



**PUBLIC HEARING**  
**December 9, 2019**  
**7:00 PM**

Agenda

Call to Order

Roll Call

Review Tax Levy Ordinance #2019-09

Hearing of Guests

Adjourn



Geneva  
PARK DISTRICT

## REGULAR SCHEDULED MEETING

December 9, 2019

7:05 p.m.



### **AGENDA**

Call to Order

Roll Call

Hearing of Guests

Reading of Minutes: Regular Scheduled Meeting – November 18, 2019

Claims and Accounts

Treasurer's Report and Superintendent of Finance Report

Approval of the Agenda

### **CORRESPONDENCE**

#### **OLD BUSINESS**

Tax Levy Ordinance #2019-09

### **COMMUNICATIONS**

#### **STAFF REPORTS**

Manager of Peck Farm Park Interpretive Center

Superintendent of Parks and Properties

Superintendent of Recreation

#### **NEW BUSINESS**

2019 Sunset Pool & Mill Creek Pool Surveys

2019 Sunset Pool & Mill Creek Pool Annual Reports

2020 Board Meeting Schedule

Public Review of Mini Golf Concession/Recreation Facility

PARC Grant Resolution of Authorization for Mini Golf Concession/Recreation Facility

#### **EXECUTIVE SESSION**

Personnel - (5ILCS 120/2 (c) (1)) *Not Anticipated*

Land Acquisition - (5ILCS 120/2 (c) (5)) *Not Anticipated*

Litigation – (5ILCS 120/2 © (11)) *Not Anticipated*

### **ADJOURN**

**GENEVA PARK DISTRICT  
REGULAR SCHEDULED MEETING MINUTES  
November 18, 2019**

**CALL TO ORDER**

Vice President John Frankenthal called the meeting to order at 7:01 p.m.

**ROLL CALL**

Vice President Frankenthal called for the roll. Commissioner Bre Cullen, Vice President John Frankenthal, Commissioner Pat Lenski and Commissioner Jay Moffat all answered present. President Susan VanderVeen was absent.

Staff members present were Executive Director Sheavoun Lambillotte, Administrative Assistant Brynn Pattermann, Supt. of Finance and Personnel Christy Powell, Supt. of Parks & Properties Jerry Culp, Supt. of Recreation Nicole Vickers and Manager of Peck Farm Park Interpretive Center Trish Burns.

Guests: None

Press: None

**HEARING OF GUESTS**

Executive Director Lambillotte thanked Commissioner Pat Lenski for his 10 years of service and presented him with a plaque from the Illinois Association of Park Districts. Executive Director Lambillotte also noted that Peggy Condon was awarded a plaque for her 20 years of service.

**READING OF MINUTES**

Commissioner Moffat made a motion to approve the minutes from the Regular Scheduled Meeting of October 21, 2019 and the minutes from the Recreation Committee Meeting of November 11, 2019 as presented. Commissioner Lenski seconded. All ayes. Motion carried.

**CLAIMS AND ACCOUNTS**

Commissioner Moffat made a motion to approve the claims and accounts as presented. Commissioner Lenski seconded. All ayes. Motion carried.

**TREASURER'S REPORT AND SUPERINTENDENT OF FINANCE REPORT**

Supt. of Finance and Personnel Powell reviewed the October Financial reports. Commissioner Moffat made a motion to approve the Treasurer's Report and the travel expenses for four board members to attend the annual IPRA/IAPD Conference in January 2020 with a correction that the hotel is at the Hyatt this year. Vice President Frankenthal seconded. A roll call vote was taken. Cullen-aye, Frankenthal-aye, Lenski-aye, Moffat-aye, VanderVeen-absent. Four ayes. Motion carried.

**APPROVAL OF THE AGENDA**

Commissioner Lenski made a motion to approve the agenda as presented. Commissioner Moffat seconded. All ayes. Motion carried.

**CORRESPONDENCE**

Press Book clippings were passed around.

**OLD BUSINESS**

**TAX LEVY ORDINANCE #2019-10 (2<sup>nd</sup> Draft)**

The first draft of the tax levy ordinance was presented at the October Board meeting and it remains unchanged. The public hearing regarding the tax levy will be held at 7:00 p.m. on December 9<sup>th</sup> during the regularly scheduled board meeting. The legal notice for the meeting is published in late November.

### PECK NORTH UPDATE

Executive Director Lambillotte shared that the District has the final designs for the Peck North Master Plan and Trail project. Some features include a sundial and solstice that will be a very unique educational addition to the park. The District is set to go out to bid for the project December 10<sup>th</sup>.

### LIBRARY PARK UPDATE

Executive Director Lambillotte stated that the District has the final design after public input for Library Park. A Friendship swing will be incorporated into the design. Commissioner Moffat inquired about the location of a bike rack. Executive Director Lambillotte noted that she will follow up on the exact location after her meeting with Library staff. The District will go out to bid for this project when there is a better idea as to when construction will begin on the site.

### BRICHER PARK AND FOURTH STREET PARK REPORT

Executive Director Lambillotte noted final designs have been chosen for Fourth Street and Bricher Parks by the residents. Residents in attendance at the Bricher Park playground review meeting would like the Park District to consider more shade, more seating and a half basketball court as opposed to the zipline. After some discussion, the Board Members are pursuing the option to incorporate a half basketball court per the residents' request. Staff would like to finalize plans for the parks with input from the board before moving forward to the bid phase.

### COMMUNICATIONS

Director Lambillotte reported that Ryan Coffland has been hired as the new Athletic and Recreation Supervisor and that we are currently interviewing for the Aquatics Manager position.

Staff attended the annual Legal Symposium and reviewed many pertinent topics and legislation that affects the District.

Director Lambillotte informed the board that staff are in the process of updating the district's short and long range goals and objectives.

The first planning meeting was held with the GPD Foundation and the NRC to begin planning for their partnership on the Wine, Cheese and Trees fundraising event that will take place on February 29, 2020.

Staff is continuing with team building training. The leadership team continues to work toward maximizing the strength of our organizational culture.

Work continues with Williams Architects on design options for Phase III of the Sunset Racquetball and Fitness Center renovation.

### FUTURE MEETINGS

Regular Scheduled Meeting	December 9	7:00 P.M.
Public Hearing – Tax Levy	December 9	7:00 P.M.
Foundation Regular Scheduled Meeting	January 14, 2020	7:00 P.M.

### **STAFF REPORTS**

#### SUPERINTENDENT OF RECREATION

Supt. of Recreation Vickers reviewed her report. She mentioned that all Halloween events have been completed successfully and a lot of fun was had. The Escape the Mansion event was brand new this year and was well received. Staff are brainstorming more ideas for this event for next year. On the horizon we have the Polar Express Story Train event that continues to be very popular. We have incorporated another option to the Polar Express. We are showing the Polar Express movie at Playhouse 38. Staff has emailed the waitlist and presented this option and noted that Santa will be there as well. The newly designed winter brochure is out to print. The SPRC & SRFC membership & revenue figures for BestLife Fitness were reviewed.



#### MANAGER OF PECK FARM PARK INTERPRETIVE CENTER

Manager of Peck Farm Park Burns reviewed her report. The natural areas management plan has been updated and includes the most up to date prescribed burn schedule. The volunteer appreciation dinner will be at Peck on 12/4 at 5:30 pm. Ms. Burns invited the Board to attend. Peck Farm will be closed on Sundays for the winter season. One of our newest events, Christmas on the Farm, will be on 12/14.

#### SUPERINTENDENT OF PARKS AND PROPERTIES

Supt. of Parks & Properties Culp reviewed his report. Staff is working on leaf cleanup, continuing with tree trimming and removal, and also tree planting. Staff will attend burn training. Baseball and soccer have ended. Drainage work has been completed at many of the ballfields. Commissioner Lenski asked for additional information about the drainage repairs. Mr. Culp explained the processes they used on each of the fields. Winterization is complete and staff is ready for the plowing and salting season. Staff is in the process of converting to LED lights around the District. Mr. Culp presented replacement options for the slide at Marjorie Murray Park. After some discussion, the Board would like to pursue a new open slide to replace the enclosed slide at Marjorie Murray Park.

#### RECREATION COMMITTEE MEETING REPORT

Supt. of Recreation Vickers reviewed the Recreation Committee Meeting report and recommendations. The Committee included board members Bre Cullen and John Frankenthal, as well as, all Recreation staff. She discussed the highlights of the spring and summer programs. Separate reports were presented with revenue and expenditure breakdowns for 2019 Spring & Summer programs, and 2019 Summer Day Camp. Recommendations were presented. Commissioner Moffat made a motion to approve the Recreation Committee Report for Spring and Summer 2019 and recommendations for 2020 as presented. Commissioner Lenski seconded. All ayes. Motion carried.

#### FLEET VEHICLE AUCTION RESULTS

Supt. of Parks & Properties Culp outlined the results of the recent fleet vehicle auctions. Keeping vehicles on the road, reducing vehicle operating costs, maintaining resale value and complying with regulations are the key components of our replacement program. Mr. Culp noted how pleased the District is with the auction results versus the trade in values.

#### SURVEYS-FALL EVENTS

Survey results from Halloween HayDay, Hustle S'more and Escape the Mansion were shared with the Board. Overall we had a great return on the surveys and very positive comments from the participants.

#### PERSONNEL POLICY – DRUG & ALCOHOL POLICY UPDATE

Supt. of Finance and Personnel Powell reviewed with the Board updating our Personnel Policy Manual as it relates to the Drug and Alcohol Policy. With the upcoming legislation regarding the legalization of marijuana, it is important for our organization to formally address the change with our employees. The updated policy along with our plan of action for training and compliance were also enclosed. Ms. Powell noted the Policy guidelines and plan of action were both provided by PDRMA. Commissioner Moffat made a motion to approve the Personnel Policy – Drug & Alcohol Policy Update as presented. Commissioner Lenski seconded. All ayes. Motion carried.

#### EXECUTIVE SESSION

At 8:02 p.m., Commissioner Moffat made a motion to go into Executive Session for the purpose of reviewing executive session minutes, litigation and land acquisition. Commissioner Cullen seconded. All ayes. Motion carried.

At 8:08 p.m. the Board returned to the Regular meeting from executive session. Commissioner Moffat made a motion to approve executive session minutes dated May 20, 2019; June 17, 2019; July 15, 2019; August 19, 2019; September 16, 2019 and October 8, 2019 as presented; and approve the release of executive session minutes dated June 17, 2019 for public viewing and the disposal of tapes of previously released minutes 18 months and older. Commissioner Lenski seconded. All ayes. Motion carried.

ADJOURN

Commissioner Cullen made a motion to adjourn the meeting at 8:08 p.m. Commissioner Lenski seconded. All ayes. Motion carried.

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Secretary

Submitted By: Sheavoun Lambillotte / Brynn Pattermann

DATE: 11/26/19  
TIME: 10:20:13  
ID: AP490000.WOW

GENEVA PARK DISTRICT  
WARRANT NUMBER 120819

CONSTRUCTION PAID

PAGE: 1

FROM CHECK # 115081 TO CHECK # 115082

CHECK #	VENDOR NAME	TRANSACTION DESCRIPTION	FUND / DEPARTMENT CHARGED	AMOUNT
115081	CHASE CARD SERVICES	SCC EMPLOYEE DOOR LOCK REPLACE	CONSTRUCTION / CAPITAL IMPROV. / EMERGENCY REPA	868.64
		RAM FOR COMPUTER SERVERS	CONSTRUCTION / CAPITAL IMPROV. / OPERATING EQUI	956.60
		SSL CERTIFICATE RENEWAL	CONSTRUCTION / CAPITAL IMPROV. / OPERATING EQUI	135.98
			CHECK TOTAL	1,961.22
115082	WILLIAMS ASSOCIATES ARCHITECTS	SCC ROOF & HVAC PROJECT	CONSTRUCTION / CAPITAL IMPROV. / PLANNING/CONST	57.94
			CHECK TOTAL	57.94
			WARRANT TOTAL	2,019.16

FROM CHECK # 115083 TO CHECK # 115086

CHECK #	VENDOR NAME	TRANSACTION DESCRIPTION	FUND / DEPARTMENT CHARGED	AMOUNT
115083	BLACK LINE FOX VALLEY LLC	BLACK LINE BACKUP STORAGE	CONSTRUCTION / CAPITAL IMPROV. / OPERATING EQUI	602.00
		RENEW LICENSES-EXCHANGE SERVER	CONSTRUCTION / CAPITAL IMPROV. / OPERATING EQUI	11,984.00
			CHECK TOTAL	12,586.00
115084	CITY OF GENEVA	TRANSFORMER UPGRADE AT PFP	CONSTRUCTION / CAPITAL IMPROV. / EMERGENCY REPA	5,034.89
			CHECK TOTAL	5,034.89
115085	LIFTWORKS, INC.	2ND LIFT RENTAL-SUNSET POOL	CONSTRUCTION / CAPITAL IMPROV. / BUILDINGS & IM	1,027.50
			CHECK TOTAL	1,027.50
115086	SOUTH BRANCH NURSERIES, INC.	TREES	CONSTRUCTION / CAPITAL IMPROV. / LANDSCAPING &	2,507.65
			CHECK TOTAL	2,507.65
			WARRANT TOTAL	21,156.04

DATE: 11/26/19  
TIME: 15:14:46  
ID: AP490000.WOW

GENEVA PARK DISTRICT  
WARRANT NUMBER 120119

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GENERAL PAID

FROM CHECK # 73654 TO CHECK # 73689

CHECK #	VENDOR NAME	TRANSACTION DESCRIPTION	FUND / DEPARTMENT CHARGED	AMOUNT
73654	METRA GROUP TRAVEL-14TH FLOOR	POLAR EXPRESS TRAIN TICKETS	RECREATION / NORTH POLE TRAIN	1,101.76
			CHECK TOTAL	1,101.76
73655	ABLE PEST CONTROL, INC.	MONTHLY PEST CONTROL	RECREATION / SPRC	355.00
		PFP HOUSE PEST CONTROL	CORPORATE / PECK FARM	85.00
			CHECK TOTAL	440.00
73656	AT&T	AT&T-MINI GOLF INTERNET	RECREATION / MINIATURE GOLF	104.71
			CHECK TOTAL	104.71
73657	BLUE LION SYSTEMS, INC	BLUE LION MONTHLY CAMERA	CORPORATE / PECK FARM	98.00
			CHECK TOTAL	98.00
73658	ELLIOTT BORTNER	REIMB CELL PHONE USAGE	RECREATION / REC ADMINISTRATION	30.00
		REIMB MILEAGE	RECREATION / REC ADMINISTRATION	25.00
			CHECK TOTAL	55.00
73659	TRISH BURNS	REIMB CELL PHONE USAGE	CORPORATE / PECK FARM	50.00
		REIMB MILEAGE	CORPORATE / PARKS ADMINISTRATION	125.00
			CHECK TOTAL	175.00
73660	CITY OF GENEVA	CITY WATER/SEWER-SCC	RECREATION / REC ADMINISTRATION	168.88
		CITY WATER/SEWER-SRFC	RECREATION / SUNSET RACQUETBALL & FITNESS	394.05
		CITY WATER/SEWER-WHLR MAINT	CORPORATE / PARKS ADMINISTRATION	47.11
		CITY WATER/SEWER-WHLR HUT	CORPORATE / PARKS ADMINISTRATION	66.13
		CITY WATER/SEWER-ISLAND PK	CORPORATE / PARKS ADMINISTRATION	90.24
		CITY WATER/SEWER-WHLR NORTH	CORPORATE / PARKS ADMINISTRATION	37.95
		CITY WATER/SEWER-STH STR	CORPORATE / PARKS ADMINISTRATION	104.45
		CITY WATER/SEWER-GREENHOUSE	CORPORATE / PARKS ADMINISTRATION	44.63
		CITY WATER/SEWER-RIVER PARK	CORPORATE / PARKS ADMINISTRATION	46.97
		CITY WATER/SEWER-SUNSET POOL	RECREATION / SUNSET POOL	379.94
		CITY WATER/SEWER-SPRC	RECREATION / SPRC	824.24
		CITY WATER/SEWER-COMM GARDENS	CORPORATE / COMMUNITY GARDEN	74.18
		CITY ELECTRIC-ISLAND PK	CORPORATE / PARKS ADMINISTRATION	78.43
		CITY ELECTRIC-HARRISON CRTS	CORPORATE / PARKS ADMINISTRATION	97.79
		CITY ELECTRIC-JAYCEE PK	CORPORATE / PARKS ADMINISTRATION	18.30
		CITY ELECTRIC-WHLR PK	CORPORATE / PARKS ADMINISTRATION	70.03
		CITY ELECTRIC-WHLR MAINT	CORPORATE / PARKS ADMINISTRATION	713.33

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GENEVA PARK DISTRICT  
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FROM CHECK # 73654 TO CHECK # 73689

CHECK #	VENDOR NAME	TRANSACTION DESCRIPTION	FUND / DEPARTMENT CHARGED	AMOUNT
73660	CITY OF GENEVA	CITY ELECTRIC-PFP HOUSE	CORPORATE / PECK FARM	165.41
		CITY ELECTRIC-PFP MAINT	CORPORATE / PECK FARM	598.85
		CITY ELECTRIC-SCC	RECREATION / REC ADMINISTRATION	21.48
		CITY ELECTRIC-SCC	RECREATION / REC ADMINISTRATION	1,918.70
		CITY ELECTRIC-SRFC	RECREATION / SUNSET RACQUETBALL & FITNESS	226.41
		CITY ELECTRIC-SRFC	RECREATION / SUNSET RACQUETBALL & FITNESS	1,116.17
		CITY ELECTRIC-SUNSET POOL	RECREATION / SUNSET POOL	380.40
		CITY ELECTRIC-SUNSET BALLFIELD	RECREATION / ADULT SOFTBALL	160.54
		CITY ELECTRIC-SPRC	RECREATION / SPRC	5,505.78
		CITY ELECTRIC-PH38	RECREATION / PLAYHOUSE 38	87.94
			CHECK TOTAL	13,438.33
73661	COMCAST CABLE	COMCAST-PH38	RECREATION / PLAYHOUSE 38	69.95
			CHECK TOTAL	69.95
73662	RYAN COFFLAND	REIMB CELL PHONE USAGE	RECREATION / REC ADMINISTRATION	15.00
			CHECK TOTAL	15.00
73663	GENEVA TIRE & AUTO STORE, INC.	NEW TIRES-PFP TRUCK #214	CORPORATE / PARKS ADMINISTRATION	1,073.80
		NEW TIRES FOR TRUCK #219	CORPORATE / PARKS ADMINISTRATION	881.80
			CHECK TOTAL	1,955.60
73664	GORDON FLESCH COMPANY, INC.	GORDON FLESCH MONTHLY MAINT	RECREATION / PARK DISTRICT PRESCHOOL	119.00
		GORDON FLESCH MONTHLY MAINT	RECREATION / SPRC	259.94
		GORDON FLESCH MONTHLY MAINT	RECREATION / REC ADMINISTRATION	394.24
		GORDON FLESCH MONTHLY MAINT	CORPORATE / PARKS ADMINISTRATION	262.83
			CHECK TOTAL	1,036.01
73665	CLAIRE GORNICKI	REIMB CELL PHONE USAGE	RECREATION / REC ADMINISTRATION	30.00
		REIMB MILEAGE	RECREATION / REC ADMINISTRATION	40.00
			CHECK TOTAL	70.00
73666	W.W. GRAINGER CORP.	PARTS FOR AIR COMPRESSOR-PFP	CORPORATE / PARKS ADMINISTRATION	58.99
			CHECK TOTAL	58.99
73667	HAYDEN CONSTRUCTION	PREVENTATIVE MAINT-GYMN EQUIP	RECREATION / REC ADMINISTRATION	4,940.00
			CHECK TOTAL	4,940.00

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GENEVA PARK DISTRICT  
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FROM CHECK # 73654 TO CHECK # 73689

CHECK #	VENDOR NAME	TRANSACTION DESCRIPTION	FUND / DEPARTMENT CHARGED	AMOUNT
73668	KEN HARRIS	PICKLEBALL INSTRUCTOR-FALL	RECREATION / FITNESS CENTER PROG- NEW BLDG	364.00
			CHECK TOTAL	364.00
73669	JIM HUETSON	REIMB CELL PHONE USAGE	RECREATION / REC ADMINISTRATION	40.00
			CHECK TOTAL	40.00
73670	ILLINOIS STATE POLICE	EMPLOYEE BACKGROUND CHECKS	RECREATION / REC ADMINISTRATION	250.00
		EMPLOYEE BACKGROUND CHECKS	CORPORATE / PARKS ADMINISTRATION	250.00
			CHECK TOTAL	500.00
73671	INTERSTATE GAS SUPPLY, INC.	IGS-SPRC	RECREATION / SPRC	509.45
		IGS-SRFC	RECREATION / SUNSET RACQUETBALL & FITNESS	156.36
		IGS-PFP HOUSE	CORPORATE / PECK FARM	10.09
		IGS-GREENHOUSE	CORPORATE / PARKS ADMINISTRATION	11.76
		IGS-SCC	RECREATION / REC ADMINISTRATION	25.23
			CHECK TOTAL	712.89
73672	BETH KEEN	REIMB CELL PHONE USAGE	RECREATION / REC ADMINISTRATION	30.00
			CHECK TOTAL	30.00
73673	SHEAVOUN LAMBILLOTTE	REIMB CELL PHONE USAGE	RECREATION / REC ADMINISTRATION	50.00
			CHECK TOTAL	50.00
73674	LIFE FITNESS CORP.	BUSHING-FITNESS EQUIPMENT	RECREATION / SPRC	41.91
		PEDAL ASSEMBLY-RECUMBENT BIKE	RECREATION / SPRC	95.44
			CHECK TOTAL	137.35
73675	MANDY PRINTING	STAFF LARGE BRIM HATS	CORPORATE / PARKS ADMINISTRATION	120.00
			CHECK TOTAL	120.00
73676	FRANCOTYP-POSTALIA, INC.	POSTAGE METER	RECREATION / REC ADMINISTRATION	24.00
		POSTAGE METER	CORPORATE / PARKS ADMINISTRATION	24.00
		POSTAGE METER	RECREATION / SUNSET RACQUETBALL & FITNESS	24.00
		POSTAGE METER	RECREATION / SPRC	24.00
			CHECK TOTAL	96.00
73677	MENARDS	PAINT BRUSH,BATTERIES	RECREATION / SPRC	32.82
		PLOW PARTS	CORPORATE / PECK FARM	4.47

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GENEVA PARK DISTRICT  
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FROM CHECK # 73654 TO CHECK # 73689

CHECK #	VENDOR NAME	TRANSACTION DESCRIPTION	FUND / DEPARTMENT CHARGED	AMOUNT
73677	MENARDS	CHAIN SAW WEDGES	CORPORATE / PECK FARM	19.47
		PH38 PLYWOOD FOR PROPS	RECREATION / PLAYHOUSE 38	23.24
			CHECK TOTAL	80.00
73678	NATIONAL BUSINESS FURNITURE	12-CONFERENCE ROOM CHAIRS	RECREATION / REC ADMINISTRATION	3,261.60
			CHECK TOTAL	3,261.60
73679	NICOR GAS	NICOR-PFP BARN	CORPORATE / PECK FARM	117.45
		NICOR-PH38	RECREATION / PLAYHOUSE 38	56.33
			CHECK TOTAL	173.78
73680	PDRMA	RISK MANAGEMENT INSTITUTE (3)	CORPORATE / PARKS ADMINISTRATION	195.00
		RISK MANAGEMENT INSTITUTE (2)	RECREATION / REC ADMINISTRATION	130.00
			CHECK TOTAL	325.00
73681	PADDOCK PUBLICATIONS, INC.	BID NOTICE-SCC ROOF & HVAC	CORPORATE / PARKS ADMINISTRATION	292.10
			CHECK TOTAL	292.10
73682	CASH	START UP CASH-CHRISTMAS DANCE	RECREATION / ADMINISTRATIVE	300.00
			CHECK TOTAL	300.00
73683	CHRISTY POWELL	REIMB CELL PHONE USAGE	RECREATION / REC ADMINISTRATION	50.00
			CHECK TOTAL	50.00
73684	KELLY WALES	REIMB CELL PHONE USAGE	RECREATION / REC ADMINISTRATION	40.00
		REIMB MILEAGE	RECREATION / REC ADMINISTRATION	60.00
			CHECK TOTAL	100.00
73685	SCHAEFER GREENHOUSES	SYMPATHY FLOWERS	RECREATION / REC ADMINISTRATION	35.97
		SYMPATHY FLOWERS	CORPORATE / PARKS ADMINISTRATION	35.98
			CHECK TOTAL	71.95
73686	STEVE SLIVKA	REIMB CELL PHONE USAGE	CORPORATE / PARKS ADMINISTRATION	40.00
			CHECK TOTAL	40.00
73687	TRIANGLE MECHANICAL SVC., INC.	SPRC HVAC REPAIRS	RECREATION / SPRC	716.25
		SPRC STAFF TRAINING I-VUE SYS	RECREATION / SPRC	625.00
			CHECK TOTAL	1,341.25



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GENEVA PARK DISTRICT  
WARRANT NUMBER 120119

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FROM CHECK # 73654 TO CHECK # 73689

CHECK #	VENDOR NAME	TRANSACTION DESCRIPTION	FUND / DEPARTMENT CHARGED	AMOUNT
73688	ADAM VANDRE	LIGHTS/SOUND-WALKING DWARVES	RECREATION / PLAYHOUSE 38	600.00
			CHECK TOTAL	600.00
73689	NICOLE VICKERS	REIMB CELL PHONE USAGE	RECREATION / REC ADMINISTRATION	50.00
			CHECK TOTAL	50.00
			WARRANT TOTAL	32,294.27

