice time, it should still be clean.	8/20/2018 12:34 PM
42	The locker room floors looked like they were never cleaned the entire summer. You could see the dirt and gunk in the same areas day after day. One of the sinks in the women's locker room has been broken for a long time.	8/20/2018 12:26 PM
43	One of the sinks didn't work for most of the season.	8/20/2018 12:24 PM
44	Always cleaned and maintained!!	8/20/2018 12:22 PM
45	The floors and toilets stink like urine, this should be bleached/cleaned more frequently than it currently is.	8/20/2018 12:21 PM
46	No paper towels, water is too hot to wash hands, bathrooms are dirty	8/20/2018 12:21 PM
47	It's hard to keep a wet area bathroom clean, but it does often seem a bit stinky & dirty. I don't want my family's clothing or suits touching the floors.	8/20/2018 11:58 AM
48	Needs major updates. Always looks dingy and dirty.	8/20/2018 11:53 AM
49	The ladies locker room could benefit from an hourly cleaning especially during peak hours. The toilets are definitely in need of more regular cleaning as well as the shower area. The floors are slick and slimy which is a fall hazard.	8/20/2018 11:51 AM
50	Those toilets end up with wet toilet paper often so more frequent cleaning in there would be helpful.	8/20/2018 11:47 AM
51	I've been told the lifeguards are supposed to be keeping up with cleaning. When they're not on official duty I see them sitting in the office. I have never seen a lifeguard do anything that resembles cleaning or straightening anything.	8/20/2018 11:47 AM
52	Floors are filthy. Toilet paper and towels everywhere. Always end up toilets	8/20/2018 11:45 AM
53	When I visited the restroom I had no toilet paper in my stall... and there was no soap in the dispenser.	8/20/2018 11:44 AM
54	Locker rooms could be checked on more frequently throughout the day.	8/8/2018 9:54 PM
55	Again, this year has been the worst in cleanliness. Restrooms have often been without toilet paper, the floors are filthy, both with litter and mold/scum. They never look clean.	8/3/2018 12:02 PM
56	Almost every time I use the facility, the toilet paper is not in stock!	7/22/2018 4:14 PM

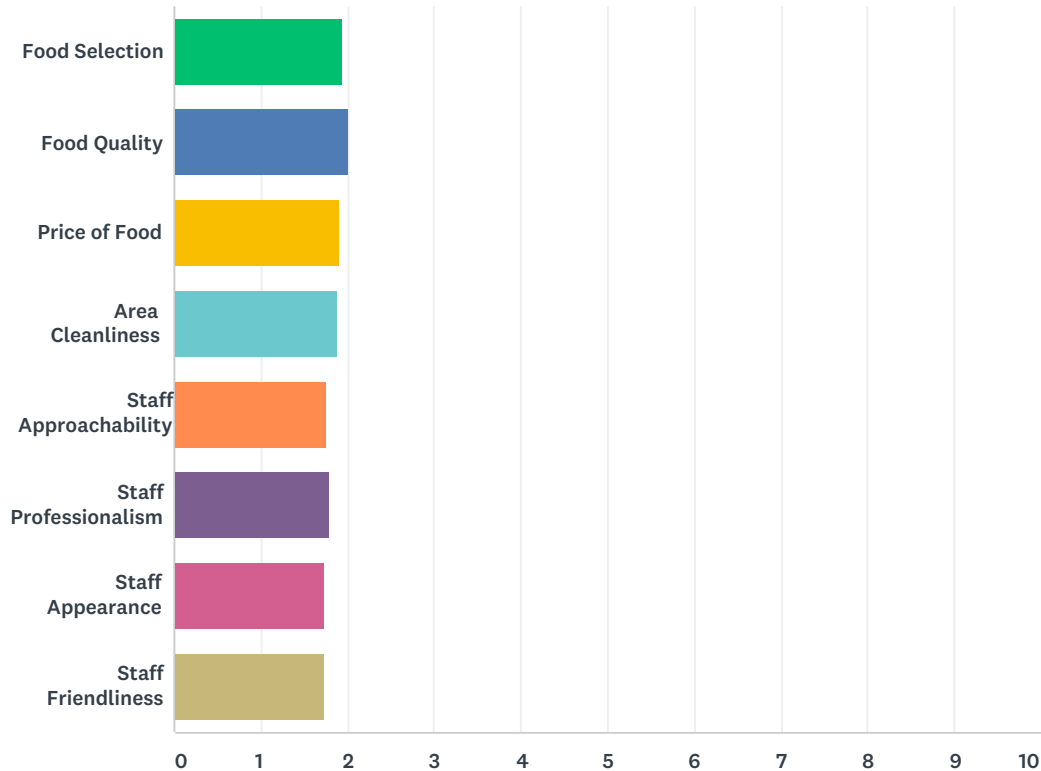
57	The women's bathroom ALWAYS needs attention. It's gross. We come to this pool way more than Millcreek and literally every time I took my daughter to use the restroom, we'd open a stall and have to move to the next because of how gross it was. Toilets not flushing, toilet paper out of stock a lot of the time. So even if it was clean enough to use, they're be no paper. Used tampons laying on the ground, wet toilet paper. It's like NO ONE does rounds on the bathrooms. I brought it to one of the lifeguards attention as we were walking out once and she rolled her eyes and said, "yeah, we're aware." And didn't look like she had any motivation to be the one to actually go and clean the bathrooms. It's like they're all just college students and no one wants to be the one to go and check if the restrooms need attention...even after members TELL them the need it! They need to get over themselves and know it's part of the job of working at a pool. You don't just get to sit around all day.	7/22/2018 11:14 AM
58	It is OK, but really not that bad. It seems that staff has not checked locker room every hour.	7/21/2018 9:48 PM
59	I feel like the locker rooms need some major improvement/attention. There is often an extremely strong urine smell in the ladies locker room (more than just regular use). Toilets are pretty nasty - sometimes takes a few tries before finding a stall that is acceptable to use.	7/21/2018 12:42 AM
60	The arrangements for keeping the pool and locker rooms clean this year are not working. Even when we get there at 11, the locker/bathroom area is totally gross. There's soap that's been collecting the whole season under the soap dispenser that's getting filthy and marks on the walls. There appears to be stuff growing on the floors making me wonder if they've been cleaned at all this summer.	7/20/2018 1:18 PM
61	The facilities don't seem to get much care. There are usually dirty toilets and messy sinks. I choose not to change at the pool due to the conditions.	7/20/2018 5:14 AM
62	I would like to have family changing rooms. As a mother of young boys, I struggle with bring boys into the womens' locker room but they are too young to get changed independently.	7/19/2018 10:03 AM
63	Every year cleanliness/condition of locker room area is an issue and I rate it unacceptable but it doesn't change	7/18/2018 8:43 PM
64	Always icky stuff on the floor that makes me think it's unsanitary to walk through the bathroom to get into the pool. Plus, I don't like having to send kids of the opposite gender by themselves for safety since it's an exit and I can't see them.	7/18/2018 5:02 PM
65	There wasn't any toilet paper in 3 of the women's bathrooms one day. This was at 11:30	7/18/2018 2:06 PM
66	Needs more consistent and regularly scheduled attention throughout the day.	7/18/2018 10:51 AM
67	Sometimes the locker rooms and especially the toilets need some attention. I am a former lifeguard and see the guards having plenty of downtime in the guard-room, one should be taking the bathroom every hour.	7/18/2018 10:42 AM
68	The locker rooms are disgusting. Often there is no soap the paper towel bin is overflowing the floor is just gross not sure when or if these ever get cleaned. I try to avoid them at all cost.	7/18/2018 9:53 AM
69	The toilets and floors and always a mess and there can be a very bad smell. Lack of toilet paper also	7/18/2018 9:35 AM
70	Perpetually smells like urine.	7/18/2018 8:41 AM
71	The area needs a facelift and needs a staff member to clean up and make sure the toilet paper and towels are stocked. I'm only referring to girls bathroom. I've never been inside the boys bathroom. Also the one sink is ridiculous. More than one is needed and they should be positioned so that people can see them when they exit the bathroom stalls.	7/18/2018 8:12 AM
72	Floor is usually dirty and garbage cans are usually full	7/18/2018 7:51 AM
73	I think it's difficult to keep a pool bathroom clean, so I find it difficult to give a rating. I do not like to walk in there without shoes on. It's also more noticeably dirty toward the end of the day.	7/17/2018 10:56 PM
74	Need to replace some of the changing room curtains - Thanks!	7/17/2018 10:53 PM
75	The locker room is gross. Ive watched the girls come is and "clean" the shower area but leave gobs of hair all over the drain. Why bother scrubbing the floor if you're not going to finish the job. The toilets are better this year but seriously someone should walk thru every hour and clean up the toilets. The floors and shower area should be scrubbed down every night! I apologize if this is being done, but it just doesn't look like it and I'm there mostly at the beginning of the day.	7/17/2018 9:57 PM
76	Soap is too hard to dispense	7/17/2018 9:17 PM

77	Needs to be updated. It is an older facility.	7/17/2018 9:10 PM
78	Need to be cleaned more often after 2:00	7/17/2018 7:51 PM
79	The locker room has been dirty and disgusting every time we have walked through or used it this year. One of the worst years I have seen.	7/17/2018 7:38 PM
80	The Locker Rooms could greatly use an update, as well as more frequent cleaning.	7/17/2018 7:31 PM
81	I was actually going to call about this but now there's a survey. I am really disappointed about the cleanliness of the locker room and bathrooms. Toilet paper always out of stock. Toilets never flushed. Garbage present. Dirty floors. Dirt or poop smear in one of the stalls near toilet. I feel there needs to be an hourly rounding with checklist and oversight from an adult manager. Overall I feel the bathrooms are unacceptable.	7/17/2018 6:59 PM
82	Toilets and the floor are usually super dirty. Paper towels are rarely in stock and no one ever opens the windows so it is very hot, steamy and generally icky in there.	7/17/2018 6:54 PM
83	My only issue with Sunset Pool are the locker rooms. We are passholders and typically go before it's open to the general public. The floors are always covered in dirty water (it's a pool, so that's understandable) but, the curtains for the changing stalls were ripped or broken, and the area with toilets was messy and is usually missing toilet paper. Everything else about Sunset Pool is great, but the state of the locker room was a big disappointment for my family.	7/17/2018 6:45 PM
84	This is an improvement ! This year was much better thank you.	7/17/2018 6:28 PM
85	Really have been disappointed this year with cleanliness of bathrooms. Always telling my kiddoes watch out where they step. Also on the pool deck there is always some plastic wrap around, maybe people should just be allowed to eat in food area?	7/17/2018 6:12 PM
86	Slippery floor	7/17/2018 6:06 PM
87	Bathrooms are a disgrace. The toilet are filthy. There's mold growing by the showers. When they had the cleaning lady a couple years ago the bathrooms were very clean. The health department would have a fit if they saw the ladies bathroom.	7/17/2018 5:57 PM
88	Just gross. Needs hourly cleanup and a makeover	7/17/2018 5:55 PM
89	It's dark and a little dingy in the women's area. A good power wash or coat of paint wouldn't hurt. It would be nice if there was a family changing area. Sometimes my husband brings my daughter to the pool, or I see moms with sons in the women's area. They are not quite old enough to go in the gendered stalls themselves, but definitely still old enough to know they see differences.	7/17/2018 4:45 PM
90	The women's locker room floors are disgusting with toilet paper and smells.	7/17/2018 4:42 PM
91	Toilet paper seems often out, toilets dirty - always hope my kids don't have to use the bathroom when we are there. It seems the toilets are only attended to at the end of day - if even that.	7/17/2018 4:34 PM
92	the toilets are kind of a gross area at the pool. Every year the stall closest to the pool has issues where it is constantly flushing. I believe this is the third year in a row I noticed this. The lifeguard staff do not seem to have a daily rotation of checking the toilet paper and soap on a regular schedule. Many times we go in to find no toilet paper and soap and just overall gross, dirty facilities.	7/17/2018 4:33 PM
93	It's disgusting in there. I rarely if ever see it truly clean or smelling clean	7/17/2018 4:17 PM
94	Stalls are always out of toilet paper	7/17/2018 4:10 PM
95	Showers/toilets/locker rooms wet and dirty all of the time, toilet in women's constantly running, rarely any paper towels when washing hands	7/17/2018 4:09 PM
96	The floor in the locker rooms are filthy dirty and need to be scrubbed down in the Down Season shouldn't be seen mold on the floors or on the walls. Majority of the time there's no toilet paper and the Stalls.	7/17/2018 3:58 PM
97	The locker rooms don't seem to ever be clean. Even if we are one of the first people there, everything seems so dirty and unsanitary. I'd never use the toilets there especially. It is very bothersome that you must walk through the locker rooms to get to the pool and to leave because I don't use them to begin with.	7/17/2018 3:56 PM
98	Often out of toilet paper, on consecutive days in the same stalls	7/17/2018 3:54 PM

99	This is a consistent problem year after year. The bathrooms are disgusting by 12 and I'm not sure if anyone comes through to clean them at all throughout the day. As a pass holder, I'm thinking of getting a pass at otter cove next year. Their bathrooms are constantly being maintained throughout the day.	7/17/2018 3:45 PM
100	Super grungy this year. I saw a lifeguard cleaning and she said aloud, "I hope I'm doing this correctly." So perhaps some instruction on how to clean floors, sinks	7/17/2018 3:45 PM
101	The pool is so dated and gross.	7/17/2018 3:44 PM
102	When there's money in the budget, the toilets could use some more powerful flushing mechanisms. I also think a lot of little kids (my own included) are used to automatic flushing and forget to flush. It may be cheaper and just as effective to have someone go in a flush all the toilets every so often. (I flushed a couple today.) I also think stocking the depositories for feminine products with linings helps keep any public bathroom clean. People don't know what to do with their tampons, etc. when there is no liner.	7/17/2018 3:44 PM
103	Has gone downhill this year. Very sad to see this happen. I have gone two days in a row and still dirty. Stalls have no tp or just a wet giant roll wasted on the floor. I have seen blood and both number two and one on the floor. Needs to be hosed down everyday with a cleaner. Will most likely be our families last year.	7/17/2018 3:41 PM
104	My family comes in the evening and woman's locker room toilets are dirty, toilet paper on the floor, not stocked, toilets aren't flushed.	7/17/2018 3:41 PM
105	Lots of ants and a few mice spotted this year.	7/17/2018 3:41 PM
106	The toilets, sinks, and flooring could use some updating. It doesn't appear to be unclean, just outdated and ready for replacements.	7/17/2018 3:40 PM
107	A complete renovation of the women's locker room is in order, it is old, dirty, and many shower heads and sinks don't work. The floor material is dangerous and I've seen people slip and fall many times. Setting a "Caution" cone out on the floor isn't enough to prevent an accident.	7/17/2018 3:39 PM
108	I am sorry if this sounds harsh, but the locker rooms are absolutely disgusting!! I cannot find one positive thing to say about, even from the first weekend they opened.	7/17/2018 3:39 PM
109	Could use a little update	7/17/2018 3:35 PM
110	we often go in the evening- after an entire day of locker room traffic, so I would expect them to be kinda icky by that time.	7/17/2018 3:35 PM
111	The toilets are always soiled and toilet peoerball wet in the floor. Not their fault but should be checked more frequently. The shower area is really gross, too.	7/17/2018 3:34 PM
112	Men's room floor could use a good bleaching...	7/17/2018 3:32 PM
113	For crying out loud. Is it so hard to walk through once an hour and pick up toilet paper and junk on floor and empty trash if needed. Flush toilets (gross) and runs quick Mop!?	7/17/2018 3:32 PM
114	The women's locker room has been getting smellier and the floor doesn't look like it has been cleaned. I understand that there will be water on the floor, but you can see the dirt mixed with the water.	7/17/2018 3:30 PM
115	The locker room and bathroom facilities need to be updated. The toilets would constantly be running, the paper dispenser would be empty or inoperable and the floor is filthy.	7/17/2018 3:29 PM
116	Needs updating and a different floor that isn't so slippery	7/17/2018 3:29 PM
117	Nasty disgusting. I refuse to use the bathrooms. They smell and are constantly filthy.	7/17/2018 3:25 PM
118	Changing areas on mens side could be bigger and have larger curtains. Floors and toilets on days when there are a lot of kids around need extra attention	7/17/2018 3:23 PM

Q5 Please Rate the Sunset Pool Concession Area, Food, and Staff

Answered: 443 Skipped: 2



	EXCEEDS STANDARDS	MEETS STANDARDS	BELOW STANDARDS	UNACCEPTABLE	NOT UTILIZED	TOTAL	WEIGHTED AVERAGE
Food Selection	13.77% 61	47.63% 211	9.48% 42	0.45% 2	28.67% 127	443	1.95
Food Quality	10.38% 46	49.21% 218	10.61% 47	0.23% 1	29.57% 131	443	2.01
Price of Food	14.00% 62	50.34% 223	6.09% 27	0.45% 2	29.12% 129	443	1.90
Area Cleanliness	14.45% 64	51.69% 229	5.87% 26	0.00% 0	27.99% 124	443	1.88
Staff Approachability	20.81% 92	48.87% 216	2.49% 11	0.23% 1	27.60% 122	442	1.75
Staff Professionalism	18.74% 83	50.11% 222	2.93% 13	0.45% 2	27.77% 123	443	1.79
Staff Appearance	19.64% 87	52.60% 233	0.23% 1	0.00% 0	27.54% 122	443	1.73
Staff Friendliness	22.35% 99	47.63% 211	2.48% 11	0.00% 0	27.54% 122	443	1.73

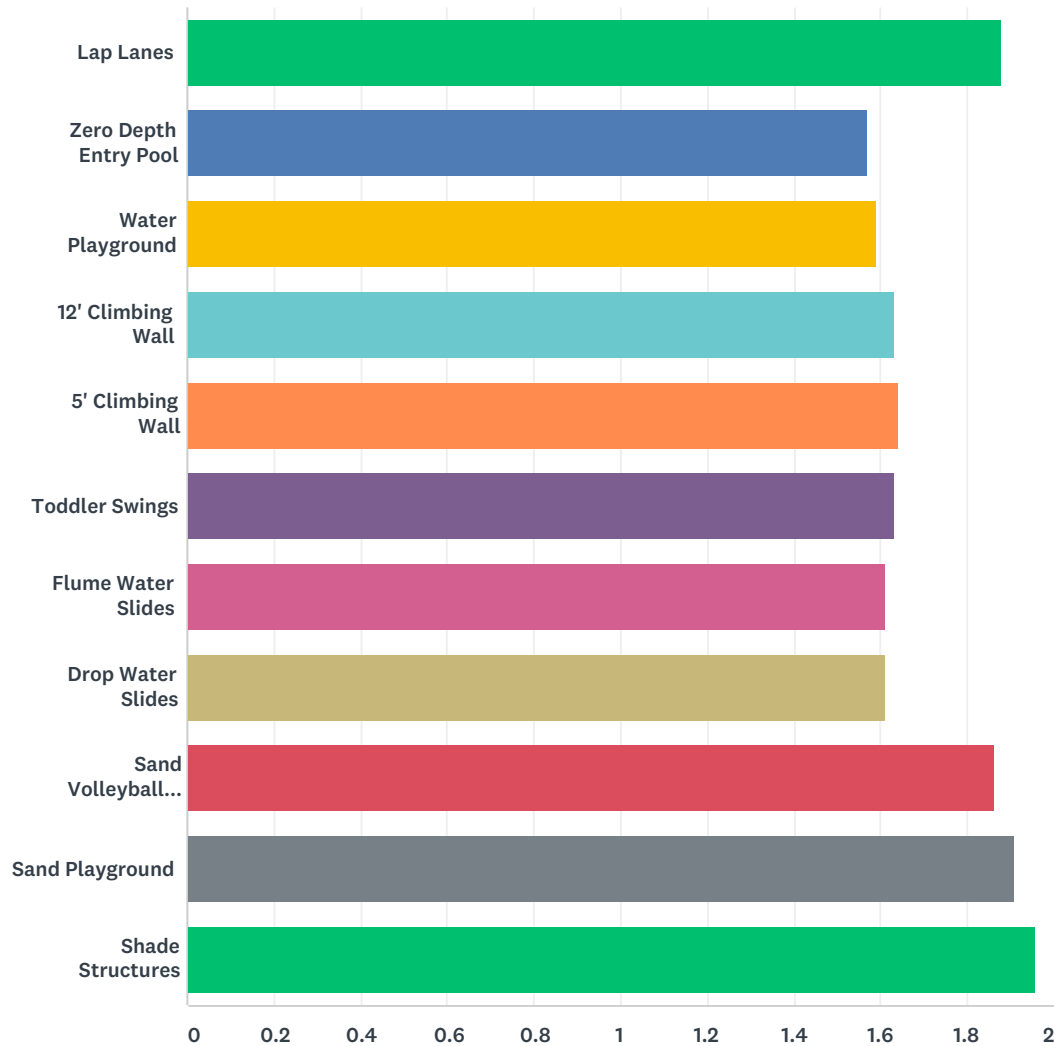
#	ADDITIONAL COMMENTS	DATE
1	Don't blow off a kid (who was asking because he has celiac disease) who is asking about food ingredients at the snack shack. Kids that ask these questions probably need to know.	11/30/2018 8:53 AM
2	Love this area! Have used it many,many times. Swim lunches,gatherings.♥♥♥♥	11/29/2018 5:55 PM
3	Did not attend this facility during the season.	11/29/2018 3:08 PM
4	We don't buy at the snack bar, quality of food could be better	11/29/2018 3:02 PM
5	Good selection for the money. Pleas have water out to refill bottles. Love the soft serve ice cream and the corn dogs !	10/17/2018 8:23 PM

6	Some of the foods are little expensive like candy. But it's not too bad.	9/3/2018 11:29 AM
7	Run out of food often. A staff member working said had to use own money to buy supplies and was not reimbursed yet. Was out of ketchup for a few days. Asked if someone could just go to store to buy some and said no that didn't want to use their own money. Doesn't make sense. Appears to be very poorly managed. Garbage cans overflowing at opening and floors In eating area dirty on a Saturday.	8/29/2018 6:02 AM
8	Only used once this year so hard to comment.	8/26/2018 2:10 PM
9	Please order more of the cream soda ice pops. They are always the most popular flavor every summer and you always run out.	8/22/2018 7:45 PM
10	Most of the problems with concessions is due to poor management, not the young staff. Why is there only one size popcorn? Often out of items and management doesn't seem to know much about stocking/supplies. Year after year I find that the management of concessions is very poor.	8/22/2018 6:05 AM
11	Lots of junk food overpriced	8/21/2018 8:25 PM
12	On Sunny days there should have been more umbrellas up at the tables. Many days there were only 2 at most!	8/21/2018 9:39 AM
13	Very friendly kids working at concession	8/21/2018 5:46 AM
14	Healthy options would be a nice alternative.	8/20/2018 10:19 PM
15	Constantly running out of food. Even small things like ketchup. Grab some petty cash, drive 5 minutes to the store and restock.	8/20/2018 10:02 PM
16	Need Healthier food options	8/20/2018 3:31 PM
17	Many times when we went to buy snacks only 1 window was open making the lines very long. If they could find a way to open 2 I'm sure that would help with the long lines!	8/20/2018 1:41 PM
18	This year the wait for food seemed pretty long and overall a little disorganized	8/20/2018 1:39 PM
19	A few more healthy options would be appreciated!	8/20/2018 1:14 PM
20	Popular food items need to be replenished more frequently.	8/20/2018 1:02 PM
21	We bought and paid for two ice cream items at the conscession stand by cash. While we were waiting for our food we were told that they ran out and were not able to refund our money. The only other ice cream options were chocolate and my daughter doesn't like chocolate, so a substitution was not possible. They refused to give me my money back until I made a fuss and went to get a manager.	8/20/2018 12:54 PM
22	Many times, food items weren't available except the sugary treats. Keep a stock of mustard for the hotdogs (and change your hotdog product/vendor).	8/20/2018 12:50 PM
23	We took a friend to the pool. He has celiac. FYI - When a child asks for a burger without at bun.... question why if the bun already comes attached to the burger (pre made). This is considered a cross contamination for this illness and can make celiacs very sick. It is fine that this comes this way, your staff just needs some food sensitivity training to know when to provide important / critical information.	8/20/2018 12:34 PM
24	Healthier options for food	8/20/2018 12:24 PM
25	We had some bad encounters with the concession staff this summer. I understand they are children, but I feel there should be an adult there or they should receive customer service training. The food selections for candy are great, but the other food is awful. There isn't anything healthy we can buy there as a family. We decided no more concessions after the beginning of the summer.	8/20/2018 12:21 PM
26	More healthy options, please.	8/20/2018 11:53 AM
27	When I scheduled and planned a pool party for my daughter... none of the large table benches were under the large umbrella- we had to move/drag and place them ourselves the day of. There was also trash (paper plates, empty juice boxes, etc) strewn everywhere in the party area.	8/20/2018 11:44 AM
28	Need more shade!	8/20/2018 11:39 AM