FROM CHECK # 73690 TO CHECK # 73726

CHECK #	VENDOR NAME	TRANSACTION DESCRIPTION	FUND / DEPARTMENT CHARGED	AMOUNT
73690	CHASE CARD SERVICES	RETURNED CHAIR	RECREATION / REC ADMINISTRATION	-159.21
		GENEVA CHAMBER DINNER	CORPORATE / PARKS ADMINISTRATION	75.00
		GENEVA CHAMBER DINNER	RECREATION / REC ADMINISTRATION	75.00
		BRICHER PK COOKOUT SPLYs	CORPORATE / PARKS ADMINISTRATION	75.70
		IPRA MBRSHIP CREDIT/ADAM HODGE	RECREATION / REC ADMINISTRATION	36.00
		WOW AWARD CERTIFICATES	CORPORATE / PARKS ADMINISTRATION	15.00
		WOW AWARD CERTIFICATES	RECREATION / REC ADMINISTRATION	15.00
		IPRA/IAPD CONFERENCE REG FEE	RECREATION / REC ADMINISTRATION	4,442.00
		IPRA/IAPD CONFERENCE REG FEE	CORPORATE / PARKS ADMINISTRATION	505.00
		KZ MILL CREEK-PROGRAM SPLYs	RECREATION / B/A SCHOOL PROGRAMS- KID ZONE	290.67
		KZ MILL CREEK-SNACK SPLYs	RECREATION / B/A SCHOOL PROGRAMS- KID ZONE	447.50
		KZ FABYAN-PROGRAM SPLYs	RECREATION / B/A SCHOOL PROGRAMS- KID ZONE	279.54
		KZ FABYAN-SNACK SPLYs	RECREATION / B/A SCHOOL PROGRAMS- KID ZONE	397.70
		KZ HARRISON-PROGRAM SPLYs	RECREATION / B/A SCHOOL PROGRAMS- KID ZONE	336.27
		KZ HARRISON-SNACK SPLYs	RECREATION / B/A SCHOOL PROGRAMS- KID ZONE	242.81
		KUIPERS FARM TRIP EXPENSE	RECREATION / IN SERVICE DAYS PROGRAMS	665.63
		KZ WLMSBURG-PROGRAM SPLYs	RECREATION / B/A SCHOOL PROGRAMS- KID ZONE	235.77
		KZ WLMSBURG-SNACK SPLYs	RECREATION / B/A SCHOOL PROGRAMS- KID ZONE	780.46
		ABBAY FARMS TRIP EXPENSE	RECREATION / IN SERVICE DAYS PROGRAMS	119.90
		KZ HEARTLAND-PROGRAM SPLYs	RECREATION / B/A SCHOOL PROGRAMS- KID ZONE	75.54
		KZ HEARTLAND-SNACK SPLYs	RECREATION / B/A SCHOOL PROGRAMS- KID ZONE	470.77
		SIGNAGE FOR PFP	CORPORATE / PECK FARM	329.79
		FRED PRYOR SEMINAR	RECREATION / REC ADMINISTRATION	299.00
		SIGNAGE FOR SPRC	RECREATION / REC ADMINISTRATION	64.99
		FACEBOOK ADVERTISING	RECREATION / PUBLIC INFORMATION	63.13
		BATHROOM STALL SIGNAGE HOLDERS	RECREATION / PUBLIC INFORMATION	227.96
		STAFF UNIFORMS-VESTS	CORPORATE / PARKS ADMINISTRATION	175.10
		PIZZAS, CUPCAKES	CORPORATE / BIRTHDAY PARTIES - PECK FARM	67.98
		PROGRAM SPLYs	CORPORATE / PECK FARM GENERAL PROGRAMS	43.40
		CYLINDERS	CORPORATE / PECK FARM SCHOOL/SCOUT GROUPS	62.70
		FILE FOLDERS	CORPORATE / PARKS ADMINISTRATION	23.99
		PLANNER	CORPORATE / PECK FARM	26.74
		TOOL FOR BRICK PAVER	CORPORATE / PARKS ADMINISTRATION	1.46
		HALLOWEEN HAYDAY SPLYs	RECREATION / HALLOWEEN EVENT	98.77
		NEW KEY FOBS FOR SCC DOOR	RECREATION / REC ADMINISTRATION	67.98
		CIRCUIT BREAKER	CORPORATE / PARKS ADMINISTRATION	52.79
		ENTRANCE SIGN LIGHTS	RECREATION / REC ADMINISTRATION	190.00
		LED LIGHTS-MILL CREEK PK	RECREATION / REC ADMINISTRATION	243.96

FROM CHECK # 73690 TO CHECK # 73726

CHECK #	VENDOR NAME	TRANSACTION DESCRIPTION	FUND / DEPARTMENT CHARGED	AMOUNT
73690	CHASE CARD SERVICES	ESCAPE THE MANSION SPLYs	RECREATION / HALLOWEEN HIKES	122.63
		CHEER SKIRTS-REIMB	RECREATION / ADMINISTRATIVE	147.17
		KZ PROGRAM SPLYs	RECREATION / B/A SCHOOL PROGRAMS- KID ZONE	49.74
		KZ PROGRAM SPLYs	RECREATION / B/A SCHOOL PROGRAMS- KID ZONE	108.11
		ESCAPE THE MANSION SPLYs	RECREATION / HALLOWEEN HIKES	61.36
		ESCAPE THE MANSION PIZZAS	RECREATION / HALLOWEEN HIKES	222.00
		HALLOWEEN HEYDAY-STAFF EXP	RECREATION / REC ADMINISTRATION	56.40
		BATTERIES FOR SOAP DISPENSERS	RECREATION / SUNSET RACQUETBALL & FITNESS	17.99
		ADULT SOFTBALL TROPHIES	RECREATION / ADULT SOFTBALL	199.70
		REPLACED BIKE SEAT	RECREATION / SUNSET RACQUETBALL & FITNESS	24.17
		TREADMILL MOTOR PARTS	RECREATION / SUNSET RACQUETBALL & FITNESS	239.05
		ADULT SOFTBALLS	RECREATION / ADULT SOFTBALL	299.94
		RETURNED COSTUMES	RECREATION / HOLIDAY DANCE RECITAL	-244.19
		BOAT CRUISE TRIP	RECREATION / ACTIVE OLDER ADULTS - TRIPS	876.75
		ANGELS CHEER CLOTHING	RECREATION / CHEERLEADING	1,605.34
		DANCE COMPANY COSTUMES	RECREATION / SUNSET DANCE COMPANY	4,714.84
		STARVED ROCK TRIP EXPENSE	RECREATION / ACTIVE OLDER ADULTS - TRIPS	550.00
		PIZZA PALOOZA SPLYs	RECREATION / NEW SPECIAL EVENTS	99.37
		POLAR EXPRESS BELLS & BOOKS	RECREATION / NORTH POLE TRAIN	634.94
		HALLOWEEN HAYDAY SPLYs	RECREATION / HALLOWEEN EVENT	463.40
		SNOW GLITTER & PIPETTES	RECREATION / PARK DISTRICT PRESCHOOL	22.04
		POOL SCHEDULE	RECREATION / SUNSET POOL	99.00
		BIRTHDAY PARTY SPLYs	RECREATION / SPRC BIRTHDAY PARTIES	39.44
		CUPCAKES, JUICE, PIZZAS	RECREATION / SPRC BIRTHDAY PARTIES	454.20
		VENDING MACHINE SPLYs	RECREATION / SPRC	108.49
		VENDING MACHINE SPLYs	RECREATION / SUNSET RACQUETBALL & FITNESS	54.65
		PH38 SPLYs	RECREATION / PLAYHOUSE 38	140.00
		STAFF MTG SPLYs	RECREATION / SUNSET RACQUETBALL & FITNESS	26.00
		STAFF MTG SPLYs	RECREATION / SPRC	26.00
		ESCAPE THE MANSION CONCESSIONS	RECREATION / HALLOWEEN HIKES	254.24
		AMAZON PRIME MEMBERSHIP	CORPORATE / PARKS ADMINISTRATION	89.50
		AMAZON PRIME MEMBERSHIP	RECREATION / REC ADMINISTRATION	89.50
		TINY TIM'S CHRISTMAS RIGHTS	RECREATION / PLAYHOUSE 38	334.75
		CONCESSION SPLYs	RECREATION / PLAYHOUSE 38	12.18
		PROP SPLYs	RECREATION / PLAYHOUSE 38	55.09
		EGG HUNT EGGS	RECREATION / EASTER EGG HUNT	762.00
		COFFEE	RECREATION / SPRC	6.96
		BROOM AND DUST PAN	RECREATION / SPRC	20.80

FROM CHECK # 73690 TO CHECK # 73726

CHECK #	VENDOR NAME	TRANSACTION DESCRIPTION	FUND / DEPARTMENT CHARGED	AMOUNT
73690	CHASE CARD SERVICES	TOILET FLUSHER PARTS	RECREATION / SPRC	514.61
		ESCAPE THE MANSION SPLYS	RECREATION / HALLOWEEN HIKES	169.37
		CHRISTMAS GREENERY	CORPORATE / PARKS ADMINISTRATION	762.00
		CERTIFICATION ARBORIST RENEWAL	CORPORATE / PARKS ADMINISTRATION	120.00
		STAFF VEST UNIFORMS	CORPORATE / PARKS ADMINISTRATION	151.96
		POCKET GUIDE BOOKS	CORPORATE / PARKS ADMINISTRATION	60.63
		NITRATE TEST-PFP WELLS	CORPORATE / PECK FARM	150.00
		PLANNERS (3)	CORPORATE / PARKS ADMINISTRATION	32.97
		IPRA JOB POSTING	RECREATION / REC ADMINISTRATION	265.00
			CHECK TOTAL	26,531.88
73691	1000BULBS	BULBS	RECREATION / SPRC	10.91
			CHECK TOTAL	10.91
73692	ABLE PEST CONTROL, INC.	PEST CONTROL-VARIOUS PAVILIONS	CORPORATE / PARKS ADMINISTRATION	1,100.00
			CHECK TOTAL	1,100.00
73693	ACTION PRINTING CORP	PRINTING-WINTER 2020 BROCHURE	RECREATION / PUBLIC INFORMATION	10,984.72
			CHECK TOTAL	10,984.72
73694	ASHLEY SUMMERS PHOTOGRAPHY	BEST LIFE BRANDING SESSION	RECREATION / REC ADMINISTRATION	1,500.00
			CHECK TOTAL	1,500.00
73695	BANNER UP SIGNS	SIGNS BEST LIFE/SUPER SHUFFLE	RECREATION / REC ADMINISTRATION	440.00
			CHECK TOTAL	440.00
73696	BLACK LINE FOX VALLEY LLC	BLACK LINE-EMAIL SVC	RECREATION / REC ADMINISTRATION	50.00
		BLACK LINE-ANTIVIRUS	CORPORATE / PARKS ADMINISTRATION	92.13
		BLACK LINE-ANTIVIRUS	RECREATION / REC ADMINISTRATION	92.13
		BLACK LINE-COMPUTER MAINT	RECREATION / REC ADMINISTRATION	2,130.68
		BLACK LINE-SERVER MAINT	RECREATION / REC ADMINISTRATION	819.99
			CHECK TOTAL	3,184.93
73697	CENTRAL PARTS WAREHOUSE CORP	SALT SPREADER CONTROL BOXES	CORPORATE / PARKS ADMINISTRATION	427.64
			CHECK TOTAL	427.64
73698	CHRONICLE MEDIA, LLC	LEGAL NOTICE-TAX LEVY	CORPORATE / PARKS ADMINISTRATION	21.25
		LEGAL NOTICE-TAX LEVY	RECREATION / REC ADMINISTRATION	21.25
			CHECK TOTAL	42.50

FROM CHECK # 73690 TO CHECK # 73726

CHECK #	VENDOR NAME	TRANSACTION DESCRIPTION	FUND / DEPARTMENT CHARGED	AMOUNT
73699	CITY OF GENEVA	CITY ELECTRIC-OLD MILL PK	CORPORATE / PARKS ADMINISTRATION	53.33
			CHECK TOTAL	53.33
73700	COMPLIANCE SIGNS, INC.	RESTROOM SIGNS	CORPORATE / PARKS ADMINISTRATION	106.50
			CHECK TOTAL	106.50
73701	CORRECT MONITORING SERVICES	ANNUAL ALARM SYSTEM	RECREATION / MILL CREEK POOL	540.00
			CHECK TOTAL	540.00
73702	CRANE MERCHANDISING SYSTEMS	SRFC VENDING MACHINE SVC	RECREATION / SUNSET RACQUETBALL & FITNESS	8.95
		SPRC VENDING MACHINE SVC	RECREATION / SPRC	17.90
			CHECK TOTAL	26.85
73703	ANNIE CULLEN	REIMB KIDS IN KITCHEN CLASS	RECREATION / TODDLERS	11.46
			CHECK TOTAL	11.46
73704	EMERGENCY CLOSING CENTER	ANNUAL EMERGENCY CLOSING	RECREATION / REC ADMINISTRATION	25.00
			CHECK TOTAL	25.00
73705	ENDEAVOR TREE EXPERTS	TREE REMOVAL-GARDEN CLUB PK	CORPORATE / PARKS ADMINISTRATION	795.00
		TREE REMOVAL-OLD MILL PK	CORPORATE / PARKS ADMINISTRATION	675.00
			CHECK TOTAL	1,470.00
73706	FOX VALLEY SPECIAL RECREATION	50% ANNUAL FVSRA PAY	SPECIAL RECREATION / SPECIAL RECREATION	125,919.00
			CHECK TOTAL	125,919.00
73707	W.W. GRAINGER CORP.	HARDWARE-PICNIC TABLE REPAIRS	CORPORATE / PARKS ADMINISTRATION	27.03
		HARDWARE-PICNIC TABLE REPAIRS	CORPORATE / PARKS ADMINISTRATION	59.45
			CHECK TOTAL	86.48
73708	GROOT, INC.	REFUSE DISPOSAL-SPRC	RECREATION / SPRC	140.60
		REFUSE DISPOSAL-WHLR	CORPORATE / PARKS ADMINISTRATION	390.44
			CHECK TOTAL	531.04
73709	LAKESHORE RECYCLING SYSTEM	PORTOLET SERVICE-PFP SOCCER	RECREATION / REC ADMINISTRATION	48.21
		PORTOLET SERVICE-FORNI PK	RECREATION / REC ADMINISTRATION	48.21
		PORTOLET SERVICE-EAGLEBROOK PK	RECREATION / REC ADMINISTRATION	48.21
		PORTOLET SERVICE-M.C. COMM.	RECREATION / REC ADMINISTRATION	48.21

FROM CHECK # 73690 TO CHECK # 73726

CHECK #	VENDOR NAME	TRANSACTION DESCRIPTION	FUND / DEPARTMENT CHARGED	AMOUNT
73709	LAKESHORE RECYCLING SYSTEM	PORTOLET SERVICE-MOORE PK	RECREATION / REC ADMINISTRATION	96.43
		PORTOLET SERVICE-PFP FIELDS	RECREATION / REC ADMINISTRATION	120.00
		PORTOLET SERVICE-COM. GARDEN	CORPORATE / COMMUNITY GARDEN	25.71
		PORTOLET SERVICE-SPRC	RECREATION / REC ADMINISTRATION	67.50
			CHECK TOTAL	502.48
73710	INVEX DESIGN LLC	WEB DEVELOP-ANDROID/IOS	RECREATION / PUBLIC INFORMATION	700.00
			CHECK TOTAL	700.00
73711	INTERSTATE GAS SUPPLY, INC.	IGS-WHLR MAINT	CORPORATE / PARKS ADMINISTRATION	105.22
		IGS-SPRC	RECREATION / SPRC	520.64
		IGS-SRFC	RECREATION / SUNSET RACQUETBALL & FITNESS	110.24
		IGS-PFP HOUSE	CORPORATE / PECK FARM	45.68
		IGS-GREENHOUSE	CORPORATE / PARKS ADMINISTRATION	71.26
		IGS-SCC	RECREATION / REC ADMINISTRATION	397.38
		IGS-PFP MAINT	CORPORATE / PECK FARM	67.91
			CHECK TOTAL	1,318.33
73712	JUNE'S GOT THE CASH	CONCERT PERFORMANCE 7/29/20	RECREATION / CONCERT SERIES	150.00
			CHECK TOTAL	150.00
73713	RICHARD KATOR	REIMB BOOTS FY 19/20	CORPORATE / PARKS ADMINISTRATION	100.00
			CHECK TOTAL	100.00
73714	LIFE FITNESS CORP.	STEP MILL REPAIR PARTS	RECREATION / SPRC	99.20
			CHECK TOTAL	99.20
73715	LOCAL CONNECT, LLC	INSTAGRAM VIDEO 6 MONTHS	RECREATION / PUBLIC INFORMATION	1,800.00
			CHECK TOTAL	1,800.00
73716	MENARDS	AIR FRESHNERS	CORPORATE / PECK FARM	2.93
		PFP AIR COMPRESSOR PARTS	CORPORATE / PARKS ADMINISTRATION	58.12
		WOOD PROTECTOR	CORPORATE / PECK FARM	13.16
			CHECK TOTAL	74.21
73717	METRO FIBERNET LLC	METRONET-WHEELER INTERNET	CORPORATE / PARKS ADMINISTRATION	102.43
			CHECK TOTAL	102.43

FROM CHECK # 73690 TO CHECK # 73726

CHECK #	VENDOR NAME	TRANSACTION DESCRIPTION	FUND / DEPARTMENT CHARGED	AMOUNT
73718	MIDWEST SALT	PRETREATMENT LIQUID	CORPORATE / PARKS ADMINISTRATION	536.25
			CHECK TOTAL	536.25
73719	NATURESCAPE DESIGN INC.	MOORE PARK WINTERIZATION	CORPORATE / MOORE SPRAY PARK	950.00
			CHECK TOTAL	950.00
73720	NEXT GENERATION, INC	KIDS ZONE STAFF CLOTHING	RECREATION / B/A SCHOOL PROGRAMS- KID ZONE	495.00
			CHECK TOTAL	495.00
73721	NICOR GAS	NICOR-WHLR MAINT	CORPORATE / PARKS ADMINISTRATION	181.60
		NICOR-GREENHOUSE	CORPORATE / PARKS ADMINISTRATION	186.44
		NICOR-WHLR HUT	CORPORATE / PARKS ADMINISTRATION	48.87
		NICOR-PFP HOUSE	CORPORATE / PECK FARM	67.99
		NICOR-PFP MAINT	CORPORATE / PECK FARM	83.44
		NICOR-SCC	RECREATION / REC ADMINISTRATION	266.96
		NICOR-SRFC	RECREATION / SUNSET RACQUETBALL & FITNESS	91.46
		NICOR-SPRC	RECREATION / SPRC	336.09
		NICOR-SUNSET POOL	RECREATION / SUNSET POOL	195.37
		NICOR-MC POOL	RECREATION / MILL CREEK POOL	146.49
			CHECK TOTAL	1,604.71
73722	PDRMA	PDRMA-HEALTH INSURANCE	CORPORATE / PARKS ADMINISTRATION	23,841.71
		PDRMA-HEALTH INSURANCE	RECREATION / REC ADMINISTRATION	23,972.12
		PDRMA-LIFE INSURANCE	CORPORATE / ADMINISTRATIVE	165.40
			CHECK TOTAL	47,979.23
73723	POWER PRO CLEANING SERVICES	PFP HOUSE MNTHLY CLEANING SVC	CORPORATE / PECK FARM	680.00
			CHECK TOTAL	680.00
73724	TEAM REIL, INC.	DRYDEN PLAYGROUND REPAIRS	CORPORATE / PARKS ADMINISTRATION	391.00
			CHECK TOTAL	391.00
73725	FRANK VAN AELST & ASSOC INC	ACCOUNTING SVC-NOV	RECREATION / REC ADMINISTRATION	415.00
		ACCOUNTING SVC-NOV	CORPORATE / PARKS ADMINISTRATION	415.00
			CHECK TOTAL	830.00
73726	VERIZON WIRELESS	VERIZON CELL PHONE USAGE	CORPORATE / PARKS ADMINISTRATION	170.13
		VERIZON CELL PHONE USAGE	RECREATION / REC ADMINISTRATION	1.70

FROM CHECK # 73690 TO CHECK # 73726

CHECK #	VENDOR NAME	TRANSACTION DESCRIPTION	FUND / DEPARTMENT CHARGED	AMOUNT
73726	VERIZON WIRELESS	VERIZON CELL PHONE USAGE	CORPORATE / PECK FARM	56.71
		VERIZON CELL PHONE USAGE	RECREATION / B/A SCHOOL PROGRAMS- KID ZONE	85.98
			CHECK TOTAL	314.52
			WARRANT TOTAL	231,619.60



## **Geneva Park District Board Meeting**

### **Superintendent of Finance and Personnel Report**

**Submitted by Christy Powell**

**December 9, 2019**

#### **Monthly Reports**

Attached is the November Investment Report and Revenue & Expenditure Reports for your review.

#### **Tax Levy Hearing**

Tonight the tax levy hearing is scheduled for 7pm. Notice of the hearing was published in the November 27th issue of the Suburban Chronicle. The tax levy hearing allows the opportunity for public comment in regards to the tax levy.

#### **Final Draft of 2019 Tax Levy Ordinance (#2019-09)**

The 2019 Tax Levy Ordinance is included in your packet for approval at tonight's meeting. The ordinance was presented in draft form at the October and November Board meetings. There have been no changes made to the ordinance since the October Board meeting. The ordinance must be filed with the Kane County Clerk before the last Tuesday in December.

As you may recall, we estimate new growth very high which translates into a much higher tax levy to ensure that all new growth is captured. Because we are limited by the tax cap this levy will be reduced by the County to an increase of 1.9% (2018 CPI) over the prior year's tax levy in addition any new growth will be added. I would be happy to discuss any questions you might have.

#### **Legal Symposium**

Sheavoun Lambillotte, Nicole Vickers and myself attended the IAPD annual legal symposium on November 14<sup>th</sup>. Topics covered included: Harassment, Overtime Rules and Other New Developments in Labor and Employment Law; The Impact of Cannabis Legalization on Employment Practices and Personnel Policies; Tips and Strategies for Handling FOIA Requests in the Era of Transparency; Hot Topics in Park District Finance and Borrowing; New Laws and Key Legislative Issues from the 101<sup>st</sup> General Assembly; and Significant Court Decisions Affecting Park District Day-to-Day Operations.

GENEVA PARK DISTRICT  
INVESTMENTS  
November 30, 2019

Blended Rate

2.07%

**General Account**

Checking Account	Harris Bank Checking	\$	169,025.00	1.45%	Upcoming Bond Payments:			
MM Acct.	Harris Bank Money Market	\$	5,525,933.00	1.85%	Rec 2014	12/15/19	\$	447,133
		\$	<b>5,694,958.00</b>		Ltd B&I 2019	12/15/19	\$	821,319
					Corp 2010	12/15/19	\$	786,625
					<b>Total</b>		\$	<b>2,055,077</b>

CD MBS	12 mos	Parkway Bank & Trust	\$	100,000.00	2.80%	12/20/19
CD	12 mos	State Bank of Geneva	\$	76,145.53	2.25%	06/09/20
IPDLAF		IPDLAF	\$	10,305.38	1.66%	
IMET		Convenience Fund		3,169,738.07	1.68%	
IMET		1-3 Year Fund		571,567.67	3.99%	
		<b>TOTAL</b>	<b>\$</b>	<b>3,927,756.65</b>		
		<b>Grand Total General</b>	<b>\$</b>	<b>9,622,714.65</b>		

**Construction Account**

Harris Checking	Harris Bank Checking	\$	278,273.84	1.45%				
Harris MM	Harris Money Market	\$	301,566.40	1.85%				
		\$	<b>579,840.24</b>					
CBA	Harris Trust & Savings Bank	\$	854,000.00	0.00%	Compensating Balance Account			
GPD Bonds	S2019 Limited Bonds	\$	1,598,775.00	2.89%	12/15/19			
CD	State Bank of Geneva	\$	3,877.08	2.25%	06/09/19			
IPDLAF	IPDLAF	\$	4,341.26	1.66%	n/a			
IMET	Convenience Fund		205,333.57	1.68%	n/a			
IMET	1-3 Year Fund		216,378.14	3.99%				
	<b>SUBTOTAL</b>	<b>\$</b>	<b>2,882,705.05</b>					
	<b>Grand Total Construction</b>	<b>\$</b>	<b>3,462,545.29</b>					

**GPD/GSD304 Western Ave. Gym**

CD	21 mo	U.S. Bank	\$	138,880.82	2.35%	02/14/20
		<b>GPD Portion of CD</b>	<b>\$</b>	<b>69,440.41</b>		

**GPD/GSD304 Harrison St. Gym**

CD	21 mo	U.S. Bank	\$	89,530.28	2.35%	02/14/20
		<b>GPD Portion of CD</b>	<b>\$</b>	<b>44,765.14</b>		

Notes: All investments are fully collateralized (>110%) and/or covered by FDIC and/or invested in fully guaranteed US Back Government Securities per the Park District's Investment Policy.