29	They too were out of many of the menu items much of the time (hot pretzels, candy). But here too, if the trash is completely overflowing and trash is flying all over the place, NO employee seems to notice. And when it's brought to their attention, they just have this shrug their shoulder kind of response, like "I'm not gonna do it." Most *are kind...don't get me wrong. They're nice kids. But many just seem like they have no intention of doing the dirty work of running the place.	7/22/2018 11:14 AM
30	My kids have bought snacks/candy a few times this summer. Candy prices seem to be pretty high.	7/21/2018 12:42 AM
31	A few more umbrellas would be much appreciated.	7/20/2018 7:11 PM
32	Having some healthy / fresh options for dinner would make it easier to stay for dinner instead of having it delivered to Sunset.	7/19/2018 10:14 PM
33	They were out of spoons one day. We thought maybe someone should run to the store to pick some up.	7/18/2018 2:06 PM
34	I appreciate the affordable prices. The Wheaton pool has very high prices on mediocre food.	7/18/2018 10:42 AM
35	My son asked for a volleyball and the lifeguard was rude to him. It made him cry.	7/18/2018 9:35 AM
36	It would be nice if there were some healthier options.	7/18/2018 7:50 AM
37	Quite a bit of trash around concessions area	7/17/2018 9:44 PM
38	You've got lots of moms...serve coffee!	7/17/2018 8:24 PM
39	They were out of spoons for a whole week.	7/17/2018 7:51 PM
40	A few healthier choices would be appreciated.	7/17/2018 7:31 PM
41	Ran out of water on a hot day. Couldn't someone run to Costco or something?	7/17/2018 6:59 PM
42	It would be nice to have some healthier snack options and more seating.	7/17/2018 6:54 PM
43	Sometimes the garbage cans are not emptied.	7/17/2018 5:57 PM
44	We love the selection, however, frequently popular items are out of stock.....like very frequently.	7/17/2018 5:38 PM
45	I would love to see peanut products taken out of the concession stand to keep my peanut allergic child safe. Also sometimes the credit card machine doesn't work. It would be nice if they put up a sign. We waited for 15 minutes in a long line to find that we couldn't buy anything without cash.	7/17/2018 5:08 PM
46	Never used the snack area due to food allergies.	7/17/2018 4:45 PM
47	There aren't great food options, but since sunset allows you to bring in your own food, which we greatly appreciate, then food options aren't as important.	7/17/2018 4:34 PM
48	The prices are just right. Please don't increase them.	7/17/2018 3:59 PM
49	Very slow getting food	7/17/2018 3:48 PM
50	To be honest, I've been disappointed in the selection of lunch items. It seems as if when things run out, they are not being replenished. And this has been going on since June.	7/17/2018 3:48 PM
51	Consistently sold out and lines that take forever.	7/17/2018 3:45 PM
52	I don't know what staff could really do about the concession area cleanliness. That's just patrons (mostly kids) being rude.	7/17/2018 3:44 PM
53	The staff are great! The food selection could use some fresh items. Maybe a fruit option, or sandwiches that are not premade off site? The microwaved food is not great.	7/17/2018 3:40 PM
54	It's so easy to locate and offer fresh, healthy and tasty snacks today. At the concession stand, the peanut butter sandwiches are awful and the burgers used to taste like mashed cardboard. The ice cream brands are awful. So much could be done here. Smoothies, healthy cookies, fresh fruit, yogurt could all be offered in addition to the usual chips and popcorn. The Geneva pool is expensive and the food stand doesn't reflect how people eat today.	7/17/2018 3:39 PM
55	Prices are high. \$3.50 for an ice cream sandwich?? You can buy a box of them for that price. Please re-evaluate pricing!	7/17/2018 3:35 PM
56	Need more healthy options.	7/17/2018 3:34 PM
57	Mostly junk food.	7/17/2018 3:23 PM

Q6 Please Rate the amenities at Sunset Pool

Answered: 444 Skipped: 1



	EXCEEDS STANDARDS	MEETS STANDARDS	BELOW STANDARDS	UNACCEPTABLE	NOT UTILIZED	TOTAL	WEIGHTED AVERAGE
Lap Lanes	15.99% 71	56.98% 253	4.28% 19	1.13% 5	21.62% 96	444	1.88
Zero Depth Entry Pool	42.12% 187	49.10% 218	1.35% 6	0.45% 2	6.98% 31	444	1.57
Water Playground	37.33% 165	48.19% 213	1.13% 5	0.45% 2	12.90% 57	442	1.59
12' Climbing Wall	29.12% 129	43.34% 192	1.13% 5	0.23% 1	26.19% 116	443	1.63
5' Climbing Wall	29.19% 129	47.06% 208	0.45% 2	0.45% 2	22.85% 101	442	1.64
Toddler Swings	24.38% 108	38.15% 169	0.23% 1	0.45% 2	36.79% 163	443	1.63
Flume Water Slides	35.37% 156	45.35% 200	2.95% 13	0.00% 0	16.33% 72	441	1.61

Drop Water Slides	31.00% 137	42.76% 189	1.58% 7	0.00% 0	24.66% 109	442	1.61
Sand Volleyball Courts	9.32% 41	29.09% 128	2.50% 11	0.45% 2	58.64% 258	440	1.86
Sand Playground	12.61% 56	40.32% 179	4.95% 22	1.13% 5	40.99% 182	444	1.91
Shade Structures	18.33% 81	57.01% 252	11.54% 51	1.81% 8	11.31% 50	442	1.96

#	ADDITIONAL COMMENTS	DATE
1	More shade structures are needed in the grassy area and the climbing wall and drop slides alternating is poorly designed. The line for the climbing wall backs up quickly and doesn't run efficiently.	11/30/2018 9:13 AM
2	Could use more shade areas	11/30/2018 8:01 AM
3	The slides seemed to be broken a lot, tubes were not inflated, and the stairs are often gross and littered with used band-aids.	11/29/2018 9:41 PM
4	Depends on number of people and position of sun	11/29/2018 4:49 PM
5	Need more shaded areas	11/29/2018 4:03 PM
6	Need more shade structures	11/29/2018 3:27 PM
7	There need to be more. I had twin infants and often no where to sit with them. Mill Creek was even worse	11/29/2018 3:21 PM
8	Did not attend this facility during the season.	11/29/2018 3:08 PM
9	Need more shade areas.	11/29/2018 3:02 PM
10	Not enough shade structures	11/29/2018 2:35 PM
11	We need more shade structures	11/29/2018 2:14 PM
12	I love that you can always find a shaded area.	11/29/2018 2:14 PM
13	Need more umbrellas. The sand area is quite gross. Would rather see toddler splash pads or something else go in there	10/17/2018 8:23 PM
14	It's overall pool with three swimming pools total. I wished that 12' Climbing Wall would be moved to another area because it prevents people having to wait until someone finishes climbing so people can continue slide into drop water. However; I understood it is the safety to wait for to take turns. It is no big deal.	9/3/2018 11:29 AM
15	Speaker on east side of pool near deep end not working properly all summer. Made loud crackling sound and was obviously not working properly. Mentioned something in June to a guard - asked to tell manager and nothing done. Mentioned again at end of July and was told will be repaired after pool closes for summer. Doesn't make sense. Should have just been turned off so people don't need to hear loud crackling sound.	8/29/2018 6:02 AM
16	Unfortunately the slides were closed an unacceptable amount this summer. At times they weren't working and others they did not have enough staff to run them. As a pass holder who choose here over a club for the slides, I am disappointed	8/26/2018 2:10 PM
17	Slides need greater water pressure. More than half the people I saw come down needed to pull themselves the final 5-7'.	8/26/2018 1:46 PM
18	There really needs to be more areas of shade made available. This pool and deck area are already too small for the community served. We are tired of rarely being able to find chaises (there's usually only 2 of us) regardless of sun or shade.	8/25/2018 2:53 PM
19	I really appreciate the shade structures, however, there were a few times when the umbrella in the sand area was not opened. Also, the rubber area at the bottom of the toddler pirate ship slide needs to be replaced, it is torn up and hurts the bottoms of the kids when they slide down.	8/22/2018 7:45 PM

20	climbing wall in drop water slide area is a joke, right? It couldn't have been positioned on far side of pool so both slides could be utilized? If one understands basic physics, there is NO WAY someone from drop slide could possibly make contact with someone falling from drop slide on opposite end. Again, poor management is the problem. Closing drop slide because water is slightly cloudy is a joke. How about enabling lifeguards to slow entry and count heads as they enter/exit rather than close the slides due to a bit of cloudy water because the Park Dist. is paranoid about lawsuits. What a joke, but I'm not laughing.	8/22/2018 6:05 AM
21	More needed	8/21/2018 6:25 PM
22	Family loves to come visit from Arlington Heights as they only have rectangular pools, no other stuff!	8/21/2018 12:38 PM
23	Guards need to do more to keep lap lanes open for swimmers of all ages. To much playing around in the lanes by kids which keeps others from using the lap lanes more often.	8/21/2018 10:20 AM
24	Volleyball nets were broken most of te year and lowered where you couldn't play	8/21/2018 9:39 AM
25	We love the toddler playground in the water. This brought my son so much joy.	8/21/2018 6:18 AM
26	I think more shade is needed. Love the zero depth feature. The toddler swings are dangerous and should be removed - I witnessed numerous close calls with kids running past the swings while being used and coming extremely close to being hit by the swing in motion. Please remove those swings before someone really gets hurt. The liability for geneva is very high.	8/21/2018 5:46 AM
27	We love the pool and plan to join next year! I have 2 big complaints though. #1 get more shade!!!! OMG!!! Seriously add another umbrella!!! #2 The child water playground is scary sometimes!! This area is supposed to be for little kids. I think there should be an age limit!	8/20/2018 10:19 PM
28	The staff is fine. I just don't see overt efforts to be friendly or attentive except beyond safety requirements. This is not a problem. It just doesn't exceed standards.	8/20/2018 8:56 PM
29	Needs to be more soft areas in the pool, especially at the end of the toddler pool, it is so rough	8/20/2018 6:33 PM
30	I would like more adult lap time	8/20/2018 6:01 PM
31	Need more.	8/20/2018 5:54 PM
32	Love the additional shade structures and the new chairs. You can get rid of the volleyball court. Kids go there to goof around and throw sand.	8/20/2018 4:48 PM
33	Not enough shade	8/20/2018 3:31 PM
34	The pad under the double children slide has become unattached to the pool floor and is dangerous. Could use a pad under the single toddler slide near the turtle.	8/20/2018 3:31 PM
35	Nice amenities at the pool.	8/20/2018 2:05 PM
36	More shaded ares needed.	8/20/2018 1:32 PM
37	I think it's time for some updates other pools are adding things sunset has been same for too long.	8/20/2018 1:29 PM
38	Would like more areas of shade available for lounge chairs.	8/20/2018 1:14 PM
39	Would be nice to have additional shade structures and more lounge chairs for busy days.	8/20/2018 12:59 PM
40	Not nearly enough water tubes were available for riders. My kids had to wait 45 minutes before there was a tube available for even 1 of my 3 kids to use.	8/20/2018 12:54 PM
41	I would like to see an enforcement of the integrity of the lap lanes. It seems acceptable at Sunset to let other play, wade and just hang in the lap lanes when I am trying to swim laps during regular pool hours. They're good during lap swim hours.	8/20/2018 12:53 PM
42	Seemed that on days we were there, one or the other water slides and drop slides were not in operation.	8/20/2018 12:50 PM
43	I have dropped my kids off for the early hour for pass holders and they said slides and rock wall were not available and no lessons were in that area. Why? Staffing seems plentiful. This was a repeated situation, so not just a short staffed day.	8/20/2018 12:34 PM
44	Hard to get a chair in shade	8/20/2018 12:30 PM
45	Need more shaded area in baby area	8/20/2018 12:24 PM

46	Only complaint is durin lap swim kids were swimming in lanes use by lap swimmers.i felt guards weren't aware they couldn't swim in lanes. A lot of new guards this year!	8/20/2018 12:22 PM
47	Adults have no option for swimming. You cater only to children	8/20/2018 12:01 PM
48	The toddler play area appeared torn up this year.	8/20/2018 11:58 AM
49	I wish there were more shade structures.	8/20/2018 11:47 AM
50	Would love some more shade umbrellas near the entrance.	8/8/2018 9:54 PM
51	More shade structures are needed. Late afternoon sun in the West with nothing to filter or block it.	7/23/2018 3:37 PM
52	More large blue shade umbrellas would be nice.	7/22/2018 4:14 PM
53	It is really very nice pool there with three pools.	7/21/2018 9:48 PM
54	The lap lanes tend to be occupied by adults just "hanging out" at each end. Lifeguards don't care to have them move.	7/20/2018 5:14 AM
55	More shaded seating on the pool deck would be nice.	7/19/2018 10:03 AM
56	Need more shaded areas.	7/18/2018 8:43 PM
57	Drop slides are sometimes off when we're there.	7/18/2018 5:02 PM
58	During lap swim some lanes are being used for lessons. On busy days this is a problem. Also there are times when kids are in the lanes during lap swim. Guards do not tell them to leave. I enjoyed lap swim much more when it was adults only.	7/18/2018 4:27 PM
59	I wish there was a gated water area for younger children but I understand thats not how the facility was built. The zero gravity toddler area needs some maintenance. The turtle is cracking. The steps on the toddler slide shouldn't be so slippery and there should be padding at the bottom of the toddler slide.	7/18/2018 3:56 PM
60	It seems impossible to get a shady spot at the pool unless you are there right when it opens. More shade provided in the grassy areas would provide more relief, especially on busy days when the pool is so crowded.	7/18/2018 3:24 PM
61	Sand fly problem mentioned above. Need more shade structures.	7/18/2018 1:41 PM
62	Would be nice to have more shade!!	7/18/2018 11:05 AM
63	Waterslides need adjusting, over the years the water jets don't seem powerful enough to push people down the body slides. From small children to larger adults, it seems people get either stuck or need to push themselves out the bottom.	7/18/2018 10:51 AM
64	The set up at this pool is great.	7/18/2018 9:53 AM
65	Can you add more "giant umbrella" shaded areas to the grass portion?	7/18/2018 8:41 AM
66	More shade is needed.	7/18/2018 8:12 AM
67	Need more shade on the pool deck. Perhaps moveable umbrellas? The shade areas are always taken first. Clearly there is a need for more shade.	7/18/2018 7:32 AM
68	More shade please.	7/17/2018 10:56 PM
69	The amenities are great at Sunset. We just visited St. Charles pool recently and favor Sunset over STC even without a lazy river.	7/17/2018 10:56 PM
70	Flume Slides: The tube slide is awesome! The other curved "body slides" are too slow - kids are having to inchworm on their backs, and I've seen smaller ones even walk down the open one! Needs more water or a steeper angle. Also should have a stair on the side of the pool so kids can quickly get out of the way. Shade structures: Good job, just a wish to have more available umbrellas in the grassy areas on the busy days.	7/17/2018 10:53 PM
71	Water slides could use more force. Little kids were getting stuck more often than ever before.	7/17/2018 9:50 PM
72	Areas are always clean and in good working condition.	7/17/2018 8:44 PM
73	More shade is needed	7/17/2018 7:49 PM
74	But need more shade areas.	7/17/2018 7:32 PM
75	More seating	7/17/2018 7:12 PM

76	Not enough seating or shade when the pool is crowded. Is theatre a capacity limit?	7/17/2018 6:54 PM
77	The quality of the chairs available on the pool deck are really sub standard. Many are broken and there are less than five total high back chairs. As always more shade would be welcome.	7/17/2018 6:28 PM
78	Again, kids racing through the zero depth, nobody enforcing rules on the small rock wall, nobody watching kids at the splash zone.	7/17/2018 6:28 PM
79	I wish the water play area (the area closest to the sand area) was better monitored. The area seems like it is designed for toddlers and younger kids but at times it is over run with middle school kids who play very rough especially with smaller kids around. I'd love to see a lifeguard at this area helping to keep this area a bit more safe and controlled.	7/17/2018 6:23 PM
80	Need more shade	7/17/2018 6:06 PM
81	There needs to be more options for shade and monitoring of chairs saved with towels on them that are not actually being used.	7/17/2018 5:48 PM
82	It would be nice if the lifeguards at the bottom flume slides were more proactive with the younger kids who struggle to get to the stairs. Just something I've observed.	7/17/2018 5:08 PM
83	More sun shades would be great. Water slides aren't always open though lifeguards are present. Rules about tubes are inconsistent.	7/17/2018 4:36 PM
84	There could easily be some more activities in sand area - we miss the old water table there. We do really like the toddler slides/playground in the pool - it is a very nice feature.	7/17/2018 4:34 PM
85	Need more shade structures. Get rid of volleyball courts and add a lazy river or diving pool.	7/17/2018 4:33 PM
86	Could use more umbrellas on the Far East side of the pool.	7/17/2018 4:33 PM
87	Need more shade areas	7/17/2018 4:17 PM
88	The sound for the movie was very bad, please improve this.	7/17/2018 4:14 PM
89	Playground areas in zero depth entry should have age limits. Too many older kids running around, throwing balls, monopolizing slides and being too rough causing young children to be knocked over and hurt.	7/17/2018 4:09 PM
90	While the climbing wall and drop slides are great, having them in the same pool such that people have to wait for quite some time isn't ideal. In addition, having more toddler slides would be helpful. Also, providing more sand toys would be nice. But overall the amenities at Sunset Pool are really wonderful.	7/17/2018 4:09 PM
91	Need more	7/17/2018 4:09 PM
92	Not enough shade overall	7/17/2018 3:59 PM
93	Not enough shade structure	7/17/2018 3:53 PM
94	Would be nice to have a toddler area that isn't part of deeper pool.	7/17/2018 3:52 PM
95	Love more shade	7/17/2018 3:48 PM
96	The sand is also just gross after a couple weeks of opening. I think sand needs to be added throughout the pool season to freshen it up	7/17/2018 3:45 PM
97	As you can tell by my ratings, the infrastructure purchased at Sunset with our outrageously expensive property taxes is top notch. But the "people product" is quite lacking.	7/17/2018 3:45 PM
98	I could always use more shade, but honestly, there is a lot available. I'm not sure I've seen many pools with more shade available.	7/17/2018 3:44 PM
99	Overall There are great features, just needs some updating and paint.	7/17/2018 3:40 PM
100	Would like more shade added	7/17/2018 3:38 PM
101	Love the giant umbrellas!!	7/17/2018 3:38 PM
102	Need more umbrellas. It's a constant fight for shade with little kids.	7/17/2018 3:35 PM
103	Could use more shade structures	7/17/2018 3:35 PM
104	My kids love it!	7/17/2018 3:34 PM
105	Seems more difficult to find chairs this year.	7/17/2018 3:32 PM

106	Need to get something under he toddler slide, it hurts them to go down it	7/17/2018 3:29 PM
107	I am a lap swimmer at Sunset from 10:45 to 11:45. This year kids are allowed to use the lanes during this time and it makes it very difficult to get a lane. It seems like the kids have plenty of time to utilize the pool at other times.	7/17/2018 3:28 PM
108	Could definitely use more shade out there. And a few more lap lanes during busy times.	7/17/2018 3:23 PM

Q7 Do you have any suggestions for additional amenities and/or the overall improvement of Sunset Pool?

Answered: 190 Skipped: 255

#	RESPONSES	DATE
1	I noticed that some kids were allowed to stay in the water during adult swim breaks. This confuses other kids whose parents follow the rules and prohibit them from going into the water. Need to be consistent enforcing the adult swim breaks.	11/30/2018 8:02 PM
2	Several times the garbage cans were overflowing and the lifeguards said it was "not their job" and the front office said the same. They seemed to be blaming each other, but the appearance was awful and bees were everywhere! On busy days the water seemed dirty with a lot of hair floating around.	11/30/2018 9:13 AM
3	Not sure why so many lifeguards are "working" at 6:30 in the morning during River Rats practice. So many times I saw 15-20 guards camped outside and inside the guard office on phones, napping, and visiting. Many pools don't have guards at all during swim team practices but 1-2 would be sufficient and would save \$ to meet other needs (or lower pool use fees to increase accessibility).	11/30/2018 8:53 AM
4	We need more shade structures and more lounge chairs. It would be nice if the music is on all the time.	11/29/2018 10:13 PM
5	More cleaning of the facilities during hours in use.	11/29/2018 9:41 PM
6	Cleaner locker rooms	11/29/2018 8:53 PM
7	More shade features	11/29/2018 7:56 PM
8	It would be nice to have a Senior Family Season Pass for who have out of state grandchildren.	11/29/2018 4:49 PM
9	Ensure that passholders gain entry before others. There were multiple times when I went and there were people paying at 11:00 instead of waiting until noon.	11/29/2018 4:37 PM
10	The slides and water spray area should be monitored better by the lifeguards. Kids (especially the older elementary kids) are not being careful of the young ones and going down the slides in various positions that could injure themselves or others.	11/29/2018 4:33 PM
11	Remodel the locker rooms, get new chairs, rake the sand before use and get nicer shower area to clean off sand	11/29/2018 4:15 PM
12	New chairs would be nice!	11/29/2018 4:09 PM
13	More chairs	11/29/2018 3:36 PM
14	Please add a Lazy River!	11/29/2018 3:32 PM
15	Looking forward to splash pad next year!	11/29/2018 3:21 PM
16	Yes, I believe it is time for family changing rooms. It would really help out families with young children. Plus, I think it would be more ADA compliant for your clients with special needs. We need an entrance that does not require us to go through locker rooms. I dislike having to send my young son by himself through the men's room.	11/29/2018 3:10 PM
17	Did not attend this facility during the season.	11/29/2018 3:08 PM
18	Need new padding at the bottom of the kid slide near toddler swings. Floor was rough and landing at the bottom of slide cut the skin of both of my kids.	11/29/2018 3:03 PM

19	Please add some more shade areas.	11/29/2018 3:02 PM
20	Need more deck chairs	11/29/2018 2:41 PM
21	My only complaint would be if something could be done to isolate the kiddie area so that any "accidents" don't shut down the entire park for 30 minutes. Thats really the only bad experience I've had.	11/29/2018 2:39 PM
22	Make sure the rules are respected, ex food on the pool deck, moms washing the sand on their kid's body in the pool....	11/29/2018 2:35 PM
23	More shade areas	11/29/2018 2:32 PM
24	Make sure the locker rooms/bathrooms are clean at all times.	11/29/2018 2:19 PM
25	No	11/29/2018 2:15 PM
26	None skid flooring the length of the locker room	11/29/2018 2:14 PM
27	Music and more shade	11/29/2018 2:14 PM
28	Bring back the nighttime events, like the luau.	11/29/2018 2:14 PM
29	No	11/29/2018 2:14 PM
30	No	11/29/2018 2:06 PM
31	Overall the cleanliness could be kept better. Many time found trash bins over flowing and trash/litter strewn about. Not terrible just could be a tighter ship.	11/29/2018 1:44 PM
32	Wave Pool	9/7/2018 11:54 AM
33	More shade/seating..	9/4/2018 2:22 PM
34	I like the hours until 8 pm close. Keep that way as hours for the future from noon to 8 pm daily except holidays and school days hours from 4 pm to 7 pm.	9/3/2018 11:29 AM
35	Pool is poorly managed. Neighbors say the same. Don't see a manager on duty. Should have a shirt or jacket that says manager. Groupons should definitely be ended. Many neighbors and friends are complaining about. Pool is already crowded on weekends. This is a park district pool for Geneva and majority should not be from outside communities. Have seen a big change in last 5 years. Don't our taxes pay for pool? Appears to cheapen pool and community - is more income needed for pool? Also recommend signs for pay line and pass line in front when people line up to get in. People are confused on where to stand and complain while in line waiting for pool to open. Hope you take these comments into consideration. Love Geneva and would like to be able to recommend to residents to use the park district pool. Thank you for requesting feedback.	8/29/2018 6:02 AM
36	Needs an update	8/27/2018 7:28 AM
37	Staff appropriately from early summer until late summer. Consider closing mill creek pool when guard ratios are low and letting mill creek pass holders go to sunset. Keeping Sunset slides and climbing walls open and decreasing overly long guard breaks.	8/26/2018 2:10 PM
38	We had to leave the pool numerous times this summer (as well as last year too) due to feces in the pool. What is especially aggravating is that the situation is never actually announced or clearly communicated to patrons. We are left wondering and after a half hour of no word and not being allowed back in the water we would leave. Frankly don't want to get back in anyways. The front desk staff is either unaware of these events or just chooses not to disclose. It would be courteous to let you know the pool is temporarily closed for a half hour when you are checking in because then you might choose to leave instead of having your time wasted. Our family has had it with the frequent instances of feces in the pool. Perhaps the swim diaper policy actually needs to be enforced. Perhaps you should consider holding a certain day and/or evening for the children from FVSRA like other community pools do ie: Centennial Beach in Naperville (maybe it is coincidence but there is a feces event almost every time that group has been there when we have). Once again this summer we feel like we wasted our money on a family pool pass. It hit a point we became so disgusted that we just stopped going. We will never again buy a pool pass for Sunset Pool. It is sad that we are Geneva residents and we have to look elsewhere to go swimming.	8/25/2018 2:53 PM
39	Need a lazy river and diving board pool area. Get rid of volleyball area	8/23/2018 2:03 PM
40	The locker room drains and floors could be cleaned out more frequently, they get pretty yucky.	8/22/2018 7:45 PM

41	We love the new chairs! They were much needed. But it seems like there are less of them. Is there a way more could be bought for next season?	8/22/2018 7:13 PM
42	Children running and jumping in not knowing if they are about to jump on top of someone should be asked to stop. Water balls are fine but can be a bother to those around them	8/22/2018 6:49 PM
43	I've been using the pool, including old pool, for 26 years straight. I notice the survey no longer asks about interest in a separate baby pool. Better to inconvenience hundreds when a baby poops in the large pool than actually build a separate baby pool. Again, poor Park Dist. planning/management, not staff, is the issue.	8/22/2018 6:05 AM
44	The adult swim is too often. Some kids have a hard time getting back in after swim is disrupted.	8/21/2018 6:25 PM
45	It would be nice to include more slides, a separate splash pad for littlest and a lazy river	8/21/2018 5:22 PM
46	Increase shade areas in the concession area.	8/21/2018 11:45 AM
47	Have a designated area for application of spray tan products. These products are terrible for people with breathing issues.	8/21/2018 9:17 AM
48	Please have an area where tossing balls is NOT allowed. I do not enjoy constantly having to watch to make certain I don't get hit. Alternatively, have an adult swim that ACTUALLY happens. This summer much of the time it was just skipped.	8/21/2018 9:06 AM
49	Overall pleasant place!	8/21/2018 6:17 AM
50	Not at this time	8/21/2018 5:47 AM
51	See above entries	8/21/2018 5:46 AM
52	Clean the bottom of the lap lanes more often of sand and bandaids.	8/21/2018 5:43 AM
53	Please please please add more shade!!!!	8/20/2018 10:19 PM
54	Hire more staff so you don't have to shut down slides. Also stop the nonsense of closing early due to low attendance. What other business would close their doors early because there are not a lot of customers present. We pay for Annual passes to use them during normal hours. Or refund annual pass holders a prorated amount for days you close early.	8/20/2018 10:02 PM
55	Continual improvements are noticeable.	8/20/2018 8:56 PM
56	Make the people who gave kids in swim lessons leave and take their things. Not fair to pass holders who get there for 11 and all the shade umbrella areas are taken. When I am first in line, I should be able to go in and get a place in the shade for my daughter.	8/20/2018 8:29 PM
57	Add a diving board and remove one of the drop slides from the 12' pool	8/20/2018 7:33 PM
58	More shaded areas	8/20/2018 7:09 PM
59	I think they do a pretty good job. It has to be difficult to accommodate and make everyone happy.	8/20/2018 6:01 PM
60	Lifeguards need to be tested/actively managed.	8/20/2018 5:54 PM
61	Want the poo and area around itl to look aesthetically a little better.	8/20/2018 4:58 PM
62	Lazy river	8/20/2018 4:48 PM
63	The sand play area used to have a water source for the kids to make sandcastles with; why not put it back?	8/20/2018 3:58 PM
64	More access to shade on pool deck and in grass	8/20/2018 3:31 PM
65	I must say the new lounge chairs this summer were really nice! I would say my main suggestion would be improving the locker rooms.	8/20/2018 3:28 PM
66	More shade!	8/20/2018 2:07 PM
67	My kids would really like a diving board!	8/20/2018 2:05 PM
68	More chairs/lounges.	8/20/2018 2:02 PM
69	Cleaner bathrooms, updated bathrooms, faster concessions	8/20/2018 1:39 PM
70	Lazy river!	8/20/2018 1:33 PM
71	More shade necessary & lazy river would b nice.	8/20/2018 1:32 PM