**Geneva Park District  
Revenue and Expenditure Report  
For November 30, 2019**

**Monthly % of Annual Budget**

**58%**

	November Actual	YTD Actual	Annual Budget	% of Budget	
<b>GENERAL FUND REVENUES</b>					
Real Estate Taxes	\$ 24,453	\$ 3,837,847	\$ 3,775,000	102%	(a)
Replacement Taxes	-	23,938	22,000	109%	
Investment Income	10,239	56,381	40,000	141%	
Reimbursements	-	5,206	9,000	58%	
Rentals & Leases	-	3,335	4,000	83%	
Peck Farm Receipts	113	21,357	23,800	90%	
Camp Coyote- Peck Farm Camp	-	38,461	30,000	128%	(b)
Camp Adventure - Peck Farm Camp	-	12,114	12,000	101%	(b)
Birthday Parties- Peck Farm	200	2,850	7,000	41%	
Learn from the Experts- Peck Farm	4,800	6,489	9,000	72%	
Peck Farm General Programs	787	8,164	10,000	82%	
Community Garden	-	3,930	5,500	71%	
Peck Farm School/Scout Groups	170	5,455	7,500	73%	
<b>Total Revenues</b>	<b>\$ 40,762</b>	<b>\$ 4,025,527</b>	<b>\$ 3,954,800</b>	<b>102%</b>	
<b>GENERAL FUND EXPENDITURES</b>					
Administration	\$ 238,804	\$ 1,418,502	\$ 3,797,850	37%	
Peck Farm	5,828	71,376	105,600	68%	
Camp Coyote- Peck Farm Camp	-	23,304	20,000	117%	
Camp Adventure- Peck Farm Camp	-	5,136	7,000	73%	
Birthday Parties- Peck Farm	68	576	2,500	23%	
Learn from the Experts- Peck Farm	-	641	7,000	9%	
Peck Farm General Programs	393	3,107	800	388%	
Community Garden	639	3,074	3,800	81%	
Peck Farm School/Scout Groups	63	63	600	10%	
Moore Spray Park	94	4,942	9,650	51%	
<b>Total Expenditures</b>	<b>\$ 245,889</b>	<b>\$ 1,530,721</b>	<b>\$ 3,954,800</b>	<b>39%</b>	
<b>Total General Fund Net Surplus (Deficit)</b>	<b>\$ (205,128)</b>	<b>\$ 2,494,806</b>	<b>\$ -</b>	<b>n/a</b>	

**Geneva Park District  
Revenue and Expenditure Report  
For November 30, 2019**

**Monthly % of Annual Budget**

**58%**

	November Actual	YTD Actual	Annual Budget	% of Budget	
<b>RECREATION FUND REVENUES</b>					
Real Estate Taxes	\$ 9,936	\$ 1,559,354	\$ 1,530,000	102%	(a)
Replacement Taxes	-	23,938	22,000	109%	
Investment Income	10,239	56,388	40,000	141%	
Public Information- Advertising & Sponsorships	-	11,727	13,500	87%	
Community Center Rentals	2,058	5,105	9,000	57%	
General Recreation	541	106,597	238,500	45%	
Playhouse 38	2,009	52,712	78,700	67%	
Preschool/ Toddler	32,524	166,939	356,000	47%	(c)
Active Older Adults	1,085	22,792	19,500	117%	
Dance	10,691	77,311	120,000	64%	
Camps	-	391,498	345,000	113%	(b)
Contracted & Co-op	230	5,610	18,200	31%	
Special Events	(110)	44,762	74,150	60%	
Tennis	-	19,063	16,000	119%	
Tumbling/ Gymnastics/Cheerleading	7,935	93,408	160,900	58%	
Baseball/ Softball	2,217	54,386	62,500	87%	
General Athletics	23,049	244,510	374,000	65%	
Sunset Racquetball & Fitness	16,055	108,755	209,800	52%	
Pool	60	583,258	591,900	99%	(d)
Mini Golf	111	96,100	97,200	99%	
After School Programs	118,974	486,653	830,500	59%	(e)
Scholarships	-	-	7,000	0%	(f)
SPRC	59,691	347,856	669,500	52%	
<b>Total Revenues</b>	<b>\$ 297,293</b>	<b>\$ 4,558,722</b>	<b>\$ 5,883,850</b>	<b>77%</b>	
<b>RECREATION FUND EXPENDITURES</b>					
Administration	\$ 132,418	\$ 881,518	\$ 2,345,588	38%	
Public Information	6,482	35,096	136,800	26%	
Community Center Rentals	-	443	1,500	30%	
General Recreation	8,888	61,303	123,525	50%	
Playhouse 38	6,394	55,573	70,850	78%	
Preschool/ Toddler	35,417	177,516	323,000	55%	
Active Older Adults	2,327	18,519	14,800	125%	
Dance	8,446	32,958	59,800	55%	
Camps	24,209	261,990	263,250	100%	
Contracted & Co-op	-	2,104	13,600	15%	
Special Events	4,971	22,042	52,250	42%	
Tennis	-	12,221	11,000	111%	
Tumbling/ Gymnastics/Cheerleading	14,701	73,563	106,800	69%	
Baseball/ Softball	4,039	27,687	24,200	114%	
General Athletics	5,676	93,287	240,275	39%	
Ice Rinks	-	-	-	0%	
Gymnasiums	1,621	8,098	48,400	17%	
Sunset Racquetball & Fitness	15,291	85,439	133,462	64%	
Pool	4,456	574,967	563,850	102%	
Mini Golf	412	35,667	37,700	95%	
After School Programs	69,586	294,469	776,600	38%	
Scholarships	-	7,013	7,000	100%	(f)
SPRC	56,680	321,748	529,600	61%	
<b>Total Expenditures</b>	<b>\$ 402,012</b>	<b>\$ 3,083,222</b>	<b>\$ 5,883,850</b>	<b>52%</b>	
<b>Total Recreation Fund Net Surplus (Deficit)</b>	<b>\$ (104,719)</b>	<b>\$ 1,475,500</b>	<b>\$ -</b>	<b>n/a</b>	

Geneva Park District  
Revenue and Expenditure Report  
For November 30, 2019

Monthly % of Annual Budget

58%

	November Actual	YTD Actual	Annual Budget	% of Budget	
<b>LIABILITY FUND REVENUES</b>					
Real Estate Taxes	\$ 1,097	\$ 172,226	\$ 171,250	101%	(a)
Replacement Taxes	-	4,352	4,000	109%	
Investment Income	21	146	250	58%	
PDRMA Reimbursements	-	-	1,500	0%	
Transfer from Fund Balance	-	-	5,000	0%	
<b>Total Revenues</b>	<b>\$ 1,118</b>	<b>\$ 176,725</b>	<b>\$ 182,000</b>	<b>97%</b>	
<b>LIABILITY FUND EXPENDITURES</b>					
Liability Insurance	\$ -	\$ 79,324	\$ 162,000	49%	(g)
State Unemployment	-	5,225	20,000	26%	
<b>Total Expenditures</b>	<b>\$ -</b>	<b>\$ 84,549</b>	<b>\$ 182,000</b>	<b>46%</b>	
<b>Total Liability Fund Net Surplus (Deficit)</b>	<b>\$ 1,118</b>	<b>\$ 92,175</b>	<b>\$ -</b>	<b>n/a</b>	

<b>IMRF FUND REVENUES</b>					
Real Estate Taxes	\$ 1,521	\$ 238,737	\$ 237,500	101%	(a)
Replacement Taxes	-	15,234	14,000	109%	
Investment Income	125	875	1,500	58%	
Transfer from Recreation Programs & Fund Balance	-	-	52,000	0%	
<b>Total Revenues</b>	<b>\$ 1,646</b>	<b>\$ 254,845</b>	<b>\$ 305,000</b>	<b>84%</b>	
<b>IMRF FUND EXPENDITURES</b>					
IMRF Expense	\$ 24,022	\$ 130,157	\$ 305,000	43%	
<b>Total Expenditures</b>	<b>\$ 24,022</b>	<b>\$ 130,157</b>	<b>\$ 305,000</b>	<b>43%</b>	
<b>Total IMRF Fund Net Surplus (Deficit)</b>	<b>\$ (22,376)</b>	<b>\$ 124,688</b>	<b>\$ -</b>	<b>n/a</b>	

<b>AUDIT FUND REVENUES</b>					
Real Estate Taxes	\$ 68	\$ 10,698	\$ 10,100	106%	(a)
Replacement Taxes	\$ -	\$ 3,264	3,000	109%	
Transfer from Fund Balance	-	-	-	n/a	
<b>Total Revenues</b>	<b>\$ 68</b>	<b>\$ 13,963</b>	<b>\$ 13,100</b>	<b>107%</b>	
<b>AUDIT FUND EXPENDITURES</b>					
Audit Expense	\$ -	\$ 13,000	\$ 13,100	99%	
<b>Total Expenditures</b>	<b>\$ -</b>	<b>\$ 13,000</b>	<b>\$ 13,100</b>	<b>99%</b>	
<b>Total Audit Fund Net Surplus (Deficit)</b>	<b>\$ 68</b>	<b>\$ 963</b>	<b>\$ -</b>	<b>n/a</b>	

<b>SOCIAL SECURITY FUND REVENUES</b>					
Real Estate Taxes	\$ 1,886	\$ 296,066	\$ 294,500	101%	(a)
Replacement Taxes	-	14,145	13,000	109%	
Investment Income	208	1,458	2,500	58%	
Transfer from Recreation Programs	-	-	25,000	0%	
Transfer from Fund Balance	-	-	-	0%	
<b>Total Revenues</b>	<b>\$ 2,095</b>	<b>\$ 311,669</b>	<b>\$ 335,000</b>	<b>93%</b>	
<b>SOCIAL SECURITY FUND EXPENDITURES</b>					
FICA/ Medicare	\$ 31,724	\$ 224,053	\$ 335,000	67%	
<b>Total Expenditures</b>	<b>\$ 31,724</b>	<b>\$ 224,053</b>	<b>\$ 335,000</b>	<b>67%</b>	
<b>Total Social Security Fund Net Surplus (Deficit)</b>	<b>\$ (29,629)</b>	<b>\$ 87,617</b>	<b>\$ -</b>	<b>n/a</b>	

**Geneva Park District  
Revenue and Expenditure Report  
For November 30, 2019**

**Monthly % of Annual Budget**

**58%**

	November Actual	YTD Actual	Annual Budget	% of Budget
<b>FVSRA FUND REVENUES</b>				
Real Estate Taxes	\$ 3,614	\$ 567,251	\$ 560,000	101% (a)
<b>Total Revenues</b>	<b>\$ 3,614</b>	<b>\$ 567,251</b>	<b>\$ 560,000</b>	<b>101%</b>
<b>FVSRA FUND EXPENDITURES</b>				
Contractual Services	\$ 1,033	\$ 25,206	\$ 55,000	46%
ADA Structural Improvements	-	-	253,162	0%
FVSRA- Program Payments	-	125,919	251,838	50% (h)
<b>Total Expenditures</b>	<b>\$ 1,033</b>	<b>\$ 151,125</b>	<b>\$ 560,000</b>	<b>27%</b>
<b>Total FVSRA Fund Net Surplus (Deficit)</b>	<b>\$ 2,581</b>	<b>\$ 416,126</b>	<b>\$ -</b>	<b>n/a</b>
<b>BOND &amp; INTEREST FUND REVENUES</b>				
Real Estate Taxes	\$ 5,260	\$ 825,508	\$ 821,319	101% (a)
<b>Total Revenues</b>	<b>\$ 5,260</b>	<b>\$ 825,508</b>	<b>\$ 821,319</b>	<b>101%</b>
<b>BOND &amp; INTEREST FUND EXPENDITURES</b>				
Bond Payments	\$ -	\$ -	\$ 821,319	0% (i)
<b>Total Expenditures</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ 821,319</b>	<b>0%</b>
<b>Total Bond &amp; Interest Fund Net Surplus (Deficit)</b>	<b>\$ 5,260</b>	<b>\$ 825,508</b>	<b>\$ -</b>	<b>n/a</b>
<b>CONSTRUCTION FUND REVENUES</b>				
Reimbursements	\$ 540	\$ 3,072	\$ 50,000	6%
Bond Issue	-	-	-	0%
Farming Revenue	-	1,400	1,000	140%
Grant Revenue	-	200,000	400,000	50%
Donations	-	3,500	10,000	35%
Land Cash Revenue	8,223	8,223	147,000	6%
Investment Income	1,127	27,489	38,760	71%
Audit Transfer	-	-	1,400,000	0%
<b>Total Revenues</b>	<b>\$ 9,889</b>	<b>\$ 243,683</b>	<b>\$ 2,046,760</b>	<b>12%</b>
<b>CONSTRUCTION FUND EXPENDITURES</b>				
Planning/ Architect/ Engineering	\$ 473	\$ 62,009	\$ 202,000	31%
Buildings & Improvements	42,050	1,135,637	1,135,997	100%
Parks/ Playground Improvements/ Acquisitions	49,058	307,858	2,044,977	15%
Landscaping & Groundskeeping	5,744	34,178	50,000	68%
Operating Equipment & Vehicles	3,795	128,914	225,407	57%
Recreation Equipment/ Repairs	-	-	3,000	0%
Emergency Repairs/ Replacements	4,970	13,948	70,774	20%
<b>Total Expenditures</b>	<b>\$ 106,089</b>	<b>\$ 1,682,544</b>	<b>\$ 3,732,155</b>	<b>45%</b>
<b>Total Construction Fund Net Surplus (Deficit)</b>	<b>\$ (96,200)</b>	<b>\$ (1,438,861)</b>	<b>\$ (1,685,395)</b>	<b>n/a</b>

(a) Majority of real estate taxes are received in the months of June and September.

(b) All camp revenue collected in Mar & Apr of 2019, the prior fiscal year, for camps held in the Summer of 2019 have been accrued and recognized as revenue in May 2019. Likewise, revenue collected in Mar & Apr 2020 will be deferred until FY2020-21.

(c) Program revenue for the Preschool program is received during the school year Sep - May. Whereas expenditures remain level throughout the year.

(d) Pool Membership Pass revenue collected in Mar & Apr of 2019, the prior fiscal year, for Summer 2019 have been accrued and recognized as revenue. Likewise, membership pass revenue collected in Mar & Apr of 2020 will be deferred until FY2020-21.

(e) Revenue for the before and after school program is received during the school year Sep thru Apr.

(f) A large majority of this revenue is received from proceeds from the Harvest Hustle. Expenditures are recorded thru out the year to reflect program expense whereby scholarship participants have participated throughout the year.

(g) Payments for liability insurance are made on a quarterly basis in the months of July, October, January and April

(h) FVSRA payments are scheduled to be made in the months of June and November.

(i) Bond payments are made in the months of June and December.

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GENEVA PARK DISTRICT  
DETAILED REVENUE & EXPENSE REPORT  
MONTH ACTUAL W/FYTD AND FY BUDGET W/\$ REMAINING

PAGE: 1  
F-YR: 20

FUND: RECREATION  
FOR 7 PERIODS ENDING NOVEMBER 30, 2019

ACCOUNT NUMBER	DESCRIPTION	NOVEMBER ACTUAL	FISCAL YEAR-TO-DATE ACUAL	FISCAL YEAR BUDGET	\$ REMAINING
PLAYHOUSE 38					
REVENUES					
RECEIPTS					
02-2313-4-0000-11	PROGRAM FEES	143.00	26,701.69	41,000.00	14,298.31
02-2313-4-0000-23	TICKET SALES	1,866.00	24,258.10	33,500.00	9,241.90
02-2313-4-0000-39	SPONSORSHIP / ADVERTISING FEES	0.00	0.00	1,000.00	1,000.00
02-2313-4-0000-77	CONCESSIONS	0.00	1,751.86	3,200.00	1,448.14
TOTAL RECEIPTS		2,009.00	52,711.65	78,700.00	25,988.35
SALARIES & WAGES					
02-2313-5-0000-10	SALARIES & WAGES	2,824.33	20,684.05	26,000.00	5,315.95
TOTAL SALARIES & WAGES		2,824.33	20,684.05	26,000.00	5,315.95
CONTRACTUAL SERVICES					
02-2313-6-0000-05	WATER & SEWER	0.00	0.00	0.00	0.00
02-2313-6-0000-06	NATURAL GAS	56.33	232.62	700.00	467.38
02-2313-6-0000-07	ELECTRIC	87.94	818.75	1,500.00	681.25
02-2313-6-0000-09	ADVERTISING & PRINTING	0.00	0.00	500.00	500.00
02-2313-6-0000-11	PROFESSIONAL SERVICES	1,004.70	11,261.91	9,000.00	(2,261.91)
02-2313-6-0000-12	RENTAL FEES	2,057.00	16,456.00	25,000.00	8,544.00
TOTAL CONTRACTUAL SERVICES		3,205.97	28,769.28	36,700.00	7,930.72
COMMODITIES					
02-2313-7-0000-01	OFFICE SUPPLIES	0.00	0.00	100.00	100.00
02-2313-7-0000-18	CLOTHING	0.00	0.00	150.00	150.00
02-2313-7-0000-25	PROGRAM OPERATING SUPPLIES	318.57	4,998.49	6,500.00	1,501.51
02-2313-7-0000-28	CONCESSION SUPPLIES	44.67	1,121.40	1,400.00	278.60
TOTAL COMMODITIES		363.24	6,119.89	8,150.00	2,030.11
MAINTENANCE / CAPITAL					
02-2313-8-0000-23	EQUIPMENT	0.00	0.00	0.00	0.00
TOTAL MAINTENANCE / CAPITAL		0.00	0.00	0.00	0.00
TOTAL REVENUES: PLAYHOUSE 38		2,009.00	52,711.65	78,700.00	25,988.35
EXPENSES					
DEPT. SUMMARY:					
TOTAL REVENUE		2,009.00	52,711.65	78,700.00	25,988.35
TOTAL EXPENSE		6,393.54	55,573.22	70,850.00	15,276.78
NET SURPLUS (DEFICIT)		(4,384.54)	(2,861.57)	7,850.00	10,711.57

DATE: 12/03/2019  
TIME: 12:03:55  
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GENEVA PARK DISTRICT  
DETAILED REVENUE & EXPENSE REPORT  
MONTH ACTUAL W/FYTD AND FY BUDGET W/\$ REMAINING

PAGE: 2  
F-YR: 20

FUND: RECREATION  
FOR 7 PERIODS ENDING NOVEMBER 30, 2019

ACCOUNT NUMBER	DESCRIPTION	NOVEMBER ACTUAL	FISCAL YEAR-TO-DATE ACUAL	FISCAL YEAR BUDGET	\$ REMAINING
-----					
TOTAL FUND REVENUES		2,009.00	52,711.65	78,700.00	25,988.35
TOTAL FUND EXPENSES		6,393.54	55,573.22	70,850.00	15,276.78
FUND SURPLUS (DEFICIT)		(4,384.54)	(2,861.57)	7,850.00	10,711.57



		FUND: CORPORATE			
		FOR 7 PERIODS ENDING	30,	2019	
ACCOUNT NUMBER	DESCRIPTION	NOVEMBER ACTUAL	FISCAL YEAR-TO-DATE ACUAL	FISCAL YEAR BUDGET	\$ REMAINING
-----					
PARKS ADMINISTRATION					
REVENUES					
RECEIPTS		40,761	4,025,527	2,306,966	(1,718,560)
EXPENSES					
SALARIES / WAGES		155,428	988,458	883,924	(104,533)
CONTRACTUAL SERVICES		38,124	235,602	291,549	55,947
COMMODITIES		6,888	61,771	65,361	3,590
MAINTENANCE / CAPITAL INVEST.		45,447	244,889	661,003	416,114
TRANSFERS		0	0	405,125	0
TOTAL EXPENSES: PARKS ADMINISTRATION		245,889	1,530,720	2,306,965	776,244
NET SURPLUS (DEFICIT)		(205,127)	2,494,806	1	(2,494,805)
-----					
TOTAL FUND REVENUES		40,761	4,025,527	2,306,966	(1,718,560)
TOTAL FUND EXPENSES		245,889	1,530,720	2,306,965	776,244
SURPLUS (DEFICIT)		(205,127)	2,494,806	1	(2,494,805)

FUND: CORPORATE

ADMINISTRATIVE/OPERATIONS					
REVENUES					
RECEIPTS		20,174	1,651,407	936,541	(714,865)
EXPENSES					
SALARIES / WAGES		80,851	451,984	458,791	6,806
CONTRACTUAL SERVICES		45,624	291,304	386,283	94,978
COMMODITIES		645	12,201	14,291	2,089
MAINTENANCE / CAPITAL INVEST.		11,778	161,123	400,859	239,736
TRANSFERS		0	0	187,833	0
TOTAL EXPENSES: ADMINISTRATIVE/OPERATIONS		138,900	916,613	1,448,059	531,445
NET SURPLUS(DEFICIT)		(118,725)	734,793	(511,517)	(1,246,311)
COMMUNITY CENTER RENTALS					
REVENUES					
RECEIPTS		2,057	5,105	5,250	145
EXPENSES					
SALARIES / WAGES		0	442	875	432
CONTRACTUAL SERVICES		0	0	0	0
TOTAL EXPENSES: COMMUNITY CENTER RENTALS		0	442	875	432
NET SURPLUS(DEFICIT)		2,057	4,662	4,375	(287)
GENERAL RECREATION					
REVENUES					
RECEIPTS		2,549	159,308	185,033	25,724
EXPENSES					

FUND: CORPORATE  
FOR 7 PERIODS ENDING 30, 2019

ACCOUNT NUMBER	DESCRIPTION	NOVEMBER ACTUAL	FISCAL YEAR-TO-DATE ACUAL	FISCAL YEAR BUDGET	\$ REMAINING
GENERAL RECREATION					
	SALARIES / WAGES	11,474	65,058	68,483	3,425
	CONTRACTUAL SERVICES	3,443	43,751	37,245	(6,505)
	COMMODITIES	363	8,067	7,656	(410)
	MAINTENANCE / CAPITAL INVEST.	0	0	0	0
	TOTAL EXPENSES: GENERAL RECREATION	15,281	116,876	113,385	(3,491)
	NET SURPLUS (DEFICIT)	(12,731)	42,431	71,648	29,216
PRESCHOOL					
	REVENUES				
	RECEIPTS	32,524	166,938	207,666	40,727
	EXPENSES				
	SALARIES / WAGES	32,877	163,297	167,416	4,118
	CONTRACTUAL SERVICES	2,284	7,432	16,916	9,484
	COMMODITIES	255	6,148	3,674	(2,473)
	MAINTENANCE / CAPITAL INVEST.	0	638	408	(229)
	TOTAL EXPENSES: PRESCHOOL	35,416	177,515	188,416	10,900
	NET SURPLUS (DEFICIT)	(2,892)	(10,577)	19,250	29,827
ACTIVE OLDER ADULTS					
	REVENUES				
	RECEIPTS	1,085	22,791	11,375	(11,416)
	EXPENSES				
	SALARIES / WAGES	900	4,470	3,675	(795)
	CONTRACTUAL SERVICES	1,426	14,048	4,958	(9,090)
	COMMODITIES	0	0	0	0
	TOTAL EXPENSES: ACTIVE OLDER ADULTS	2,326	18,518	8,633	(9,885)
	NET SURPLUS (DEFICIT)	(1,241)	4,273	2,741	(1,531)
DANCE					
	REVENUES				
	RECEIPTS	10,691	77,311	69,999	(7,311)
	EXPENSES				
	SALARIES / WAGES	3,975	17,513	18,491	978
	CONTRACTUAL SERVICES	0	1,822	3,033	1,210
	COMMODITIES	4,470	13,622	13,358	(264)
	TOTAL EXPENSES: DANCE	8,445	32,958	34,883	1,924
	NET SURPLUS (DEFICIT)	2,245	44,352	35,116	(9,236)
CAMPS					
	REVENUES				
	RECEIPTS	0	391,498	201,249	(190,248)
	EXPENSES				

## EXPENSES

		FUND: CORPORATE FOR 7 PERIODS ENDING		30, 2019		
ACCOUNT NUMBER	DESCRIPTION	NOVEMBER ACTUAL	FISCAL YEAR-TO-DATE ACUAL	FISCAL YEAR BUDGET	\$ REMAINING	
-----						
TENNIS						
	SALARIES / WAGES	0	0	0	0	
	CONTRACTUAL SERVICES	0	12,220	6,416	(5,804)	
	TOTAL EXPENSES: TENNIS	0	12,220	6,416	(5,804)	
-----						
	NET SURPLUS (DEFICIT)	0	6,842	2,916	(3,925)	
GYMNASTICS/TUMBLING						
REVENUES						
	RECEIPTS	7,935	93,407	93,858	450	
	RECEIPTS	7,935	93,407	93,858	450	
EXPENSES						
	SALARIES / WAGES	13,095	65,868	53,083	(12,785)	
	CONTRACTUAL SERVICES	0	4,714	5,891	1,177	
	COMMODITIES	1,605	2,980	3,033	53	
	MAINTENANCE / CAPITAL INVEST.	0	0	291	0	
	TOTAL EXPENSES: GYMNASTICS/TUMBLING	14,700	73,562	62,299	(11,262)	
-----						
	NET SURPLUS (DEFICIT)	(6,765)	19,845	31,558	11,713	
BASEBALL & SOFTBALL						
REVENUES						
	RECEIPTS	2,217	54,386	36,458	(17,927)	
	RECEIPTS	2,217	54,386	36,458	(17,927)	
EXPENSES						
	SALARIES / WAGES	1,094	5,958	2,041	(3,916)	
	CONTRACTUAL SERVICES	2,026	7,796	5,891	(1,905)	
	COMMODITIES	918	13,932	6,183	(7,748)	
	EQUIPMENT REPAIR	0	0	0	0	
	TOTAL EXPENSES: BASEBALL & SOFTBALL	4,039	27,687	14,116	(13,570)	
-----						
	NET SURPLUS (DEFICIT)	(1,822)	26,698	22,341	(4,357)	
GENERAL ATHLETICS						
REVENUES						
	RECEIPTS	23,048	244,509	218,166	(26,343)	
	RECEIPTS	23,048	244,509	218,166	(26,343)	
EXPENSES						
	SALARIES / WAGES	104	12,121	29,953	17,832	
	CONTRACTUAL SERVICES	0	74,749	106,429	31,679	

FUND: CORPORATE  
 FOR 7 PERIODS ENDING 30, 2019

ACCOUNT NUMBER	DESCRIPTION	NOVEMBER ACTUAL	FISCAL YEAR-TO-DATE ACUAL	FISCAL YEAR BUDGET	\$ REMAINING
GENERAL ATHLETICS					
COMMODITIES		5,572	6,416	3,776	(2,639)
TOTAL EXPENSES: GENERAL ATHLETICS		5,676	93,287	140,159	46,872
NET SURPLUS (DEFICIT)		17,372	151,222	78,006	(73,215)
ICE RINKS					
EXPENSES					
SALARIES / WAGES		0	0	0	0
COMMODITIES		0	0	0	0
TOTAL EXPENSES: ICE RINKS		0	0	0	0
NET SURPLUS (DEFICIT)		0	0	0	0
GYMNASIUMS					
EXPENSES					
SALARIES / WAGES		1,621	8,098	15,691	7,593
CONTRACTUAL SERVICES		0	0	12,541	0
TOTAL EXPENSES: GYMNASIUMS		1,621	8,098	28,233	20,135
NET SURPLUS (DEFICIT)		(1,621)	(8,098)	(28,233)	(20,135)
FITNESS CENTER					
REVENUES					
RECEIPTS		16,055	108,755	122,382	13,627
RECEIPTS		16,055	108,755	122,382	13,627
EXPENSES					
SALARIES / WAGES		11,282	55,306	43,166	(12,139)
CONTRACTUAL SERVICES		3,306	22,017	22,167	149
COMMODITIES		439	5,489	6,684	1,195
MAINTENANCE / CAPITAL INVEST.		263	2,625	5,833	3,207
TOTAL EXPENSES: FITNESS CENTER		15,291	85,439	77,852	(7,586)
NET SURPLUS (DEFICIT)		763	23,316	44,530	21,214
POOL					
REVENUES					
RECEIPTS		60	583,257	345,274	(237,983)
RECEIPTS		60	583,257	345,274	(237,983)
EXPENSES					
SALARIES / WAGES		37	403,172	214,724	(188,447)
CONTRACTUAL SERVICES		4,304	92,818	66,674	(26,144)