72	Wave pool, Lily pad type device, add more slides and lazy river. Sorry to say the volleyball courts are always empty utilize that space better.	8/20/2018 1:29 PM
73	Some healthier concession options, and more frequent cleaning of locker rooms.	8/20/2018 1:14 PM
74	Louder music on speakers. More flick and floats. More dinner options at concessions.	8/20/2018 1:12 PM
75	Remove the unused sand volleyball pit and extend the deep/5ft end to accommodate more room and add diving boards for the growing older (middle/high school) population.	8/20/2018 1:02 PM
76	A deep clean and some paint upgrades would overall improve the care of the pool.	8/20/2018 12:56 PM
77	It's time to blow up that locker room and start over. Or make an entrance and exit that doesn't require walking through there.	8/20/2018 12:56 PM
78	More tubes, more friendly front office staff, and less hassle at concessions.	8/20/2018 12:54 PM
79	Clean the pool and the locker rooms daily	8/20/2018 12:53 PM
80	Concession seems to be an attraction for the kids. Add to that! The park district is financially steady, use the money for the public. That's what we pay for.	8/20/2018 12:50 PM
81	I have stated above but I believe the pool is quite tired and needs far better adult management. The sand is consistently utilized by kids so I would hate to see that go but there should be better areas. Shoot even West Chicago turtle splash park is nicer than Geneva and nothing in West Chicago has ever been nicer than Geneva	8/20/2018 12:36 PM
82	More lap swim times and it would be great at the same time as open swim (helps with the summer childcare situation for kids aged 10-13)	8/20/2018 12:34 PM
83	Locker rooms to be CLEANER!	8/20/2018 12:34 PM
84	Add lazy river and add shade	8/20/2018 12:30 PM
85	Would love longer lap swim times. If not possible then maybe better signage to keep the kids out if the lap lanes during regular swim time. Paint on the pool deck indicating "Lap Swim Only" for the two lanes. Several times adults would just stand in the lap lanes with kids swimming around them. Kids would run into me while swimming to get to the deep end. Never once heard a lifeguard clear the lap lanes.	8/20/2018 12:28 PM
86	More shade.	8/20/2018 12:24 PM
87	Healthy food options and more shade in baby area	8/20/2018 12:24 PM
88	You need more lounge chairs. There is never enough and many people are stuck sitting on the cement or grass.	8/20/2018 12:22 PM
89	Just what I already posted. Love,love Sunset pool! All in all I wouldn't go to another pool! Thank you for all you do to make a wonderful place to swim! See you next summer!♥	8/20/2018 12:22 PM
90	Please put a baby pool/area in to avoid the pool being shut down for poop. Also, there aren't enough chairs unless it is 6pm at night on nice days. No one likes to sit in the grass when you are paying that much to go to the pool. I would suggest expanding the concrete area/less grass area and get more seats.	8/20/2018 12:21 PM
91	Cleaner bathrooms/locker room	8/20/2018 12:13 PM
92	Stock more PB&J sandwiches and bags and bags of pretzels and chips.	8/20/2018 12:06 PM
93	Better seating options in the grass areas,	8/20/2018 12:05 PM
94	You need more options for adults to enjoy the pool.	8/20/2018 12:01 PM
95	The pool appeared to need repainting & freshened up this season.	8/20/2018 11:58 AM
96	It would be AWESOME if the city could find a way to shoehorn a lazy river around the pool area. If you need citizen help leading any fundraising charge, etc., you can count me in.	8/20/2018 11:54 AM
97	Clean the bathroom more often .. it's smells strong of urine all the time .	8/20/2018 11:50 AM
98	I paid an out-of-district rate for the pool pass, but will probably not do so again. I'm not sure we went often enough to justify the cost with the evening discount rates.	8/20/2018 11:50 AM
99	More shade structures, add diving boards	8/20/2018 11:47 AM
100	It needs to be cleaned!	8/20/2018 11:47 AM

101	Just keep it clean	8/20/2018 11:45 AM
102	Yes, would love a lazy river. Also- once the kids go back to school open keep the pool open during the day so the moms can have a day to relax!	7/24/2018 3:25 PM
103	More shade structures. Repair and expand the softer blue surface covering surrounding the toddler pool structures.	7/23/2018 3:37 PM
104	Reciprical visits with Batavia, St Charles & Mill Creek. Year round indoor option.	7/22/2018 5:15 PM
105	A lazy river would be an excellent addition to Sunset.	7/22/2018 4:14 PM
106	More attention to cleanliness	7/22/2018 11:14 AM
107	One thing that I really hate when somebody throws up in the pool or on the deck because that means all everybody has to be out of pool for 30 minutes or more when lifeguard cleans it up. I hate to wait too long but I support your decision because it is best to wait until it clears for safety to prevent other people not to get sick.	7/21/2018 9:48 PM
108	Nothing specific, but it seems to be about time for a new water feature of some sort for the kids. New chairs have been nice this year.	7/21/2018 12:42 AM
109	More shade structures are needed. Almost everyone wants shade while they are at the pool. It would be great to add more large blue umbrellas on the pool deck and I'm the grass. Maybe some smaller ones along the side near the sand area.	7/20/2018 8:30 PM
110	I would love if the pool opened at 10.	7/20/2018 7:11 PM
111	We love the pool, but please find a way to keep it cleaner!	7/20/2018 1:18 PM
112	There needs to be a teenage/older kid section of pool. Due to the pool's small size, the older kids run rampant through the shallow areas, causing hazards for toddlers and families.	7/20/2018 5:14 AM
113	How about some food truck nights or beer tent nights? We love Sunset!	7/19/2018 10:14 PM
114	Cleaner women's locker rooms. Each day my kids attended their swim lessons, there was NO toilet paper in the handicap toilet stall and the toilet stalls were all very dirty like they hadn't been cleaned or TP re-stocked from the day before. I needed to use the handicap stall since I had my infant daughter in her stroller with me, and each day was the same (first thing in the morning, too!) very dirty stall and no TP. Even after bringing this to the attention of the front desk and the manager at least twice, it was not addressed and there was no apology, only excuses as to why it was not clean or re-stocked. I'm pretty disappointed in this experience- especially considering the SAME thing occurred last summer. Also- the baby changing table in the locker room is too high! Please lower the changing table to a more appropriate height, and since the floor is always wet, having a wall hook or two next to the changing table would be really helpful to hang a diaper bag while changing my little one. Thanks!	7/18/2018 10:16 PM
115	Not really. I wish the pool was bigger. Or something like STC has. Maybe another pool area vice sand volleyball?	7/18/2018 9:47 PM
116	An inflatable dome for winter swimming and so Geneva can have an all year club swim team since no snow be seems to be allowed to build an indoor pool facility in Geneva.	7/18/2018 6:48 PM
117	A different entrance (maybe by the gate). It seems unsanitary to walk through the bathroom, picking up the stuff on the floor and carrying to pool deck/pool. It also presents a safety concern since the bathroom has an exit rather than being walled off for when kids go to the restroom alone.	7/18/2018 5:02 PM
118	I wish there was a gated water area for younger children but I understand thats not how the facility was built. The zero gravity toddler area needs some maintenance. The turtle is cracking. The steps on the toddler slide shouldn't be so slippery and there should be padding at the bottom of the toddler slide. Unfortunately, we will most likely be switching pool memberships next year as we will have 2 young children which will be much easier to watch over in a gated area that is designated for children under a certain age.	7/18/2018 3:56 PM
119	A splash park and lazy river additions would be awesome!	7/18/2018 3:26 PM
120	The new splash pad at Mill Creek Pool is a great addition; it would be great to see one added to Sunset Pool as well!	7/18/2018 3:24 PM
121	You seem to have plenty of staff members that toilet paper and mold issues shouldn't need to be addressed	7/18/2018 2:06 PM

122	more shaded areas for the deck would be great	7/18/2018 1:47 PM
123	No	7/18/2018 11:34 AM
124	Don't get rid of the sand Add more shade Suggestion of adding whirlpool type area we recently saw at Paradise cove in Lombard - small but added hours of fun.	7/18/2018 11:05 AM
125	There should be a speaker system that you can hear actually hear what they are saying. When announcements are made, it's all muffled. Along with speakers for announcements, music would also be nice. I think there is one or 2 speakers in the entire area.	7/18/2018 9:35 AM
126	Air fresheners and deodorizers in the locker rooms would be great.	7/18/2018 8:41 AM
127	Would LOVE to see a lazy river added to the Sunset Pool. This seems more the norm these days	7/18/2018 7:44 AM
128	More shade	7/18/2018 7:32 AM
129	No	7/18/2018 7:16 AM
130	Vacuum the sand out of the deeper area and lap lanes where it collects more often.	7/18/2018 7:14 AM
131	It's time for new chairs , those chairs suck , old , not comfortable , many broken , I pay a lot of money for a pool pass and I expect better equipment , especially the chairs , also would like to see a diving board	7/18/2018 5:38 AM
132	Lazy river, add more shade features. I have never seen the sand volleyball used either, that could be eliminated and something better added.	7/17/2018 10:56 PM
133	SHOWERS - There is nowhere to put your bag or toiletries near the OPEN showers, and cannot adjust the cold or hot water.	7/17/2018 10:53 PM
134	No	7/17/2018 10:49 PM
135	More lounge chairs	7/17/2018 9:41 PM
136	I would like to see more activities available such as a lazy river, bigger slides, and maybe even a zip line into the water much like the pool at the Bartlett Park District.	7/17/2018 9:20 PM
137	Add new and improved slides. Add diving pool. Improve concessions pricing, eating area with a improved shaded sitting area.	7/17/2018 9:12 PM
138	Certain areas need to be updated. The small kiddie area/slide. There is no protection/cushion when children go down the slide. It is worn out.	7/17/2018 9:10 PM
139	Would love a lazy river or more slides	7/17/2018 8:41 PM
140	I love this pool! I just feel like rules were not enforced mainly because of new employees.	7/17/2018 8:31 PM
141	Not sure how much my kids will enjoy the pool when they are older. The deep end is mainly lane lines for lap swim. Otherwise it's a great pool.	7/17/2018 8:24 PM
142	It's always clean,	7/17/2018 8:03 PM
143	More shaded areas	7/17/2018 7:49 PM
144	Locker rooms overall could be cleaner, especially toilet areas.	7/17/2018 7:37 PM
145	A few healthier snack options and cleaner, updated locker rooms.	7/17/2018 7:31 PM
146	It needs updating. There are better pools around the area...Bartlett Park District has a lot more interesting and fun slides, zip line and lazy river.	7/17/2018 7:24 PM
147	More shade areas would be great.	7/17/2018 7:22 PM
148	Splash pad	7/17/2018 7:20 PM
149	Please keep up with the water PH and shock pool more often.	7/17/2018 7:03 PM
150	Take out sand area! Replace with spray ground like Mill Creek or just playground	7/17/2018 6:59 PM
151	Lazy river is there room to expand anywhere? I think I'll go back to st Charles pools	7/17/2018 6:41 PM
152	Adult swim is ridiculous. 99% of the patrons have children and cannot leave them unattended on the pool deck while they take a leisurely swim. It is such a waste of everyone's time.	7/17/2018 6:28 PM
153	Get lifeguards that have a pulse. Train them how to use a whistle. Zero fear from patrons so they just act like savages.	7/17/2018 6:28 PM

154	Large tarps instead of umbrellas covering all areas around pool	7/17/2018 6:06 PM
155	Earlier arrival hours for members and/ or seniors	7/17/2018 5:48 PM
156	Healthy food selection, more chairs	7/17/2018 5:31 PM
157	The biggest issue I have with Sunset is that I don't like having to exit through the bathrooms. I understand why we need to enter that way, but I wish there were a gate we could exit through when we just want to leave and not change. Otherwise I enjoy the pool!	7/17/2018 5:12 PM
158	Water fountain with a refillable water bottle station.	7/17/2018 5:08 PM
159	More shade would be wonderful. Locker room would benefit from some updating/upgrades.	7/17/2018 4:55 PM
160	I just wish that at least what is there was maintained better. Cleanliness is very important to me and I just wish that overall cleanliness was a higher priority for the pool staff.	7/17/2018 4:34 PM
161	See above.	7/17/2018 4:33 PM
162	As stated above	7/17/2018 4:17 PM
163	We have been going to Sunset Pool for 5 years and this year there has been an excessive amount of pool shut downs due to poop in the pool. It's been frustrating and gross. I understand that it is not staff's fault but there should be some accountability on the parents. I have had young children in diapers through the years and always made sure to check and change diapers during the 10 minute breaks every hour. Accidents happen, but this year has been extreme.	7/17/2018 4:09 PM
164	My biggest concern at Sunset Pool is how crowded it is. We've found ourselves going less and less because of the crowds. I'm not sure how to address this problem beyond considering opening the pool earlier and/or building an additional pool (on the east side of town?) in order to accommodate some patrons.	7/17/2018 4:09 PM
165	Lounge chairs could be updated	7/17/2018 4:04 PM
166	No	7/17/2018 4:01 PM
167	You need a lap pool. The pool is not welcoming to adults who want to swim. This weekend I heard people complaining about it. The only group you are attending to are children. You ignore the wants of adults . I don't just want to swim during low census hours. I work and my time is limited.	7/17/2018 4:00 PM
168	I wish memberships were for Geneva residents only. Non residents could buy day pass - just not be a member. It's crowded at times & being a resident - I'd love for more space to swim & play with my kids.	7/17/2018 3:59 PM
169	Keep the locker rooms clean and the toilets usable!!	7/17/2018 3:56 PM
170	Improve/update locker room.	7/17/2018 3:55 PM
171	Make sure kids take a shower when they leave the sand playground, before entering the pool. Too much sand in the pool.	7/17/2018 3:53 PM
172	Tubes for slides are often deflated; stop offering the groupon - we don't even go there on weekends as it gets so packed and have also had several negative experiences with non-geneva residents - we were there once and there was a large group threatening a fight and broke off soap dispensers and threw them across the locker room. Not something someone within the community would do.	7/17/2018 3:46 PM
173	Get rid of the Groupon!! This attracts people from all over and makes the pool over crowded. This is a local community pool not a water park.	7/17/2018 3:45 PM
174	Everything should be updated the pool is disgusting compared to stc park district.	7/17/2018 3:44 PM
175	Well if you see an adult drinking a beverage in the pool please ask them to not. If you see boyz banging each other heads with a pool float from lessons please ask them to stop. Otherwise perfect except the locker rooms	7/17/2018 3:41 PM
176	I wonder if there is a more strict way to monitor swim diapers. I am not exaggerating when I say that the pool has been evacuated every time we've visited for the last 2 summers due to poop in the pool.	7/17/2018 3:41 PM
177	if you are looking to add on, a lazy river or diving boards would be GREAT!	7/17/2018 3:40 PM

178	1. Safety reviews for the lifeguards 2. Fines for lifeguards who are spending their time laughing, flirting, or lost in space. Considering they just got a raise, they are even more so expected to be alert and professional. 3. Better, healthier and up-to-date food on the menu at the concession stand.	7/17/2018 3:39 PM
179	Bathrooms need to be cleaned more often	7/17/2018 3:38 PM
180	Just those aforementioned	7/17/2018 3:35 PM
181	The pool should offer discounted guest passes for pass holders.	7/17/2018 3:35 PM
182	More chair area?	7/17/2018 3:34 PM
183	Vacuum the bottom of the pool once a week?	7/17/2018 3:32 PM
184	Just over all cleaning.	7/17/2018 3:32 PM
185	It might be helpful to have more staff to keep the locker rooms clean.	7/17/2018 3:30 PM
186	Just needs some upkeep and updating, more soft areas for babies in zero depth area and at the bottoms of the toddler slides	7/17/2018 3:29 PM
187	Can there be an entrance/exit that doesn't require going through the locker rooms?	7/17/2018 3:25 PM
188	Update locker rooms and limit crowds	7/17/2018 3:25 PM
189	Time for a refresh. Would like to see the slides improved.	7/17/2018 3:24 PM
190	Could you stay open a 1/2 hour later?	7/17/2018 3:23 PM

Q8 What could Geneva Park District do to increase your overall satisfaction of the Sunset Pool Operations

Answered: 183 Skipped: 262

#	RESPONSES	DATE
1	Add guest passes to the pool passes!	12/2/2018 7:30 AM
2	Better food , healthier selection, maybe something Starbucks like	11/30/2018 5:41 PM
3	Add more rafts for the flume slides, this year there didn't seem to be enough and many were deflated. Focus on the women's locker room!	11/30/2018 9:13 AM
4	Clean bathrooms before opening in morning. Maybe better pool filters. During high use hours the water gets cloudy and there is so much hair floating around.	11/30/2018 8:53 AM
5	The locker room/bathroom needs to be redone. The area appears to be very dirty and the floor is super slippery when wet. I have seen people slipping and falling.	11/30/2018 8:32 AM
6	Please see my other comments.	11/29/2018 10:13 PM
7	Cleaner	11/29/2018 7:56 PM
8	Inform lifeguards with lap swim times and what lanes lap swimmers are allowed to use at 11:00.	11/29/2018 5:55 PM
9	I am retired on a fixed income. I have figured out that it would be cheaper if I no longer buy your season pass. I only use the pool when my grandchildren visit from out of state, but it is cheaper for me to take them as a NR for Twilight Hours at Otter Cove (5 to 8 PM), than to have a season pass for me at Sunset and pay NR for Twilight Hours at Sunset, which starts at 6	11/29/2018 4:49 PM
10	I would love to see the 11:00 passholder time extended to weekends. With little ones napping in the afternoon, the earlier we can get there the better!	11/29/2018 4:37 PM
11	Offer a nanny pass st Charles does.	11/29/2018 4:33 PM
12	Allow pass holders to enter everyday at 11am.	11/29/2018 4:33 PM
13	Look like a country club pool! We live in a very nice town we need to have " Life Time Fitness" amenities	11/29/2018 4:15 PM

14	Open earlier on Sunday.	11/29/2018 4:12 PM
15	How about adding a lazy river? I heard rumors that this might be in the plans.	11/29/2018 4:09 PM
16	It is a pleasure to attend	11/29/2018 3:36 PM
17	None	11/29/2018 3:32 PM
18	Build a indoor pool for winter use!!	11/29/2018 3:27 PM
19	It is a large request, I know, but it is past time for an indoor pool facility. My children swim year round, and we would swim in Geneva if there was a facility.	11/29/2018 3:10 PM
20	Lower the cost of a pool pass for families. Include an option for Family memberships to include a certain amount of guest passes.	11/29/2018 3:08 PM
21	Floors were a bit slippery and messy in locker rooms at times. Out is soap, toilet paper and paper towels often.	11/29/2018 3:03 PM
22	Improve bathrooms and cleanliness of pool. Hopefully the removal of the sand area will help with some of that.	11/29/2018 3:02 PM
23	opening hours on Sat and Sun mornings	11/29/2018 2:36 PM
24	Fix the volleyball Nets In sand	11/29/2018 2:32 PM
25	Na	11/29/2018 2:15 PM
26	Offer more lap swim hour options- maybe an early morning or evening option.	11/29/2018 2:10 PM
27	Have lap swim time slot on Sundays	11/29/2018 2:06 PM
28	Updating/refreshing a lot of the areas would go a long way to overall feel and cleanliness.	11/29/2018 1:44 PM
29	Revamp the locker rooms. They are quite gross. Love the slides, my son especially loves the drop slides. Please update the website of early pool closings, events etc.	10/17/2018 8:23 PM
30	I praise all lifeguards for what they have done great job watching people in the pool for the safety all the summer.	9/3/2018 11:29 AM
31	Better management and discontinue Groupon.	8/29/2018 6:02 AM
32	Keep bathrooms clean. Fix things when they are broken instead of ignoring them.	8/27/2018 7:28 AM
33	Staff appropriately from early summer until late summer. Consider closing mill creek pool when guard ratios are low and letting mill creek pass holders go to sunset. Keeping Sunset slides and climbing walls open and decreasing overly long guard breaks. There was a day I brought my mom with and the guard break was 24+ minutes with no explanation. I don't know when they actually let people back in the pool because I was could not stand to wait any longer. Maybe there could be a sign outside before you check in listing what amenities and extras are open that day... like drop slides or tube slides. Honestly not sure I will buy passes next year. I would rather pool hop or join a club if things are going to be closed.	8/26/2018 2:10 PM
34	Enlarge the pool, take steps to reduce incidences of feces in the pool, provide more shade areas, and provide communication about when groups, such as FVSRA, are scheduled to have pool time. Perhaps only allow non-residents to use the pool on certain days. Then as a tax paying Geneva resident I would know to avoid those days because presumably the pool would be less crowded.	8/25/2018 2:53 PM
35	Clean the bathrooms. Move the showers and make the floors less slippery.	8/23/2018 2:03 PM
36	Lower the price of the season passes. We did not get a pass at either pool this year due to the rate increase.	8/23/2018 12:47 PM
37	continue to make improvements	8/22/2018 7:45 PM
38	Pool deck & locker rooms need to be cleaned everyday. Men's locker room smelled of urine most days and the woman's usually had a dirty floor & clogged toilets.	8/22/2018 7:13 PM
39	Lower their guest prices and non-resident prices to make it more affordable. Allowing swim diapers doesn't seem to help as the pool had to close multiple times. Maybe put in a smaller kiddie pool.	8/22/2018 6:49 PM
40	build a separate baby pool! remove climbing wall in drop slide area or move to far side. Stop closing drop slide the minute it gets a bit cloudy. Monitor the showers and stock TP in bathrooms. Keep lap lanes open for lap swimmers. Get better management.	8/22/2018 6:05 AM

41	See above. It needs to be updated.	8/21/2018 5:22 PM
42	I don't believe that it safe for people including adults to be throwing balls and playing catch when there are a lot of people and little children in the water. I was hit once and my 20 month son hit twice the same day by adults pretending they are Brett Favre	8/21/2018 3:39 PM
43	See comments	8/21/2018 10:20 AM
44	The women's locker room/bathroom is filthy. One of the sinks hasn't functioned in a month. The cleanliness of this area must be addressed!	8/21/2018 9:17 AM
45	I was frustrated because the first time my family went to Sunset we decided to buy the summer pass. We were not allowed to use the \$27 that is cost to enter the pool that day towards our pool pass. Otter Cove allows you to do this and Sunset should as well. We needed to see how our son would like it before we committed to the pass.	8/21/2018 6:18 AM
46	A few more umbrellas for shade	8/21/2018 6:17 AM
47	Spread out the 3:30 and 4:30 adult swim times. Frustrating to arrive after naps and have the kids out of the water for a half hour of the time. Maybe 3 and 4:30? Not sure what all the times are, possibly post the adult swim times in the guard window. I looked, but didn't see them.	8/21/2018 5:47 AM
48	See above entries	8/21/2018 5:46 AM
49	Lose the sand volleyball, no one uses that. I hear you are adding a splash pad like at mill creek, we'd love that!!!! Please do it soon!	8/20/2018 10:19 PM
50	Making the people leave after swim lessons!	8/20/2018 8:29 PM
51	I signed up for a family pass this year and also one at Otter Cove. Even though it is a longer drive we used Otter Cove the majority of the time. Deeper swim lanes and diving boards. Would like to have more to do at Sunset.	8/20/2018 7:33 PM
52	New locker rooms, more padding in zero depth area for little kids especially by toddler slide	8/20/2018 6:33 PM
53	Keep hiring good talent.	8/20/2018 6:01 PM
54	It just seems like people are not wearing swim suits (I think the overall clientele has gotten a little sketchy this year--more tattoos for sure!), and saw a lot of kids running and I'd like for a lifeguard to tell them to not run and to decrease horse play.	8/20/2018 4:58 PM
55	More shade	8/20/2018 3:31 PM
56	Locker rooms, bathrooms cleaned more regularly	8/20/2018 3:31 PM
57	Hiring competent lifeguards who put safety first.	8/20/2018 3:28 PM
58	I have been concerned the last couple weeks with how busy the pool is and the smaller number of lifeguards. Are a lot of people using up Groupons at the end of the season? If so would it be good to set dates for Groupons to be used throughout the summer to avoid having extra people at the end of the season when there are fewer guards. For those of us paying for a season pass we want our kids to be just as safe all summer long.	8/20/2018 3:19 PM
59	Rise prices for nin residents. Pool is overcrowded all the time! Imposible to find empty chairs unfortunately.	8/20/2018 2:34 PM
60	Better cleaning of locker rooms	8/20/2018 2:26 PM
61	Lower price of annual pass, particularly for seniors. Longer adult swim times.	8/20/2018 2:02 PM
62	Fix, paint, amend the pool area itself.	8/20/2018 1:33 PM
63	I feel this year was just blah my kids wanted to go to other pools I have always been super impressed with sunset this year was just ok overall.	8/20/2018 1:29 PM
64	Renovate/update locker rooms.	8/20/2018 1:14 PM
65	Clean the bathrooms thoroughly!	8/20/2018 1:02 PM
66	Increase the size of the deeper end to accommodate and attract the middle age to high school population.	8/20/2018 1:02 PM
67	Compared to turtle splash and otter cove this pool falls short. We will pay more for a pass elsewhere next year.	8/20/2018 12:56 PM

68	Clean the pool and locker rooms	8/20/2018 12:53 PM
69	Hire proper staff. There seemed to be a lack of staff the last weeks.	8/20/2018 12:50 PM
70	You need to get a cleaning company to clean pool and bathrooms they are disgusting and u could be shot done	8/20/2018 12:45 PM
71	If you were open earlier during the summer that would be great.	8/20/2018 12:42 PM
72	The walkways from the grass should have a roped walkway or away from the shade bc so many people want the shade u can't get through	8/20/2018 12:36 PM
73	Offer a year round swimming option	8/20/2018 12:34 PM
74	CLEANER!!! Pool is sometimes cloudy. Filters are always dirty with band-aides, hair, etc.. Pool deck & Stairs moldy	8/20/2018 12:34 PM
75	We enjoyed our summer time at the pool, just keep the locker rooms cleaner!	8/20/2018 12:26 PM
76	If there was more chairs for parents to sit.	8/20/2018 12:22 PM
77	Increase the number of chairs and get the urine smell out of the deck and locker room area.	8/20/2018 12:21 PM
78	Continue early entry for season ticket holders. Season pass should include more perks. Perhaps a discount entry at millcreek pool.	8/20/2018 12:05 PM
79	You need to meet adult needs too. Right now, you make us feel unwelcome	8/20/2018 12:01 PM
80	We always have a good time at Sunset. Making it a little more affordable would be appreciated, but all in all we like it.	8/20/2018 11:58 AM
81	Open earlier on weekends.	8/20/2018 11:54 AM
82	To hire enough staff/lifeguards to keep pool amenities (slides, etc) open during normal operating hours.	8/20/2018 11:44 AM
83	Please open early on the weekends for pass holders. Or, There at least needs to be separate lines for pass holders and those who pay by the day!	8/20/2018 11:39 AM
84	Not allowing kids during lap swims. Lanes are very crowded as it is.	8/20/2018 11:39 AM
85	The PA system is barely audible. Last season when my daughter was missing (found about 15 minutes later) the PA system was down entirely and they couldn't broadcast anything. This season I've heard it during lifeguard drills but it's almost impossible to hear.	8/8/2018 9:54 PM
86	Clean!	8/3/2018 12:02 PM
87	Stay open later, less closures.	7/22/2018 5:15 PM
88	Additional Flick & Float evenings would be nice! Keep the concession stand open during Flick & Float nights.	7/22/2018 4:14 PM
89	I thought I remembered them giving extra pool passes for nonmembers if you signed up in the early bird time frame. That was nice to have if the kids have a friend that doesn't have a pass, or if grandparents are in town they could go...	7/22/2018 11:14 AM
90	I wish the staff would clean out sand inside the pool to clear out all sand.	7/21/2018 9:48 PM
91	I would rather have lap swim in the AM restricted to adults only. I don't think that's asking too much since kids have plenty of other times to use the pool.	7/21/2018 2:23 PM
92	More approachable and respectful lifeguards.	7/21/2018 12:42 AM
93	Fewer adult swim breaks when the pool is not very crowded.	7/20/2018 8:30 PM
94	Cleanliness	7/20/2018 1:18 PM
95	Train the lifeguards better. Their professionalism and skill set could be vastly improved. Empower them to enforce rules as well.	7/20/2018 5:14 AM
96	Stay open later into the fall on warm days.	7/19/2018 10:14 PM
97	When the pool opens at 11am for passholders it is frustrating when there are "private" swim lessons going on and my children cannot play in the 3ft area because they're rudely told by instructors they're using that area and to move on.	7/19/2018 7:13 AM
98	Add a lazy river or a sprinkler area	7/19/2018 7:00 AM

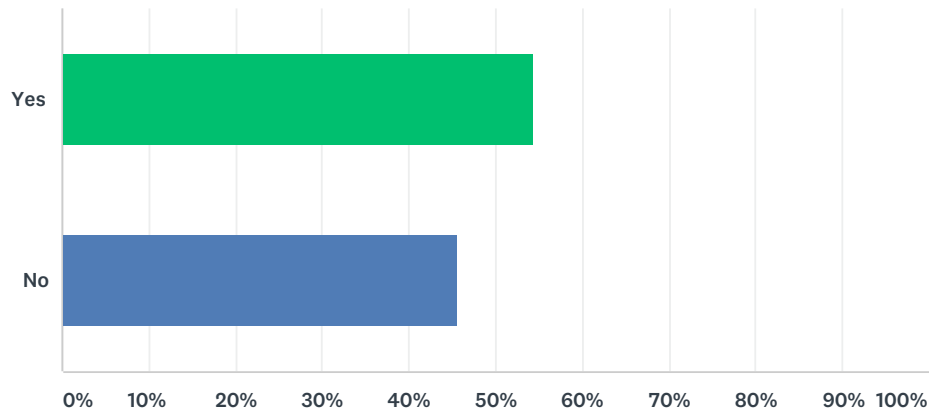
99	Maintain cleaner locker rooms/bathrooms area abs keep TP stocked please.	7/18/2018 10:16 PM
100	Clean more frequently. Restock bathrooms. Instruct lifeguards that we are customers and we pay their salary - they should see their positions in that light.	7/18/2018 8:43 PM
101	Make sure the lifeguards are calling out dangerous behavior of middle school boys.	7/18/2018 6:48 PM
102	Add a splash pad :D	7/18/2018 6:12 PM
103	Close off the bathrooms so that it isn't an entrance/exit.	7/18/2018 5:02 PM
104	Train the guards better.	7/18/2018 4:27 PM
105	Gated childrens area. I also wish you didn't have to walk through the locker room to get to the pool. It feels gross.	7/18/2018 3:56 PM
106	I wish that there was a Tri-Cities pass, we are long time Geneva residents, but now live in Batavia and the pass price difference is quite a lot.	7/18/2018 3:40 PM
107	Open earlier at weekends eg 10am	7/18/2018 3:26 PM
108	Make sure there is toilet paper in the stalls all day	7/18/2018 11:34 AM
109	Cleaner locker rooms	7/18/2018 11:17 AM
110	See above	7/18/2018 11:05 AM
111	Have more special events - bring in a grill to the picnic area next to concessions and do a pig roast or simply burgers etc... Flick & Float is fun, but what about additional unique events?	7/18/2018 10:51 AM
112	It is a great pool and we feel lucky that we are able to use it each day	7/18/2018 10:42 AM
113	The drop slide was closed because of unclear water due to sunscreen. Is there a way to prevent this?	7/18/2018 8:41 AM
114	I enjoy the pool and it caters to children, so it is as expected.	7/18/2018 7:44 AM
115	Provide more shade on the pool deck	7/18/2018 7:32 AM
116	The water need to be cleaned more	7/18/2018 7:16 AM
117	Vacuum the pool more often	7/18/2018 7:14 AM
118	I feel like the chairs could be upgraded soon. St. Charles pool had great chairs and many of the single shorter 'beach' style chairs that are nice.	7/17/2018 10:56 PM
119	Just some TLC on cleaning the pool water, refresh the small rock climbing wall. After 3 years, some of the awesome elements get old for the kids. Thank you for the opportunity to provide feedback. It's always a work in progress for the better. We love Sunset Pool!	7/17/2018 10:53 PM
120	No	7/17/2018 10:49 PM
121	Allow families to have nanny included in family or discounted rate. Many working parents can't use pool so nanny takes them in parents place. Really is treating working parents unfairly. Discount or free coupons for guests if people w/ membership	7/17/2018 9:41 PM
122	Add more to do. Increase number of lounge chairs.	7/17/2018 9:20 PM
123	Nothing! My family loves coming here year after year.	7/17/2018 8:44 PM
124	Staff is great but would love a bit more variety in pool	7/17/2018 8:41 PM
125	Ensure toilet paper is properly supplied.	7/17/2018 8:41 PM
126	The pool needs better management adults need to come to pool and look around and see the job is not done right no manager goes the garbage cans are over flowing this is only happening at the sunset pool sunset poorly managed not mill creek	7/17/2018 8:32 PM
127	Consider changing your rules on grandparents. Is it really the end of the world if a family has grandma or grandpa take the kids to the pool? Or if a family lives with their grandparents isn't it a little silly to make them all get separate accounts? What happened to promoting family togetherness with things like community pools?	7/17/2018 8:24 PM
128	Have cleaner bathrooms and locker area Encourage lifeguard attentiveness Add a lazy river, more slides	7/17/2018 8:16 PM

129	Have better food for sale, I love nachos but can't eat with out jalapeño, that's why I never purchase it. Worse pizza ever, I'm sorry ...	7/17/2018 8:03 PM
130	More affordable concessions	7/17/2018 7:49 PM
131	See above.	7/17/2018 7:38 PM
132	Update the pool. The grassy area is not very comfortable and there aren't enough chairs.	7/17/2018 7:24 PM
133	Expand the pool. It can get very crowded.	7/17/2018 7:20 PM
134	as above	7/17/2018 7:03 PM
135	Clean the bathrooms	7/17/2018 6:59 PM
136	Clean up the water	7/17/2018 6:41 PM
137	Allow early entry for pass holders every day, even on weekends.	7/17/2018 6:28 PM
138	See #7	7/17/2018 6:28 PM
139	See comments above about the water play area	7/17/2018 6:23 PM
140	Clean bathrooms more regularly.	7/17/2018 6:12 PM
141	Clean The Bathrooms Daily!!!! Many of the ladies that go there feel the same as i do. It's embarrassing to bring guest there.	7/17/2018 5:57 PM
142	Monitor occupancy of chairs	7/17/2018 5:48 PM
143	Have more lounge chairs available, could have some in the grassy area.	7/17/2018 5:38 PM
144	More activities for kids	7/17/2018 5:31 PM
145	Create an exit besides the restroom.	7/17/2018 5:12 PM
146	Earlier hours would be fantastic!!	7/17/2018 4:55 PM
147	A splash pad would be awesome!	7/17/2018 4:45 PM
148	It would be nice to see a discounted cost for Batavia residents. Batavia has the quarry and a geneva the pools. It would be a nice partnership between towns.	7/17/2018 4:42 PM
149	Please pay more attention to cleanliness of ALL areas, from bathrooms, to seating areas, to pool water. We really like the pool, and just want to feel confident it will be clean all around. With lots of traffic cleaning really needs to be done multiple times a day.	7/17/2018 4:34 PM
150	Add a new water item: lazy river or diving pool or something else.	7/17/2018 4:33 PM
151	Better rates for membership. Truly overpriced	7/17/2018 4:17 PM
152	The pool is wonderful. Again, the biggest concern is the crowds.	7/17/2018 4:09 PM
153	Open earlier in the day.	7/17/2018 4:06 PM
154	Don't make entrance thru locker room, brings germs and dirt into pool deck. That should be the exit.	7/17/2018 4:01 PM
155	We like it just fine	7/17/2018 4:01 PM
156	More seating and a lap pool	7/17/2018 4:00 PM
157	Less people. Don't really have an answer for his but there is a serious lack of seating for the amount of people allowed in the pool.	7/17/2018 3:59 PM
158	I really think Geneva needs to expand (like St. Charles) and build another water park/pool. Mill Creek has their own pool, the west side has their own pool, and the east side really could benefit from a pool. Yes, I realize the east side has the splash park, but a water park would be great.	7/17/2018 3:59 PM
159	We paid well over \$300 for this membership this year, and I really question what we were thinking at the time. It's half that price if you're resident. I totally understand having to pay more since we are nonresidents, but over \$300??? I feel like we were robbed. Especially since we didn't even receive any perks with it. Opening the pool 1 hour early for passholders only on Monday-Friday is a joke. That should also be on weekends when it gets to be the busiest there. Also maybe a free ticket to bring a friend for free. Or some concession stand dollars. SOMETHING that makes someone like us who spent an outrageous amount of money to be able to go to a crowded community pool with dirty locker rooms.	7/17/2018 3:56 PM

160	Clean the bathrooms & shower rooms more often & more thoroughly.	7/17/2018 3:55 PM
161	Have times where the sprinklers aren't on for the kids slides	7/17/2018 3:55 PM
162	Enforce the rules	7/17/2018 3:53 PM
163	Replenish food selections at the concession stands. And have utensils.... it was the end of June and they were out of spoons. I almost went to Costco just so they had spoons to offer patrons.	7/17/2018 3:48 PM
164	CLEAN THE BATHROOMS!!!!	7/17/2018 3:45 PM
165	Clean more, empty garbage cans more often.	7/17/2018 3:45 PM
166	Why can't you bring the food you purchase at the concession stand into the pool area? Everyone brings food from home and eats in the pool area - what is the difference?	7/17/2018 3:44 PM
167	Make changes and hostage everything	7/17/2018 3:44 PM
168	Cleaner Locker Rooms everyday that I have come ...it's been disgusting	7/17/2018 3:41 PM
169	I have been living in Geneva for 15 years, I use the park district amenities daily, and I'm so disappointed in the staffing ratio of lifeguards at the pool. The lack of professionalism and attentiveness is been the worst. I frequent other pools in the surrounding area and I have to say I feel that my children are More safe there then at Sunset.	7/17/2018 3:41 PM
170	I would like to see maybe a 10 punch pool card? Something that can be prepaid but is less than a season pass.	7/17/2018 3:41 PM
171	update the facility.	7/17/2018 3:40 PM
172	Most important: review and emphasize LIFE GUARD RULES for the lifeguards to follow in order to create the safest environment possible for the tax paying families of Geneva.	7/17/2018 3:39 PM
173	More hooks or a ledge in the locker room near the showers. I have seen the lifeguards attending to the locker room more often. However it still appears dirty and grimy. I'm hoping for new flooring and grates next season.	7/17/2018 3:39 PM
174	See above	7/17/2018 3:35 PM
175	none- we LOVE sunset pool, it is a highlight of the park district. Great hours too!	7/17/2018 3:35 PM
176	The pool is fabulous, but is in need of a major update. The locker rooms are dated and appear dirty even when cleaned.	7/17/2018 3:34 PM
177	Overall my family very much enjoys going to the pool, all above comments only come up due to our observations from going so much the last few years.	7/17/2018 3:32 PM
178	Clean!	7/17/2018 3:32 PM
179	Cleaner pool and locker rooms.	7/17/2018 3:31 PM
180	Overall we really like it. It's just the cleanliness of the locker rooms that could stand improvement. It's no ones fault that people poop in the pool, and we are glad that you address it and go through the proper cleaning procedures.	7/17/2018 3:30 PM
181	New locker rooms	7/17/2018 3:29 PM
182	Lifeguards that are enforcing rules and look professional. Adult swim is a joke as kids are everywhere by the zero depth play structure and no one says a thing on most days.	7/17/2018 3:25 PM
183	Stop with the groupons	7/17/2018 3:25 PM

Q9 Sunset Pool currently offers ten shaded areas, have you been able to find shade when you were looking for it?

Answered: 356 Skipped: 89



ANSWER CHOICES	RESPONSES	
Yes	54.49%	194
No	45.51%	162
TOTAL		356

#	IF NO, WHERE WOULD YOU LIKE TO SEE GENEVA PARK DISTRICT ADD SHADE AT SUNSET POOL?	DATE
1	Just umbrellas on the south end of the pool	12/3/2018 4:30 AM
2	Yes	12/2/2018 7:30 AM
3	Would love more shade all over	11/30/2018 8:02 PM
4	more in the sunny arrea	11/30/2018 10:53 AM
5	In the grassy area.	11/30/2018 9:13 AM
6	On the end of the pool by the rock wall.	11/30/2018 8:32 AM
7	Not sure where	11/30/2018 8:01 AM
8	Around the water slides	11/29/2018 10:13 PM
9	More by the chairs close to the water	11/29/2018 8:53 PM
10	Yes	11/29/2018 5:09 PM
11	How about altering / staggering the umbrellas?	11/29/2018 4:09 PM
12	Yes	11/29/2018 3:21 PM
13	Additional shade needed by slide area.	11/29/2018 3:03 PM
14	Along the side (along sand side) and back of the pool	11/29/2018 3:02 PM
15	I would say most of the time. Sometimes its just packed and in those cases unless you had 100% shade...	11/29/2018 2:39 PM
16	lawn area	11/29/2018 2:36 PM
17	Pool deck	11/29/2018 2:35 PM
18	But I think more shaded areas would be a nice option.	11/29/2018 2:19 PM
19	Yes	11/29/2018 2:15 PM
20	Pool deck	11/29/2018 2:14 PM
21	smaller shaded areas/umbrellas	11/29/2018 2:14 PM
22	Grassy areas, if possible.	11/29/2018 2:10 PM
23	yes!	11/29/2018 1:48 PM

24	Shade should be everywhere so there is not a mad dash to get a shady spot.	11/29/2018 1:44 PM
25	On the north side near the sand area.	10/17/2018 8:23 PM
26	No one seems to use volleyball area, I think the space could be better utilized..	9/4/2018 2:22 PM
27	More umbrellas in the grass would work.	8/26/2018 2:10 PM
28	Perhaps some of the lawn area could be converted to more deck area with chaises and umbrellas.	8/25/2018 2:53 PM
29	Not sure where they have room to add it.	8/23/2018 2:03 PM
30	The only times i couldn't were when it was super crowded and that is kind of expected.	8/22/2018 7:45 PM
31	in grassy area near volleyball courts	8/22/2018 6:05 AM
32	More chairs with umbrellas	8/21/2018 8:25 PM
33	More umbrellas or a sun shade area	8/21/2018 6:25 PM
34	Sunset Pool does a marvelous job. Perhaps some areas of shade could be added on the other side of the pool. The area is small and it would be difficult but some troubleshooting might be able to come up with a good idea.	8/21/2018 11:45 AM
35	yes	8/21/2018 10:00 AM
36	concessions and deep end of pool	8/21/2018 9:39 AM
37	Concessions	8/21/2018 9:13 AM
38	Just increase size of present shade areas	8/21/2018 9:06 AM
39	By the toddler playground in the water	8/21/2018 6:18 AM
40	Portion of deck closest to sand area	8/21/2018 5:46 AM
41	I'm the sitting areas!!!! Please!!!!	8/20/2018 10:19 PM
42	Need more umbrellas around pool	8/20/2018 8:29 PM
43	Anywhere around the pool	8/20/2018 6:55 PM
44	Elimate the the sand volleyball area and make it shaded areas for adults ONLY. Use the other existing shade areas for those with children and subdivide those into ages infant to 5 and 5-12 or something similar	8/20/2018 6:41 PM
45	Elimate the the sand volleyball area and make it shaded areas for adults ONLY. Use the other existing shade areas for those with children and subdivide those into ages infant to 5 and 5-12 or something similar	8/20/2018 6:41 PM
46	Along the back, between playset and climbing wall.	8/20/2018 5:54 PM
47	Pool deck and grass. Portable shade options	8/20/2018 3:31 PM
48	More shade for busy times would be great!	8/20/2018 3:19 PM
49	I don't know	8/20/2018 3:14 PM
50	Yes	8/20/2018 2:34 PM
51	Yes	8/20/2018 2:32 PM
52	If you arrived early, yes, you could find shade.	8/20/2018 2:07 PM
53	Just add more umbrellas to shade more area	8/20/2018 1:32 PM
54	Maybe some smaller umbrellas or space saver type roller shades attached to poles	8/20/2018 1:29 PM
55	Along east side of pool	8/20/2018 1:14 PM
56	YES!!!	8/20/2018 12:59 PM
57	Wherever there's room for it.	8/20/2018 12:54 PM
58	On the east side of the pool	8/20/2018 12:53 PM
59	Around pool deck. Would like to be able to keep an eye on the kids while in shade	8/20/2018 12:30 PM
60	Maybe the grass area	8/20/2018 12:26 PM

61	Grass. Deck. Adult benches in sand play area.	8/20/2018 12:24 PM
62	Baby area	8/20/2018 12:24 PM
63	Get rid of the grass area and make more seating	8/20/2018 12:21 PM
64	Yes	8/20/2018 12:05 PM
65	Pool deck	8/20/2018 11:59 AM
66	Around the pool	8/20/2018 11:50 AM
67	More in both the grass and deck areas.	8/20/2018 11:50 AM
68	The deck and the grass area both could have more shade structures	8/20/2018 11:47 AM
69	in the grass behind where all the chairs are	8/20/2018 11:39 AM
70	on top of hills/moguls	8/20/2018 11:35 AM
71	In the area near the entrance. Currently there are only 2 umbrellas.	8/8/2018 9:54 PM
72	more in the lawn/hill area	7/23/2018 3:37 PM
73	Stagger the large blue umbrellas - I think you could get more in.	7/22/2018 4:14 PM
74	Shaded areas are definitely taken first. You just have to know to go early or expect not to get one. Another giant umbrella would be nice?	7/22/2018 11:14 AM
75	At the deeper end of the pool	7/21/2018 2:23 PM
76	More on the pool deck and in the grass area.	7/20/2018 8:30 PM
77	Food court.	7/20/2018 7:11 PM
78	Doesn't have to be an umbrella, maybe a pergola between pools or east side of pool for partial shade	7/20/2018 5:29 AM
79	I don't go to the pool for shade. I'm indifferent.	7/20/2018 5:14 AM
80	not sure but have never been able to get shaded areas when we go	7/19/2018 6:13 PM
81	More large umbrellas	7/19/2018 11:25 AM
82	yes	7/19/2018 10:03 AM
83	On pool deck - cement area.	7/18/2018 8:43 PM
84	One more shade area to the east and slightly south of the one immediately by the drop slides would be a good fit.	7/18/2018 7:55 PM
85	Along the eastern side.	7/18/2018 6:48 PM
86	Yes	7/18/2018 5:02 PM
87	Maybe offer shades that can also be retracted if someone wants sun.	7/18/2018 3:56 PM
88	Absolutely	7/18/2018 3:40 PM
89	More shaded spots in the grassy areas!	7/18/2018 3:24 PM
90	We are usually at the pool by 11:30 and gone by 12:30 so this has never been an issue	7/18/2018 2:06 PM
91	Lounge areas	7/18/2018 11:05 AM
92	I think it is clear they are doing their best to provide shade. Of course more shade is always helpful, but you are doing a good job	7/18/2018 10:42 AM
93	More shade in the grass areas, so that you are aren't limited on the pool deck.	7/18/2018 9:35 AM
94	A few more in grassy areas. The chairs are taken up quickly.	7/18/2018 8:57 AM
95	Grass area.	7/18/2018 8:41 AM
96	All around the pool sitting areas and/or in grassy area.	7/18/2018 8:12 AM
97	Unless you are one of first to arrive, this will not happen. I am happy when I am able to find one chair to rest our belongings on	7/18/2018 7:44 AM

98	Moveable umbrellas to take shade where chairs are available	7/18/2018 7:32 AM
99	Anywhere	7/18/2018 5:38 AM
100	Perhaps offer more umbrellas throughout.	7/18/2018 5:31 AM
101	Pool deck and grass.	7/17/2018 10:56 PM
102	Yes	7/17/2018 10:56 PM
103	Grass area	7/17/2018 10:53 PM
104	Those are the first chairs to be occupied. I really don't think you need more	7/17/2018 9:57 PM
105	Yes	7/17/2018 9:50 PM
106	The shaded areas could be expanded throughout	7/17/2018 9:12 PM
107	More shade in the grassy area would be nice.	7/17/2018 9:04 PM
108	Maybe a few smaller umbrellas along sides. If I don't get there at open or after nap there are usually no shade spots left. Also people hog chairs and don't use them.	7/17/2018 8:41 PM
109	Not always	7/17/2018 8:32 PM
110	Not a big deal to me.	7/17/2018 8:24 PM
111	Anywhere really	7/17/2018 7:49 PM
112	Yes	7/17/2018 7:43 PM
113	Not sure where to add more shady areas and still be able to visibly see the pool.	7/17/2018 7:31 PM
114	Grass area	7/17/2018 7:24 PM
115	More shade near the children's water playground.	7/17/2018 7:22 PM
116	Yes	7/17/2018 7:12 PM
117	It's a pretty tight squeeze so I am not sure where it could be added.	7/17/2018 7:10 PM
118	In the grass area	7/17/2018 6:54 PM
119	Wherever you can fit it.	7/17/2018 6:28 PM
120	All around pool	7/17/2018 6:06 PM
121	There is one while side with no shade options, add it there	7/17/2018 5:48 PM
122	More umbrellas and more chairs	7/17/2018 5:31 PM
123	Yes, more umbrellas would be nice.	7/17/2018 5:08 PM
124	Grass & pool deck.	7/17/2018 4:36 PM
125	More by the food area. Not all tables have umbrellas	7/17/2018 4:35 PM
126	East side along the sand area	7/17/2018 4:33 PM
127	Designated areas for families with infants and those with VERIFIED serious illness (ie cancer)	7/17/2018 4:17 PM
128	I was unable to find shade only a few times which is fine. It's a pool!	7/17/2018 4:09 PM
129	No have not found shade. Add more	7/17/2018 4:09 PM
130	Everywhere. Maybe add chairs and umbrellas on the lawn	7/17/2018 3:59 PM
131	It's because it is so crowded...it's nobody's fault.	7/17/2018 3:59 PM
132	More shaded areas would be good, there often seems to be a shortage.	7/17/2018 3:55 PM
133	More throughout	7/17/2018 3:48 PM
134	Yes please, if it's possible.	7/17/2018 3:45 PM
135	Not sure	7/17/2018 3:44 PM
136	Yes, if there is room in the budget. It's not extremely important.	7/17/2018 3:44 PM
137	Honestly, I have young kids so we are never just sitting.	7/17/2018 3:41 PM

138	Anywhere possible	7/17/2018 3:38 PM
139	I only get shaded areas if I'm the first few in line. Consider more shade near the zero depth entry as that's where many parents of small children hang out.	7/17/2018 3:35 PM
140	Sunset offers more shade than most, I appreciate that!	7/17/2018 3:35 PM
141	Yes, add some to the grassy area	7/17/2018 3:35 PM
142	More on the grassy area.	7/17/2018 3:30 PM
143	Grass area	7/17/2018 3:29 PM
144	anywhere is okay with me	7/17/2018 3:28 PM
145	Anywhere - it's not enough	7/17/2018 3:25 PM
146	Grassy area	7/17/2018 3:24 PM
147	On the south side of the deck area, by the flume slides	7/17/2018 3:23 PM

Memo

To: Board of Commissioners

From: Nicole Vickers, Superintendent of Recreation

cc: Sheavoun Lambillotte, Executive Director

Date: December 4, 2018

Re: Mill Creek Pool Survey Results

Attached you will find the results of the Mill Creek Pool Facility Surveys from Summer 2018. The survey was completed online and in person being sent to 410 participants with 113, or 27.6% responding. The overall top box score for the entire survey was 88.5%.