		FUND: CORPORATE		30, 2019			
FOR 7 PERIODS ENDING							
ACCOUNT				FISCAL	FISCAL		
NUMBER	DESCRIPTION	NOVEMBER	YEAR-TO-DATE	YEAR	BUDGET	\$	
		ACTUAL	ACUAL			REMAINING	
-----							
POOL							
	COMMODITIES	99	71,285	40,570		(30,714)	
	MAINTENANCE / CAPITAL INVEST.	14	7,691	6,941		(749)	
	TOTAL EXPENSES: POOL	4,455	574,967	328,911		(246,055)	
-----							
	NET SURPLUS (DEFICIT)	(4,395)	8,290	16,363		8,072	
MINI GOLF							
REVENUES							
	RECEIPTS	110	96,100	56,699		(39,400)	
	RECEIPTS	110	96,100	56,699		(39,400)	
EXPENSES							
	SALARIES / WAGES	0	25,026	14,787		(10,239)	
	CONTRACTUAL SERVICES	104	2,527	2,304		(223)	
	COMMODITIES	307	7,994	4,695		(3,299)	
	MAINTENANCE / CAPITAL INVEST.	0	118	204		85	
	TOTAL EXPENSES: MINI GOLF	411	35,667	21,991		(13,675)	
-----							
	NET SURPLUS (DEFICIT)	(301)	60,432	34,708		(25,724)	
AFTER SCHOOL PROGRAMS							
REVENUES							
	RECEIPTS	118,974	486,652	488,541		1,888	
	RECEIPTS	118,974	486,652	488,541		1,888	
EXPENSES							
	SALARIES/WAGES	53,588	214,462	228,666		14,204	
	CONTRACTUAL SERVICES	12,237	64,024	195,999		131,975	
	COMMODITIES	3,760	15,981	26,949		10,968	
	MAINTENANCE/CAPITAL INVESTMTS	0	7,013	5,483		(1,529)	
	TOTAL EXPENSES: AFTER SCHOOL PROGRAMS	69,586	301,481	457,099		155,618	
-----							
	NET SURPLUS (DEFICIT)	49,388	185,171	31,441		(153,729)	
UNDEFINED GROUP							
REVENUES							
	RECEIPTS	59,690	347,856	390,541		42,685	
	RECEIPTS	59,690	347,856	390,541		42,685	
EXPENSES							
	SALARIES/ WAGES	42,956	205,094	188,766		(16,327)	
	CONTRACTUAL SERVICES	10,727	89,177	95,841		6,664	

FUND: CORPORATE  
FOR 7 PERIODS ENDING 30, 2019

ACCOUNT NUMBER	DESCRIPTION	NOVEMBER ACTUAL	FISCAL YEAR-TO-DATE ACUAL	FISCAL YEAR BUDGET	\$ REMAINING
-----					
UNDEFINED GROUP					
COMMODITIES		863	15,451	15,574	122
MAINTENANCE/ CAPITAL INVEST.		2,131	12,025	8,750	(3,275)
TOTAL EXPENSES: UNDEFINED GROUP		56,679	321,748	308,932	(12,815)
-----					
NET SURPLUS (DEFICIT)		3,011	26,107	81,608	55,500
-----					
TOTAL FUND REVENUES		297,292	4,558,721	3,432,243	(1,126,478)
TOTAL FUND EXPENSES		402,011	3,083,221	3,432,240	349,018
SURPLUS (DEFICIT)		(104,719)	1,475,500	3	(1,475,496)

FUND: CORPORATE

LIABILITY INSURANCE					
REVENUES					
RECEIPTS		1,118	176,724	106,166	(70,558)
RECEIPTS		1,118	176,724	106,166	(70,558)
EXPENSES					
SPECIAL FUND EXPENSE		0	84,549	106,166	21,617
TOTAL EXPENSES: LIABILITY INSURANCE		0	84,549	106,166	21,617
-----					
NET SURPLUS (DEFICIT)		1,118	92,175	(0)	(92,175)
-----					
TOTAL FUND REVENUES		1,118	176,724	106,166	(70,558)
TOTAL FUND EXPENSES		0	84,549	106,166	21,617
SURPLUS (DEFICIT)		1,118	92,175	(0)	(92,175)

FUND: CORPORATE

IMRF					
REVENUES					
RECEIPTS		1,646	254,845	177,916	(76,928)
RECEIPTS		1,646	254,845	177,916	(76,928)
EXPENSES					
SPECIAL FUND EXPENSE		24,022	130,156	177,916	47,759
TOTAL EXPENSES: IMRF		24,022	130,156	177,916	47,759
-----					
NET SURPLUS (DEFICIT)		(22,376)	124,688	(0)	(124,688)
-----					
TOTAL FUND REVENUES		1,646	254,845	177,916	(76,928)

FUND: CORPORATE  
FOR 7 PERIODS ENDING 30, 2019

ACCOUNT NUMBER	DESCRIPTION	NOVEMBER ACTUAL	FISCAL YEAR-TO-DATE ACUAL	FISCAL YEAR BUDGET	\$ REMAINING
<hr/>					
TOTAL FUND EXPENSES		24,022	130,156	177,916	47,759
SURPLUS (DEFICIT)		(22,376)	124,688	(0)	(124,688)

FUND: CORPORATE

AUDIT					
REVENUES					
	RECEIPTS	68	13,962	7,641	(6,321)
	RECEIPTS	68	13,962	7,641	(6,321)
EXPENSES					
	SPECIAL FUND EXPENSE	0	13,000	7,641	(5,358)
TOTAL EXPENSES: AUDIT		0	13,000	7,641	(5,358)
NET SURPLUS (DEFICIT)		68	962	0	(962)
<hr/>					
TOTAL FUND REVENUES		68	13,962	7,641	(6,321)
TOTAL FUND EXPENSES		0	13,000	7,641	(5,358)
SURPLUS (DEFICIT)		68	962	0	(962)

FUND: CORPORATE

SOCIAL SECURITY					
REVENUES					
	RECEIPTS	2,094	311,669	195,416	(116,252)
	RECEIPTS	2,094	311,669	195,416	(116,252)
EXPENSES					
	SPECIAL FUND EXPENSE	31,724	224,052	195,416	(28,635)
TOTAL EXPENSES: SOCIAL SECURITY		31,724	224,052	195,416	(28,635)
NET SURPLUS (DEFICIT)		(29,629)	87,616	(0)	(87,616)
<hr/>					
TOTAL FUND REVENUES		2,094	311,669	195,416	(116,252)
TOTAL FUND EXPENSES		31,724	224,052	195,416	(28,635)
SURPLUS (DEFICIT)		(29,629)	87,616	(0)	(87,616)

FUND: CORPORATE

SPECIAL RECREATION  
REVENUES



FUND: CORPORATE  
FOR 7 PERIODS ENDING 30, 2019

ACCOUNT NUMBER	DESCRIPTION	NOVEMBER ACTUAL	FISCAL YEAR-TO-DATE ACUAL	FISCAL YEAR BUDGET	\$ REMAINING
-----					
SPECIAL RECREATION					
RECEIPTS		3,614	567,250	326,666	(240,584)
RECEIPTS		3,614	567,250	326,666	(240,584)
EXPENSES					
CONTRACTUAL SERVICES		1,032	25,205	32,083	6,877
CAPITAL IMPROVEMENTS		0	0	147,677	0
SPECIAL FUND EXPENSE		0	125,919	146,905	20,986
TOTAL EXPENSES: SPECIAL RECREATION		1,032	151,124	326,666	175,541
NET SURPLUS (DEFICIT)		2,581	416,126	0	(416,125)
-----					
TOTAL FUND REVENUES		3,614	567,250	326,666	(240,584)
TOTAL FUND EXPENSES		1,032	151,124	326,666	175,541
SURPLUS (DEFICIT)		2,581	416,126	0	(416,125)

FUND: CORPORATE

BOND AND INTEREST					
REVENUES					
RECEIPTS		5,259	825,507	479,102	(346,404)
RECEIPTS		5,259	825,507	479,102	(346,404)
EXPENSES					
CONTRACTUAL SERVICES		0	0	479,102	0
TOTAL EXPENSES: BOND AND INTEREST		0	0	479,102	0
NET SURPLUS (DEFICIT)		5,259	825,507	0	(825,507)
-----					
TOTAL FUND REVENUES		5,259	825,507	479,102	(346,404)
TOTAL FUND EXPENSES		0	0	479,102	0
SURPLUS (DEFICIT)		5,259	825,507	0	(825,507)

FUND: CORPORATE

PROJECT REVENUE					
REVENUES					
PROJECT REVENUE		9,889	243,683	1,193,943	950,260
PROJECT REVENUE		9,889	243,683	1,193,943	950,260
NET SURPLUS (DEFICIT)		9,889	243,683	1,193,943	950,260
-----					

FUND: CONSTRUCTION / CAPITAL IMPROV.  
FOR 7 PERIODS ENDING 30, 2019

ACCOUNT NUMBER	DESCRIPTION	NOVEMBER ACTUAL	FISCAL YEAR-TO-DATE ACUAL	FISCAL YEAR BUDGET	\$ REMAINING
-----					
PLANNING/CONSTRUCTION/GRANTS					
EXPENSES					
	CONTRACTUAL SERVICES	472	62,009	117,833	55,823
TOTAL EXPENSES: PLANNING/CONSTRUCTION/GRANTS		472	62,009	117,833	55,823
NET SURPLUS (DEFICIT)		(472)	(62,009)	(117,833)	(55,823)
-----					
BUILDINGS & IMPROVEMENTS					
EXPENSES					
	CONTRACTUAL SERVICES	42,050	1,135,636	662,664	(472,971)
TOTAL EXPENSES: BUILDINGS & IMPROVEMENTS		42,050	1,135,636	662,664	(472,971)
NET SURPLUS (DEFICIT)		(42,050)	(1,135,636)	(662,664)	472,971
-----					
PARKS/PLAYGROUNDS IMPRV/ACQ					
EXPENSES					
	CONTRACTUAL SERVICES	49,057	307,858	1,192,903	885,044
TOTAL EXPENSES: PARKS/PLAYGROUNDS IMPRV/ACQ		49,057	307,858	1,192,903	885,044
NET SURPLUS (DEFICIT)		(49,057)	(307,858)	(1,192,903)	(885,044)
-----					
LANDSCAPING & GROUNDSKEEPING					
EXPENSES					
	CONTRACTUAL SERVICES	5,744	34,178	29,166	(5,011)
TOTAL EXPENSES: LANDSCAPING & GROUNDSKEEPING		5,744	34,178	29,166	(5,011)
NET SURPLUS (DEFICIT)		(5,744)	(34,178)	(29,166)	5,011
-----					
OPERATING EQUIP. & VEHICLES					
EXPENSES					
	CONTRACTUAL SERVICES	3,794	128,914	131,487	2,573
TOTAL EXPENSES: OPERATING EQUIP. & VEHICLES		3,794	128,914	131,487	2,573
NET SURPLUS (DEFICIT)		(3,794)	(128,914)	(131,487)	(2,573)
-----					
RECREATION EQUIP. REPAIRS					
EXPENSES					
	CONTRACTUAL SERVICES	0	0	1,750	0
TOTAL EXPENSES: RECREATION EQUIP. REPAIRS		0	0	1,750	0
NET SURPLUS (DEFICIT)		0	0	(1,750)	0
-----					
EMERGENCY REPAIRS/REIMB.					
EXPENSES					
	CONTRACTUAL SERVICES	4,969	13,947	41,284	27,337
TOTAL EXPENSES: EMERGENCY REPAIRS/REIMB.		4,969	13,947	41,284	27,337

FUND: CONSTRUCTION / CAPITAL IMPROV.  
FOR 7 PERIODS ENDING 30, 2019

ACCOUNT NUMBER	DESCRIPTION	NOVEMBER ACTUAL	FISCAL YEAR-TO-DATE ACUAL	FISCAL YEAR BUDGET	\$ REMAINING
NET SURPLUS (DEFICIT)		(4,969)	(13,947)	(41,284)	(27,337)
TOTAL FUND REVENUES		9,889	243,683	1,193,943	950,260
TOTAL FUND EXPENSES		106,088	1,682,544	2,177,089	494,545
SURPLUS (DEFICIT)		(96,199)	(1,438,861)	(983,146)	455,714

DATE: 11/26/19  
TIME: 15:14:50  
ID: AP490000.WOW

GENEVA PARK DISTRICT  
WARRANT NUMBER 120119

PAGE: 5

FROM CHECK # 73654 TO CHECK # 73689

CHECK #	VENDOR NAME	TRANSACTION DESCRIPTION	FUND / DEPARTMENT CHARGED	AMOUNT
73688	ADAM VANDRE	LIGHTS/SOUND-WALKING DWARVES	RECREATION / PLAYHOUSE 38	600.00
			CHECK TOTAL	600.00
73689	NICOLE VICKERS	REIMB CELL PHONE USAGE	RECREATION / REC ADMINISTRATION	50.00
			CHECK TOTAL	50.00
			WARRANT TOTAL	32,294.27

**DIRECTOR'S  
MONTHLY AGENDA AND REPORT  
December 9th, 2019**

**STAFF RECOGNITION**

Carrie Hollman, Preschool Teacher – 25 years

**TAX LEVY ORDINANCE #2019-09**

Enclosed is the agenda for the 7:00 PM Pubic Tax Levy Hearing. Also enclosed is the Tax Levy Ordinance #2019-09 which will be reviewed at the Pubic Tax Levy Hearing. Christy Powell will be available to answer any questions about the levy and how it compares to past year's. Staff would ask for a motion to approve the Tax Levy Ordinance #2019-09 as presented.

**COMMUNICATIONS**

Staff and board representatives need to set a date in January for our Annual Short and Long Range Plan Committee Meeting. Jay Moffat and Bre Cullen are the two board members assigned to this committee for 2019-2020.

The Northern Nights FVSRA fundraiser was a huge success.

The Peck North project will go out to bid Dec 10<sup>th</sup> with construction commencing the spring of 2020.

A final meeting was held in preparation for Bricher, Fourth Street and Library Park to go out to bid. Those results will be shared with the board at our January/February meetings.

Enclosed in your packet is the board calendar including important meeting, event and continuing education dates.

**FUTURE MEETINGS**

Long Range Plan Committee (Jay Moffat & Bre Cullen)	TBD	
GPD Foundation Meeting	January 14, 2020	7:00 P.M.
Regular Scheduled Meeting	January 20, 2020	7:00 P.M.

**2019 SUNSET POOL & MILL CREEK POOL SURVEYS**

Enclosed in your packet are the compilations of customer satisfaction surveys for Sunset and Mill Creek Pools. Staff have highlighted positive strides as well as identified areas we feel we need to concentrate on for next summer. Staff will be available for comment and to answer any questions the board may have.

**2019 SUNSET POOL & MILL CREEK POOL ANNUAL REPORTS**

Enclosed is the annual report for your review. Nicole Vickers will present the information and answer your questions. Staff would request a motion to approve the annual report including the recommendations listed in the report for the 2020 pool season.

**2020 BOARD MEETING SCHEDULE**

The proposed schedule for the 2020 Park Board Regular Meetings is enclosed. All meetings are scheduled for the third Monday except for the December meeting which is the second Monday. All meetings begin at 7:00 PM. Staff would ask for a motion to approve the 2020 board meeting schedule.

### **PUBLIC REVIEW OF MINI GOLF CONCESSION/RECREATION FACILITY**

As part of the Park Districts' Capital Improvement Plan, board and staff have identified the Mini Golf Concession/Recreation area as a facility in need of replacement due to its age and poor condition. As part of that process, we are presenting the plans tonight for public review and comment. The new concession/recreation building will include a larger concession area to service all participants of the 57 acre park including tennis players, mini golfers, disc golfers, baseball and softball players, soccer players, ice skaters, senior center visitors, picnic shelter renters and general park and trail users. The building will also include a covered recreation pavilion for programming, parties and rentals.

Enclosed in your packet are the architectural renderings of the new building along with the interior layout. A cost estimate will be provided at our meeting December 9<sup>th</sup> for review. Initial projections reflect project costs of \$300,000-\$400,000 as referenced in the Park District's Capital Improvement Plan.

### **PARC GRANT RESOLUTION OF AUTHORIZATION FOR MINI GOLF CONCESSION/RECREATION FACILITY**

With the Mini Golf renovation, the Park District has an opportunity to apply for an Illinois PARC (Park and Recreational Facility Construction) grant. This grant, if awarded, would cover 75% of the cost of the new building. Enclosed in your packet is a draft resolution, along with the grant application. After review and consideration of board and public comment, staff would recommend a motion to approve moving forward toward the final project plan and cost estimate.

**ORDINANCE NO. 2019-09**  
**AN ORDINANCE LEVYING AND ASSESSING TAXES OF**  
**THE GENEVA PARK DISTRICT**  
**OF KANE COUNTY, ILLINOIS**

WHEREAS, on the 20th day of May, 2019, the Board of Commissioners of the GENEVA PARK DISTRICT passed the annual budget & appropriation ordinance of said District for the fiscal year beginning MAY 1, 2019 and ending APRIL 30, 2020, and upon said date the said ordinance was duly signed and approved by the President of the Board of Commissioners of said District and signed by the Secretary of said Board;

WHEREAS, not less than 20 days prior to the date of this Ordinance, the Board of Commissioners established an estimate of levy in compliance with Section 18-60 of the Property Tax Code, and determined that a public hearing was not required because the levy herein described is less than 105% of the amount extended or abated by the District on the final aggregate levy for the preceding year.

BE IT ORDAINED BY THE BOARD OF COMMISSIONERS OF THE GENEVA PARK DISTRICT, KANE COUNTY, ILLINOIS AS FOLLOWS:

**SECTION ONE**

That, pursuant to the authority granted by Sections 5-1 and 5-3 of the Park District Code and Public Act 97-974, the sum of FOUR MILLION SEVENTY FIVE THOUSAND DOLLARS (\$4,075,000) is hereby levied and assessed for general corporate purposes upon all property subject to taxation within the GENEVA PARK DISTRICT.

## **SECTION TWO**

That, pursuant to the authority granted by Sections 5-2 and 5-3a of the Park District Code and Public Act 97-974, there is levied and assessed for the planning, establishing and maintaining recreational programs for the said District, the sum of ONE MILLION SIX HUNDRED FIFTY TWO THOUSAND DOLLARS (\$1,652,000) upon property subject to taxation within the said District.

## **SECTION THREE**

That, pursuant to Section 7-171 of the Pension Code, there is hereby levied and assessed the sum of ONE HUNDRED EIGHTY SIX THOUSAND DOLLARS (\$186,000) upon all property subject to taxation within the said District, for the said District's contribution to the Illinois Municipal Retirement Fund. Said tax shall be in addition to the several sums herein levied and assessed and shall be in addition to all other taxes authorized by law.

## **SECTION FOUR**

That, pursuant to Section 21-110 of the Pension Code, there is hereby levied and assessed the sum of THREE HUNDRED SIXTY THOUSAND DOLLARS (\$360,000) upon all property subject to taxation within the said District, for the District's contribution to the SOCIAL SECURITY FUND. Said tax shall be in addition to the several sums herein levied and assessed and shall be in addition to all other taxes authorized by law.

## **SECTION FIVE**

That, pursuant to Section 9-107 of the Tort Immunity Act, there is hereby levied and assessed the sum of ONE HUNDRED SEVENTY THREE THOUSAND DOLLARS (\$173,000) upon all property subject to taxation within the said District, to pay costs of purchasing insurance to protect against any loss or liability which may be incurred by the said District, claims services and for risk management directly attributable to loss prevention and loss reduction. Said tax shall be in addition to the several other sums herein levied and assessed and shall be in addition to all other taxes authorized by law.



## **SECTION SIX**

That, pursuant to Section 5-8 of the Park District Code, there is hereby levied and assessed the sum of FIVE HUNDRED SEVENTY THOUSAND DOLLARS (\$570,000) upon all property subject to taxation within the said District, to pay the cost of funding the District's share of expenses of providing joint recreation programs for the persons with disabilities. Said tax shall be in addition to the several other sums herein levied and assessed and shall be in addition to all other taxes authorized by law.

## **SECTION SEVEN**

That, pursuant to Section 2 of the Governmental Account Audit Act, there is hereby levied and assessed the sum of ELEVEN THOUSAND DOLLARS (\$11,000) upon all property subject to taxation within the said District, to pay the cost of the annual audit. Said tax shall be in addition to the several sums herein levied and assessed and shall be in addition to all other taxes authorized by law.

## **SECTION EIGHT**

That each of said sums and the aggregate thereof are deemed necessary by the Board of Park Commissioners of the Geneva Park District, Kane County, Illinois, to defray necessary expenses and liabilities of said park district.

## **SECTION NINE**

The taxes so levied and assessed as aforesaid by this Ordinance upon the taxable property subject to taxes within the Geneva Park District, Kane County, Illinois, shall be collected and enforced in the same manner and by the same officers as for other purposes in the County of Kane, State of Illinois, under the laws of the State of Illinois, and shall be paid over by the officers so collecting the same, to the Treasurer of said Geneva Park District.

## **SECTION TEN**

That the Secretary of the Board of Park Commissioners of Geneva Park District, be and is hereby directed to file a duly certified copy of this Tax Levy Ordinance with the County Clerk of Kane County, Illinois, on or before the last Tuesday of December 2019 A.D., whereupon the County Clerk of Kane County, State of Illinois, be and is hereby directed as provided by law to ascertain the rate per centum which upon the total value of all property subject to taxation within the Geneva Park District as the same assessed and equalized for State and County purposes, will produce a net amount as herein legally levied and to extend such tax pursuant to the statute to the greatest extent permitted by law.

#### **SECTION ELEVEN**

If any item or portion thereof in this ordinance is for any reason held invalid, such decision shall not affect the validity of the remaining portion of such items or the remaining portion of this ordinance.

#### **SECTION TWELVE**

Pursuant to Section 4-4 of the Park District Code (70 ILCS 1205/4-4) neither the Budget and Appropriation Ordinance of the District for the current fiscal year beginning nor any other Budget and Appropriation Ordinance is intended or required to be in support of the tax levy made in this ordinance.

#### **SECTION THIRTEEN**

The unexpended balance of the tax for general corporate purposes from the preceding year may be accumulated and set aside for the purposes of building repairs and improvements in a capital improvement fund, provided that the balance of such fund does not exceed 1.5% of the aggregated assessed valuation of all taxable property within the District.

#### **SECTION FOURTEEN**

All ordinances or parts of ordinances in conflict herewith, or any section thereof, are hereby modified or repealed.

**Summary of 2019 Tax Levy**

General Corporate Fund	\$4,075,000
Recreation Fund	\$1,652,000
IMRF Fund	\$186,000
Social Security Fund	\$360,000
Liability Insurance Fund	\$173,000
Special Recreation Fund	\$570,000
Audit Fund	<u>\$11,000</u>
<b>Total</b>	<b>\$7,027,000</b>

PASSED BY THE BOARD OF PARK COMMISSIONERS OF THE GENEVA PARK DISTRICT, KANE COUNTY, ILLINOIS ON THE 9th DAY OF DECEMBER, 2019 BY THE FOLLOWING VOTE.

AYES: \_\_\_\_\_

NAYS: \_\_\_\_\_

ABSENT: \_\_\_\_\_

ABSTAINING: \_\_\_\_\_

File with the undersigned this 9<sup>th</sup> day of December, 2019

Sheavoun Lambillotte, Secretary

APPROVED BY THE PRESIDENT OF THE GENEVA PARK DISTRICT, KANE COUNTY, ILLINOIS ON THE 9TH DAY OF DECEMBER, 2019.

\_\_\_\_\_  
Susan VanderVeen, President

CERTIFICATE OF COMPLIANCE

WITH TRUTH IN TAXATION

The undersigned, Presiding Officer of the Geneva Park District, hereby certifies that I am the presiding officer of the Geneva Park District, and as such presiding officer I hereby certify that the levy ordinance, a copy of which is appended hereto, was adopted pursuant to, and in all respects in compliance with, the provisions of the "Truth in Taxation Law." P.A. 88-455. Illinois Compiled Statutes, 35 ILCS 200/18-60 through 200/18-85.

Geneva Park District  
Kane County, Illinois

Date\_\_\_\_\_

\_\_\_\_\_  
Susan VanderVeen, President  
Board of Park Commissioners

(SEAL)

STATE OF ILLINOIS )

SS

COUNTY OF KANE )

I, SHEAVOUN LAMBILLOTTE, Secretary of the Board of Commissioners of the Geneva Park District in the County of Kane and State of Illinois, do hereby certify that attached hereto is a true and correct copy of that certain Ordinance now on file in my office entitled:

**Ordinance #2019-09**

**An Ordinance Levying and Assessing Taxes of the Geneva Park District of Kane County, Illinois for the Fiscal Year beginning May 1, 2019 and ending April 30, 2020**

which Ordinance was duly adopted and approved by the Board of Commissioners of the Geneva Park District at a regular meeting held on the Ninth Day of December 2019.

I do further certify that a quorum of said Board of Commissioners was present at said meeting, and that the Board complied with all requirements of the Illinois Open Meetings Act.