As you will see in the attached results, the highest top box score of 98%-100% was seen in Staff Appearance and in relation to the new spray ground. Lowest top box scores were seen in Cleanliness of Floors and Toilets within the locker rooms. Locker room cleanliness has historically been of concern, and staff continued to implement cleaning checklists and increase administrative staff supervision. In addition, locker room floors were tiled in an effort to improve the quality of the cleanliness. Staff will continue to seek methods of improvement, and increase standards in an effort to meet the needs of the community.

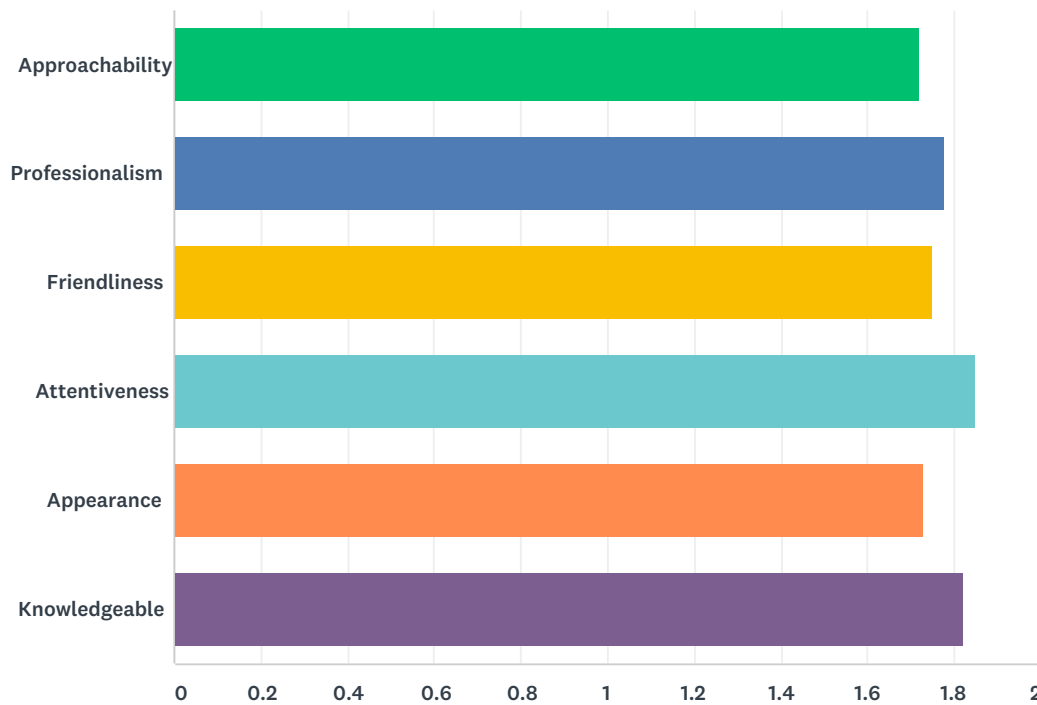
It is important to note we did see an increase in the overall top box scores in relation to the lifeguard staff, cleanliness of outdoor areas, and the concession operations.

Overall the addition of the spray ground was well-received by the community as is reflected in the survey results, and also by comments made throughout the season.

Although Mill Creek Pool is closed for the season, staff is working on preparation for the 2019 season.

Q1 Please Rate the Mill Creek Pool Admissions Desk Staff

Answered: 101 Skipped: 1



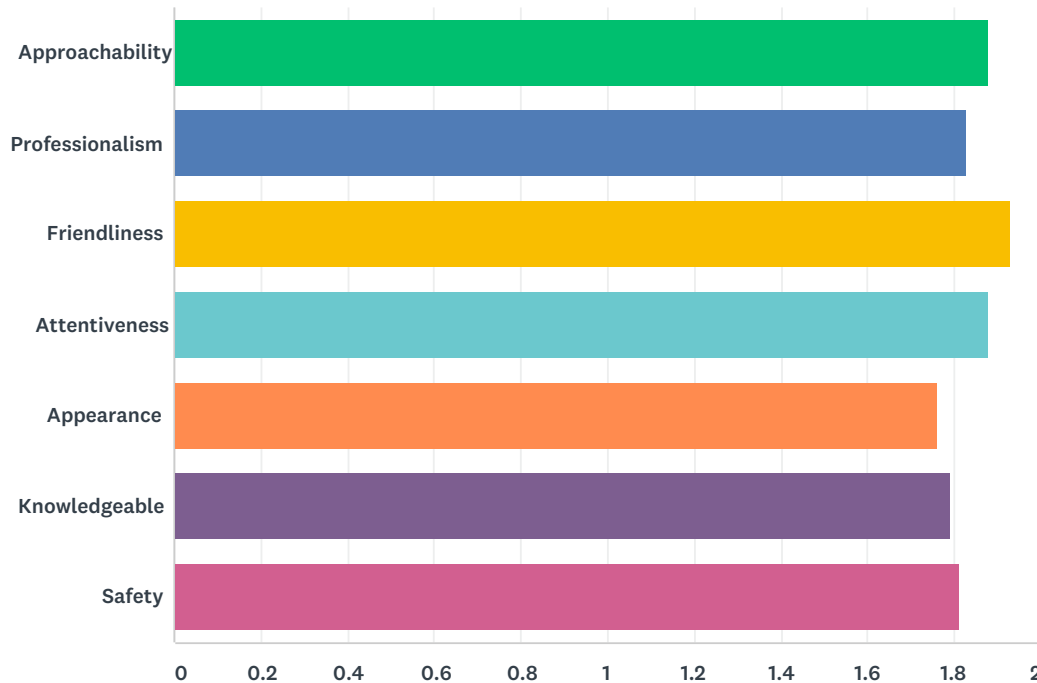
	EXCEEDS STANDARDS	MEETS STANDARDS	BELOW STANDARDS	UNACCEPTABLE	UNABLE TO EVALUATE	TOTAL	WEIGHTED AVERAGE
Approachability	33.66% 34	58.42% 59	5.94% 6	0.00% 0	1.98% 2	101	1.72
Professionalism	30.69% 31	59.41% 60	6.93% 7	0.99% 1	1.98% 2	101	1.78
Friendliness	35.64% 36	52.48% 53	8.91% 9	0.99% 1	1.98% 2	101	1.75
Attentiveness	31.68% 32	51.49% 52	12.87% 13	1.98% 2	1.98% 2	101	1.85
Appearance	27.72% 28	67.33% 68	1.98% 2	0.00% 0	2.97% 3	101	1.73
Knowledgeable	27.00% 27	59.00% 59	4.00% 4	3.00% 3	7.00% 7	100	1.82

#	ADDITIONAL COMMENTS	DATE
1	Did not go to Mill Creek Pool in 2018z	12/1/2018 10:47 AM
2	I have struggled many times to leave the Club house a with my three children and a stroller. Only once has someone working there offered to hold the door for me. Even when more than 1 person was working the front desk. Also I was given the wrong closer times by one of the staff.	8/22/2018 2:59 PM
3	Very disappointed that they don't even try to staff the pool thru Labor Day weekend. I know many HS kids that would luv the job! Mill Creek members should pay less because they close so early.	8/20/2018 5:21 PM
4	Very nice check-in people during lap swim in the morning!	8/20/2018 1:43 PM
5	Always very friendly.	8/20/2018 11:36 AM

6	The mature woman that works the desk weekdays is such a friendly and professional staff member. She is always pleasant and helpful. My family looks forward to seeing her each time we visit the pool.	7/25/2018 5:04 PM
7	So helpful and courteous to the kids, even the little ones, when they wanted to check themselves in. I'm thankful for the independence this fosters as my kids get to an age where they can go to the pool by themselves.	7/25/2018 6:46 AM
8	Very kind!	7/19/2018 9:46 AM
9	Love front desk people, but they never seem to know the answers to questions.	7/17/2018 11:17 PM
10	Tries to charge elderly grandparents on street clothes baby sitting kids.	7/17/2018 7:22 PM
11	This staff does a great job even with a rowdy, distracting group of young patrons, keeping things moving.	7/17/2018 6:32 PM
12	Adults should get free refills on drinks since the pool pass is OUTRAGEOUS	7/17/2018 4:02 PM
13	On attentiveness, it seems like a lot of the times they are hanging around relaxing when they could perhaps be attending to the facility to straighten/clean little things.	7/17/2018 4:01 PM
14	Front desk was mean to my son...My son has ADD , so at times he accidentally forgot his pass and got yelled at! I paid \$400 on pool passes this year, so appreciate My son not to be talked to in that way!	7/17/2018 3:56 PM
15	Everyone has been great,very friendly and kind	7/17/2018 3:55 PM
16	Some of them act as though it's a bother to check people in.	7/17/2018 3:53 PM
17	Maybe post the pool temp each day on a dry erase board. Pool temp and air temp would be nice to see upon entering.	7/17/2018 3:44 PM

Q2 Please Rate the Mill Creek Pool Lifeguard Staff

Answered: 102 Skipped: 0



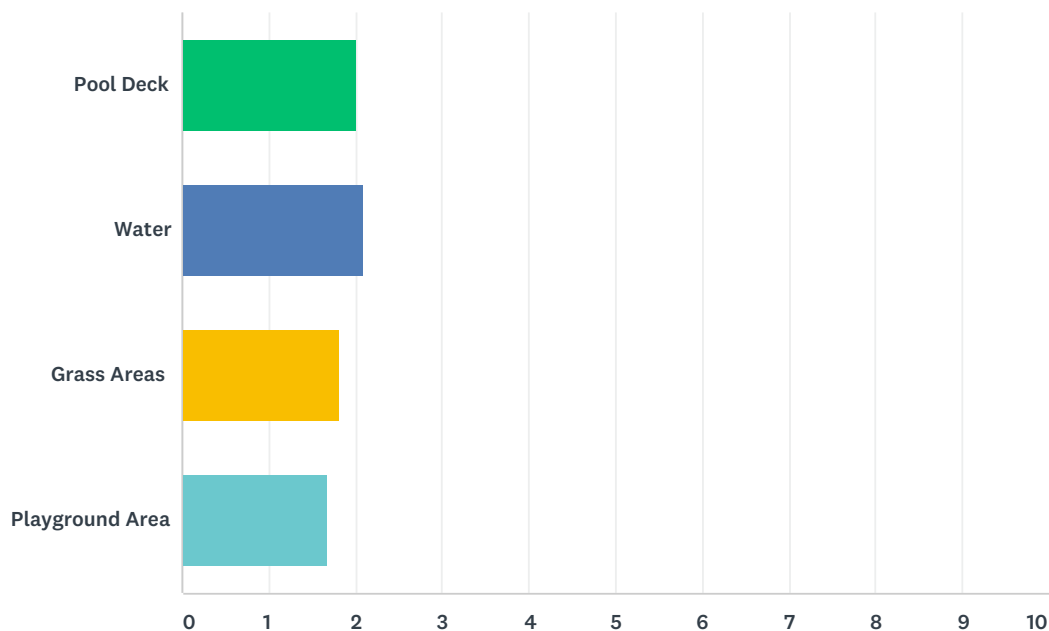
	EXCEEDS STANDARDS	MEETS STANDARDS	BELOW STANDARDS	UNACCEPTABLE	UNABLE TO EVALUATE	TOTAL	WEIGHTED AVERAGE
Approachability	17.65% 18	65.69% 67	6.86% 7	0.00% 0	9.80% 10	102	1.88
Professionalism	21.78% 22	65.35% 66	5.94% 6	0.00% 0	6.93% 7	101	1.83
Friendliness	21.00% 21	57.00% 57	13.00% 13	1.00% 1	8.00% 8	100	1.93
Attentiveness	25.49% 26	58.82% 60	9.80% 10	1.96% 2	3.92% 4	102	1.88
Appearance	25.00% 25	69.00% 69	2.00% 2	0.00% 0	4.00% 4	100	1.76
Knowledgeable	20.79% 21	56.44% 57	3.96% 4	0.00% 0	18.81% 19	101	1.79
Safety	27.45% 28	56.86% 58	5.88% 6	1.96% 2	7.84% 8	102	1.81

#	ADDITIONAL COMMENTS	DATE
1	I witnessed a mom having to jump into the pool to pull their child out because the child was struggling. Parents are responsible for thier children. I say this because the guard was either day dream or completely zoned out and only can yo the child after hearing all the other moms.	8/22/2018 2:59 PM
2	we were there just the other day even at 11:00 and no lifeguard came to the big pool until about 11:30 - and there were kids in it!	8/21/2018 12:36 PM
3	Overall felt lifeguard staff was good, although more than once I could see that some lifeguards were not looking at water or people in it at all.	8/20/2018 6:57 PM

4	These life guards NEVER blew their whistle! Kids running everywhere, jumping from highest ledge, diving from the stairs??. Someday they might not be so lucky that no one was hurt.	8/20/2018 5:21 PM
5	They seem aloof and bored.	8/20/2018 4:16 PM
6	Guards were all friendly!	8/20/2018 1:43 PM
7	Just wondering why there is only one lifeguard this year? Even when there is a pool entirely full of families and kids?	8/20/2018 1:36 PM
8	My daughter was really injured at the new splash park and no one noticed. She was bleeding profusely and called me to come get her. Even after telling lifeguards that she was injured, no one stepped in with any thought of first aid. An attendant needs to be stationed by the new slide/landing pad because it is a slipping hazard.	8/20/2018 1:13 PM
9	I noticed a change from last year. The guards are not as attentive to the pool. There are times where they are socializing with the other guards standing next to them. That never happened last year. They are attentive, but not like in the prior year. My children are good swimmers so I am not worried about them, but I would hate for anything to happen.	8/20/2018 12:13 PM
10	The lifeguard staff seemed like a typical high school staff that had no leadership this summer. I saw many parent saves - even of other children - while the lifeguard realized what happened after the incident. Maybe more frequent rotations to prevent boredom or training are needed so everyone understands how serious things can get quickly. I also saw many times one lifeguard watching a crowded pool while 4 more sit around the table chatting. It seems like the resources could have been used better and more professionally, not only for safety, but for cleanliness of the deck and bathrooms areas.	8/20/2018 11:56 AM
11	Would be nice if the lifeguards were more friendly. One time there was a table of lifeguards playing cards - may not have been on duty, but it didn't look good.	8/20/2018 11:38 AM
12	Good practice to rotate guards every 20 minutes	8/20/2018 11:36 AM
13	Sunset Pool Staff need work in this area	8/14/2018 1:13 PM
14	Many times we've gone, I've seen some pretty unsafe things being done by children...Lots of pushing in, jumping in way to close, flipping into the pool from the sides...and no one ever says a word.	7/22/2018 10:50 AM
15	I rate safety unacceptable because a kid fell in the water was bobbing. I was yelling and I had to jump in to pull the kid out. Lifeguard just watched and never got out of his seat to cover and check on us. The kid was not with me therefore not my child/ responsibility. He was there with his babysitter.	7/17/2018 7:44 PM
16	The lifeguards have been well trained. Their hand-off protocols and practices are displayed consistently with each guard change.	7/17/2018 6:32 PM
17	A mark down here really due to one recent event. My wife was recently there and dropped her phone on the concrete to jump in and save...someone elses child. No movement at all from the life guard and what was clearly a struggling swimmer.	7/17/2018 4:01 PM
18	Just perfect	7/17/2018 3:55 PM

Q3 Please Rate the Cleanliness of Mill Creek Pool's outdoor areas

Answered: 101 Skipped: 1



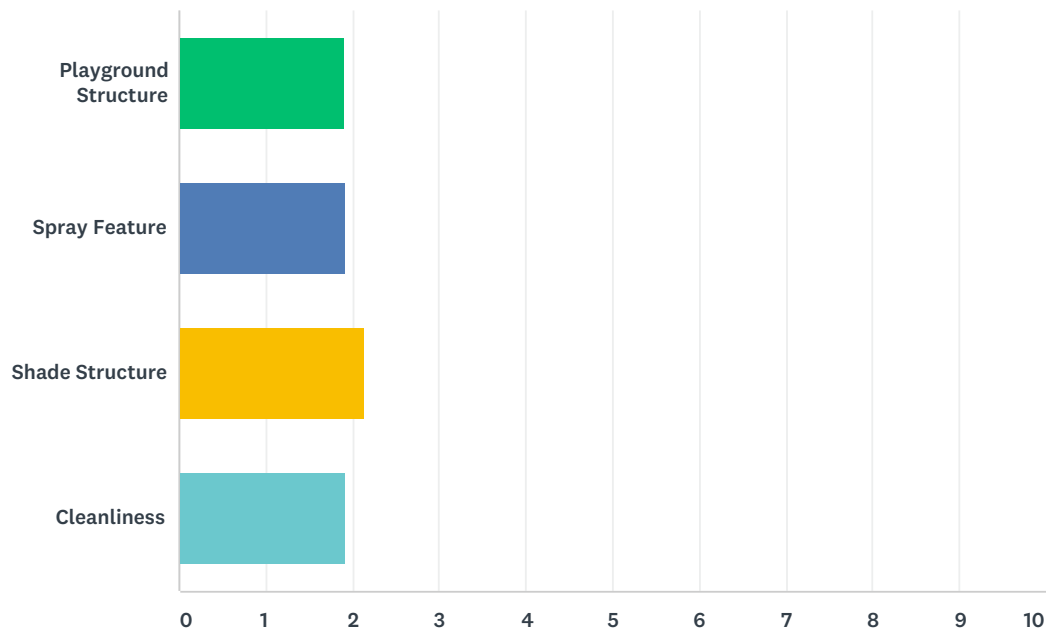
	EXCEEDS STANDARDS	MEETS STANDARDS	BELOW STANDARDS	UNACCEPTABLE	NOT UTILIZED	TOTAL	WEIGHTED AVERAGE
Pool Deck	21.78% 22	58.42% 59	12.87% 13	4.95% 5	1.98% 2	101	2.01
Water	22.77% 23	51.49% 52	15.84% 16	7.92% 8	1.98% 2	101	2.09
Grass Areas	17.82% 18	58.42% 59	0.99% 1	0.99% 1	21.78% 22	101	1.81
Playground Area	22.77% 23	43.56% 44	0.99% 1	0.00% 0	32.67% 33	101	1.68

#	ADDITIONAL COMMENTS	DATE
1	The times we have gone, the pool is too cold to be comfortable. The pool was always cloudy/the bottom was visibly dirty.	11/30/2018 8:06 AM
2	The pool deck had chunks of concrete from a broken umbrella stand. The pool water is cloudy and there are rocks, leaves and small trash in the pool. The pool should be skimmed with nets during the day.	8/21/2018 4:44 PM
3	Generally clean. Bathrooms could use extra attention and the edges of the pool collected a lot of garbage. Not what you want to see when swimming. Ew.	8/20/2018 6:40 PM
4	The pool often had bugs, spiders, band-aids floating in the pool on Saturdays when I swam laps	8/20/2018 4:35 PM
5	Please put in shade near the 3 foot section. The pergola is pretty, but doesn't provide any shade. You can add sun sails to the pergolas for a few hundred that would be so appreciated.	8/20/2018 4:27 PM
6	The pool is very dirty: leaves, bandaids, bugs; no one seems to vacuum or sweep it. It was clean on the last day though so thanks for that!	8/20/2018 4:16 PM
7	Tiles missing from steps. Looks VERY tacky. Grates around edge also have missing sections.	8/20/2018 3:30 PM

8	I found the pool to be full of bandaids more often than not. It was like the pool was never cleaned. There were leaves and passes on the pool floor, and bugs were constantly in the water.	8/20/2018 3:09 PM
9	The garbage can was not cleaned out often.	8/20/2018 2:01 PM
10	Nice clean pool water!	8/20/2018 1:43 PM
11	Would like to see more tables with umbrellas in the pool area.	8/20/2018 1:36 PM
12	We had a family membership to the pool and used it once. After getting into the water, I noticed much debris floating around such as a band-aid, bugs and dead skin. We attended the pool on a Sunday afternoon shortly after it opened so it should have been clean.	8/20/2018 1:05 PM
13	Pool most days was pretty dirty, tiles broken, grandson cut foot on broken tile in pool.	8/20/2018 12:26 PM
14	The pool deck just isn't clean. Period.	8/20/2018 12:13 PM
15	The deck frequently had garbage left by people - which is unfortunate in our community - but also, at lessons first thing in the morning the deck was dirty with garbage and leftover food from previous days. This has not been the case in previous summers.	8/20/2018 11:56 AM
16	The pool consistently had sand/dirt and plenty of bandaids.	8/20/2018 11:38 AM
17	Pool needs to be scrubbed along the sides and vacuumed regularly to remove debris. Bandaids, dirt, etc. cling to the bottom of the pool for months.	8/20/2018 11:36 AM
18	not Sure what this is??	7/22/2018 4:05 PM
19	Chairs are broken...tiles are missing.	7/17/2018 7:44 PM
20	There were always bandaids in the pool and leaves and bugs. I almost wasn't sure I wanted to swim in the water! There should have been a daily sweep of those things and at the very least the bandaids should have been removed daily!	7/17/2018 5:27 PM
21	The pool steps have missing tiles SAME as last year!!! Why was this not fixed!!	7/17/2018 4:13 PM
22	Trash not taken out: spilling out onto the pool deck from the garbage cans. Tables left with trash on them.	7/17/2018 4:06 PM
23	Seems like there is always stuff in the pool.	7/17/2018 4:01 PM
24	Tiles need to be repaired.	7/17/2018 3:58 PM
25	Very nice	7/17/2018 3:55 PM
26	Pool needed to be skimmed and vacuumed	7/17/2018 3:44 PM

Q4 Please Rate the Sprayground

Answered: 101 Skipped: 1



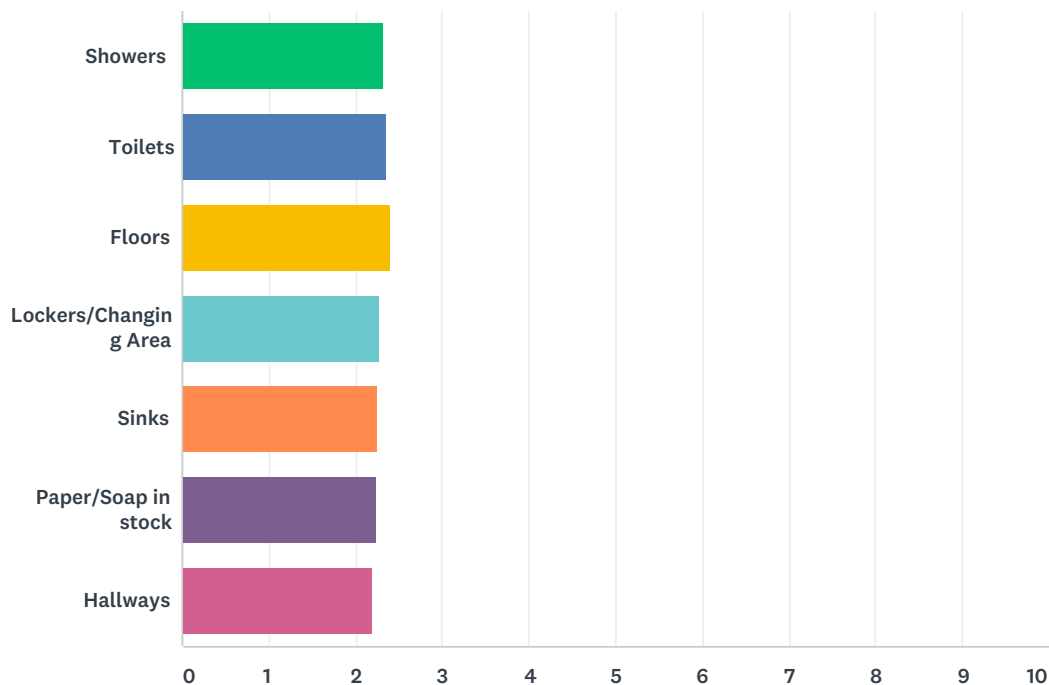
	EXCEEDS STANDARDS	MEETS STANDARDS	BELOW STANDARDS	UNACCEPTABLE	NOT UTILIZED	N/A	TOTAL	WEIGHTED AVERAGE
Playground Structure	42.57% 43	36.63% 37	0.99% 1	0.00% 0	10.89% 11	8.91% 9	101	1.90
Spray Feature	39.60% 40	42.57% 43	0.00% 0	0.00% 0	10.89% 11	6.93% 7	101	1.93
Shade Structure	25.74% 26	52.48% 53	3.96% 4	1.98% 2	9.90% 10	5.94% 6	101	2.13
Cleanliness	31.68% 32	51.49% 52	2.97% 3	1.98% 2	5.94% 6	5.94% 6	101	1.93

#	ADDITIONAL COMMENTS	DATE
1	Need more shade areas	11/29/2018 9:16 PM
2	I wish there was more shade.	8/22/2018 2:59 PM
3	I do wish it as a squishy bottom	8/21/2018 12:36 PM
4	Should not have made the spray park on cement	8/20/2018 8:37 PM
5	The tiles need to be replaced around baby pool especially... loose, sharp tiles should not be acceptable and should have been fixed immediately. Also the stairs leading into main pool were missing tiles. Should be fixed.	8/20/2018 6:57 PM
6	There were no umbrellas this year for shade, not sure why.	8/20/2018 5:21 PM
7	the tables are messy and sticky; the garbage is overflowing.	8/20/2018 4:16 PM
8	There needs to be more shade, 12-2 even shade areas have too little shade. One stroller can fit. My infant twins were always in there sun.	8/20/2018 1:39 PM
9	The new sprayground was nice for young kids.	8/20/2018 11:56 AM

10	Please post sprayground rules. It is helpful to be able to reference rules/ signage to children such as no running, not climbing up the slide etc.	7/25/2018 5:04 PM
11	The fence from the main pool to the splash pad was in disrepair for several weeks.	7/19/2018 9:46 AM
12	Concerns about the lack of padding in the spray ground. Several times my kids and other kids were hurt with scrapped knees due to the concrete. It should be padded like Moore park.	7/18/2018 10:44 AM
13	At the top of the slides, there should be a higher end on the outside of it. Smaller children that try to dodge around the water pouring down at the top of the slide are at a very high risk for slipping and falling off the top of the slide down to the ground. The mat at the bottom of the slide is extremely slippery and kids continuously fall on it.	7/17/2018 10:02 PM
14	Curious on why concrete rather than softer material used at other spray ground	7/17/2018 7:44 PM
15	Why didn't you put in a recycled rubber mat instead of concrete	7/17/2018 4:13 PM
16	Well done here. The new area is a great addition.	7/17/2018 4:01 PM
17	A wider pad at the bottom of slide would be nice. Also can be pretty slippery when trying to stand or walk across.	7/17/2018 3:58 PM
18	Please provide a supervisor because there was a lot of running up the slides which is dangerous and rough play by older kids.	7/17/2018 3:44 PM

Q5 Please Rate the Cleanliness of Mill Creek Pool's Locker Rooms and Hallways

Answered: 101 Skipped: 1



	EXCEEDS STANDARDS	MEETS STANDARDS	BELOW STANDARDS	UNACCEPTABLE	NOT UTILIZED	TOTAL	WEIGHTED AVERAGE
Showers	6.93% 7	47.52% 48	19.80% 20	6.93% 7	18.81% 19	101	2.33
Toilets	6.93% 7	47.52% 48	26.73% 27	5.94% 6	12.87% 13	101	2.36
Floors	7.00% 7	47.00% 47	29.00% 29	7.00% 7	10.00% 10	100	2.40
Lockers/Changing Area	7.92% 8	55.45% 56	19.80% 20	5.94% 6	10.89% 11	101	2.27
Sinks	6.93% 7	57.43% 58	18.81% 19	4.95% 5	11.88% 12	101	2.25
Paper/Soap in stock	6.93% 7	58.42% 59	16.83% 17	4.95% 5	12.87% 13	101	2.23
Hallways	6.93% 7	65.35% 66	17.82% 18	3.96% 4	5.94% 6	101	2.20

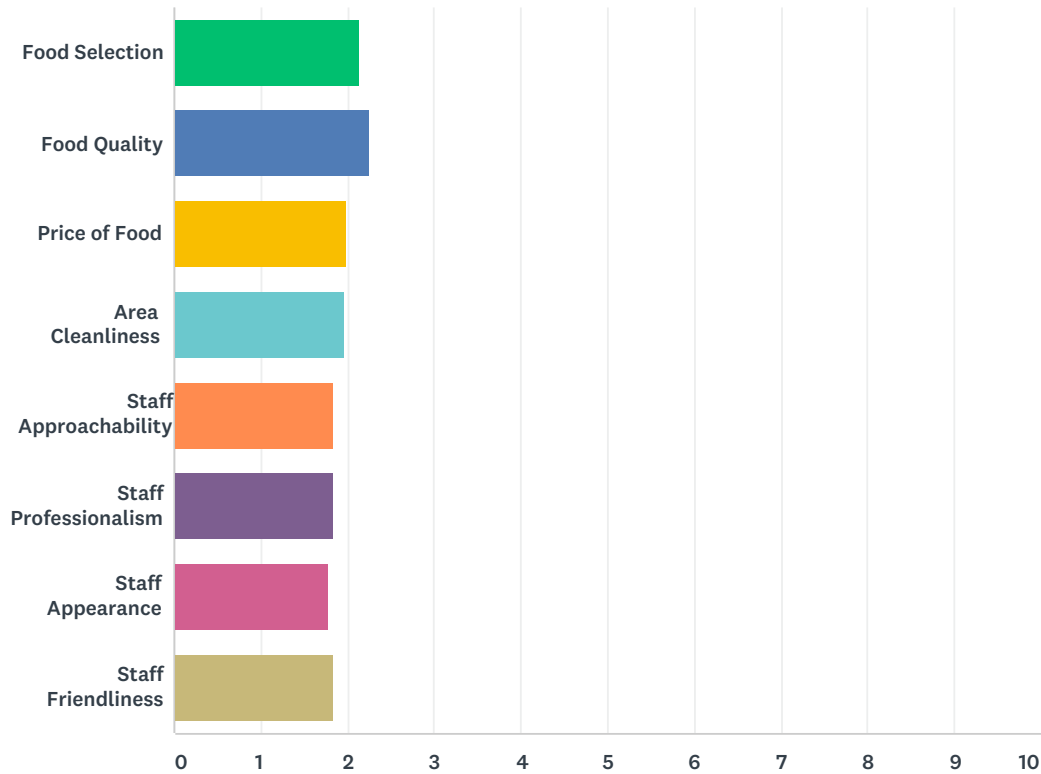
#	ADDITIONAL COMMENTS	DATE
1	The locker room and hallway are always impressive really clean.	11/30/2018 8:06 AM
2	Bathrooms/changing area is out dated. It's old which makes it look dirtier than it is. A family restroom/changing room is HIGHLY needed. I don't feel comfortable allowing the younger ones going by themselves; the sign on the door doesn't help. Lawsuit waiting to happen. Too many bullies out there and sexual predators.	11/29/2018 9:16 PM

3	The floors get super wet. My child has slipped. There needs to be more of the non-slip mats in the hallways, especially at the entrance to the pool.	8/22/2018 2:59 PM
4	Depended on the day	8/21/2018 12:36 PM
5	Locker room was very cold, one stall door in womans did not lock all summer. Cleanliness was average, not below average but not great. Hallways need more non slip mats.	8/20/2018 9:07 PM
6	Toilets need to be cleaned better and more often	8/20/2018 8:37 PM
7	Bathrooms need extra attention.	8/20/2018 6:40 PM
8	Sometimes the soap and paper towels are out of stock; but the locker and bathrooms are clean.	8/20/2018 4:16 PM
9	Hallway is dark and can be very slippery even with mats. New flooring might be optimal	8/20/2018 3:30 PM
10	There was always stuff on the floor around the showers.	8/20/2018 2:01 PM
11	I feel that the bathrooms need to be cleaned more often, I think the tile and toilets could use modernizing and updating as well.	8/20/2018 1:36 PM
12	The locker rooms are DISGUSTING. There are bathroom doors that don't lock at all. There usually isn't any soap. There is usually toilet paper and other things on the floor. The sinks don't work well. It's just gross. DO BETTER. It's not hard.	8/20/2018 12:13 PM
13	I only went in the restrooms maybe 5 times this summer. Every time there were clogged toilets, dirty floors, and low supplies. I don't remember this issue in previous summers.	8/20/2018 11:56 AM
14	Dirty and smell of strong urine.	8/20/2018 11:52 AM
15	Woman's bathroom and floors could be cleaner especially with kids and parents rushing children in there with no shoes to go potty.	8/20/2018 11:34 AM
16	Sunset Pool needs work in this department.	8/14/2018 1:13 PM
17	Any chance better venting could be installed - the odor is always overwhelming in the hallway. It's enough to gag most days. It might seem insignificant, but the ability to enter on the side instead of through the hall would be fantastic. We don't always have to go to the bathroom before we go to the pool but we almost always slip while walking down that hallway. Checking in and entering through the side gate would be fantastic.	7/25/2018 6:46 AM
18	The floors are incredibly slippery at all times.	7/22/2018 4:05 PM
19	The bathroom never seems to be a priority. There is almost always at least one soap dispenser that is out and gross toilet paper on the ground.	7/22/2018 10:50 AM
20	everytime my kids slip in the hallways when the floor is wet	7/19/2018 6:16 PM
21	The space between mats is very slippery.	7/19/2018 6:24 AM
22	Bathrooms are ALWAYS very dirty and never cleaned! Disgusting to be honest!	7/18/2018 10:44 AM
23	Bathrooms are too wet and filthy.	7/18/2018 7:48 AM
24	The hallways could have a full time person attend to them, given how wet they get and how slippery they are when that occurs.	7/18/2018 6:20 AM
25	Please, please make sure the women's locker room is cleaner. It is so gross the majority of the time. The floor is always filthy, it smells, the toilets never look clean, etc. The floor is the worst part. It needs to be bleached daily. I am sometimes there first thing in the morning and you can tell it wasn't cleaned the night before.	7/17/2018 11:17 PM
26	The hallway could use one more non slip mat. The bathrooms could use a bit of updating and spot cleaning.	7/17/2018 10:02 PM
27	Hall is dark and slippery.	7/17/2018 7:44 PM
28	Would be nice if women's stalls were fixed to have better locks. They open easily if bumped.	7/17/2018 7:40 PM
29	The slip resistant mats in the hall are a great safety addition. It would be great if they were extended the entire hallway.	7/17/2018 6:32 PM
30	Locker rooms are consistently smelly and gross	7/17/2018 5:00 PM
31	The hallway is very slippery	7/17/2018 4:02 PM

32	Hallways are very slippery. This could use something.	7/17/2018 4:01 PM
33	Very slippery! Need more non slip matts.	7/17/2018 3:58 PM
34	The bathrooms are gross. Someone needs to visit them during the day each day for upkeep. If you are letting that many people into the facility, the bathrooms need to be better maintained. All of those people are using them.	7/17/2018 3:53 PM
35	Is it possible to not air condition the bathroom so cold?	7/17/2018 3:44 PM

Q6 Please Rate the Concession Area, Food, and Staff

Answered: 101 Skipped: 1



	EXCEEDS STANDARDS	MEETS STANDARDS	BELOW STANDARDS	UNACCEPTABLE	NOT UTILIZED	TOTAL	WEIGHTED AVERAGE
Food Selection	8.91% 9	46.53% 47	16.83% 17	0.99% 1	26.73% 27	101	2.14
Food Quality	2.97% 3	48.51% 49	19.80% 20	0.99% 1	27.72% 28	101	2.26
Price of Food	6.93% 7	59.41% 60	5.94% 6	0.00% 0	27.72% 28	101	1.99
Area Cleanliness	9.90% 10	57.43% 58	6.93% 7	0.00% 0	25.74% 26	101	1.96
Staff Approachability	16.83% 17	51.49% 52	5.94% 6	0.00% 0	25.74% 26	101	1.85
Staff Professionalism	16.83% 17	52.48% 53	4.95% 5	0.00% 0	25.74% 26	101	1.84
Staff Appearance	16.83% 17	57.43% 58	0.00% 0	0.00% 0	25.74% 26	101	1.77
Staff Friendliness	15.84% 16	53.47% 54	4.95% 5	0.00% 0	25.74% 26	101	1.85

#	ADDITIONAL COMMENTS	DATE
1	Please fix the pool heater.	8/21/2018 7:38 PM
2	Need to have more food options.	8/20/2018 8:37 PM

3	Don't put popcorn on the menu when you're never going to make it!!	8/20/2018 5:21 PM
4	The tables are messy and sticky; the garbage is overflowing.	8/20/2018 4:16 PM
5	They were out of foods and ice cream bars every week. Microwave was broken	8/20/2018 1:39 PM
6		8/20/2018 1:03 PM
7	I don't understand why they are continuously out of stock on food items and machines are broken for weeks. Is this seriously how you believe this place should be run? Have a weekly inventory sweep and order in the items that are low. Whether that is food or cups or special boxes for nachos, etc. Call a repairman for the machine the day it breaks. Once again, it's not hard. Why are you able to keep sunset stocked until the end of summer and the Mill Creek pool you just let go and stop stocking items? We pay to attend a pool club with the amenities we know are there. It's extremely frustrating when no one cares to provide them, but are happy to take our money.	8/20/2018 12:13 PM
8	Feel that closing the concessions at 7pm is too early. Pool closes at 8 - concessions should close at 7:30 or 8.	8/20/2018 11:38 AM
9	thank you for having a few cheap things, like the .50 popsicles.	7/25/2018 6:46 AM
10	It was closed many times we went, or the popcorn machine would be broken or something.	7/22/2018 10:50 AM
11	Over microwaved pretzels. Stale nacho chips.	7/19/2018 6:24 AM
12	Frequently no one is attending this concessions and food is out of stock.	7/18/2018 10:44 AM
13	The food is pretty bad, even for a pool concession stand. The people working it are also really, really slow. They are very nice though.	7/17/2018 11:17 PM
14	Learn how to accept Geneva park district gift cards.	7/17/2018 7:22 PM
15	I love this little gem of a pool in my own neighborhood!	7/17/2018 6:32 PM
16	The nachos were stale, the serving area was not clean. It just doesn't look clean either; untidy.	7/17/2018 4:06 PM
17	Beef up the food selection and quality. You might make some money on it. Offer to handle pizza delivery and link up with a local pizza place. No offence, but the pizza you have is not very good.	7/17/2018 4:01 PM
18	suggest refills on drinks!	7/17/2018 3:56 PM
19	This concession is constantly out of items...for long periods of time. And things like the cheese machine are broken and take forever to be fixed. Why doesn't anyone anticipate the need for nacho trays or chips or anything when the supply is low? Whoever is in charge of this does an awful job. It's not hard. Have the staff fill out a form of what's low and place an order a few times a week. Sunset isn't run this way. They never go weeks without items. Why is this?	7/17/2018 3:53 PM

Q7 Do you have any suggestions for additional amenities and/or the overall improvement of the Mill Creek Pool?

Answered: 60 Skipped: 42

#	RESPONSES	DATE
1	Need family restrooms, more shade, and more food options.	11/29/2018 9:16 PM
2	Improve the quality of the cleaning of the pool and locker rooms	11/29/2018 2:54 PM
3	Tiles were coming loose all season. My son was cut on one. The water was not skimmed very often - lots of bandages in the pool and in the deck.	8/22/2018 11:01 AM
4	I really really really wish you would not close the splash pad area from 4-6. You could keep this open during lessons. Also- it closes too early and opens too late. Should be may-sept like other pool...	8/21/2018 12:36 PM
5	Swimsuit spinner for drying	8/21/2018 10:02 AM
6	Stop toddler swim from 4-6 there are toddlers there ALL day long. There should be another Adult lap swim later in the day.	8/21/2018 9:42 AM
7	Fixing tiles in and around both pools.	8/20/2018 6:57 PM
8	Spray area a waste of money	8/20/2018 6:45 PM
9	There's so much open space, I wish the pool could expand. It's such a great little pool and perfect in the neighborhood...but expansion would be awesome. Also, zero depth would be great. My kids are too big for kiddie pool, but not quite tall enough at the shallow end of the big pool.	8/20/2018 6:40 PM
10	Adult members should be allowed to come & swim early (9-11) since there are no swim breaks throughout the day for adults. Many would luv this.	8/20/2018 5:21 PM
11	Open Sundays to swim laps early morning	8/20/2018 4:35 PM
12	See above note on shad3	8/20/2018 4:27 PM
13	More supervision is necessary to keep the pool water and tables clean with trash disposed.	8/20/2018 4:16 PM
14	We were not members this season in spite of living just over a block away. It seems our 12 year old child outgrew the facility. There aren't many things aimed at young teens at the facility. We were members for several years prior. Always felt lifeguards were attentive. Bathrooms alright. Often no staff at front desk. Often limited supply of concessions and often some items we're out.	8/20/2018 4:10 PM
15	Tile around baby pool needs to be repaired. This looks very tacky and like the pool is not well maintained.	8/20/2018 3:30 PM
16	I would suggest that the pool be cleaned more than it was and keep it looking professional so people want to swim there. There is nothing more disgusting than a dirty looking pool.	8/20/2018 3:09 PM
17	I would say empty the trash every day. a few times in the morning when I arrived it was full and there was garbage on the floor and bugs all over.	8/20/2018 2:01 PM
18	More shade, healthier food and better stock of food.	8/20/2018 1:39 PM
19	There was still some broken tile on the steps in the pool that I noticed last year as well... And the heater seems to be perfect in the middle of summer but at the beginning and end of the pool season, the water is ice cold. I feel like the heaters are shut off early?	8/20/2018 1:36 PM
20	It was obvious that the pool was not being cleaned on a regular basis. With all the people using it, it should be cleaned more often.	8/20/2018 1:05 PM
21	Please repair skimmer/drain rails next to stairs in big pool which have collapsed in. It's been like that for a few years	8/20/2018 12:47 PM
22	More hours/accessibility to the spray park would be nice, especially for working parents with younger kids that are too cautious to swim. I understand there are afternoon swim lessons, but it stinks the pool isn't available at all when some of us could go.	8/20/2018 12:43 PM

23	Vacuum the pool	8/20/2018 12:41 PM
24	Fix the pool tiles that were crumbling and broken. Work on keeping pool clean.	8/20/2018 12:26 PM
25	Towel service would be great. You need to get new deck chairs. Please fill in the holes on the pergola and paint the whole place. It's looking run down.	8/20/2018 12:13 PM
26	Cleanliness and staff attention stuck out to me this year. These things are easily fixed with management and leadership and don't cost much. The chairs and furniture are pretty worn out at this point too.	8/20/2018 11:56 AM
27	Clean and clean the pool and Bathroom .	8/20/2018 11:52 AM
28	Don't close between 4 and 6!	8/20/2018 11:36 AM
29	Put out the umbrellas for general use and Anchor them against the wind. Provide a sturdy umbrella for the lifeguard that won't blow down.	8/20/2018 11:36 AM
30	More shaded areas.	8/20/2018 11:34 AM
31	Both pools - why have a lane line in and not set the expectation to let lap swimmers swim? Especially at Sunset, there is plenty of other spaces for kids to jump, throw balls, etc. My pool philosophy is to try to make room for all swimmers, whenever possible. Why not?	8/14/2018 1:13 PM
32	Last year music played over the loud speaker and we really enjoyed that feature, I wish that was available this year.	7/25/2018 5:04 PM
33	Sell a punch card that we can use when we have out-of-town guests. \$7/person gets pricey if the company is staying for any length of time. For example, instead of a 10 punch pass costing \$70, sell it for \$60. This is a small savings, still gets the pool the admission price. This would also be helpful for use with childcare - it could be used by a variety of sitters, especially if he/she doesn't go enough outside of the childcare position to warrant a membership.	7/25/2018 6:46 AM
34	The spray/splash area has been a wonderful addition! Thank you for adding it.	7/22/2018 4:05 PM
35	Change the swim lesson times. They should be done *before the pool is open to the members (or after they close!).....it is so wrong that the members are asked to leave in the middle of the day because the pool is shutting down for lessons. We pay to use the pool...and only go during the day! Makes no sense.	7/22/2018 10:50 AM
36	Asking parents and caretakers, particularly pass holders who should have more "liberal pool access" to clear the pool during certain times is strange and a huge inconvenience, particularly with young children. I understand as a guard in my youth, that it is imperative that guards are getting breaks. However, this should not be done at the customers' expense. Additionally, because the main pool is often used for lessons, time for pass holders is very restricted. Perhaps a schedule should be drafted that allows pass holders time to use this pool as well. I found the schedule with tot swim and other open swim times to be confusing. As a summer pass holder, I was confused about pricing etc. when friends/family joined me--daily rate vs. tot swim rate, etc.	7/19/2018 9:46 AM
37	Yes the locker rooms need update and more cleaning duties	7/18/2018 11:55 AM
38	Renovate the bathrooms; broken locks, broken shower heads, lack of soap and toilet paper. Trash on pool deck always seems overflowing.	7/18/2018 10:47 AM
39	Cleaner bathrooms Need to add padding to splash ground Consistent hours. Making parents leave facility after tot time for 10 minutes to re-enter pool at 11 is ridiculous. Lots of frustrated parents.	7/18/2018 10:44 AM
40	Kids always ask and wish there was a diving board, a deep end or a rock wall of some kind (like at Sunset). Please consider expanding.	7/18/2018 6:20 AM
41	Please redo the locker room, or have it cleaned more often.	7/17/2018 11:17 PM
42	Yes the place needs to be cleaned regularly. Also, you would get more guests and happy pass holders if your made the pass price reasonable, it is outrageous for the neighborhood residents, highway robbery.	7/17/2018 11:03 PM
43	Update the childrens pool, maybe add a couple more fun features similar to Sunsets childrens pool.	7/17/2018 10:02 PM

44	If there is going to be a sign on the bathroom/locker room door indicating that if you have a child over the age of 5 of the opposite sex they need to use their gender bathroom then you should offer a family restroom. A 5 year old is too young to go into the bathroom/locker room unsupervised by themselves. As a parent, this is hard. You don't know who is going into those bathrooms/locker rooms. You always want your child to be safe.	7/17/2018 9:04 PM
45	Earlier hours on weekends. Small children usually nap between 1-3 (and get up at 6am!) so earlier is better for most parents. Noon is quite late.	7/17/2018 8:22 PM
46	Needs to be fresher up a bit.	7/17/2018 7:44 PM
47	The east covered patio/ lounge area gets pretty crowded. Exlarging that patio further east and south would help with the congestion.	7/17/2018 6:32 PM
48	Just a daily check of the pool and removal of anything unacceptable like bandaids. That would be my biggest complaint.	7/17/2018 5:27 PM
49	Offer tot swim on Sundays too (9-11). Working parents can't take their kids during the week so it would be great to have an additional option on the weekend	7/17/2018 5:13 PM
50	Remodel the locker rooms	7/17/2018 5:00 PM
51	Same as above	7/17/2018 4:13 PM
52	Can 4:00 lessons be moved so that it does not interrupt pool visit during he day. Before pool opens? Or after it closes?	7/17/2018 4:07 PM
53	More pride in keeping the pool and pool deck clean. Staff: Don't just sit around looking bored, do some cleaning.	7/17/2018 4:06 PM
54	Yes, please put new poolside furniture in. You have a nice facility with run down and broken furniture.	7/17/2018 4:01 PM
55	FIX THE GATE! the gate from the larger deep pool into the splash pad area does not close properly. It's very dangerous, especially when you have curious little ones. My son who is 2.5 was able to get into the large pool area six times in one day because it was broken. It's seems to be repaired, but still does not shut properly when you have bigger kids going in and out of the splash area. I have three kids in total and for me these gates are critical to their safety as I have many people to tend to. On the day he entered the large pool area no one assisted me in this removal or seemed to care he was in there unattended until I could catch up with him. The lifeguard only blew his whistle and told him not to run. Again, he's 2 and a half. There is also tiles that are missing or breaking that need repair in the baby pool area.	7/17/2018 3:58 PM
56	For some reason, there was no music this summer. Music would be nice! just cause one person complains about the music, doesn't mean we should all be punished for it! all music nowadays have some sort of profanity in it , thats just our society now! The pool, isn't a daycare for Baby and toddlers, ...its for ALL ages to use! ...maybe play Resort music!	7/17/2018 3:56 PM
57	Slides, Lazy river. There's plenty of space for either of these, especially a lazy river. Sunset is so crowded that we rarely go there and spend most of our time at the MC pool.	7/17/2018 3:55 PM
58	Paint the pool area. Put some shade umbrellas out as options on the deck. And keep the concessions stocked ALL THE TIME.	7/17/2018 3:53 PM
59	Please provide an umbrella or two by the lounge chairs near the pool on the concession stand side.	7/17/2018 3:44 PM
60	Barbecue areas on grassy area outside or sand volleyball courts	7/17/2018 3:43 PM

Q8 What could Geneva Park District do to increase your overall satisfaction of the Mill Creek Pool Operations

Answered: 54 Skipped: 48

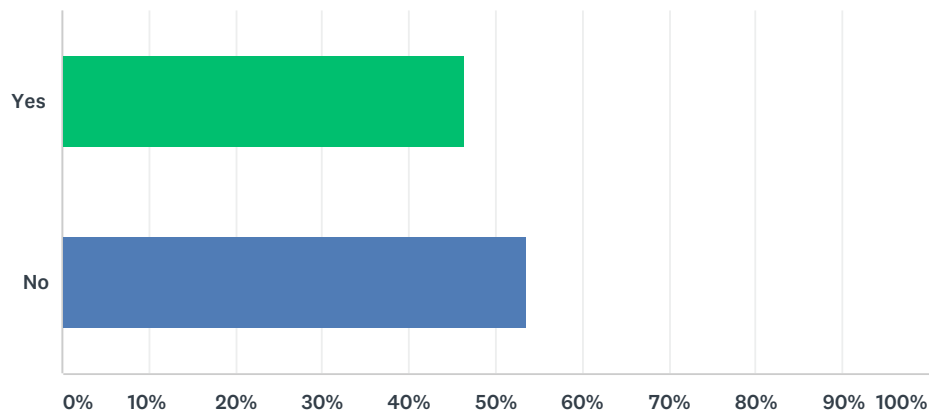
#	RESPONSES	DATE
1	Lower the price of the pool passes.	12/1/2018 10:47 AM
2	Same as above	11/29/2018 2:54 PM
3	More toddler Time or the use of the baby pool and sprayground during the afternoon. As a mom of 3 young kids I use the Mill Creek pool all the time and go there when I am by myself.	8/22/2018 2:59 PM
4	Clean up around the pool deck and in the pool more often.	8/22/2018 11:01 AM
5	Please fix the pool heater. We are paying full price for pool passes but the heater in this pool hasn't worked for the past two years. Either fix the heater or lower the cost of the pool pass.	8/21/2018 7:38 PM
6	Longer season- also this pool should open at 10am to serve younger families.	8/21/2018 12:36 PM
7	Shade in other areas besides pergola- a few umbrellas by big pool would be nice	8/21/2018 10:02 AM
8	Not enough Adult swim hours.	8/21/2018 9:42 AM
9	- keep open as long as sunset pool is open or lower membership fees - more shade	8/21/2018 6:04 AM
10	Healthier food choices in concession area	8/20/2018 6:57 PM
11	Zero depth! Like sunset pool.	8/20/2018 6:40 PM
12	Offer sundays to swim laps or possible evening option	8/20/2018 4:35 PM
13	Keep it clean throughout the day.	8/20/2018 4:16 PM
14	Make sure tiles around pool deck last entire year or are repaired when broken.	8/20/2018 3:30 PM
15	Again keep the pool clean and sweep for bugs more.	8/20/2018 3:09 PM
16	How about making morning lap swim hours 7:30-9:00 am.	8/20/2018 1:43 PM
17	Easier access with strollers, entry by gate??? So difficult to open two doors and double stroller.	8/20/2018 1:39 PM
18	Cleaner bathrooms, updated tiles, updated bathroom, more shade in the pool area.	8/20/2018 1:36 PM
19	It would be nice if lessons didn't start until 4:30.(so 4:30-6:30). 4:00 is awfully early to close the pool on hot days. An extra 30 minutes would make a huge difference. Also please consider keeping the pool open past Aug 19. I understand staff is limited but even for short hours after school (so perhaps high schoolers could continue to lifeguard) from 4-7 would be worthwhile. The membership to mill creek pool is extremely high so open until 4:30 weekly and the season to early Sept would be HUGE.	8/20/2018 12:47 PM
20	Clean The pool should be in district for all families that reside in the neighborhood.	8/20/2018 12:41 PM
21	Expand open pool hours	8/20/2018 12:26 PM
22	See answer #7. Also, do you do anything with these surveys??? I talk to many people who have the same complaints and suggestions that I do and nothing ever happens.	8/20/2018 12:13 PM
23	I thought the pricing model was strange this summer. I get that the sprayground was new...but it doesn't make any sense that a mill creek membership costs more than sunset. It is smaller, the season is much shorter, and the amenities are fewer. I feel that should be considered for the future when determining pricing and opening/closing dates. I hope the additional cost people paid for membership there will go to improving the environment for next season (new chairs, more frequent bathroom cleaning, etc)	8/20/2018 11:56 AM
24	Cleaner and more friendly lifeguards.	8/20/2018 11:38 AM
25	Keep it open longer	8/20/2018 11:38 AM
26	Keep the pool open until Labor Day.	8/20/2018 11:36 AM