I do further certify that the ordinance of which the foregoing is a true and correct copy, is entrusted to my care for safekeeping, and that I am the lawful keeper of the same.

**IN WITNESS WHEREOF**, I have hereunto set my hand and affixed the seal of said Geneva Park District this Ninth Day of December, 2019.

(SEAL)

---

Sheavoun Lambillotte, Secretary

STATE OF ILLINOIS )

SS

COUNTY OF KANE )

CERTIFICATE

I, John A. Cunningham, do hereby certify that I am Clerk of the County of Kane, in the State of Illinois, and as such I am the keeper of Records, Ordinances and the Seal of said County.

I further certify that the attached Certificate of Compliance with the Truth in Taxation Law and Tax Levy Ordinance of the Board of Park Commissioners of the Geneva Park District and affidavit of the Secretary of the Board of Park Commissioners of the Geneva Park District, were filed in my office on this 10th day of December, 2019.

IN WITNESS THEREOF, I hereunto set my hand and the seal of said County of Kane this 10th day of December, 2019.

---

John A. Cunningham, County Clerk  
Kane County Illinois

(SEAL)

**NOTICE OF PUBLIC HEARING TO APPROVE PROPOSED PROPERTY  
TAX LEVY FOR THE GENEVA PARK DISTRICT**

A public hearing to approve a proposed tax levy for the Geneva Park District, Kane County, Illinois for 2019 will be held on December 9, 2019 at 7:00 p.m. at Geneva Park District Offices, 710 Western Avenue, Geneva, Illinois. Any person desiring to appear at the public hearing and present testimony to the taxing district may contact Sheavoun Lambillotte, Secretary of the Board, Geneva Park District, 710 Western Avenue, Geneva, Illinois 60134 or phone 630-232-4542.

The taxing district has estimated its equalized assessed valuation to secure new growth revenue and must adhere to the Property Tax Extension Limitation Law (PTELL or “tax cap” law). PTELL limits the increase over the prior year in the property tax extension of this taxing district to the percentage increase in the Consumer Price Index (CPI), which is 1.9%.

Publish in the Suburban Chronicle Newspaper Wednesday November 27, 2019

EAV	EAV Estimated 2019	Estimated Percent Increase	EAV Actual 2018	Estimated Percent Increase	EAV Actual 2017	Percent Increase	EAV Actual 2016	Percent Increase	EAV Actual 2015	Percent Increase
Farm	7,678,159	0.0116	7,590,057	0.0302	7,367,557	0.0114	7,284,710	0.0534	6,915,198	-0.0605
Residential	1,204,136,478	0.0266	1,172,961,579	0.0382	1,129,767,886	0.0374	1,089,001,160	0.0724	1,015,481,786	0.0375
Commercial	283,084,778	0.0645	265,927,799	0.0396	255,802,390	0.0073	253,940,564	0.0538	240,968,720	-0.0484
Industrial	125,546,993	0.0137	123,855,920	0.0333	119,862,768	0.0044	119,339,631	0.0366	115,127,183	0.0127
Railroad	1,853,124	0.0000	1,853,124	0.0712	1,729,996	0.0187	1,698,183	0.0160	1,671,371	0.3024
Total Value	1,622,299,532	0.0319	1,572,188,479	0.0381	1,514,530,597	0.0294	1,471,264,248	0.0660	1,380,164,258	0.0191
Growth in Total EAV %	3.19%		3.81%		2.94%		6.60%		1.91%	
Growth in EAV \$	\$50,111,053		\$57,657,882		\$43,266,349		\$91,099,990		\$25,853,684	
New Property as a % of EAV	0.55%		0.86%		0.84%		0.94%		0.95%	
New Property \$	\$8,961,449		\$13,522,698		\$12,767,003		\$13,856,372		\$13,058,918	
CPI	1.90%		2.10%		2.10%		0.70%		0.80%	
Tax Cap Extension	\$6,296,272		\$6,144,741		\$5,966,645		\$5,794,721		\$5,700,216	
Growth in Extension	\$151,530		\$178,097		\$171,923		\$94,505		\$98,792	
Growth in Extension %	2.47%		2.98%		2.97%		1.66%		1.76%	
Tax Rate	0.474832		0.479859		0.485241		0.532945		0.559914	

EAV	EAV Actual 2014	Percent Increase	EAV Actual 2013	Percent Increase	EAV Actual 2012	Percent Increase	EAV Actual 2011	Percent Increase	EAV Actual 2010	Percent Increase
Farm	7,360,564	0.0159	7,245,167	0.3771	5,261,072	-0.0555	5,570,433	-0.0347	5,770,455	-0.3603
Residential	978,752,038	0.0060	972,916,298	-0.0424	1,015,977,831	-0.0493	1,068,665,389	-0.0479	1,122,401,102	-0.0413
Commercial	253,236,352	0.0632	238,178,900	-0.0409	248,327,871	0.0223	242,921,755	-0.1058	271,673,618	-0.0467
Industrial	113,678,283	-0.0148	115,385,135	-0.0107	116,630,963	-0.0033	117,021,924	-0.0686	125,639,780	-0.0069
Railroad	1,283,337	0.0000	1,283,337	0.2358	1,038,505	0.1315	917,812	0.0627	863,636	0.2509
Total Value	1,354,310,574	0.0145	1,335,008,837	-0.0376	1,387,236,242	-0.0334	1,435,097,313	-0.0598	1,526,348,591	-0.0412
Growth in Total EAV %	1.45%		-3.76%		-3.34%		-5.98%		-4.12%	
Growth in EAV \$	\$19,301,737		-\$52,227,405		-\$47,861,071		-\$91,251,278		-\$65,606,774	
New Property as a % of EAV	0.74%		0.75%		0.94%		0.63%		0.82%	
New Property \$	\$9,963,439		\$9,981,488		\$13,099,235		\$9,101,788		\$12,567,058	
CPI	1.50%		1.70%		3.00%		1.50%		2.70%	
Tax Cap Extension	\$5,601,425		\$5,472,335		\$5,340,582		\$5,136,070		\$5,028,098	
Growth in Extension	\$129,090		\$131,753		\$204,512		\$107,972		\$174,066	
Growth in Extension %	2.36%		2.47%		3.98%		2.15%		3.59%	
Tax Rate	0.566712		0.559493		0.526615		0.4948		0.4573	

EAV	EAV Actual 2009	Percent Increase	EAV Actual 2008	Percent Increase	EAV Actual 2007	Percent Increase	EAV Actual 2006	Percent Increase	EAV Actual 2005	Percent Increase
Farm	9,021,244	0.1245	8,022,611	-0.0707	8,632,543	0.0787	8,002,830	0.3001	6,155,779	0.0190
Residential	1,170,753,557	-0.0011	1,172,020,175	0.0576	1,108,174,962	0.0848	1,021,590,955	0.1057	923,894,374	0.1146
Commercial	284,983,247	-0.0377	296,140,598	0.0429	283,960,198	0.0935	259,683,385	0.1298	229,844,425	0.1417
Industrial	126,506,924	-0.0041	127,022,896	0.0469	121,326,875	0.1135	108,962,523	0.0819	100,710,811	-0.0189
Railroad	690,393	0.2050	572,917	0.0936	523,887	-0.0019	524,910	-0.0031	526,541	-0.0581
Total Value	1,591,955,365	-0.0074	1,603,779,197	0.0533	1,522,618,465	0.0885	1,398,764,603	0.1091	1,261,131,930	0.1068
Growth in Total EAV %	-0.74%		5.33%		8.85%		10.91%		10.68%	
Growth in EAV \$	-\$11,823,832		\$81,160,732		\$123,853,862		\$137,632,673		\$121,676,574	
New Property as a % of EAV	1.06%		1.24%		2.52%		2.96%		3.23%	
New Property \$	\$16,921,821		\$19,866,256		\$38,426,596		\$41,469,814		\$40,756,646	
CPI	0.10%		4.10%		2.50%		3.40%		3.30%	
Tax Cap Extension	\$4,854,031		\$4,797,705		\$4,551,716		\$4,328,337		\$4,058,449	
Growth in Extension	\$56,326		\$245,990		\$223,378		\$269,889		\$310,324	
Growth in Extension %	1.17%		5.40%		5.16%		6.65%		8.28%	
Tax Rate	0.4207		0.4097		0.4135		0.4297		0.4384	



# TAX CAP EXTENSION

Prior Year Aggregate Ext. Base X (1+Limit) X Rate Increase Factor = Numerator

6,144,741

1.019

1.0

6,261,492

Est. 2019 EAV - Annexations + Disconnections= Adjusted Est. 2019 EAV

1,622,299,532

0

0

1,622,299,532

Adjusted Est. 2019 EAV - (New Property x State Multiplier) - TIF Recovery - EZ Recovery = Denominator

1,622,299,532

8,961,449

1.000000

0

0

1,613,338,083

Numerator / Denominator = Limited Rate

6,261,492

1,613,338,083

0.388108

Limited Rate X Est. 2019 EAV = Total Est. Aggregate Ext.

0.388108

1,622,299,532

6,296,272

	2018 Extension	Est. 2019 Extension	2019 Levy Request	
Corporate	3,856,563	3,972,447	4,075,000	MAX RATE BY LAW= .35
Recreation	1,566,953	1,608,799	1,652,000	MAX RATE BY LAW= .12
IMRF	239,900	181,837	186,000	NO LIMIT
Liability Insurance	173,067	168,917	173,000	NO LIMIT
Audit	10,754	10,525	11,000	MAX RATE BY LAW= .005
Social Security	297,505	353,747	360,000	NO LIMIT
Total Capped	6,144,741	6,296,272	6,457,000	
	← 2.47% Increase →			
Special Recreation	570,013	570,000	570,000	MAX RATE BY LAW= .04
Bond & Interest	829,534	836,927	836,927	NO LIMIT
Total Uncapped	1,399,546	1,406,927	1,406,927	
	← .53% Increase →			
	2018 Tax Rate	Est. 2019 Tax Rate		
Limited Rate (Capped)	0.390840	0.388108		
Non Limiting Rate (Uncapped)	0.089019	0.086724		
Total Tax Rate	0.479859	0.474832		

## Comparison of 2019 & 2020 Tax Bills

**Scenario: A tax levy increase of CPI 1.9%, plus \$9M residential new growth, a overall 1.9% increase in residential EAV.**

	<b>\$200,000 Fair Market Value Home</b>		<b>\$300,000 Fair Market Value Home</b>	
	<i>Tax Year 2019</i>	<i>Tax Year 2020</i>	<i>Tax Year 2019</i>	<i>Tax Year 2020</i>
Fair Market Value	\$ 200,000	\$ 200,000	\$ 300,000	\$ 300,000
Equalized Assessed Valuation (33 1/3%)	\$ 66,667	\$ 66,667	\$ 100,000	\$ 100,000
Assuming 1.9% rise in EAV home value*		\$ 67,933		\$ 101,900
Geneva Park District Tax Rate	0.00479859	0.00474832	0.00479859	0.00474832
Tax Bill	\$ 319.91	\$ 322.57	\$ 479.86	\$ 483.85
Tax Increase (Decrease) from prior year		\$ 2.66		\$ 3.99
Percentage Tax Increase (Decrease from prior year)		0.83%		0.83%

Assumes estimated EAV provided by county of \$1,622,299,532.

\*Rise in residential EAV determined by taking overall increase in residential EAV of 2.7% less new growth in residential of \$9M equals 1.9% rise in home value.

# DEC2019

SUN	MON	TUE	WED	THU	FRI	SAT
<b>01</b>	<b>02</b> City Council Mtg @ 7 Comm of the Whole Mtg @ 7	<b>03</b>	<b>04</b>	<b>05</b> CAC Mtg @ 7	<b>06</b> Parent's Night Out Tiny Tim's X-Mas City of Geneva – Christmas Walk & Holiday House Tour	<b>07</b> Tiny Tim's X-Mas Polar Express Train City of Geneva Holiday House Tour
<b>08</b> Tiny Tim's Christmas  Polar Express Train	<b>09</b> GPD Board Meeting @ 7  School Dist Mtg @ 7	<b>10</b>	<b>11</b>	<b>12</b> Plan Comm Mtg @ 7 NRPA Webinar : Playgrounds – Planning to Opening Day	<b>13</b> Holiday Party @ 4:30-7  Tiny Tim's Christmas	<b>14</b> Tiny Tim's Christmas  Christmas on the Farm
<b>15</b> Tiny Tim's Christmas Sunset Dance Company – Holiday Jingle Ball Showcase	<b>16</b> Comm of the Whole Mtg @ 7  City Council Mtg @ 7	<b>17</b> HPC Mtg @ 7	<b>18</b> Library Meeting @ 5	<b>19</b> The Polar Express Movie Night	<b>20</b> Parent's Night Out  The Polar Express Movie Night	<b>21</b>
<b>22</b>	<b>23</b>	<b>24</b> SPRC & SCC both close at 1:00 PM	<b>25</b> SPRC & SCC both closed today	<b>26</b> Plan Comm Mtg @ 7	<b>27</b>	<b>28</b>
<b>29</b>	<b>30</b>	<b>31</b> SPRC & SCC both close at 1:00 PM				

# JAN 2020

SUN

MON

TUE

WED

THU

FRI

SAT

01

SCC & SPRC  
Closed Today

02

CAC Mtg 7 PM

03

Parents' Night  
Out

04

05

National Bird  
Day

06

City Council Mtg  
@ 7

07

Youth Auditions  
– Aladdin, Jr.

08

09

Plan Comm Mtg  
@ 7  
Youth Auditions –  
Aladdin, Jr.  
NRPA Webinar

10

An Evening of  
Folk Music

11

12

13

Comm of the  
Whole Mtg @ 7  
School Dist. Mtg  
@ 7

14

HPC Mtg @ 7  
GPD Foundation  
Board Mtg @ 7  
FSP Open  
House Night

15

16

17

Parents' Night  
Out

18

19

Lunar Eclipse  
Viewing Party

20

**GPD Board  
Meeting @ 7**  
City Council Mtg  
@ 7

21

City Council Mtg  
@ 7

22

23

Plan Comm Mtg  
@ 7  
IAPD Conference

24

IAPD  
Conference

25

IAPD  
Conference  
Real Raptors

26

27

Comm of the  
Whole Mtg @ 7  
School Dist Mtg  
@ 7

28

29

Library Mtg  
from 5 – 7pm

30

31

Kids Cabaret

# Peck Farm Park Report

by

Trish Burns

Manager Peck Farm Park

December 9, 2019

## Natural Areas / Site Management

### 1. Volunteer Recognition Dinner:

The Volunteer Recognition Dinner was held at Peck Farm Park on December 4, 2019.

The event was catered by Corner Bakery. Special recognition was given to three volunteers who gave over 80 hours of their time this year. A fun evening was had by all.

### 2. Peck House Windows:

Staff has been investigating companies with the required skill to work on the restoration of the windows.

## Interpretation / Programs

### 1. Program Development – Staff has been working on programming for calendar year 2020. We are currently developing summer camps for next year, along with many of our special events such as Earth Day, the Butterfly Release Party and Autumn Fair.

### 2. Christmas on the Farm - Christmas on the Farm is scheduled for December 14 from 4:30-6:30 pm. We will have an ice sculptor and caroling along with Mr. and Mrs. Claus. Empanadas and hot chocolate will be available for sale.

### 3. Upcoming Events & Programs:

Geneva Library Storytime – December 11

Christmas on the Farm – December 14

Nature Playdate – December 18

Winter Nature Club – December 23, 26, 27

Winter Nature Club – December 30, January 2-3, 2020

Kane County Naturalist Program – January 14, 2020

### 4. Program report (November):

2019	2018		2019	2018	
8	4	Family Programs	82	57	Participants
3	6	Adult Program	95	231	Participants
3	7	Children's Programs	41	77	Participants
2	2	Birthday Party	104	90	Participants
3	3	KidsZone	168	174	Participants
2	1	On-site Field Trips – Staff led	41	52	Students/teachers/chaperons
0	2	On-site Field Trips – Visit only	0	45	Students/teachers/chaperons
0	0	Off-Site Programs	0	0	Participants
1	1	Scout Programs	27	25	Participants

1	1	Community Group Meetings	45	47	FVAS
1	1	Partnered Programs	78	87	FVAS Public Star Party
0	0	OB Rentals	0	0	Participants
0	0	Picnic Shelter Rental	0	0	Participants
4	2	3-Sided Barn Rental	276	96	Participants
0	0	Facility Rental	0	0	Participants
1	0	Special Event	92	0	Animal Encounters
		Walk-in Attendance	653	687	Visitors
<b>29</b>	<b>30</b>	<b>Total Events</b>	<b>1,579</b>	<b>1,623</b>	<b>Total Tracked Participants</b>

5. Program Comparison (4-Years)

November Programs							
2017		2016		2015		2014	
Events	Participants	Events	Participants	Events	Participants	Events	Participants
31	1,825	29	2,596	31	1,833	23	1,118

**GENEVA PARK DISTRICT**  
**PARKS AND PROPERTIES BOARD REPORT**

December 9, 2019

**Operations**

- Trimming and removing trees at Williamsburg Park, South Street and Mill Creek Pool.
- Snow/Ice pretreatment system set up and ready to go.
- Completed prescribed burn training.
- Working on restoration of Beaver Hut at Hawks Hallow.
- Seed team spent a day at the Forest Preserve cleaning collected seed.
- Installed the exterior Christmas decorations at Sunset Recreation Center.
- Working on Christmas decorations at Peck Farm Park.
- Finalizing the last of the leaf mulching in parks before winter sets in.
- Inventorying and ordering additional parking bumpers as needed.
- Staff is inspecting parks for tree removal and comprising a list for this winter and spring.

**Baseball/Softball**

- Baseball/softball leagues done for the year.
- Peck ballfield grading and seeding is complete for the year. Staff will finish in the spring.
- The north field at South Street Athletic Fields is under construction as staff works to regrade the infield and install grass between the sideline fence and the base paths.

**Soccer**

- Soccer and lacrosse seasons are over for the year. Equipment is stored for the winter.

**Facilities**

**Sunset Park**

- Completed minor repairs to an elliptical machine in the fitness center.
- Finished up the LED light conversion at Sunset Pool.
- Interior Christmas decorations are up around the facility.
- Repaired the flag pole light.
- Installed a heat monitoring system in the Sunset Pool pump room.

**Mill Creek**

- Pool/ spray ground is shut down for the season. Staff is monitoring the heat and sprayground sump periodically throughout the winter.

**Moore Park**

- Monitoring the spray ground sump periodically throughout the winter.

#### Peck Farm

- Installing an automatic lock timer on door to the new restrooms.
- Added additional outlets outside red barn in preparation for Christmas decorations.

#### Island Park

- Installed new deadbolts on doors at Island Pavilion. Rekeyed the master lock for security and to reduce the number of keys.

#### Wheeler Park

- Ordered light poles and solar lights for ice rinks.
- Working on water heater replacement for Wheeler Operations building.
- Ordered new signage for single use restrooms, will install once delivered.

#### SPRC

- Worked with contractor on scheduled preventative maintenance for HVAC systems.

### Park Projects

- PubWorks – Visited Palatine Park District to discuss their utilization of PubWorks. They gave us several ideas on ways to set up and enter data.
- Lions Park tennis court resurfacing is rescheduled for next spring.
- Ice rink boards are scheduled to be installed the first part of December.
- Staff is working on solar lighting for the ice rinks.
- Picnic tables are being moved to Wheeler Green House for repairs and painting.
- Wheeler tennis courts are scheduled for resurfacing next year. Input from user survey will be used to prepare specifications for bidding this project.
- Ordered replacement slide for Marjorie Murray Park playground, staff will install once delivered.
- Peterson House demolition is complete, contractor is working on restoration.





- Community Garden Shelter installation has started. Once shelter is erected, contractor will pour the concrete slab and restore the disturbed areas.



### **Tree Planting 2019**

- 100 additional trees were delivered, staff has planted 93 of the 100. The balance will be planted at Williamsburg Park once tree removal at that park is complete.

**GENEVA PARK DISTRICT  
RECREATION BOARD REPORT  
NICOLE VICKERS, CPRP  
SUPERINTENDENT OF RECREATION  
December 9, 2019**

**UPDATE:**

**I. PROGRAMS**

**Special Events**

**Hello Santa**

On December 10<sup>th</sup>, Santa will be surprising over 60 children by calling and asking about their holiday wish-list.

**Polar Express Storytime Train**

Polar Express Story Train was held on December 7<sup>th</sup> and 8<sup>th</sup> with nearly 500 people enjoying the Metra Train to the “North Pole.” Many holiday memories were made!

**II. UPDATES**

**Winter Brochure**

Registration for winter programs begins December 10<sup>th</sup>, with non-resident registration taking place on December 17<sup>th</sup>.

**MILL CREEK & SUNSET POOL**

The 2019 Mill Creek Pool and Sunset Pool Annual Report is enclosed for board review. The report will be reviewed later in the meeting. Please note the recommendations for the 2020 season.

**PLAYHOUSE 38**

Please make your calendar for the final performance of the children’s production ‘Tiny Tim’s Christmas’ taking stage on December 13<sup>th</sup> – 15<sup>th</sup>.

The Holiday Movie Night featuring the Polar Express movie, and a visit from Santa will be held on December 19<sup>th</sup> and 20<sup>th</sup>.



### **III. UPCOMING EVENTS**

#### **Programs/Special Events:**

December 10:	Hello Santa
December 15:	Dance Recital, GHS
December 19-20:	Holiday Movie Night, PH38

#### **Trips:**

December 13:	Racine Holiday Tour, Wisconsin
December 19:	Beauty and the Beast, Aurora

## **INFORMATION:**

### **IV. SUNSET REPORT**

Comparison figures for Sunset Racquetball and Fitness Center are as follows

<b>SRFC November Totals</b>		
	<b>November 2018</b>	<b>November 2019</b>
Annual Membership Revenue	\$11,604	\$8,525
EFT/Ongoing Revenue	\$3,836	\$3,965
Court Hours	\$234	\$469
Guests	\$572	\$644
Racquet Rentals	\$0	\$0
Vending	\$185	\$87
<b>Total Revenue</b>	<b>\$16,431</b>	<b>\$13,690</b>

	<b>November 2018</b>	<b>November 2019</b>
Resident SRFC Pre-Paid:		
New	7	10
Renew	22	16
Resident SRFC ONGOING:		
New	4	5
Renew	2	1
Non-Resident SRFC Pre-Paid:		
New	1	4
Renew	4	1
Non-Resident SRFC ONGOING:		
New	2	0
Renew	0	0
<b>New</b>	14	19
<b>Renew</b>	28	18
<b>Totals</b>	42	37

<b>SRFC October Memberships Totals</b>		
	<b>November 2018</b>	<b>November 2019</b>
<b>Total Membership Revenue</b>	<b>\$15,440</b>	<b>\$12,490</b>
<b>Annual Member Retention Rate</b>	<b>80%</b>	<b>64%</b>
<b>SRFC Usage Breakdown</b>		
	<b>November 2018</b>	<b>November 2019</b>
Members	4,658	4,607
Guests	161	125
<b>Total Usage</b>	<b>4,819</b>	<b>4,732</b>
Weight room Usage	4,565	4,457

<b>Court Usage</b>		
Reserved Court Time	60	51
Walk-on Court Time	0	10
<b>Court Percentages</b>		
Prime Time	13%	19%
Non-Prime Time	14%	12%
Racquetball	11%	11%
Wally ball	3%	3%
<b>SRFC Year to Date Comparison</b>		
	<b>2018/2019</b>	<b>2019/2020</b>
Total EFT/Ongoing Memberships	106	111
Total # of Memberships/Members (excludes Gold)	567	932
	571	941
<b>YTD Total Retention Rate</b>	81%	78%
Total Membership Revenue	\$86,666	\$86,749
Projected EFT/Ongoing Annual Rev.	\$19,180	\$19,825

**V. SPRC REPORT**

Comparison figures for Stephen D. Persinger Recreation Center are as follows

<b>SPRC General</b>		
	<b>November 2018</b>	<b>November 2019</b>
Total Membership Revenue	<b>\$44,558</b>	<b>\$45,741</b>
Memberships	110	118
Track Passes	108	119
Guests	210	199
Monthly Member Retention Rate	72%	91%
<b>SPRC Membership Breakdown</b>		
	<b>November 2018</b>	<b>November 2019</b>
Resident Gold Pre-Paid:		
New	2	3
Renew	5	7
Resident Gold ONGOING:		
New	2	1
Renew	2	0
Non-Resident Gold Pre-Paid:		
New	0	1
Renew	0	0
Non-Resident Gold ONGOING:		
New	1	2
Renew	0	0

Resident SPRC Pre-Paid:				
New	30	23		
Renew	41	45		
Resident SPRC ONGOING:				
New	12	13		
Renew	1	6		
Non-Resident SPRC Pre-Paid:				
New	6	7		
Renew	2	6		
Non-Resident SPRC ONGOING:				
New	5	3		
Renew	1	1		
New	58	53		
Renew	52	65		
Totals	110	118		
SPRC Usage Breakdown				
	November 2018	November 2019		
Members	11,082	12,147		
Guests	210	199		
Total Usage	11,292	12,346		
Member Usage:				
Mon.-Fri. (Avg.)	Avg. 454	Avg. 437		
Sat.-Sun. (Avg.)	Avg. 389	Avg. 348		
Morning Nursery	718	Avg. 27	599	Avg. 22
12-4 pm Nursery	280	Avg. 10	358	Avg. 13
Evening Nursery	246	Avg. 9	277	Avg. 10
TOTAL NURSERY	1,244		1,234	
Open Gym Youth	711		908	
Open Gym Adult	152		511	
SPRC November Totals				
	November 2018		November 2019	
Annual Membership Revenue:	\$27,297		\$26,558	
EFT/Ongoing Membership Revenue:	\$14,560		\$16,217	
Monthly Memberships	0	\$0	0	\$0
Track Pass	108	\$2,701	119	\$2,966
Total Membership Revenue	\$44,558		\$45,741	
Kidz Korral Revenue	\$3,946		\$4,180	
Birthday Parties	8	\$1,992	9	\$1,223
Guest Fees	210	\$376	199	\$978
Open Gym Youth	711	\$2,447	908	\$2,509
Open Gym Adult	152	\$598	511	\$847

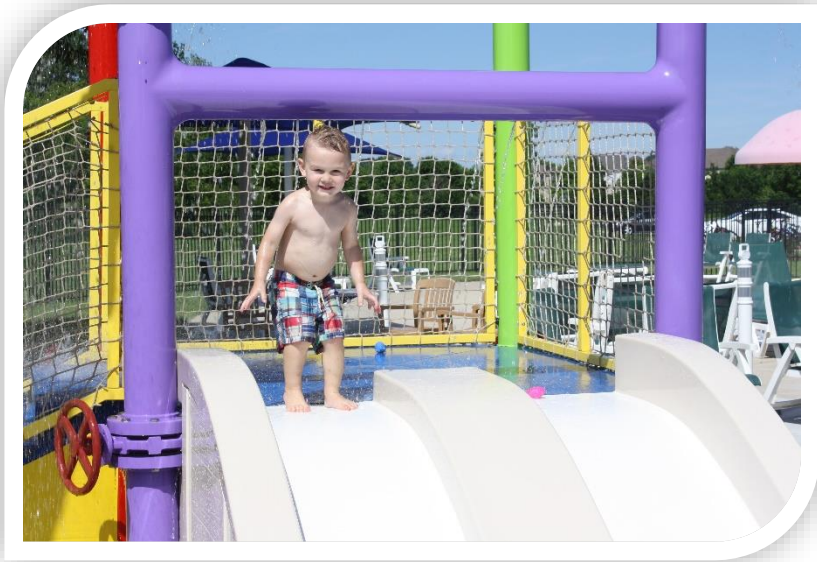
Vending	\$331		\$162	
Total Additional Revenue	\$9,690		\$9,899	
SPRC Year to Date Comparisons				
	2018/2019		2019/2020	
Current Memberships/Members	1,394	2,901	1,490	3,062
Gold Annual	175	390	176	380
Gold Ongoing	79	179	84	202
SPRC Annual	784	1,510	858	1,636
SPRC Ongoing	356	822	372	844
Track Passes	743		699	
YTD Membership Retention Rate	76%		79%	
Total Membership Revenue	\$230,847		\$241,029	
Projected EFT/Ongoing Annual Rev.	\$72,800		\$81,085	

Note:

Black Friday/Cyber Monday campaign crossed over 2 months this year (11/29-12/2); while last year this campaign ran entirely in November (11/23-11/26).