27	Hi - The pool facility is great! Two times the kiddie pool was not open when I went there. I mainly go due to the facility for its toddler area and we were not able to stay as long as we wanted.	8/20/2018 11:32 AM
28	Increased lap swim times	8/14/2018 1:13 PM
29	Open earlier for pass holders on the weekend. Don't let Shodeen develop townhomes near the pool. I would not renew my membership if he builds there as I am certain attendance would increase dramatically.	7/25/2018 5:04 PM
30	Thank you for adding the MC only option to the membership choices.	7/25/2018 6:46 AM
31	All is good! Keep up the good work!	7/22/2018 4:05 PM
32	Hire more than just college students to run the place...enabling it to open when every pool opens at the end of May and not when they're out of school.	7/22/2018 10:50 AM
33	My husband and I are considering not getting a pass next year, and strictly coming in during the tot swim times as this is our reason for coming and the rates are very economical. I would have saved money simply paying the daily rate, as a resident, to come in for these times. Which begs the question: what is the real "benefit" for families to become pass holders? If the pool wishes to make the facilities available to our greater community, there should be a way for staff to identify these patrons, who are not pass-holders, (perhaps plastic bracelets issued for those coming in for tot swim only) however asking those of us who made the investment in a pass for the summer to clear the pool in order for non-pass-holders to exit, particularly smack in the middle of the day, at 11:50 is strange.	7/19/2018 9:46 AM
34	Keep the pool open without disruption. I understand that lessons are convenient and being in more money, but a lot of people work and want to come later in the day, without going over to Sunset. There has to be a better way...	7/18/2018 6:20 AM
35	Better locker room.	7/17/2018 11:17 PM
36	See above answer.	7/17/2018 11:03 PM
37	N/a	7/17/2018 10:02 PM
38	Have a family restroom. Don't have the expectation that a 5 year old is old enough to go into the bathroom by themselves. Have a wider selection of food items.	7/17/2018 9:04 PM
39	It would be better if you did not close for lessons until 4:30 instead of 4:00.	7/17/2018 8:22 PM
40	Fix tiles and chairs!	7/17/2018 7:44 PM
41	Spray for mosquitos.	7/17/2018 7:22 PM
42	There is a lot of confusion among staff about hours for members/no members, hours for swim lessons/mom and tot hours, etc. I wish there were hours in the morning before 11, being closed 4-6 is also a time a lot of families want to go to the pool.	7/17/2018 5:30 PM
43	Increase shade, cover the pergola with a shade!	7/17/2018 5:00 PM
44	Lower the rates if you continue to have broken pool steps and dirty amenities	7/17/2018 4:13 PM
45	Get more oversight/managers. Spot check more often. Play music!	7/17/2018 4:06 PM
46	Play music and get refills on drinks	7/17/2018 4:02 PM
47	One main thing comes to mind. Please, please heat the pool. Sometimes we have to leave because the water is too cold and the kids are hypothermic.	7/17/2018 4:01 PM
48	See above. A mill creek resident rate would have been nice. I know many neighbors were frustrated that even though the pool is located in our subdivision we had to pay non resident rates. I understand the residential lines and tax situation, but I wish there could be some type of compromise there just for the pool. Many families with little ones missed out on the fun of the splash pad and spent their money elsewhere when they would have attended that pool.	7/17/2018 3:58 PM
49	thought prices of Mill Creek pool this summer was expensive!!!!	7/17/2018 3:56 PM
50	It seems like this year with the new water park features, the pool has been very crowded with kids, which is great, but as an adult family it has been annoying this year that there is no place for the adults.	7/17/2018 3:55 PM
51	Better hours for members, like earlier morning opening	7/17/2018 3:55 PM
52	Have lap swim from 7:30-9:00.	7/17/2018 3:55 PM

53	Paint the pool area. Put some shade umbrellas out as options on the deck. And keep the concessions stocked ALL THE TIME.	7/17/2018 3:53 PM
54	Comments provided above.	7/17/2018 3:44 PM

Q9 Do you feel that there is enough shade at Mill Creek Pool?

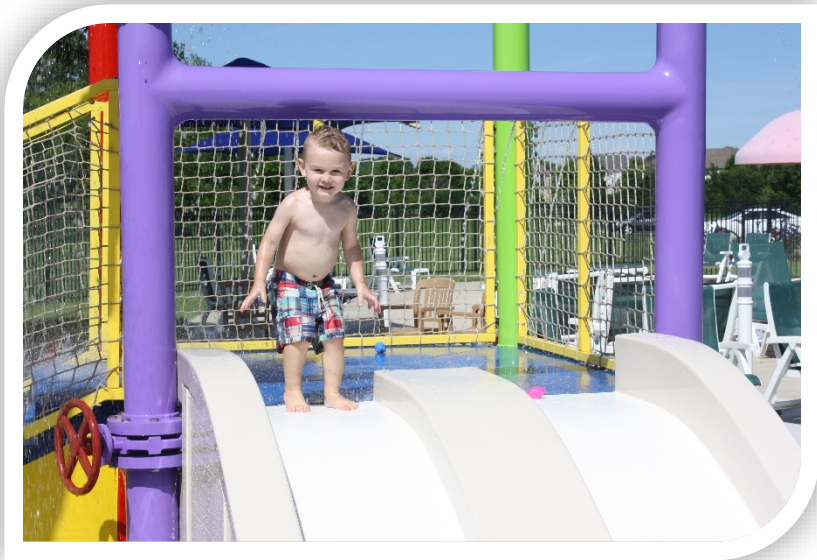
Answered: 84 Skipped: 18



ANSWER CHOICES	RESPONSES
Yes	46.43% 39
No	53.57% 45
TOTAL	84

#	IF NO, WHERE WOULD YOU LIKE TO SEE MORE SHADE ADDED?	DATE
1	A little shade on the opposite end of the pool (the deep end) would be nice.	11/30/2018 8:06 AM
2	All around the parameter of the pool	11/29/2018 9:16 PM
3	Not sure	11/29/2018 5:59 PM
4	Around the baby pool and the sprayground.	8/22/2018 2:59 PM
5	Umbrella tables around pool	8/22/2018 11:01 AM
6	Cover the pergola and/or put up a couple of umbrellas like Sunset has.	8/21/2018 4:44 PM
7	Shade in other areas besides pergola- a few umbrellas by big pool would be nice	8/21/2018 10:02 AM
8	Deep end of pool	8/21/2018 9:42 AM
9	Almost any place close to pool area	8/21/2018 7:45 AM
10	Seats along the fence line, maybe umbrellas that can be opened or closed at member choice	8/21/2018 6:04 AM
11	Anywhere	8/20/2018 9:07 PM
12	Over by the tables under the arches. Maybe cover it. Also some smaller umbrellas by the pool	8/20/2018 8:37 PM
13	In the grass area in the southwest corner	8/20/2018 6:45 PM
14	Shade at each end would be nice.	8/20/2018 6:40 PM
15	Umbrellas for some of the tables.	8/20/2018 5:21 PM
16	More shade around large pool. Portable umbrellas would be helpful. Pergola doesn't provide much shade. Shade by baby pool seems more adequate.	8/20/2018 3:30 PM
17	By large pool and by infant pool. Maybe add mature trees along outside fence.	8/20/2018 1:39 PM
18	Corners of pool area? There were shade tables there for years and I noticed the last two years they are gone.	8/20/2018 1:36 PM
19	Umbrellas in main pool area	8/20/2018 12:47 PM

20	Any where!!!!	8/20/2018 12:41 PM
21	Around pool deck and grassy area	8/20/2018 12:26 PM
22	Pool deck.	8/20/2018 12:13 PM
23	Umbrellas	8/20/2018 11:56 AM
24	Side of pool decks	8/20/2018 11:36 AM
25	Put out all umbrellas and Anchor them	8/20/2018 11:36 AM
26	I'd love to have some light shade screening over the pergola and/ or additional big blue shades alongside the east side of the pool.	7/25/2018 5:04 PM
27	Along one side of the pool so that I can adequately see my kids swimming without full sun exposure.	7/25/2018 6:46 AM
28	By splash/spray area	7/19/2018 6:24 AM
29	The grass area or in the south spot of the larger pool	7/18/2018 11:55 AM
30	Seated areas by big pool. Need more umbrellas on the tables!	7/18/2018 10:44 AM
31	Need shade around the main pool not just kiddie pool.	7/18/2018 7:48 AM
32	Umbrellas available at lounge chairs.	7/18/2018 6:26 AM
33	More umbrellas in the kid's pool area	7/17/2018 11:17 PM
34	All over	7/17/2018 11:03 PM
35	The pergola offers minimal shade above the tables, more could be easily attainable in that area.	7/17/2018 10:02 PM
36	A few umbrellas at main pool	7/17/2018 8:22 PM
37	East side of pool. Full coverage.	7/17/2018 7:22 PM
38	Pool area	7/17/2018 7:15 PM
39	The Splash Park might need more shade for parents and tots "breaks" from the sun/water.	7/17/2018 6:32 PM
40	In the main lounging pool area	7/17/2018 5:13 PM
41	Pergola shade and near the deep end of the pool	7/17/2018 5:00 PM
42	South/west sides	7/17/2018 4:13 PM
43	Please add more shade. Add screen over pergola would be a suggestion and add shade/umbrellas for chairs along fence line and between toddler pool/general pool	7/17/2018 4:07 PM
44	Yes!	7/17/2018 4:06 PM
45	By baby pool	7/17/2018 3:56 PM
46	Along the long sides of the main pool and additional in the kiddie pool area	7/17/2018 3:55 PM
47	On the pool deck. Some umbrellas between the chairs.	7/17/2018 3:53 PM
48	Lounge chairs in front of concessions	7/17/2018 3:44 PM



2018

Geneva Park District Aquatics Annual Report

Sarah Sielisch, Recreation/Aquatic Supervisor



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Introduction:

The 2018 Aquatic Report is based on the operating year March 1, 2018 through February 28, 2019 rather than the Geneva Park District fiscal year. The summer of 2018 was Sunset Pool's twenty second summer of operation and Mill Creek Pool's twelfth summer of operation; fifth summer managed by Geneva Park District. Pool staff receives three audits throughout the season; staff is scored on safety protocols, responsiveness, and attentiveness. The combination of all three audits resulted in a 5-star season, which is the highest possible! Geneva Park District staff that made this season possible were Sarah Sielisch – Recreation/Aquatic Supervisor, Jake Kaplan- Recreation Coordinator, Tammy Huber and Kiara Zurow–Office/Concessions Manager, Alex DiSerio – Lead Manager, and Jenna Jezek and Gwen Fuesz– Swim Lesson Coordinators.

Sunset Pool Days/Hours of Operation:

The 2018 Sunset Pool season ran from May 26, 2018 to September 3, 2018 allowing for 101 days of operation. Sunset Pool experienced 10 partial days and 2 full days that required closures due to weather. Sunset Pool also closed early on Memorial Day, Independence Day, Labor Day, and three days for Geneva River Rat swim meets.

Sunset Pool's open swim hours of operation were extended to Noon – 8:00 pm daily beginning in 2015 season and the extended hours were well received by the community and continued into the 2018 season. Sunset Pool also extended to open at 11:00 am on weekdays for all patrons who hold season passes. Geneva Park District policy states that the pools may cease normal operation in the event that the air temperature drops to or below 68 degrees, inclement weather, or threat of lightning and/or thunder.

Table 1 – Sunset Pool Hours of Operation

Period/Time	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
6:30 AM							
7:00 AM							
7:30 AM							
8:00 AM							
8:30 AM	Lessons	Lessons	Lessons	Lessons	Lessons	Swim Lessons	
9:00 AM	Swim Team Practice	Swim Team Practice	Swim Team Practice	Swim Team Practice	Swim Team Practice	Swim Team Practice	
9:30 AM							
10:00 AM							
10:30 AM							
11:00 AM							
11:30 AM	Adult Lap	Adult Lap	Adult Lap	Adult Lap	Adult Lap	Adult Lap	
12:00 PM							
2:30 PM	Open Swim	Open Swim	Open Swim	Open Swim	Open Swim	Open Swim	
3:00 PM	Camps	Camps	Camps	Camps	Camps		
3:30 PM							
7:30 PM							
8:00 PM							Open Swim

■ Open swim for season pass holders

Mill Creek Pool Days/Hours of Operation:

The 2018 Mill Creek Pool season ran from June 2, 2018 – August 19, 2018 allowing for 79 days of operation. Mill Creek Pool experienced 7 partial day and 2 full days that required closures due to weather. Mill Creek Pool was closed on days when Geneva Schools were in session.

Mill Creek Pool's hours of operation are Noon – 8:00 pm daily. During the weekday hours are extended to pass holders at 11:00 am. During the weekdays from 4:00 – 6:00 pm the pool closes for evening swimming lessons. Geneva Park District policy states that the pools may cease normal operation in the event that the air temperature drops to or below 68 degrees, inclement weather, or threat of lightning and/or thunder.

Table 2 – Mill Creek Pool Hours of Operation

Period/Time	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
7:30 AM						Adult Lap	
8:00 AM	Adult Lap	Adult Lap	Adult Lap	Adult Lap	Adult Lap	Adult Lap	
8:30 AM							
9:00 AM	Adult Lap	Adult Lap	Adult Lap	Adult Lap	Adult Lap	Adult Lap	
9:30 AM	Lessons	Lessons	Lessons	Lessons	Lessons	Lessons	
10:00 AM	Parent Tot	Parent Tot	Parent Tot	Parent Tot	Parent Tot	Parent Tot	
10:30 AM							
11:00 AM							
11:30 AM							
12:00 PM							
3:00 PM	Open Swim	Open Swim	Open Swim	Open Swim	Open Swim	Open Swim	
3:30 PM							
4:30 PM							
5:00 PM							
5:30 PM							
6:00 PM							
6:30 PM							
7:00 PM							
7:30 PM							
8:00 PM							

 Open swim for season pass holders

Swim Passes:

The Geneva Park District sold a total of 1,369 resident season passes and 223 non-resident season passes for the 2018 season. 1,070 passes were sold as early-bird passes and 522 were sold at the season rate for a total of 1,592 season passes. We saw a decrease of 80 membership in comparison to last year. The information provided encompasses season passes for both Sunset Pool and Mill Creek Pool.

Table 3 – Total Sunset Pool, Mill Creek Pool & Gold Issued Memberships

Memberships	Res Early Bird		Res Regular		Non-Res Early Bird		Non-Res Regular		Total	
	2017	2018	2017	2018	2017	2018	2017	2018	2017	2018
Family	567	775	537	341	91	116	68	54	1263	1286
Senior	46	76	17	30	11	26	8	1	82	133
Individual	112	65	144	82	29	12	42	14	327	173
Total	725	916	698	453	131	154	118	69	1672	1592

**Table 4 – Total Sunset Pool, Mill Creek Pool & Gold Issued Passes Swim Pass
Yearly Comparison:**

Passes	Res Early Bird		Res Regular		Non-Res Early Bird		Non-Res Regular		Total	
	2017	2018	2017	2018	2017	2018	2017	2018	2017	2018
Family	2324	3030	2141	1316	375	450	261	224	5101	5020
Senior	46	76	17	30	11	26	8	1	82	133
Individual	112	65	144	82	29	12	42	14	327	173
Total	2482	3171	2302	1428	415	488	311	239	5510	5326

Table 5 – Total Sunset Pool & Gold Membership History

	2011	2012	2013	2014	2015	2016	2017	2018
Individual	142	148	150	137	155	113	327	173
Family	1296	1279	1116	1198	1261	1212	1263	1286
Senior	78	77	78	80	118	182	82	133
Total	1516	1504	1344	1415	1534	1507	1672	1592

Early-Bird Pass Sales:

Early-Bird membership sales took place until April 30, 2018. As in years past, early-bird pool passes are a popular option to the Geneva Park District Community because of the savings offered.

Membership Fee History:

Sunset Pool season membership fees were increased last year for the 2018 season which included new membership options to Mill Creek Pool.

Table 6 – Season Pass Fee History

	2005 – 2006	2007 – 2008	2009	2010 - 2017	2018	2018	2014 - 2018
	Sunset Pool	Sunset Pool	Sunset Pool	Sunset Pool	Sunset Pool	Mill Creek Pool	Aquatic Gold
Resident	Early Bird	Early Bird	Early Bird	Early Bird	Early Bird	Early Bird	Early Bird
Individual	\$65.00	\$65.00	\$70.00	\$70.00	\$75.00	\$95.00	\$115.00
Senior	\$50.00	\$50.00	\$55.00	\$55.00	\$60.00	\$75.00	\$90.00
Family (2)	\$120.00	\$120.00	\$130.00	\$130.00	\$135.00	\$170.00	\$205.00
Family (3)	\$138.00	\$140.00	\$150.00	\$150.00	\$155.00	\$195.00	\$235.00
Family (4)	\$149.00	\$160.00	\$170.00	\$170.00	\$175.00	\$220.00	\$265.00
Additional Family	\$13.00	\$15.00	\$20.00	\$20.00	\$30.00	\$30.00	\$35.00
Resident	Regular	Regular	Regular	Regular	Regular	Regular	Regular
Individual	\$70.00	\$70.00	\$85.00	\$85.00	\$90.00	\$115.00	\$130.00
Senior	\$55.00	\$55.00	\$65.00	\$65.00	\$70.00	\$90.00	\$100.00
Family (2)	\$130.00	\$130.00	\$150.00	\$150.00	\$155.00	\$195.00	\$225.00
Family (3)	\$150.00	\$150.00	\$170.00	\$170.00	\$175.00	\$220.00	\$255.00
Family (4)	\$161.00	\$170.00	\$190.00	\$190.00	\$195.00	\$245.00	\$285.00
Additional Family	\$14.00	\$20.00	\$20.00	\$20.00	\$30.00	\$30.00	\$30.00
Non-Resident				Early Bird	Early Bird	Early Bird	Early Bird
Individual				\$135.00	\$140.00	\$175.00	\$190.00
Senior				\$105.00	\$110.00	\$140.00	\$145.00
Family (2)				\$245.00	\$250.00	\$315.00	\$340.00
Family (3)				\$280.00	\$285.00	\$355.00	\$385.00
Family (4)				\$315.00	\$320.00	\$400.00	\$430.00
Additional Family				\$33.00	\$35.00	\$35.00	\$45.00
Non-Resident			Regular	Regular	Regular	Regular	Regular
Individual			\$150.00	\$150.00	\$155.00	\$195.00	\$205.00
Senior			\$115.00	\$115.00	\$120.00	\$150.00	\$155.00
Family (2)			\$265.00	\$265.00	\$270.00	\$340.00	\$360.00
Family (3)			\$300.00	\$300.00	\$305.00	\$380.00	\$405.00
Family (4)			\$335.00	\$335.00	\$340.00	\$425.00	\$450.00
Additional Family			\$35.00	\$35.00	\$35.00	\$35.00	\$45.00

Price Comparison:

Season membership fees remain competitive with surrounding area pools for resident memberships. Memberships in orange and green signify memberships that allow access to one pool, memberships in blue and yellow show prices for memberships to multiple pools.

Table 7 – Res Early Bird Season Membership Comparison

Resident Early Bird	West Chicago	Batavia	Carol Stream	Swanson Pool	Sunset Pool	Mill Creek Pool	Otter Cove	Oswegoland	Geneva Gold
Individual	\$50	\$48	\$85	\$60	\$75	\$95	\$95	\$79	\$115
Senior	\$50	\$20	\$85	\$54	\$60	\$75	\$85	\$79	\$90
2-Family	\$100	\$85	\$135	\$108	\$135	\$170	\$171	\$150	\$205
3-Family	\$150	\$130	\$165	\$143	\$155	\$195	\$224	\$221	\$235
4-Family	\$200	\$170	\$195	\$178	\$175	\$220	\$277	\$292	\$265
Additional	\$50	\$30	\$30	\$35	\$30	\$30	\$53	\$71	\$35

Table 8 – Res Regular Season Membership Comparison

Resident Season	West Chicago	Batavia	Carol Stream	Swanson Pool	Sunset Pool	Mill Creek Pool	Otter Cove	Oswegoland	Geneva Gold
Individual	\$65	\$67	\$95	\$67	\$90	\$115	\$102	\$79	\$130
Senior	\$65	\$20	\$95	\$61	\$70	\$90	\$92	\$79	\$100
Couple	\$130	\$125	\$145	\$120	\$155	\$195	\$183	\$150	\$225
3-Family	\$195	\$185	\$175	\$157	\$175	\$220	\$240	\$221	\$255
4-Family	\$260	\$248	\$205	\$194	\$195	\$245	\$297	\$292	\$285
Additional	\$65	\$30	\$30	\$37	\$30	\$30	\$57	\$71	\$30

Table 9 – Non-Resident Early Bird Membership Comparison

Non-Res Early-Bird	West Chicago	Batavia	Carol Stream	Swanson Pool	Sunset Pool	Mill Creek Pool	Otter Cove	Oswegoland	Geneva Gold
Individual	\$65	\$75	\$120	\$78	\$140	\$175	\$119	\$99	\$190
Senior	\$65	\$30	\$120	\$78	\$110	\$140	\$119	\$99	\$145
Couple	\$130	\$130	\$205	\$147	\$250	\$315	\$214	\$188	\$340
3-Family	\$195	\$200	\$240	\$190	\$285	\$355	\$280	\$277	\$385
4-Family	\$260	\$270	\$275	\$233	\$320	\$400	\$346	\$366	\$430
Additional	\$65	\$45	\$35	\$43	\$35	\$35	\$66	\$89	\$45

Table 10 – Non-Res Season Membership Comparison

Non-Res Season	West Chicago	Batavia	Carol Stream	Swanson Pool	Sunset Pool	Mill Creek Pool	Otter Cove	Oswegoland	Geneva Gold
Individual	\$80	\$96	\$135	\$85	\$155	\$195	\$128	\$99	\$205
Senior	\$80	\$30	\$135	\$85	\$120	\$150	\$128	\$99	\$155
Couple	\$160	\$180	\$245	\$153	\$270	\$340	\$230	\$188	\$360
3-Family	\$240	\$267	\$290	\$200	\$305	\$380	\$301	\$277	\$405
4-Family	\$320	\$358	\$335	\$247	\$340	\$425	\$372	\$366	\$450
Additional	\$80	\$45	\$45	\$47	\$35	\$35	\$71	\$89	\$45

Daily Admissions:

The 2018 season fee structure maintained adequate revenue to cover standard operating expenses. For the 2018 season prices were increased to resident daily admission fees at Sunset Pool and Mill Creek Pool.