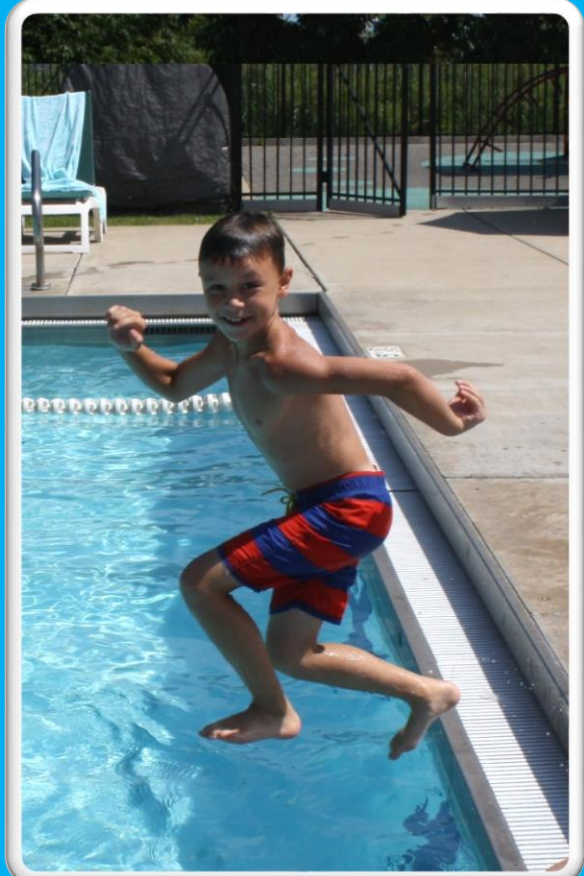
The numbers within this report strictly reflect actual sales from November, which is only half of the Black Friday/Cyber Monday campaign. This year the campaign produced a total of 44 new memberships (last year = 23); of the 44 new memberships, 31 were sold on December 1<sup>st</sup> and 2<sup>nd</sup>.





2019

# Geneva Park District Aquatics Annual Report





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## Introduction:

The 2019 Aquatic Report is based on the operating year March 1, 2019 through February 29, 2020 rather than the Geneva Park District fiscal year. The summer of 2019 was Sunset Pool's twenty third summer of operation and Mill Creek Pool's thirteenth summer of operation; sixth summer managed by Geneva Park District. Pool staff receives three audits throughout the season; staff is scored on safety protocols, responsiveness, and attentiveness. The combination of all three audits resulted in a 4-star season! Geneva Park District staff that made this season possible were Sarah Sielisch – Recreation/Aquatic Supervisor, Jake Kaplan- Recreation Coordinator, Susie Adams, Grace Adams and Kiara Zurow–Office/Concessions Manager, Bianca Celozzi – Lead Manager, and Jenna Jezek, Ian Samsami and Gwen Fuesz– Swim Lesson Coordinators.

## Sunset Pool Days/Hours of Operation:

The 2019 Sunset Pool season ran from May 25, 2019 to September 2, 2019 allowing for 101 days of operation. Sunset Pool experienced 18 partial days and 5 full days that required closures due to weather. Sunset Pool also closed early on Memorial Day, Independence Day, Labor Day, and three days for Geneva River Rat swim meets.

Sunset Pool's open swim hours of operation were extended to Noon – 8:00 pm daily beginning in 2015 season and the extended hours were well received by the community and continued into the 2019 season. Sunset Pool also extended to open at 11:00 am on weekdays for all patrons who hold season passes. Geneva Park District policy states that the pools may cease normal operation in the event that the air temperature drops to or below 68 degrees, inclement weather, or threat of lightning and/or thunder.

**Table 1 – Sunset Pool Hours of Operation**

Period/Time	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
6:30 AM							
7:00 AM							
7:30 AM							
8:00 AM							
8:30 AM	Lessons	Lessons	Lessons	Lessons	Lessons	Swim Lessons	
9:00 AM	Swim Team Practice	Swim Team Practice	Swim Team Practice	Swim Team Practice	Swim Team Practice	Swim Team Practice	
9:30 AM							
10:00 AM							
10:30 AM							
11:00 AM							
11:30 AM	Adult Lap	Adult Lap	Adult Lap	Adult Lap	Adult Lap	Adult Lap	
12:00 PM							
2:30 PM	Open Swim	Open Swim	Open Swim	Open Swim	Open Swim	Open Swim	Open Swim
3:00 PM	Camps	Camps	Camps	Camps	Camps		
3:30 PM							
7:30 PM							
8:00 PM							

■ Open swim for season pass holders

## Mill Creek Pool Days/Hours of Operation:

The 2019 Mill Creek Pool season ran from June 1, 2019 – August 18, 2019 allowing for 79 days of operation. Mill Creek Pool experienced 17 partial days and 1 full day that required closures due to weather. Mill Creek Pool was closed on days when Geneva Schools were in session.

Mill Creek Pool's hours of operation are Noon – 8:00 pm daily. During the weekday hours are extended to pass holders at 11:00 am. During the weekdays from 4:00 – 6:00 pm the pool closes for evening swimming lessons. Geneva Park District policy states that the pools may cease normal operation in the event that the air temperature drops to or below 68 degrees, inclement weather, or threat of lightning and/or thunder.

**Table 2 – Mill Creek Pool Hours of Operation**

Period/Time	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
7:30 AM						Adult Lap	
8:00 AM	Adult Lap	Adult Lap	Adult Lap	Adult Lap	Adult Lap	Adult Lap	
8:30 AM							
9:00 AM	Lessons	Lessons	Lessons	Lessons	Lessons	Lessons	
9:30 AM	Parent Tot	Parent Tot	Parent Tot	Parent Tot	Parent Tot	Parent Tot	
10:00 AM							
10:30 AM							
11:00 AM							
11:30 AM							
12:00 PM							
3:00 PM	Open Swim	Open Swim	Open Swim	Open Swim	Open Swim	Open Swim	
3:30 PM							
4:30 PM							
5:00 PM							
5:30 PM							
6:00 PM							
6:30 PM							
7:00 PM							
7:30 PM							
8:00 PM							

 Open swim for season pass holders

## Swim Passes:

The Geneva Park District sold a total of 1,336 resident season passes and 214 non-resident season passes for the 2019 season. 1,016 passes were sold as early-bird passes and 534 were sold at the season rate for a total of 1,550 season passes. We saw a decrease of 42 memberships in comparison to last year. The information provided encompasses season passes for both Sunset Pool and Mill Creek Pool.

**Table 3 – Total Sunset Pool, Mill Creek Pool & Gold Issued Memberships**

Memberships	Res Early Bird		Res Regular		Non-Res Early Bird		Non-Res Regular		Total	
	2018	2019	2018	2019	2018	2019	2018	2019	2018	2019
Family	775	742	341	361	116	123	54	43	1,286	1,269
Senior	76	80	30	24	26	20	1	6	133	130
Individual	65	36	82	93	12	15	14	7	173	151
Total	916	858	453	478	154	158	69	56	1,592	1,550

**Table 4 – Total Sunset Pool, Mill Creek Pool & Gold Issued Passes Swim Pass  
Yearly Comparison:**

Passes	Res Early Bird		Res Regular		Non-Res Early Bird		Non-Res Regular		Total	
	2018	2019	2018	2019	2018	2019	2018	2019	2018	2019
Family	3,030	2,899	1,316	1,329	450	486	224	164	5,020	4,878
Senior	76	80	30	24	26	20	1	6	133	130
Individual	65	36	82	93	12	15	14	7	173	151
Total	3,171	3,015	1,428	1,446	488	521	239	177	5,326	5,159

**Table 5 – Total Sunset Pool, Mill Creek Pool & Gold Membership History**

	2012	2013	2014	2015	2016	2017	2018	2019
Individual	148	150	137	155	113	327	173	151
Family	1,279	1,116	1,198	1,261	1,212	1,263	1,286	1,269
Senior	77	78	80	118	182	82	133	130
Total	1,504	1,344	1,415	1,534	1,507	1,672	1,592	1,550

## Early-Bird Pass Sales:

Early-Bird membership sales took place until April 30, 2019. As in years past, early-bird pool passes are a popular option to the Geneva Park District Community because of the savings offered.

For the upcoming season staff recommends offering the sale of memberships online. In addition, staff would recommend selling pool passes in January with an incentive, aside from early-bird rates, to encourage participants to purchase early.

## Membership Fee History:

Sunset Pool season membership fees were increased last year for the 2018 season which included new membership options to Mill Creek Pool and continued in the 2019 season.

**Table 6 – Season Pass Fee History**

	2005 – 2006	2007 – 2008	2009	2010 - 2017	2018	2018	2014 - 2019
	Sunset Pool	Sunset Pool	Sunset Pool	Sunset Pool	Sunset Pool	Mill Creek Pool	Aquatic Gold
<b>Resident</b>	<b>Early Bird</b>	<b>Early Bird</b>	<b>Early Bird</b>	<b>Early Bird</b>	<b>Early Bird</b>	<b>Early Bird</b>	<b>Early Bird</b>
Individual	\$65.00	\$65.00	\$70.00	\$70.00	\$75.00	\$95.00	\$115.00
Senior	\$50.00	\$50.00	\$55.00	\$55.00	\$60.00	\$75.00	\$90.00
Family (2)	\$120.00	\$120.00	\$130.00	\$130.00	\$135.00	\$170.00	\$205.00
Family (3)	\$138.00	\$140.00	\$150.00	\$150.00	\$155.00	\$195.00	\$235.00
Family (4)	\$149.00	\$160.00	\$170.00	\$170.00	\$175.00	\$220.00	\$265.00
Additional Family	\$13.00	\$15.00	\$20.00	\$20.00	\$30.00	\$30.00	\$35.00
<b>Resident</b>	<b>Regular</b>	<b>Regular</b>	<b>Regular</b>	<b>Regular</b>	<b>Regular</b>	<b>Regular</b>	<b>Regular</b>
Individual	\$70.00	\$70.00	\$85.00	\$85.00	\$90.00	\$115.00	\$130.00
Senior	\$55.00	\$55.00	\$65.00	\$65.00	\$70.00	\$90.00	\$100.00
Family (2)	\$130.00	\$130.00	\$150.00	\$150.00	\$155.00	\$195.00	\$225.00
Family (3)	\$150.00	\$150.00	\$170.00	\$170.00	\$175.00	\$220.00	\$255.00
Family (4)	\$161.00	\$170.00	\$190.00	\$190.00	\$195.00	\$245.00	\$285.00
Additional Family	\$14.00	\$20.00	\$20.00	\$20.00	\$30.00	\$30.00	\$30.00
<b>Non-Resident</b>				<b>Early Bird</b>	<b>Early Bird</b>	<b>Early Bird</b>	<b>Early Bird</b>
Individual				\$135.00	\$140.00	\$175.00	\$190.00
Senior				\$105.00	\$110.00	\$140.00	\$145.00
Family (2)				\$245.00	\$250.00	\$315.00	\$340.00
Family (3)				\$280.00	\$285.00	\$355.00	\$385.00
Family (4)				\$315.00	\$320.00	\$400.00	\$430.00
Additional Family				\$33.00	\$35.00	\$35.00	\$45.00
<b>Non-Resident</b>				<b>Regular</b>	<b>Regular</b>	<b>Regular</b>	<b>Regular</b>
Individual				\$150.00	\$150.00	\$155.00	\$205.00
Senior				\$115.00	\$115.00	\$120.00	\$155.00
Family (2)				\$265.00	\$265.00	\$270.00	\$360.00
Family (3)				\$300.00	\$300.00	\$305.00	\$405.00
Family (4)				\$335.00	\$335.00	\$340.00	\$450.00
Additional Family				\$35.00	\$35.00	\$35.00	\$45.00

## Price Comparison:

Season membership fees remain competitive with surrounding area pools for resident memberships. Memberships in orange and green signify memberships that allow access to one pool, memberships in blue and yellow show prices for memberships to multiple pools.

**Table 7 – Res Early Bird Season Membership Comparison**

Resident Early Bird	West Chicago	Batavia	Carol Stream	Swanson Pool	Sunset Pool	Mill Creek Pool	Otter Cove	Oswegoland	Geneva Gold
Individual	\$50	\$50	\$87	\$62	\$75	\$95	\$95	\$79	\$115
Senior	\$50	\$22	\$77	\$54	\$60	\$75	\$85	\$79	\$90
2-Family	\$100	\$90	\$137	\$111	\$135	\$170	\$171	\$150	\$205
3-Family	\$150	\$135	\$167	\$147	\$155	\$195	\$224	\$221	\$235
4-Family	\$200	\$175	\$197	\$183	\$175	\$220	\$277	\$292	\$265
Additional	\$50	\$32	\$30	\$36	\$30	\$30	\$53	\$71	\$35

**Table 8 – Res Regular Season Membership Comparison**

Resident Season	West Chicago	Batavia	Carol Stream	Swanson Pool	Sunset Pool	Mill Creek Pool	Otter Cove	Oswegoland	Geneva Gold
Individual	\$65	\$70	\$97	\$69	\$90	\$115	\$102	\$79	\$130
Senior	\$65	\$22	\$87	\$62	\$70	\$90	\$92	\$79	\$100
Couple	\$130	\$130	\$147	\$124	\$155	\$195	\$183	\$150	\$225
3-Family	\$195	\$190	\$177	\$162	\$175	\$220	\$240	\$221	\$255
4-Family	\$260	\$252	\$207	\$200	\$195	\$245	\$297	\$292	\$285
Additional	\$65	\$32	\$30	\$38	\$30	\$30	\$57	\$71	\$30

**Table 9 – Non-Resident Early Bird Membership Comparison**

Non-Res Early-Bird	West Chicago	Batavia	Carol Strea	Swanson Pool	Sunset Pool	Mill Creek Pool	Otter Cove	Oswegoland	Geneva Gold
Individual	\$65	\$78	\$127	\$80	\$140	\$175	\$119	\$99	\$190
Senior	\$65	\$32	\$107	\$78	\$110	\$140	\$119	\$99	\$145
Couple	\$130	\$135	\$207	\$150	\$250	\$315	\$214	\$188	\$340
3-Family	\$195	\$205	\$242	\$194	\$285	\$355	\$280	\$277	\$385
4-Family	\$260	\$275	\$277	\$238	\$320	\$400	\$346	\$366	\$430
Additional	\$65	\$48	\$35	\$44	\$35	\$35	\$66	\$89	\$45

**Table 10 – Non-Res Season Membership Comparison**

Non-Res Season	West Chicago	Batavia	Carol Stream	Swanson Pool	Sunset Pool	Mill Creek Pool	Otter Cove	Oswegoland	Geneva Gold
Individual	\$80	\$99	\$137	\$87	\$155	\$195	\$128	\$99	\$205
Senior	\$80	\$32	\$137	\$85	\$120	\$150	\$128	\$99	\$155
Couple	\$160	\$185	\$247	\$157	\$270	\$340	\$230	\$188	\$360
3-Family	\$240	\$272	\$292	\$205	\$305	\$380	\$301	\$277	\$405
4-Family	\$320	\$363	\$337	\$ 253	\$340	\$425	\$372	\$366	\$450
Additional	\$80	\$48	\$45	\$48	\$35	\$35	\$71	\$89	\$45

## Daily Admissions:

Daily admission fees were last increased during the 2018 season. The fee structure remains competitive with surrounding pools.

**Table 11 – Sunset Pool Daily Admissions Fee History**

	2007 - 2008		2009 - 2014		2015 – 2017		2018-2019	
	Res	N/R	Res	N/R	Res	N/R	Res	N/R
Toddler (0 - 2 yrs.)	Free	Free	Free	Free	Free	Free	Free	Free
Youth (3 - 17 yrs.)	\$6.00	\$10.00	\$7.00	\$12.00	\$7.00	\$12.00	\$8.00	\$12.00
Adult (18 - 59 yrs.)	\$7.00	\$12.00	\$8.00	\$14.00	\$8.00	\$14.00	\$9.00	\$14.00
Senior (60+ yrs.)	\$6.00	\$10.00	\$7.00	\$12.00	\$7.00	\$12.00	\$8.00	\$12.00

**Table 12 – Mill Creek Pool Daily Admissions**

	Prior to 2014		2014		2015 – 2017		2018-2019	
	Res	N/R	Res	N/R	Res	N/R	Res	N/R
Toddler (0 - 2 yrs.)	\$6.00	\$6.00	Free	Free	Free	Free	Free	Free
Youth (3 - 17 yrs.)	\$6.00	\$6.00	\$6.00	\$8.00	\$6.00	\$8.00	\$7.00	\$8.00
Adult (18 - 59 yrs.)	\$8.00	\$8.00	\$7.00	\$10.00	\$7.00	\$10.00	\$8.00	\$10.00
Senior (60+ yrs.)	\$8.00	\$8.00	\$6.00	\$8.00	\$6.00	\$8.00	\$7.00	\$8.00

**Table 13 – Daily Admissions Fee Comparison**

Batavia		
	Resident	NonResident
Child	\$8.00	\$11.00
Adult	\$8.00	\$11.00
Senior	\$8.00	\$11.00

St Charles (Otter Cove)		
	Resident	NonResident
Child	\$11.00	\$16.00
Adult	\$11.00	\$16.00
Senior	\$11.00	\$16.00

Carol Stream		
	Resident	NonResident
Child	\$7.00	\$10.00
Adult	\$7.00	\$10.00
Senior	\$7.00	\$10.00

St Charles (Swanson)		
	Resident	NonResident
Child	\$7.00	\$11.00
Adult	\$7.00	\$11.00
Senior	\$7.00	\$11.00

West Chicago		
	Resident	NonResident
Child	\$6.00	\$10.00
Adult	\$8.00	\$12.00
Senior	\$6.00	\$10.00

Oswegoland		
	Civic Center	Winrock Pool
Child	\$8.00	\$6.00
Adult	\$8.00	\$6.00
Senior	\$8.00	\$6.00



## Season Attendance:

Sunset Pool Annual Attendance				
	Total	Season Passes	Resident Daily	Non-Resident Daily
<b>2017</b>				
May/June		16,179	4,574	845
July		11,517	4,938	1,583
Aug/Sep		6,686	2,946	316
Season	<b>49,584</b>	<b>34,382</b>	<b>12,458</b>	<b>2,744</b>
<b>2018</b>				
May/June		12,620	4,847	680
July		9,909	3,730	512
Aug/Sep		7,344	3,269	373
Season	<b>43,284</b>	<b>29,873</b>	<b>11,846</b>	<b>1,565</b>
<b>2019</b>				
May/June		11,196	3,350	394
July		14,427	3,866	685
Aug/Sep		7,925	2,700	610
Season	<b>45,153</b>	<b>33,548</b>	<b>9,916</b>	<b>1,689</b>
Mill Creek Pool Annual Attendance				
	Total	Season Passes	Resident Daily	Non-Resident Daily
<b>2017</b>				
May/June		2,193	904	57
July		2,475	1,505	69
Aug/Sep		1,170	408	17
Season	<b>8,798</b>	<b>5,838</b>	<b>2,817</b>	<b>143</b>
<b>2018</b>				
May/June		3,653	1,486	74
July		3,736	1,935	126
Aug/Sep		2,091	1,269	76
Season	<b>14,446</b>	<b>9,480</b>	<b>4,690</b>	<b>276</b>
<b>2019</b>				
May/June		3,449	1,146	118
July		4,631	1,799	319
Aug/Sep		2,119	704	156
Season	<b>14,441</b>	<b>10,199</b>	<b>3,649</b>	<b>593</b>
2018 Total Combined Attendance				
	Total	Season Passes	Resident Daily	Non-Resident Daily
<b>2019</b>				
May/June		14,645	4,496	512
July		19,058	5,665	1,004
Aug/Sep		10,044	3,404	776
Season		<b>43,747</b>	<b>13,565</b>	<b>2,292</b>

Total Annual Attendance Comparison					
	2015	2016	2017	2018	2019
Total	60,331	61,752	58,382	57,730	59,594

## Swim Lesson Attendance:

Sunset Pool and Mill Creek Pool offered several swim lesson options to the community for the 2019 season, five sessions were available on weekdays and two sessions were available on Saturday mornings. Mill Creek Pool also provided evening swim lessons to the community which included five weekday options. For the 2015 season, private swimming lessons were restructured to allow parents to register for a specific timeslot. This change drastically increased participation in private swim lessons and was continued for the 2019 season. In an effort to increase participant satisfaction, and following more in line with the guidelines of Starfish Swim School, overall staff training increased both pre-season, and throughout the summer.

**Table 14 – Swim Lesson and Program Attendance Comparison**

	2012	2013	2014	2015	2016	2017	2018	2019
Sunset Session 1	336	355	351	255	202	166	181	129
Sunset Session 2	402	350	364	289	217	189	141	140
Sunset Session 3	363	354	330	261	174	141	131	129
Sunset Session 4	306	292	269	194	165	132	108	120
Sunset Session 5	271	205	206	130	118	64	64	77
Saturday Session 1	223	258	275	175	141	112	111	108
Saturday Session 2	N/A	N/A	N/A	173	141	119	125	103
Mill Creek Session 1	N/A	N/A	N/A	60	95	85	120	96
Mill Creek Session 2	N/A	N/A	N/A	55	74	94	91	90
Mill Creek Session 3	N/A	N/A	N/A	24	84	95	112	87
Mill Creek Session 4	N/A	N/A	N/A	25	72	90	87	70
Mill Creek Session 5	N/A	N/A	N/A	30	48	90	53	39
Mill Creek Session 6	N/A	N/A	N/A	28	N/A	N/A	N/A	N/A
Mill Creek Session 7	N/A	N/A	N/A	30	N/A	N/A	N/A	N/A
Saturday Session 1	N/A	N/A	N/A	21	14	16	28	43
Saturday Session 2	N/A	N/A	N/A	22	16	32	28	15
Private Swim Lessons	328	296	252	148	604	744	764	796
Teen Night	124	44	34	27	23	18	118	106
Adult Lap Swim	376	410	391	282	485	373	462	430
	<b>2729</b>	<b>2564</b>	<b>2472</b>	<b>2229</b>	<b>2673</b>	<b>2559</b>	<b>2724</b>	<b>2578</b>

## Swim Lesson Program & Fees

Swim lesson fees were last increased for the 2018 season (\$2/\$3). With the rising cost of staff, while still remaining competitive, staff would recommend a \$5 increase per lesson bringing the cost to \$52 for residents, and \$73 for non-residents.

**Table 15 – Swim Lesson Fee Comparison**

	Resident	Non-Resident
<b>Geneva Park District</b>	<b>\$52.00</b>	<b>\$73.00</b>
Carol Stream Park District	\$77.00	\$91.00
Oswegoland Park District	\$89.00	\$98.00
St Charles Park District	\$44.00	\$66.00
Batavia Park District	\$43.00	\$43.00
West Chicago Park District	\$64.00	\$77.00

### Season Meteorology:

Geneva Park District Aquatics ceased operations due to unsafe weather conditions for 18 partial days and 5 full days. This does not include any temporary closures due to lightning or heavy rain.

**Table 16 – Average Weather Conditions**

	Average High Temperature				Average Low Temperature				Total Precipitation			
	2016	2017	2018	2019	2016	2017	2018	2019	2016	2017	2018	2019
June	82	81	80	79	60	56	62	58	2.28	4.34	6.34	7.52
July	84	84	83	88	65	61	63	67	2.31	4.39	1.60	3.50
August	84	82	84	82	66	58	64	61	5.93	4.38	4.85	3.66
Summer	83	82	82	83	63	58	63	62	10.52	13.11	12.79	14.68

### Lap Swim:

Lap Swim continued to be offered from 10:45 to 11:45 am Monday through Saturday at Sunset Pool and 8:00 to 9:00 am Monday through Friday; Saturday 7:30-8:30 am Mill Creek Pool. In 2015, Sunset Pool was able to increase the amount of available lap lanes for morning lap swim. This addition continued to be well received by the lap swimmers during the 2019 season.