Table 11 – Sunset Pool Daily Admissions Fee History

	2007 - 2008		2009 - 2014		2015 – 2017		2018	
	Res	N/R	Res	N/R	Res	N/R	Res	N/R
Toddler (0 - 2 yrs.)	Free	Free	Free	Free	Free	Free	Free	Free
Youth (3 - 17 yrs.)	\$6.00	\$10.00	\$7.00	\$12.00	\$7.00	\$12.00	\$8.00	\$12.00
Adult (18 - 59 yrs.)	\$7.00	\$12.00	\$8.00	\$14.00	\$8.00	\$14.00	\$9.00	\$14.00
Senior (60+ yrs.)	\$6.00	\$10.00	\$7.00	\$12.00	\$7.00	\$12.00	\$8.00	\$12.00

Table 12 – Mill Creek Pool Daily Admissions

	Prior to 2014		2014		2015 – 2017		2018	
	Res	N/R	Res	N/R	Res	N/R	Res	N/R
Toddler (0 - 2 yrs.)	\$6.00	\$6.00	Free	Free	Free	Free	Free	Free
Youth (3 - 17 yrs.)	\$6.00	\$6.00	\$6.00	\$8.00	\$6.00	\$8.00	\$7.00	\$8.00
Adult (18 - 59 yrs.)	\$8.00	\$8.00	\$7.00	\$10.00	\$7.00	\$10.00	\$8.00	\$10.00
Senior (60+ yrs.)	\$8.00	\$8.00	\$6.00	\$8.00	\$6.00	\$8.00	\$7.00	\$8.00

Table 13 – Daily Admissions Fee Comparison

Batavia		
	Resident	NonResident
Child	\$8.00	\$11.00
Adult	\$8.00	\$11.00
Senior	\$8.00	\$11.00

St Charles (Otter Cove)		
	Resident	NonResident
Child	\$10.00	\$15.00
Adult	\$10.00	\$15.00
Senior	\$10.00	\$15.00

Carol Stream		
	Resident	NonResident
Child	\$7.00	\$10.00
Adult	\$7.00	\$10.00
Senior	\$7.00	\$10.00

St Charles (Swanson)		
	Resident	NonResident
Child	\$7.00	\$11.00
Adult	\$7.00	\$11.00
Senior	\$7.00	\$11.00

West Chicago		
	Resident	NonResident
Child	\$6.00	\$10.00
Adult	\$8.00	\$12.00
Senior	\$6.00	\$10.00

Oswegoland		
	Civic Center	Winrock Pool
Child	\$8.00	\$6.00
Adult	\$8.00	\$6.00
Senior	\$8.00	\$6.00

Season Attendance:

Sunset Pool Annual Attendance				
	Total	Season Passes	Resident Daily	Non-Resident Daily
2016				
May/June		18,072	4,473	1,210
July		13,239	3,648	1,006
Aug/Sep		11,494	3,147	860
Season	57,149	42,805	11,268	3,076
2017				
May/June		16,179	4,574	845
July		11,517	4,938	1,583
Aug/Sep		6,686	2,946	316
Season	49,584	34,382	12,458	2,744
2018				
May/June		12,620	4,847	680
July		9,909	3,730	512
Aug/Sep		7,344	3,269	373
Season	43,284	29,873	11,846	1,565
Mill Creek Pool Annual Attendance				
	Total	Season Passes	Resident Daily	Non-Resident Daily
2016				
May/June		1,029	652	36
July		979	768	48
Aug/Sep		561	439	91
Season	4,603	2,569	1,859	175
2017				
May/June		2,193	904	57
July		2,475	1,505	69
Aug/Sep		1,170	408	17
Season	8,798	5,838	2,817	143
2018				
May/June		3,653	1,486	74
July		3,736	1,935	126
Aug/Sep		2,091	1,269	76
Season	14,446	9,480	4,690	276
2018 Total Combined Attendance				
	Total	Season Passes	Resident Daily	Non-Resident Daily
2018				
May/June		16,273	6,333	754
July		13,645	5,665	638
Aug/Sep		9,435	4,538	449
Season		39,353	16,536	1,841

Total Annual Attendance Comparison					
	2014	2015	2016	2017	2018
Total	50,904	60,331	61,752	58,382	57,730

Swim Lesson Attendance:

Sunset Pool and Mill Creek Pool offered several swim lesson options to the community for the 2018 season, five sessions were available on weekdays and two sessions were available on Saturday mornings. Mill Creek Pool also provided evening swim lessons to the community which included five weekday options. For the 2015 season, private swimming lessons were restructured to allow parents to register for a specific timeslot. This change drastically increased participation in private swim lessons and was continued for the 2018 season. In an effort to increase participant satisfaction, and following more in line with the guidelines of Starfish Swim School, overall staff training increased both pre-season, and throughout the summer. In addition a new evaluation process was added to the program in 2018 to help show instructors areas of improvement, and also to use as an affirmation tool.

Table 14 – Swim Lesson and Program Attendance Comparison

	2011	2012	2013	2014	2015	2016	2017	2018
Sunset Session 1	342	336	355	351	255	202	166	181
Sunset Session 2	410	402	350	364	289	217	189	141
Sunset Session 3	407	363	354	330	261	174	141	131
Sunset Session 4	326	306	292	269	194	165	132	108
Sunset Session 5	251	271	205	206	130	118	64	64
Saturday Session 1	206	223	258	275	175	141	112	111
Saturday Session 2	N/A	N/A	N/A	N/A	173	141	119	125
Mill Creek Session 1	N/A	N/A	N/A	N/A	60	95	85	120
Mill Creek Session 2	N/A	N/A	N/A	N/A	55	74	94	91
Mill Creek Session 3	N/A	N/A	N/A	N/A	24	84	95	112
Mill Creek Session 4	N/A	N/A	N/A	N/A	25	72	90	87
Mill Creek Session 5	N/A	N/A	N/A	N/A	30	48	90	53
Mill Creek Session 6	N/A	N/A	N/A	N/A	28	N/A	N/A	N/A
Mill Creek Session 7	N/A	N/A	N/A	N/A	30	N/A	N/A	N/A
Saturday Session 1	N/A	N/A	N/A	N/A	21	14	16	28
Saturday Session 2	N/A	N/A	N/A	N/A	22	16	32	28
Private Swim Lessons	360	328	296	252	148	604	744	764
Teen Night	192	124	44	34	27	23	18	118
Adult Lap Swim	344	376	410	391	282	485	373	462
	2838	2729	2564	2472	2229	2673	2559	2724

Swim Lesson Program & Fees

Swim lesson fees were increased for the 2018 season from \$45.00 to \$47.00 per session for resident; \$65 to \$68 for non-resident to accommodate the implementation of the Starfish Swimming School Program which provided the Park District a nationally recognized swim lesson curricula, required certified instructors, participant progress reporting and participant completion recognition.

Table 15 – Swim Lesson Fee Comparison

	Resident	Non-Resident
Geneva Park District	\$47.00	\$68.00
Carol Stream Park District	\$59.00	\$79.00
Oswegoland Park District	\$89.00	\$98.00
St Charles Park District	\$44.00	\$66.00
Batavia Park District	\$40.00	\$52.00
West Chicago Park District	\$56.00	\$67.00

Season Meteorology:

Geneva Park District Aquatics ceased operations due to unsafe weather conditions for 10 partial days and 2 full days. This does not include any temporary closures due to lightning or heavy rain.

Table 16 – Average Weather Conditions

	Average High Temperature				Average Low Temperature				Total Precipitation			
	2015	2016	2017	2018	2015	2016	2017	2018	2015	2016	2017	2018
June	78	82	81	80	59	60	56	62	3.92	2.28	4.34	6.34
July	82	84	84	83	61	65	61	63	2.45	2.31	4.39	1.60
August	80	84	82	84	60	66	58	64	2.03	5.93	4.38	4.85
Summer	81	83	82	82	61	63	58	63	9.12	10.52	13.11	12.79

Lap Swim:

Lap Swim continued to be offered from 10:45 to 11:45 am Monday through Saturday at Sunset Pool and 8:00 to 9:00 am Monday through Friday; Saturday 7:30-8:30 am Mill Creek Pool. In 2015, Sunset Pool was able to increase the amount of available lap lanes for morning lap swim. This addition continued to be well received by the lap swimmers during the 2018 season.

Teen Night:

Teen Nights were scheduled throughout the summer for middle school age children. There were a total of three scheduled teen nights in 2018. In an effort to attract more participation, staff increased the activities which included a pizza party/float & glow theme, a flick-n-float, and color war.

Rental/Parties:

Birthday parties begin at 12:00 pm each day. The lawn areas are blocked off for parties and birthday staff members are on hand to supervise activities. An hourly rate according to group size is assessed for larger group rentals and groups also have the option to rent out the pool during evening hours. A total of 13 rentals, 33 group day outings and 42 birthday parties were held at Sunset Pool and Mill Creek Pool in the 2018 season. In comparison a total of 6 evening rentals, 32 group day outings and 53 birthday parties were held at Sunset Pool and Mill Creek Pool in the 2017 season.

Flick and Float:

This year Sunset Pool offered four Flick & Float special events. Over 200 people came out for each event, and enjoyed The Lego Batman Movie, Coco and Wonder Woman.

Special Events

Special events throughout the season had great success. In addition to previous events, staff also implemented new and revised events:

June	National Sunglasses Day Father Day Celebration National Get Outdoors Day
July	National Ice Cream Day
August	Hollywood Night National Night Out

Sunset Pool Revenue & Expenses:

Table 17 – Sunset Pool Revenue

Source	2014	2015	2016	2017	2018
Sunset Daily Fees	\$78,040.45	\$102,824.62	\$112,442.27	\$92,278.01	\$108,749.30
Sunset Res. Season Pass	\$168,750.00	\$182,171.57	\$175,624.60	\$175,738.60	\$168,876.00
Sunset N/R. Season Pass	\$32,624.00	\$43,494.00	\$50,081.72	\$54,770.00	\$54,120.00
Replace Pass/Res. ID	\$9.00	\$6.00	\$12.00	\$0.00	\$0.00
Birthday Party	\$5,125.00	\$5,200.00	\$5,540.00	\$5,608.70	\$ 6,396.50
Swim Team Rental	\$5,485.00	\$5,600.00	\$5,600.00	\$5,740.00	\$5,570.00
Lap Swim	\$782.00	\$1,145.00	\$1,157.65	\$1,065.00	\$ 1,491.50
Sunset Pool Rental	\$5,768.00	\$4,218.00	\$4,447.50	\$5,872.75	\$5,728.00
Locker Rental	\$80.00	\$106.00	\$140.40	\$69.00	\$ 98.00
Sunset Food Sales	\$6,290.60	\$7,409.42	\$65,009.18	\$ 57,542.06	\$ 65,729.32
Lesson Fees	\$74,608.81	\$60,044.93	\$53,751.00	\$ 50,717.75	\$49,836.42
TOTAL	\$377,562.86	\$412,219.54	\$473,806.32	\$449,401.87	\$466,595.02

Table 18 – Sunset Pool Expenses

Account	2014	2015	2016	2017	2018
Sunset Operational Salaries	\$184,449.52	\$203,198.62	\$229,665.01	\$201,830.49	\$213,921.58
Sunset Contractual*	\$82,845.11	\$73,071.21	\$78,332.75	\$75,592.12	\$65,595.75
Sunset Commodities	\$26,047.09	\$20,797.26	\$24,125.16	\$23,940.68	\$24,488.52
Sunset Repairs/Maintenance/ Capital Inv.	\$2,668.19	\$5,347.50	\$9,021.80	\$4,337.41	\$8,684.40
Swim Lessons	\$74,608.81	\$48,720.26	\$45,556.10	\$46,708.88	\$39,478.95
Concessions	N/A	N/A	\$61,130.05	\$45,078.92	\$56,727.03
TOTAL	\$370,618.72	\$351,134.85	\$447,830.87	\$397,488.50	\$408,896.23

Table 19 – Sunset Pool Revenue/Expenses Net Gain

	2014	2015	2016	2017	2018
Revenue	\$377,562.86	\$412,219.54	\$473,806.32	\$449,401.87	\$466,595.02
Expense	\$353,016.78	\$351,134.85	\$447,830.87	\$397,488.50	\$408,896.23
Net Gain	\$24,546.08	\$61,084.69	\$25,975.45	\$51,913.37	\$57,698.79

Mill Creek Pool Revenue & Expenses:

Table 20 – Mill Creek Pool Revenue

Source	2014	2015	2016	2017	2018
Mill Creek Daily Fees	\$9,171.75	\$10,382.75	\$11,111.19	\$13,685.05	\$22,123.13
Mill Creek Res. Season Pass	\$34,647.00	\$41,204.00	\$40,190.00	\$47,728.50	\$66,612.50
Mill Creek N/R Season Pass	\$11,995.00	\$4,140.00	\$4,892.59	\$7,491.00	\$9,765.00
Mill Creek Pool Rental	\$1,944.98	\$370.00	\$1,052.50	\$1,865.00	\$2,195.00
Mill Creek Food Sales	\$4,072.51	\$4,610.59	\$6,157.50	\$6,350.01	\$8,916.72
Lesson Fees	\$11,148.44	\$26,665.75	\$26,754.09	\$32,712.50	\$35,403.25
TOTAL	\$72,979.68	\$87,373.09	\$90,157.87	\$109,832.06	\$145,015.60

Table 21 – Mill Creek Pool Expenses

Account	2014	2015	2016	2017	2018
Mill Creek Operational Salaries	\$40,589.67	\$34,192.40	\$38,500.00	\$40,104.31	\$44,876.28
Mill Creek Contractual	\$16,630.98	\$15,161.02	\$17,526.20	\$21,246.61	\$20,635.85
Mill Creek Commodities	\$6,596.02	\$6,979.53	\$7,779.50	\$6,653.39	\$15,326.71
Mill Creek Repairs/Maint/Capital Inv.	\$1,993.22	\$2,555.42	\$1,406.00	\$988.93	\$2,006.05
Swim Lessons	\$11,148.44	\$21,888.82	\$22,743.90	\$24,788.65	\$21,257.89
Total	\$76,958.33	\$80,777.19	\$87,955.60	\$93,781.89	\$104,102.78

Table 22 – Mill Creek Pool Revenue/Expenses Net Gain

	2014	2015	2016	2017	2018
Revenue	\$72,979.68	\$87,373.09	\$90,157.87	\$109,832.06	\$145,015.60
Expense	\$74,328.16	\$80,777.19	\$87,955.60	\$93,781.89	\$104,102.78
Net Gain	(\$1,348.48)	\$6,595.90	\$2,202.27	\$16,050.17	\$40,912.82

Revenue:

Pool revenue is received through daily fees, season passes, swim lessons, swim programs, rental fees and concessions. Total revenue for 2018 was \$612,610.64. This figure includes early bird memberships and swim lesson registrations that are purchased during fiscal year 2017 - 2018.

Table 23 – Comparison of Revenue Sources

Source	2014	2015	2016	2017	2018
Sunset Daily Fees	\$78,040.45	\$102,824.62	\$112,442.27	\$92,278.01	\$108,749.30
Mill Creek Daily Fees	\$9,171.75	\$10,706.75	\$11,111.19	\$13,579.05	\$22,123.13
Sunset Res. Season Pass	\$168,750.00	\$182,171.57	\$175,624.60	\$175,738.60	\$168,876.00
Mill Creek Res. Season Pass	\$34,647.00	\$41,204.00	\$40,190.00	\$47,728.50	\$66,612.50
Sunset N/R. Season Pass	\$32,624.00	\$43,494.00	\$50,081.72	\$54,770.00	\$54,120.00
Mill Creek N/R Season Pass	\$11,995.00	\$4,140.00	\$4,892.59	\$7,491.00	\$9,765.00
Replace Pass/Res. ID	\$9.00	\$6.00	\$12.00	\$0.00	\$0.00
Birthday Party	\$5,125.00	\$5,200.00	\$5,540.00	\$6,913.70	\$6,396.50
Swim Team Rental	\$5,485.00	\$5,600.00	\$5,600.00	\$5,740.00	\$5,570.00
Lap Swim	\$782.00	\$1,145.00	\$1,157.65	\$1,171.00	\$1,491.50
Sunset Pool Rental	\$5,768.00	\$4,218.00	\$4,447.50	\$5,872.75	\$5,728.00
Mill Creek Pool Rental	\$1,944.98	\$370.00	\$1,052.50	\$560.00	\$2,195.00
Locker Rental	\$80.00	\$106.00	\$140.40	\$69.00	\$98.00
Sunset Food Sales	\$6,290.60	\$7,409.42	\$65,009.18	\$57,542.06	\$65,729.32
Mill Creek Food Sales	\$4,072.51	\$4,610.59	\$6,157.50	\$6,350.01	\$8,916.72
Lesson Fees	\$85,757.25	\$86,710.68	\$80,505.09	\$83,430.25	\$85,239.67
TOTAL	\$450,542.54	\$499,916.63	\$563,964.19	\$559,233.93	\$612,610.64

Sunset Pool Concessions:

Geneva Park District took over operations of the Sunset Pool food service in the 2016 season. Pre-season staff evaluated and adjusted the menu offerings and pricing to come more in-line with industry standards. In addition, new control procedures helped reduce spoilage and maximize staff efficiency.

Table 24 – Sunset Pool Concessions Revenue/Expense Report

	2014	2015	2016	2017	2018
Total Revenue	\$6,290.60	\$7,419.42	\$65,009.18	\$57,542.06	\$65,729.32
Salaries	\$0.00	\$0.00	\$19,720.02	\$14,996.32	\$21,868.58
Contractual Service	\$0.00	\$0.00	\$0.00	\$0.00	\$140.00
Non-Food Related Supply	\$0.00	\$0.00	\$212.59	\$903.02	\$609.10
Food/Drink Supply	\$0.00	\$0.00	\$40,849.78	\$29,019.52	\$34,098.46
Repair Expenses	\$0.00	\$0.00	\$347.66	\$160.06	\$10.89
Total Expense	\$0.00	\$0.00	\$61,130.05	\$45,078.92	\$56,727.03
Concessions Net Gain	\$6,290.60	\$7,419.42	\$3,879.13	\$12,463.14	\$9,002.29

Operational Expenditures:

Expenditures for the 2018 season totaled \$512,999.01 as of November 13, 2018. Salaries are the single largest expenditure and in a continued effort to control the increased cost of staffing, annual salary increases will be based on merit rather than years of service for the 2019 season. Merit based salary increases were implemented for pool staff in 2013 and proved to be a successful endeavor both from the stance of cost savings as well as improved employee performance. In 2018 starting salaries were adjusted to stay in competition within the area.

Please note capital costs are not included in the total below. Capital, maintenance, repair and improvements costs totaled \$29,884.94. Net revenue generated each season is distributed back into the capital account for future improvements and repairs.

Table 25 – Comparison of Expenditures

Account	2014	2015	2016	2017	2018
Sunset Operational Salaries	\$184,449.52	\$203,198.62	\$229,665.01	\$201,830.49	\$213,921.58
Mill Creek Operational Salaries	\$40,589.67	\$34,192.40	\$38,500.00	\$40,104.31	\$44,876.28
Sunset Contractual*	\$82,845.11	\$73,071.21	\$78,332.75	\$75,592.12	\$65,595.75
Mill Creek Contractual	\$16,630.98	\$15,161.02	\$17,526.20	\$21,246.61	\$20,635.85
Sunset Commodities	\$26,047.09	\$20,797.26	\$24,125.16	\$23,940.68	\$24,488.52
Mill Creek Commodities	\$6,596.02	\$6,979.53	\$7,779.50	\$6,653.39	\$15,326.71
Sunset Repairs/Maintenance/ Capital Inv.	\$2,668.19	\$5,347.50	\$9,021.80	\$4,337.41	\$8,684.40
Mill Creek Repairs/Maintenance/ Capital Inv.	\$1,993.22	\$2,555.42	\$1,406.00	\$988.93	\$2,006.05
Swim Lessons	\$65,525.14	\$70,609.08	\$68,300.00	\$71,497.53	\$60,736.84
Concessions	N/A	N/A	\$61,130.05	\$45,078.92	\$56,727.03
Total	\$427,344.94	\$431,912.04	\$535,786.47	\$491,270.39	\$512,999.01

Table 26 – Net Gain Comparison

	2014	2015	2016	2017	2018
Revenue	\$450,542.54	\$499,916.63	\$563,964.19	\$559,233.93	\$612,610.64
Expense	\$427,344.94	\$431,912.04	\$535,786.47	\$491,270.39	\$512,999.01
Net Gain	\$23,197.60	\$68,004.59	\$28,177.72	\$67,963.54	\$99,611.63

Capital Expenditures:

'Table 27 –Sunset Pool Capital Repairs and Improvements

Item	Cost
Painting Project	\$6,500.00
Pool Vacuum, Filters & O-Rings	\$1,273.26
IDPH Permit App-Sunset Sprayground	\$600.00
Pool Umbrellas	\$691.11
Sprayground Pump Motor Repair	\$1,713.00
Pool Pump Leak Repair	\$2,176.87
Permit Sunset Sprayground Project	\$200.00
Valves Replaced- Pool Filters	\$221.48
Repair Parts- Valves, Levers	\$683.46
Hardware Replacement Filter	\$1,424.38
Hardware for Pool Filter Building	\$131.22
Total:	\$15,614.78

Table 28 –Mill Creek Pool Capital Repairs and Improvements

Item	Cost
Pool Lights	\$516.33
Kiddie Pool Repairs	\$5,070.44
Serviced Air Conditioner	\$250.50
Temperature Sensor Replaced	\$682.35
Checked Heat Exchanger	\$137.00
Auto Fill Repair	\$1,191.18
A/C Condenser	\$4,422.36
Detected Leaks	\$2,000.00
Total:	\$14,270.16

Aquatics Season Summary:

Operations:

- The total open swim attendance for the 2018 pool season was 57,730 which was a decrease from the 2017 total of 58,382.
- Total memberships for the 2018 pool season was 1,592 which was a decrease from 2017 which had 1,672 memberships.
- Early-Bird passes accounted for 67% of all season passes including aquatic gold, and mill creek passes.
- 2018 was the eleventh year using StarGuard for the lifeguard certification. It is the staff's opinion the service continues to be exceptional.
- 5 Star Overall Audits.
- In-service trainings were conducted from pre-season to pool closing. CPR, First Aid, Lifeguard Drills and Emergency Action Management were covered weekly by all pool lifeguards. In most cases, the lifeguards were compiling 6-8 hours of continued training by conducting additional practice sessions during swimming "break times" or inclement weather days. This additional training for all guards proved to be a positive factor for Sunset & Mill Creek Pool.
- The 2018 season was the tenth season to offer season passes to non-residents at an increased rate and the seventh year offering early-bird non-resident passes. This venture continued to be successful in increasing revenue and was well received by the community.

Lessons:

- The implementation of the Starfish Swim Lesson Program proved to be a successful venture insuring that the curricula taught in the Geneva Park District program is in line with the national standard.
- Increased staff training.
- Started free one day swim lesson as a staff training tool.

Concessions:

- Geneva Park District took over operations of the Sunset Pool food service in the 2016 season. Pre-season staff evaluated and adjusted the menu offerings and pricing to come more in-line with industry standards. In addition, new control procedures helped reduce spoilage and maximize staff efficiency.

Recommendations for the 2019 Season:

General:

- Continue to close Mill Creek Pool on days when Geneva schools are in session.
- Maintain regular season operating hours.
- Continue to open Sunset Pool from 4:00 pm – 7:00 pm on all days when Geneva schools are in session through Labor Day.
- Continue using StarGuard as the lifeguard certification program as it has proven to be successful and a cost savings to the Park District.
- Continue having maintenance staff backwash and providing maintenance support on weekend mornings and as needed throughout the week.
- Research having additional maintenance staff available throughout the day.
- Add adult swim lessons as an option.
- Evaluate cleanliness checklist and continue to implement quality control inspections by all staff, including administration.
- Increase pool manager training to ensure all policies are followed.
- Successfully open and operate new spray ground at Sunset Pool.
- Research feasibility of re-surfacing pool slide at Sunset Pool.
- Research purchasing lifejackets for patron usage.
- Increase in-service hours required by lifeguard/management staff.
- Increase communication in regards to pool water temp, air temp, weather, any closures and adult swims.
- Research guest pass or nanny pass ideas when purchasing a pass.
- Research half off on passes in July.
- Provide more responsibilities to the Aquatic Coordinator position to enhance management at the pool during operations.
- Create mandatory pre-season in-service for all lifeguards before pool opens.
- No fee increase recommended.

Needed Purchases and Repairs:

- Purchase 10 lifeguard umbrellas
- Purchase 10 lifeguard tubes
- Umbrella holders in concessions
- Concession Umbrellas
- Volleyball Nets
- New sound system/PA
- New music provider
- New ft/ no diving tiles
- Make new rotation boards for Mill Creek and Sunset with new spray grounds
- Fix concrete with swim team diving platform in lane 1
- Replace surface by treasure slide
- Re-cover turtle at Sunset Pool
- New sandwich board signs

Front Office:

- Continue to offer swim diapers at the admissions office and encourage staff to remind all users with toddlers of our swim diaper policy.
- Continue to cross train Sunset Pool front office staff to operate the Mill Creek Pool admissions desk.
- Ensure all participants are scanning in with key FOBs.
- Update white boards on pool water temp, air temp, weather, closures and adult swims to improve communication with patrons.

Swim Lessons:

- Continue the Starfish Aquatic Swim School Program which follows nationally recognized swim lesson curricula and requires certified instructors.
- Continue increasing and updating training sessions along with the new evaluation process.
- Create weekly meetings with Swim Coordinators.
- Continue to research and update equipment that will enhance lessons.

Pool Maintenance:

- Consider additional maintenance staff throughout the day to address cleanliness issues.

Pool Managers:

- Increase Pool Manager Trainings to ensure policies are being followed.
- Make weekly manager meetings more into an in-service training for managers.
- Create newsletter to share with pool staff.
- Create shadowing hours with supervisor in the beginning of the season.
- Send managers to Starguard Lifeguard Instructor Course to be certified.

Concessions:

- Continue the operations of Sunset Pool food service under the direct supervision of Geneva Park District staff.
- Continue to research shelf-stable additional healthy options to add to the menu.
- Add cleaning checklist to concessions staff before shift, during shift and after shift to enhance cleanliness in concessions.

Cleaning Recap and Plan of Action

2018 Additional Cleaning Tasks	2019 Proposed Additional Cleaning Tasks
<ul style="list-style-type: none"> • Aquatic Supervisor checked cleanliness on a daily basis; most often multiple times throughout the day • Daily inspection logs were filled out by management staff on hourly, daily, weekly basis • Aquatic Supervisor reviewed inspection logs with management staff on a weekly basis • Hired new night cleaning crew • Front desk performed hourly walk-throughs of the locker rooms and remedied any issue that existed • Lifeguards addressed the locker rooms at the beginning of breaks (every 20 minutes) • Lifeguards performed end of shift cleaning responsibilities before leaving • Daytime maintenance staff was hired • Included pre-season trainings on cleaning and expectations • Aquatic Coordinator maintained weekly inventory on all sanitation supplies • Superintendent would do multiple checks throughout the week 	<ul style="list-style-type: none"> • Install hand dryers to reduce waste in the locker rooms • Research replacement of plumbing fixtures (sinks, toilets, etc.) • Display cleanliness logs within the locker rooms in public view • Administrative staff to keep photographic record throughout the season • Release cleanliness survey no less than 3 times throughout the season; analyze results and adjust accordingly • Display photographic expectations • Incorporate additional meetings/trainings with maintenance staff • Display signage to the public seeking feedback should a concern exist; track and react to comments • Management responsibility to replace paper products every hour and record • Incorporate weekly deep cleanings with all staff (Sunday mornings) • Incorporate work order system for all repairs • Consider hiring locker room attendants



December, 2018

In compliance with section 42.02 of the Illinois Open Meetings Act, the following dates are scheduled for the Geneva Park District regular board meetings for 2019, which are held at the **Geneva Community Center, 710 Western Avenue, Geneva, IL at 7:00 p.m. except for the December 9, 2019 meeting will be held at 6:00 p.m.:**

January 21, 2019

February 18, 2019

March 18, 2019

April 15, 2019

May 20, 2019

June 17, 2019

July 15, 2019

August 19, 2019 – Held at Peck Farm Park Orientation Barn

September 16, 2019

October 21, 2019

November 18, 2019

December 9, 2019 6:00 p.m.