### Teen Night:

Teen Nights were scheduled throughout the summer for middle school age children. There were a total of three scheduled teen nights in 2019. In an effort to attract more participation, staff increased the activities which included a pizza party/float & glow theme, color war, and luau.

## Rental/Parties:

Birthday parties begin at 12:00 pm each day. The lawn areas are blocked off for parties and birthday staff members are on hand to supervise activities. An hourly rate according to group size is assessed for larger group rentals and groups also have the option to rent out the pool during evening hours. A total of 14 rentals, 51 group day outings and 50 birthday parties were held at Sunset Pool and Mill Creek Pool in the 2019 season. In comparison a total of 13 rentals, 33 group day outings and 47 birthday parties were held at Sunset Pool and Mill Creek Pool in the 2018 season.

## Flick and Float:

This year Sunset Pool offered four Flick & Float special events. Over 200 people came out for each event, and enjoyed Hook, Aquaman, and Incredible 2.

## Special Events

Special events throughout the season had great success. In addition to previous events, staff also implemented new and revised events:

June	National Sunglasses Day
	Father Day Celebration
	National Get Outdoors Day
	Adult 18 + Swim
	National Children's Day
July	Adult 18 + Swim
	Santa Comes to Sunset
	National Parents Day
August	Hollywood Night
	National Night Out
	Adult 18+ Swim
	Member Appreciation Day
	National Senior Citizen Day

## Sunset Pool Revenue & Expenses:

**Table 17 – Sunset Pool Revenue**

Source	2015	2016	2017	2018	2019
Sunset Daily Fees	\$102,824.62	\$112,442.27	\$92,278.01	\$108,749.30	\$105,670.01
Sunset Res. Season Pass	\$182,171.57	\$175,624.60	\$175,738.60	\$168,876.00	\$165,709.00
Sunset N/R. Season Pass	\$43,494.00	\$50,081.72	\$54,770.00	\$54,120.00	\$50,530.00
Replace Pass/Res. ID	\$6.00	\$12.00	\$0.00	\$0.00	\$0.00
Birthday Party	\$5,200.00	\$5,540.00	\$5,608.70	\$ 6,396.50	\$ 4,701.00
Swim Team Rental	\$5,600.00	\$5,600.00	\$5,740.00	\$5,570.00	\$5,880.00
Lap Swim	\$1,145.00	\$1,157.65	\$1,065.00	\$ 1,491.50	\$ 1,109.00
Sunset Pool Rental	\$4,218.00	\$4,447.50	\$5,872.75	\$5,728.00	\$6,949.75
Locker Rental	\$106.00	\$140.40	\$69.00	\$ 98.00	\$ 550.00
Sunset Food Sales	\$7,409.42	\$65,009.18	\$ 57,542.06	\$ 65,729.32	\$ 59,488.27
Lesson Fees	\$60,044.93	\$53,751.00	\$ 50,717.75	\$49,836.42	\$48,687.98
<b>TOTAL</b>	<b>\$412,219.54</b>	<b>\$473,806.32</b>	<b>\$449,401.87</b>	<b>\$466,595.02</b>	<b>\$449,275.01</b>

**Table 18 – Sunset Pool Expenses**

Account	2015	2016	2017	2018	2019
Sunset Operational Salaries	\$203,198.62	\$229,665.01	\$201,830.49	\$213,921.58	\$243,723.57
Sunset Contractual	\$73,071.21	\$78,332.75	\$75,592.12	\$71,388.80	\$71,469.52
Sunset Commodities	\$20,797.26	\$24,125.16	\$23,940.68	\$24,488.52	\$25,963.47
Sunset Repairs/Maintenance/ Capital Inv.	\$5,347.50	\$9,021.80	\$4,337.41	\$8,684.40	\$2,206.48
Swim Lessons	\$48,720.26	\$45,556.10	\$46,708.88	\$39,478.95	\$51,730.98
Concessions	N/A	\$61,130.05	\$45,078.92	\$56,727.03	\$52,796.44
<b>TOTAL</b>	<b>\$351,134.85</b>	<b>\$447,830.87</b>	<b>\$397,488.50</b>	<b>\$414,689.28</b>	<b>\$447,890.46</b>

**Table 19 – Sunset Pool Revenue/Expenses Net Gain**

	2015	2016	2017	2018	2019
Revenue	\$412,219.54	\$473,806.32	\$449,401.87	\$466,595.02	\$449,275.01
Expense	\$351,134.85	\$447,830.87	\$397,488.50	\$414,689.28	\$447,890.46
<b>Net Gain</b>	<b>\$61,084.69</b>	<b>\$25,975.45</b>	<b>\$51,913.37</b>	<b>\$51,905.74</b>	<b>\$1,384.55</b>

## Mill Creek Pool Revenue & Expenses:

**Table 20 – Mill Creek Pool Revenue**

Source	2015	2016	2017	2018	2019
Mill Creek Daily Fees	\$10,382.75	\$11,111.19	\$13,685.05	\$22,123.13	\$19,390.05
Mill Creek Res. Season Pass	\$41,204.00	\$40,190.00	\$47,728.50	\$66,612.50	\$63,148.00
Mill Creek N/R Season Pass	\$4,140.00	\$4,892.59	\$7,491.00	\$9,765.00	\$8,335.00
Mill Creek Pool Rental	\$370.00	\$1,052.50	\$1,865.00	\$2,195.00	\$3,175.00
Mill Creek Food Sales	\$4,610.59	\$6,157.50	\$6,350.01	\$8,916.72	\$9,020.60
Lesson Fees	\$26,665.75	\$26,754.09	\$32,712.50	\$35,403.25	\$31,043.92
<b>TOTAL</b>	<b>\$87,373.09</b>	<b>\$90,157.87</b>	<b>\$109,832.06</b>	<b>\$145,015.60</b>	<b>\$134,112.57</b>

**Table 21 – Mill Creek Pool Expenses**

Account	2015	2016	2017	2018	2019
Mill Creek Operational Salaries	\$34,192.40	\$38,500.00	\$40,104.31	\$44,876.28	\$58,482.53
Mill Creek Contractual	\$15,161.02	\$17,526.20	\$21,246.61	\$20,635.85	\$16,378.94
Mill Creek Commodities	\$6,979.53	\$7,779.50	\$6,653.39	\$15,326.71	\$12,072.27
Mill Creek Repairs/Maint/Capital Inv.	\$2,555.42	\$1,406.00	\$988.93	\$2,006.05	\$2,179.19
Swim Lessons	\$21,888.82	\$22,743.90	\$24,788.65	\$21,257.89	\$29,098.68
<b>Total</b>	<b>\$80,777.19</b>	<b>\$87,955.60</b>	<b>\$93,781.89</b>	<b>\$104,102.78</b>	<b>\$118,211.61</b>

**Table 22 – Mill Creek Pool Revenue/Expenses Net Gain**

	2015	2016	2017	2018	2019
Revenue	\$87,373.09	\$90,157.87	\$109,832.06	\$145,015.60	\$134,112.57
Expense	\$80,777.19	\$87,955.60	\$93,781.89	\$104,102.78	\$118,211.61
<b>Net Gain</b>	<b>\$6,595.90</b>	<b>\$2,202.27</b>	<b>\$16,050.17</b>	<b>\$40,912.82</b>	<b>\$15,900.96</b>

## Revenue:

Pool revenue is received through daily fees, season passes, swim lessons, swim programs, rental fees and concessions. Total revenue for 2019 was \$583,125.08. This figure includes early bird memberships and swim lesson registrations that are purchased during fiscal year 2018 – 2019.

**Table 23 – Comparison of Revenue Sources**

Source	2015	2016	2017	2018	2019
Sunset Daily Fees	\$102,824.62	\$112,442.27	\$92,278.01	\$108,749.30	\$105,670.01
Mill Creek Daily Fees	\$10,706.75	\$11,111.19	\$13,579.05	\$22,123.13	\$19,390.05
Sunset Res. Season Pass	\$182,171.57	\$175,624.60	\$175,738.60	\$168,876.00	\$165,709.00
Mill Creek Res. Season Pass	\$41,204.00	\$40,190.00	\$47,728.50	\$66,612.50	\$63,148.00
Sunset N/R. Season Pass	\$43,494.00	\$50,081.72	\$54,770.00	\$54,120.00	\$50,530.00
Mill Creek N/R Season Pass	\$4,140.00	\$4,892.59	\$7,491.00	\$9,765.00	\$8,335.00
Replace Pass/Res. ID	\$6.00	\$12.00	\$0.00	\$0.00	\$0.00
Birthday Party	\$5,200.00	\$5,540.00	\$6,913.70	\$6,396.50	\$ 4,701.00
Swim Team Rental	\$5,600.00	\$5,600.00	\$5,740.00	\$5,570.00	\$5,880.00
Lap Swim	\$1,145.00	\$1,157.65	\$1,171.00	\$ 1,491.50	\$1,109.00
Sunset Pool Rental	\$4,218.00	\$4,447.50	\$5,872.75	\$5,728.00	\$6,949.75
Mill Creek Pool Rental	\$370.00	\$1,052.50	\$560.00	\$2,195.00	\$2,912.50
Locker Rental	\$106.00	\$140.40	\$69.00	\$98.00	\$550.00
Sunset Food Sales	\$7,409.42	\$65,009.18	\$ 57,542.06	\$65,729.32	\$59,488.27
Mill Creek Food Sales	\$4,610.59	\$6,157.50	\$6,350.01	\$8,916.72	\$9,020.60
Lesson Fees	\$86,710.68	\$80,505.09	\$83,430.25	\$85,239.67	\$79,731.90
<b>TOTAL</b>	<b>\$499,916.63</b>	<b>\$563,964.19</b>	<b>\$559,233.93</b>	<b>\$612,610.64</b>	<b>\$583,125.08</b>

## Sunset Pool Concessions:

Geneva Park District took over operations of the Sunset Pool food service in the 2016 season. Pre-season staff evaluated and adjusted the menu offerings and pricing to come more in-line with industry standards. In addition, new control procedures helped reduce spoilage and maximize staff efficiency.

**Table 24 – Sunset Pool Concessions Revenue/Expense Report**

	2015	2016	2017	2018	2019
<b>Total Revenue</b>	<b>\$7,419.42</b>	<b>\$65,009.18</b>	<b>\$57,542.06</b>	<b>\$65,729.32</b>	<b>\$59,488.27</b>
Salaries	\$0.00	\$19,720.02	\$14,996.32	\$21,868.58	\$21,847.66
Contractual Service	\$0.00	\$0.00	\$0.00	\$140.00	\$666.01
Non-Food Related Supply	\$0.00	\$212.59	\$903.02	\$609.10	\$679.31
Food/Drink Supply	\$0.00	\$40,849.78	\$29,019.52	\$34,098.46	\$29,603.46
Repair Expenses	\$0.00	\$347.66	\$160.06	\$10.89	\$0.00
<b>Total Expense</b>	<b>\$0.00</b>	<b>\$61,130.05</b>	<b>\$45,078.92</b>	<b>\$56,727.03</b>	<b>\$52,796.44</b>
<b>Concessions Net Gain</b>	<b>\$7,419.42</b>	<b>\$3,879.13</b>	<b>\$12,463.14</b>	<b>\$9,002.29</b>	<b>\$6,691.83</b>

## Operational Expenditures:

Expenditures for the 2019 season totaled \$566,102.07 as of November 6, 2019. Salaries are the single largest expenditure and in a continued effort to control the increased cost of staffing, annual salary increases will be based on merit rather than years of service for the 2020 season. Merit based salary increases were implemented for pool staff in 2013 and proved to be a successful endeavor both from the stance of cost savings as well as improved employee performance. In 2019 starting salaries were adjusted to stay in competition within the area with all wages starting at \$10 per hour.

Please note capital costs are not included in the total below. Capital, maintenance, repair and improvements costs totaled \$64,015.43. Net revenue generated each season is distributed back into the capital account for future improvements and repairs.

**Table 25 – Comparison of Expenditures**

Account	2015	2016	2017	2018	2019
Sunset Operational Salaries	\$203,198.62	\$229,665.01	\$201,830.49	\$213,921.58	\$243,723.57
Mill Creek Operational Salaries	\$34,192.40	\$38,500.00	\$40,104.31	\$44,876.28	\$ 58,482.53
Sunset Contractual	\$73,071.21	\$78,332.75	\$75,592.12	\$71,388.80	\$71,469.52
Mill Creek Contractual	\$15,161.02	\$17,526.20	\$21,246.61	\$20,635.85	\$16,378.94
Sunset Commodities	\$20,797.26	\$24,125.16	\$23,940.68	\$24,488.52	\$25,963.47
Mill Creek Commodities	\$6,979.53	\$7,779.50	\$6,653.39	\$15,326.71	\$12,072.27
Sunset Repairs/Maintenance/ Capital Inv.	\$5,347.50	\$9,021.80	\$4,337.41	\$8,684.40	\$2,206.48
Mill Creek Repairs/Maintenance/ Capital Inv.	\$2,555.42	\$1,406.00	\$988.93	\$2,006.05	\$2,179.19
Swim Lessons	\$70,609.08	\$68,300.00	\$71,497.53	\$60,736.84	\$80,829.66
Concessions	N/A	\$61,130.05	\$45,078.92	\$56,727.03	\$52,796.44
<b>Total</b>	<b>\$431,912.04</b>	<b>\$535,786.47</b>	<b>\$491,270.39</b>	<b>\$518,792.06</b>	<b>\$566,102.07</b>

**Table 26 – Net Gain Comparison**

	2015	2016	2017	2018	2019
Revenue	\$499,916.63	\$563,964.19	\$559,233.93	\$612,610.64	<b>\$583,125.08</b>
Expense	\$431,912.04	\$535,786.47	\$491,270.39	\$518,792.06	<b>\$566,102.07</b>
<b>Net Gain</b>	<b>\$68,004.59</b>	<b>\$28,177.72</b>	<b>\$67,963.54</b>	<b>\$93,818.58</b>	<b>\$17,023.01</b>



## Capital Expenditures:

**Table 27 –Sunset Pool Capital Repairs and Improvements**

Item	Cost
Locker Room Upgrades	\$2,217.55
Drop Slide Refinishing	\$16,800.00
Rope Corral	\$516.18
Phone Replacements	\$534.00
CPR Manikins/Spine Boards	\$1,227.33
Gas Cabinets	\$1,022.58
Fence Repairs	\$175.59
Floor Scrubber	\$4,065.26
Sound System Replacement	\$9,505.81
Concession Water Heater	\$917.11
LED Light Replacements	\$6,421.15
Pump Repairs and Replacements	\$10,811.00
Vacuum Heads/Pump/Parts	\$2,217.05
Heater Valve	\$290.52
Sprayground Repair	\$3,435.00
Depth Markers	\$689.05
Slide Tubes	\$773.17
Step Ladders	\$404.35
Umbrellas/Chairs	\$787.17
Chemical Pump	\$385.44
Shelving	\$551.52
Toilet replacement	\$268.60
Total:	\$64,015.43

**Table 28 –Mill Creek Pool Capital Repairs and Improvements**

Item	Cost
Stair Tile Replacement	\$1,063.60
Power Washer	\$299.99
Paint Supplies	\$38.80
Locker Room Floor Cleaning	\$1,300.00
Fire Alarm Repairs	\$485.84
Total:	\$3,188.23

## **Aquatics Season Summary:**

### **Operations:**

- The total open swim attendance for the 2019 pool season was 59,594.
- Total memberships for the 2019 pool season was 1,550 which was a decrease from 2018 which had 1,592 memberships.
- 2019 was the twelfth year using StarGuard for the lifeguard certification. It is the staff's opinion the service continues to be exceptional.
- 4 Star Overall Audits.
- In-service trainings were conducted from pre-season to pool closing. CPR, First Aid, Lifeguard Drills and Emergency Action Management were covered weekly by all pool lifeguards. In most cases, the lifeguards were compiling 6-8 hours of continued training by conducting additional practice sessions during swimming "break times" or inclement weather days. This additional training for all guards proved to be a positive factor for Sunset & Mill Creek Pool.
- The 2019 season was the eleventh season to offer season passes to non-residents at an increased rate and the eighth year offering early-bird non-resident passes. This venture continued to be successful in increasing revenue and was well received by the community.

### **Lessons:**

- The implementation of the Starfish Swim Lesson Program proved to be a successful venture insuring that the curricula taught in the Geneva Park District program is in line with the national standard.
- Increased staff training.
- Increased inservice trainings.

### **Concessions:**

- Geneva Park District took over operations of the Sunset Pool food service in the 2016 season. Pre-season staff evaluated and adjusted the menu offerings and pricing to come more in-line with industry standards. In addition, new control procedures helped reduce spoilage and maximize staff efficiency.

## **Recommendations for the 2020 Season:**

### **General:**

- Continue to close Mill Creek Pool on days when Geneva schools are in session.
- Maintain regular season operating hours.
- Continue to open Sunset Pool from 4:00 pm – 7:00 pm on all days when Geneva schools are in session through Labor Day.
- Continue using StarGuard as the lifeguard certification program as it has proven to be successful and a cost savings to the Park District.
- Continue having maintenance staff backwash and providing maintenance support on weekend mornings and as needed throughout the week.
- Continue to evaluate cleanliness checklist and continue to implement quality control inspections by all staff, including administration.
- Increase pool manager training to ensure all policies are followed.
- Research emergency release gates.
- Research the purchase of Dolphin vacuums.
- Research purchasing lifejackets for patron usage.
- Provide more responsibilities to the Aquatic Coordinator position to enhance management at the pool during operations.
- Make pool pass sales available starting in January and online. Host “flash sales” throughout January providing a discount to those that purchase.
- Maximize staff efficiencies in all aquatic positions.

### **Needed Purchases and Repairs:**

- Purchase 10 lifeguard umbrellas
- Purchase 10 lifeguard tubes
- Concession Umbrellas
- Lifejackets
- Mill Creek mushroom repainted
- Fix pool gutters and depth markers
- Sunset Pool surface painting
- Fix decal in locker room
- Fix mat at Jungle
- Emergency release gates
- Dolphin vacuum
- New vacuum head
- Replace surface by treasure slide

### **Front Office:**

- Continue to offer swim diapers at the admissions office and encourage staff to remind all users with toddlers of our swim diaper policy.
- Continue to cross train Sunset Pool front office staff to operate the Mill Creek Pool admissions desk.
- Ensure all participants are scanning in with key FOBs.

- Research selling sunscreen at the front desk.

### **Swim Lessons:**

- Continue the Starfish Aquatic Swim School Program which follows nationally recognized swim lesson curricula and requires certified instructors.
- Continue increasing and updating training sessions.
- Create weekly meetings with Swim Coordinators.
- Have Swim Coordinators turn in a lesson grid of each session of who is teaching what class and have supervisor approve.
- Continue to research and update equipment that will enhance lessons.
- Increase fee structure as noted.
- Ensure all participant to teacher ratios are being adhered to.

### **Pool Managers:**

- Increase Pool Manager Trainings to ensure policies are being followed.
- Send managers to Starguard Lifeguard Instructor Course to be certified.

### **Concessions:**

- Continue the operations of Sunset Pool food service under the direct supervision of Geneva Park District staff.
- Continue to research shelf-stable additional healthy options to add to the menu.
- Add cleaning checklist to concessions staff before shift, during shift and after shift to enhance cleanliness in concessions.
- Evaluate cost of goods, and increase pricing structure accordingly.
- Consider adjusting concession hours of operations (open one hour later, close one hour earlier)

# Memo

**To:** Board of Commissioners

**From:** Nicole Vickers, Superintendent of Recreation

**cc:** Sheavoun Lambillotte, Executive Director

**Date:** December 2, 2019

**Re:** Sunset Pool Survey Results

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Attached you will find the results of the Sunset Pool Facility Surveys from Summer 2019. The survey was completed online, and in person, being sent to 1,497 participants with 477, or 32% responding.

The overall top box score for the entire survey was 92.7%. Highest top box scores of 98-99% were seen in Staff Approachability, Staff Friendliness, Staff Appearance, Zero Depth Pool, and Drop Slides.

Lowest scores were seen in the cleanliness of the Locker Room Floors and Toilets. Historically speaking, the cleanliness of the locker rooms has always been an area of concern. Over the 2019 season staff continued to implement cleaning checklists throughout the course of the day which included hourly walk-throughs of the locker rooms, cleaning tasks associated with sink/toilets/floors, and trash removal. In addition, increased administrative supervision was implemented with the Aquatic Supervisor performing daily checks on the cleanliness at various times, and the Superintendent executing multiple checks throughout the week. The area of cleanliness remains a high priority to staff and will continue to implement protocols for improvement, however, it is important to note that the overall top box score for the cleanliness of the locker rooms increased 5.7% this past year.

The introduction of the new spray ground was well received by the community, and provided a safe environment for young children to play and stay cool.

Although the pool is closed for the season, staff remains focused on identifying improvements and planning for the 2019 season.

# Sunset Pool Evaluation Comparison

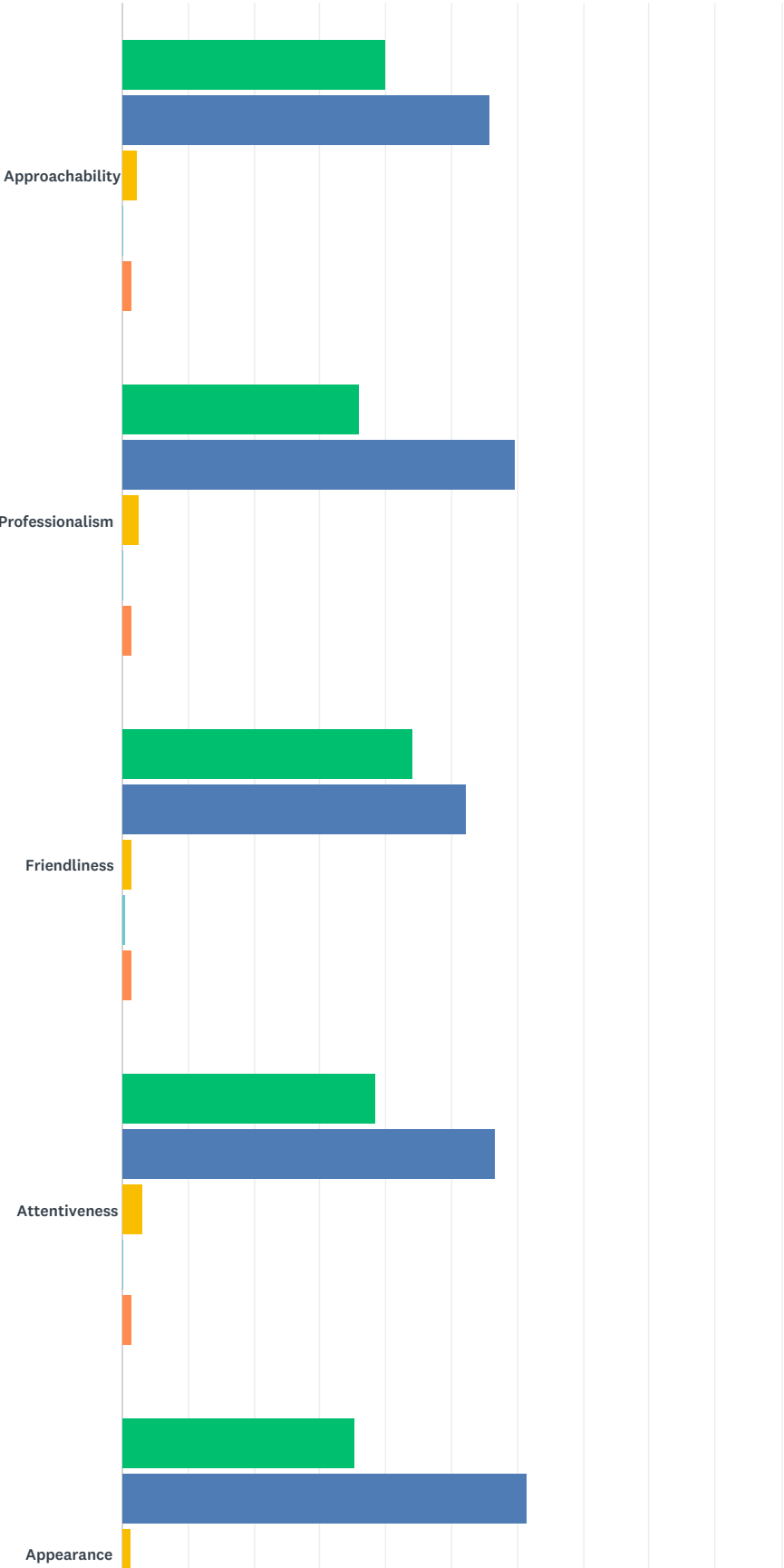
Season	2011	2012	2013	2014	2015	2016	2017	2018	2019
Evaluations Sent	1,469	1,583	973	1096	1732	1,383	1,311	1,755	1,497
Evaluations Received	475	464	246	345	377	209	234	497	477
Return Percentage	32.3%	29.3%	25.3%	31.5%	21.8%	15.1%	17.8%	28.3%	32%
Overall Program Top Box Score	93.2%	94.9%	95.6%	95.3%	94.5%	91.1%	93.3%	90.2%	92.7%
<b>Please Rate the Sunset Pool Front Office Staff</b>	<b>97.0%</b>	<b>97.5%</b>	<b>98.0%</b>	<b>96.7%</b>	<b>98.0%</b>	<b>96.9%</b>	<b>98.5%</b>	<b>97.8%</b>	<b>98.1%</b>
Approachability	98.0%	98.2%	98.8%	96.9%	97.6%	98.0%	99.5%	98.4%	98.4%
Professionalism	97.1%	97.1%	97.9%	96.3%	97.8%	96.6%	98.7%	98.4%	98.4%
Friendliness	96.3%	96.7%	97.9%	93.4%	97.0%	96.6%	98.7%	96.9%	99.0%
Attentiveness	95.6%	96.7%	97.1%	96.9%	98.4%	96.1%	97.8%	96.3%	97.5%
Appearance	98.0%	99.1%	99.6%	99.1%	99.2%	97.5%	99.1%	99.2%	99.2%
Knowledgeable	97.2%	96.9%	96.9%	97.4%	97.7%	96.4%	97.7%	97.7%	96.1%
<b>Please Rate the Sunset Pool Lifeguard Staff</b>	<b>96.3%</b>	<b>97.1%</b>	<b>97.6%</b>	<b>96.8%</b>	<b>96.4%</b>	<b>96.9%</b>	<b>96.2%</b>	<b>93.8%</b>	<b>95.3%</b>
Approachability	95.8%	96.4%	97.4%	97.2%	96.4%	98.5%	96.9%	94.5%	95.2%
Professionalism	96.9%	96.9%	96.7%	96.4%	94.0%	95.1%	95.6%	92.9%	94.2%
Friendliness	92.7%	95.5%	96.6%	93.6%	94.4%	95.5%	95.1%	92.1%	82.5%
Attentiveness	96.5%	95.8%	96.7%	96.4%	96.7%	96.1%	93.5%	91.7%	94.9%
Appearance	98.9%	98.9%	100%	99.4%	99.2%	99.0%	97.4%	97.9%	96.8%
Knowledgeable	97.4%	97.6%	98.7%	97.8%	97.7%	98.4%	99.0%	95.1%	97.6%
Safety	96.0%	98.4%	97.0%	96.6%	96.4%	96.0%	96.0%	92.7%	95.9%
<b>Please Rate the Cleanliness of Sunset Pool</b>	<b>87.9%</b>	<b>93.1%</b>	<b>91.7%</b>	<b>91.4%</b>	<b>89.7%</b>	<b>N/A</b>	<b>N/A</b>	<b>N/A</b>	<b>N/A</b>
Pool Deck	95.0%	97.6%	95.1%	96.8%	95.4%	N/A	N/A	N/A	N/A
Water	84.9%	92.0%	88.9%	91.8%	89.5%	N/A	N/A	N/A	N/A
Locker Rooms	67.6%	82.1%	80.0%	79.5%	78.6%	N/A	N/A	N/A	N/A
Grass Areas	97.2%	98.5%	100%	99.0%	97.9%	N/A	N/A	N/A	N/A
Sand Play Area	94.8%	92.3%	94.3%	89.8%	87.0%	N/A	N/A	N/A	N/A
<b>Please Rate the Cleanliness of Sunset Pool's Outdoor Areas</b>						<b>94.7%</b>	<b>93.4%</b>	<b>89.9%</b>	<b>95.6%</b>
Pool Deck	N/A	N/A	N/A	N/A	N/A	97.1%	96.5%	87.7%	96.1%
Water	N/A	N/A	N/A	N/A	N/A	93.5%	91.8%	87.3%	94.0%
Grass Area	N/A	N/A	N/A	N/A	N/A	100%	98.5%	96.2%	96.8%
Sand Play Area	N/A	N/A	N/A	N/A	N/A	88.2%	86.8%	88.5%	NA
<b>Please Rate the Cleanliness of Sunset Pool's Locker Rooms</b>						<b>70.6%</b>	<b>79.7%</b>	<b>71.2%</b>	<b>76.9%</b>
Showers	N/A	N/A	N/A	N/A	N/A	78.9%	84.1%	71.3%	79.9%
Tolietts	N/A	N/A	N/A	N/A	N/A	61.6%	71.2%	65.1%	72.1%
Floors	N/A	N/A	N/A	N/A	N/A	63.9%	73.2%	69.2%	70.6%
Sinks	N/A	N/A	N/A	N/A	N/A	74.6%	83.8%	71.4%	78.9%
Paper/Soap Stock	N/A	N/A	N/A	N/A	N/A	68.6%	81.6%	74.3%	80.1%
Lockers/Changing Area	N/A	N/A	N/A	N/A	N/A	75.8%	84.4%	75.9%	79.8%
<b>Please Rate the Concession Area, Food, and Staff</b>	<b>90.0%</b>	<b>91.3%</b>	<b>93.5%</b>	<b>95.1%</b>	<b>92.6%</b>	<b>95.4%</b>	<b>94.7%</b>	<b>92.9%</b>	<b>92.6%</b>
Food Selection	87.2%	87.7%	89.9%	91.7%	87.4%	95.7%	92.8%	85.8%	90.5%
Food Quality	87.1%	86.8%	88.4%	91.6%	86.5%	89.6%	92.7%	85.6%	86.8%
Price of Food	70.9%	77.4%	78.4%	82.3%	81.9%	89.6%	89.9%	90.9%	91.6%
Area Cleanliness	84.8%	93.4%	96.9%	98.0%	94.2%	95.1%	94.4%	92.9%	89.7%
Staff Approachability	96.9%	96.1%	98.7%	99.5%	97.9%	97.9%	95.6%	96.9%	94.7%
Staff Professionalism	97.6%	96.1%	98.0%	99.5%	97.9%	97.9%	96.2%	95.8%	94.2%
Staff Appearance	98.6%	97.5%	100%	100%	98.7%	99.3%	98.7%	99.9%	98.5%
Staff Friendliness	96.5%	95.7%	97.4%	98.4%	96.6%	97.9%	97.4%	96.6%	95.1%
<b>Please Rate the amenities at Sunset Pool</b>							<b>97.2%</b>	<b>95.3%</b>	<b>95.8%</b>
Lap Lanes	N/A	N/A	N/A	N/A	N/A	N/A	98.3%	93.3%	94.1%
Zero Depth Entry Pool	N/A	N/A	N/A	N/A	N/A	N/A	97.7%	97.5%	98.3%
Water Playground	N/A	N/A	N/A	N/A	N/A	N/A	99.0%	97.9%	96.3%
12' Climbing Wall	N/A	N/A	N/A	N/A	N/A	N/A	98.8%	97.9%	96.9%
5' Climbing Wall	N/A	N/A	N/A	N/A	N/A	N/A	99.4%	98.8%	96.2%
Toddler Swings	N/A	N/A	N/A	N/A	N/A	N/A	99.3%	99.2%	97.3%

# Sunset Pool Evaluation Comparison

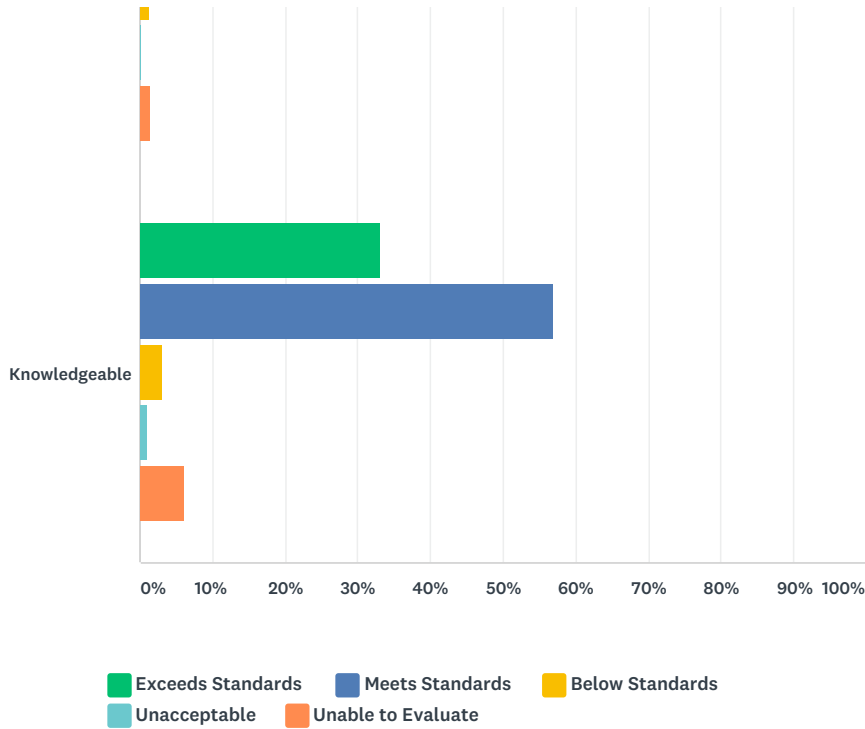
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Q1 Please Rate the Sunset Pool Front Office Staff

Answered: 388    Skipped: 2







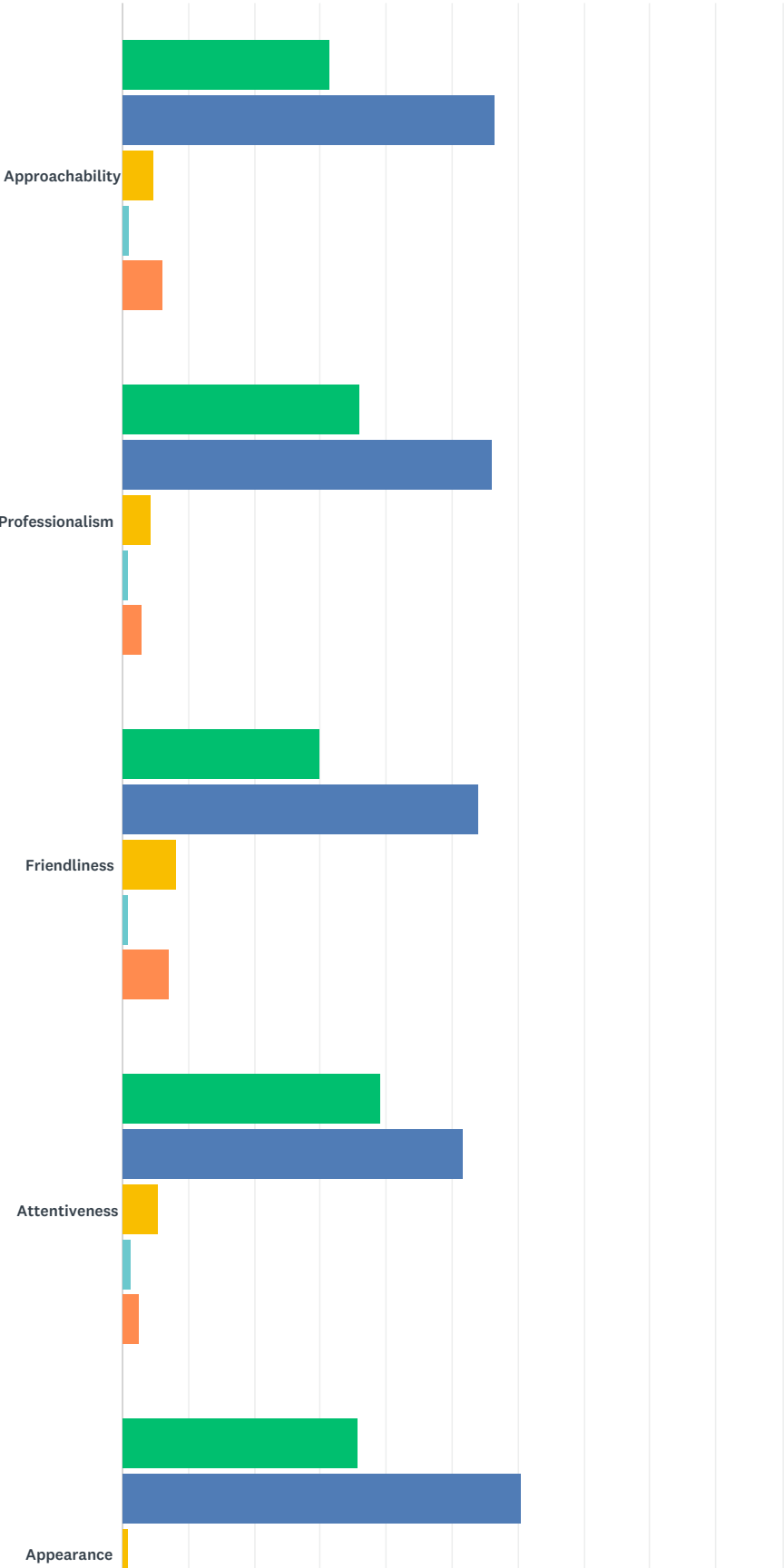
	EXCEEDS STANDARDS	MEETS STANDARDS	BELOW STANDARDS	UNACCEPTABLE	UNABLE TO EVALUATE	TOTAL	WEIGHTED AVERAGE
Approachability	40.05% 155	55.81% 216	2.33% 9	0.26% 1	1.55% 6	387	1.62
Professionalism	36.08% 140	59.54% 231	2.58% 10	0.26% 1	1.55% 6	388	1.66
Friendliness	44.07% 171	52.32% 203	1.55% 6	0.52% 2	1.55% 6	388	1.58
Attentiveness	38.40% 149	56.70% 220	3.09% 12	0.26% 1	1.55% 6	388	1.65
Appearance	35.31% 137	61.60% 239	1.29% 5	0.26% 1	1.55% 6	388	1.66
Knowledgeable	32.99% 127	56.88% 219	3.12% 12	1.04% 4	5.97% 23	385	1.70

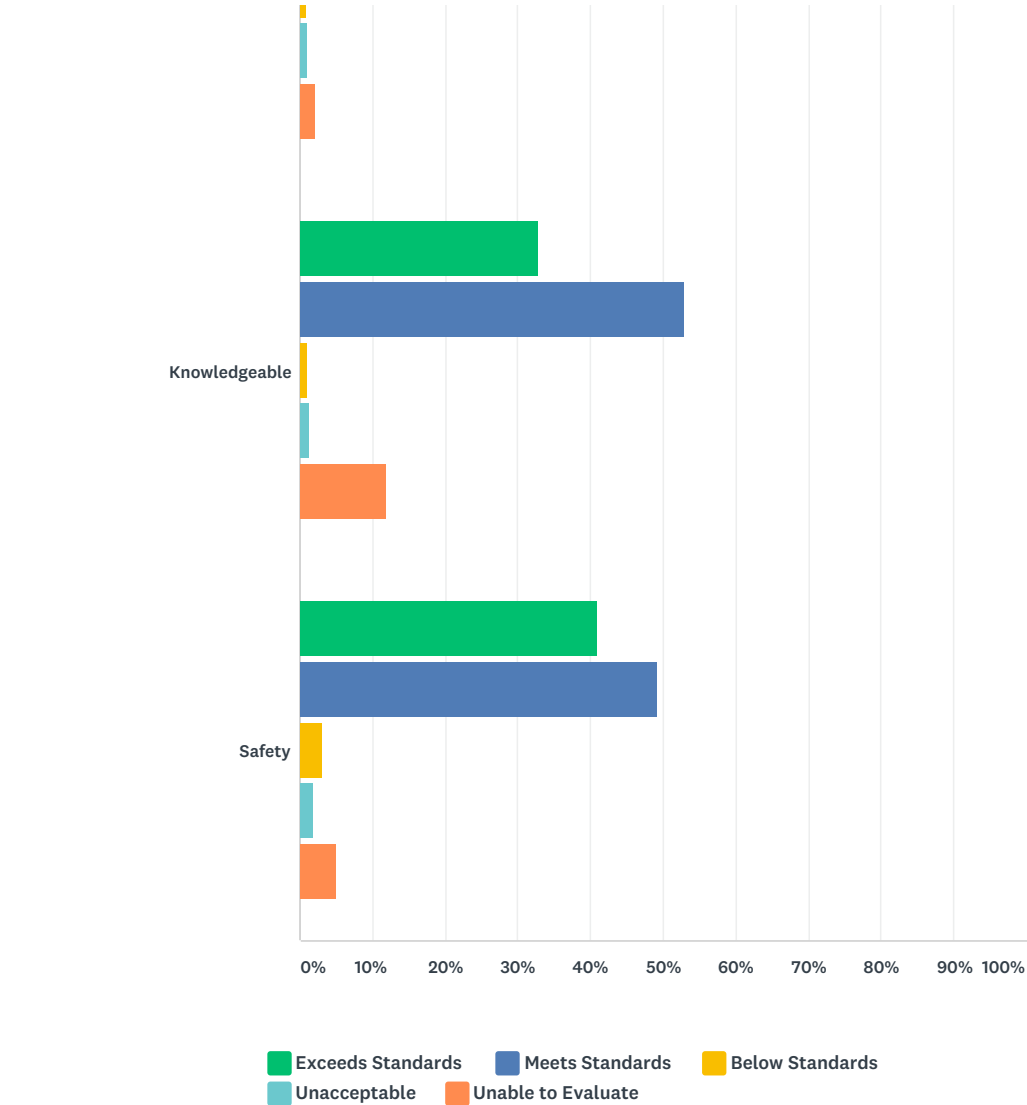
#	ADDITIONAL COMMENTS	DATE
1	Jackson Bergman is SO friendly!!	9/10/2019 6:18 PM
2	Pool schedule needs upgrade for lap swimming. Eg. St Charles has a lane open all day. I will be going there in the future.	9/6/2019 1:13 PM
3	Not utilized	9/6/2019 12:05 AM
4	Bathrooms could be cleaned more often, and floors are very slippery in the bathroom.	9/5/2019 11:55 PM
5	About 4/5 guards sitting around talking in the office.	9/5/2019 7:21 PM
6	Excellent front office staff!	9/5/2019 6:54 PM
7	Staff members were often on cell phones when assisting.	8/18/2019 2:48 AM
8	This is the most favorite pool, stuff... I went to many different pools and i always want to comeback to Sunset pool. Always clean and nothing Bothering me.	8/15/2019 2:12 AM
9	I only interacted with front office and once and they were okay	8/14/2019 11:41 PM
10	Recently a lot of pool closings in the evening, the time I come when the pool is less crowded and I hope that I can come to swim, disappointing.	7/16/2019 5:12 PM
11	Many times I've asked the front if pool pad is open and they have provided the wrong info making it an inconvenience to me to have the kids all ready for the pad and having arrived and no pad open.	7/16/2019 2:48 PM
12	I don't believe there have been any issues. My kids are old enough to drop off, so I haven't interacted with the front staff.	7/16/2019 2:21 PM

13	I had a few issues with the front desk. The woman managing it was unfortunately rude. We have a family pool membership and going in for swim lessons was always an ordeal. Too much to type, but customer service was not her forte.	7/16/2019 1:05 PM
14	Very nice front office staff.	7/16/2019 3:08 AM
15	I've only been to Mill Creek pool	7/15/2019 9:32 PM
16	The front desk is very welcoming	7/15/2019 8:34 PM
17	My son became ill and vomiting one afternoon as we were leaving the pool. The girl working in the front seems very annoyed that my child got sick and never offered any kind of help. I asked for a garbage can and she just pointed to one in the corner and when I asked her for cones to keep other patrons from stepping in the vomit she wouldn't let me take any out of the office area.	7/15/2019 8:31 PM
18	There needs to be a more efficient way to check families in when the pool opens. The lines at 11am are ridiculous and scanning in each individual swipe card takes too much time. Since you know each day at 11am there will be long lines, why not employee more workers to check families in at that time and speed up the process? Also, there should be a separate line for patrons purchasing a day passes. It feels like there is very little organization during this time.	7/15/2019 6:00 PM
19	Locker room could use a good cleaning.	7/15/2019 5:54 PM
20	Recently lines have been very long. It would be great to have a "pass only" line or someone with a hand held scanner getting pass holders before they hit the lines!	6/15/2019 2:06 PM
21	Mrs. Adams and crew are very helpful.	6/12/2019 1:37 AM
22	Terrible first experience...was told that there would be a second line to enter and the staff member did not direct patrons and people who were waiting 20 minutes got pushed to the back of the line to enter.	6/12/2019 12:08 AM
23	Very friendly	6/11/2019 5:38 PM
24	Turn down the music. It's really loud in front of the little kids area.	6/11/2019 5:11 PM
25	I am disappointed that this early in the season there is a big ant problem in the far corner. You cannot relax knowing they are crawling on you and your stuff.	6/11/2019 4:50 PM
26	The speakers and sound system are much nicer. You can actually understand the announcements.	6/11/2019 4:50 PM
27	What can you expect from teenagers. For Teenagers they do fine.	6/11/2019 4:49 PM

Q2 Please Rate the Sunset Pool Lifeguard Staff

Answered: 389   Skipped: 1





	EXCEEDS STANDARDS	MEETS STANDARDS	BELOW STANDARDS	UNACCEPTABLE	UNABLE TO EVALUATE	TOTAL	WEIGHTED AVERAGE
Approachability	31.36% 122	56.56% 220	4.88% 19	1.03% 4	6.17% 24	389	1.74
Professionalism	35.99% 140	56.04% 218	4.37% 17	0.77% 3	2.83% 11	389	1.69
Friendliness	29.82% 116	53.98% 210	8.23% 32	0.77% 3	7.20% 28	389	1.78
Attentiveness	39.07% 152	51.67% 201	5.40% 21	1.29% 5	2.57% 10	389	1.68
Appearance	35.73% 139	60.41% 235	0.77% 3	1.03% 4	2.06% 8	389	1.66
Knowledgeable	32.82% 127	52.97% 205	1.03% 4	1.29% 5	11.89% 46	387	1.67
Safety	40.93% 158	49.22% 190	3.11% 12	1.81% 7	4.92% 19	386	1.64

#	ADDITIONAL COMMENTS	DATE
1	I spoke with Sara and the manager about a scary incident in June with my 4 year old. Including a very rude reaction from the life guard. I still feel that fear I felt just thinking about it. Since then I watch my daughter like a hawk! I also kept a side eye on the guards. They talk during their chair rotation. Swing their arms back and forth before sitting but are not looking! They appear bored and zoned out!	9/12/2019 5:46 PM
2	P00o closss frequently.	9/6/2019 1:13 PM

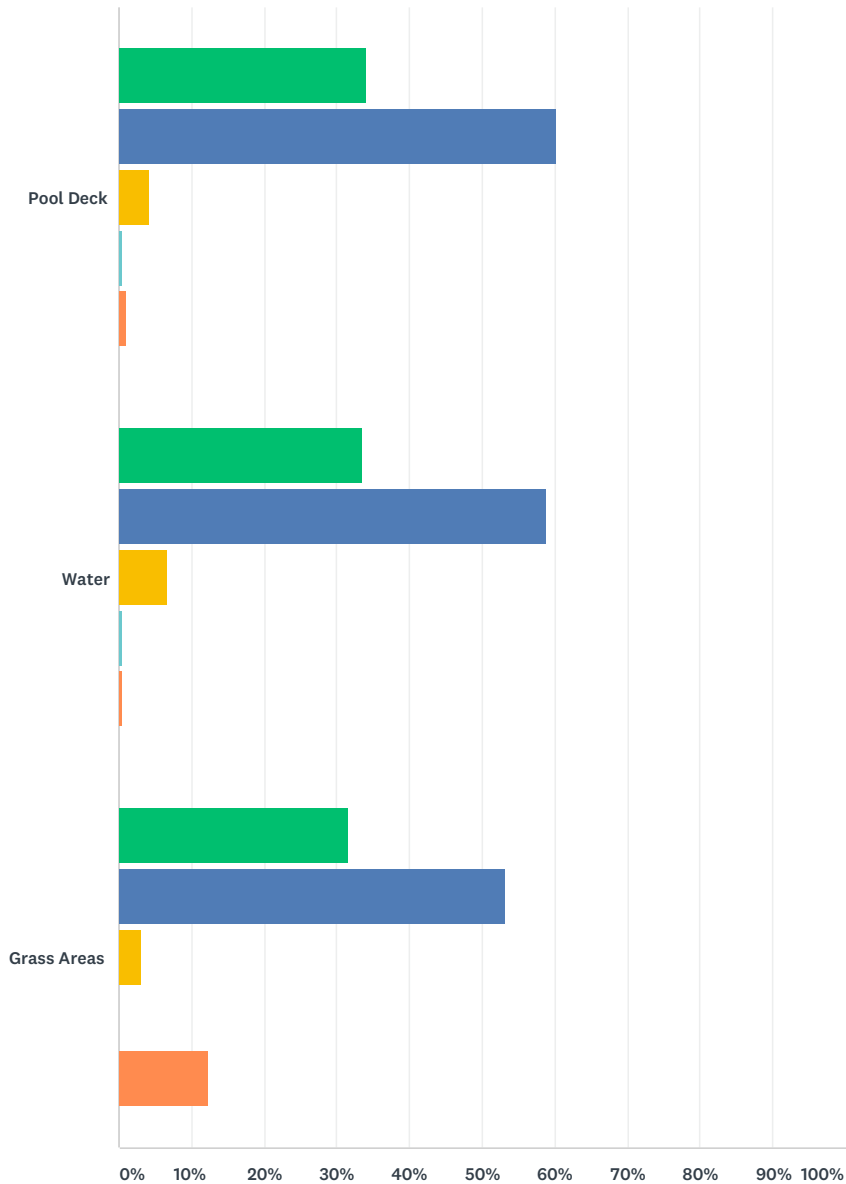
3	They still seem reluctant to actively keep children out of the "lap swim only" lanes when swimmers are doing laps.	9/6/2019 1:19 AM
4	Not utilized	9/6/2019 12:05 AM
5	Another excellent year of professionalism. So happy this is our pool of choice.	9/5/2019 11:11 PM
6	Totally UNSAFE!!!! Why the survey??? I wrote one last year. Your lifeguards do not enforce rules and guidelines to their friends or friends siblings!!!	9/5/2019 7:21 PM
7	Swimsuits up the butt are disgusting. Your manage would walk around looking like she just rolled out of bed with her suit about her butt and shorts so high we could see butt cheeks. Disgusting	9/5/2019 7:17 PM
8	Occasionally the small children slides got too crowded and should have been thinned out for the safety of little ones which are playing in areas meant for bigger kids / vice versa.	9/5/2019 6:54 PM
9	The lifeguards are good but I wish they would be more assertive in telling the swimmers to be careful around the slide and splash pad with smaller children. I've seen older kids rough house around smaller children or toddlers.	8/20/2019 1:36 PM
10	I saw kids running, dunking each other in the pool, and one kid literally carried another kid into the pool on his shoulders - the boys were prob 14/15 so they were big without any cautionary words or whistles from the lifeguards. Not sure why??????	8/18/2019 1:05 PM
11	I know it's not the life guards' job to parent but we witnessed many children this summer engaging in unsafe activities such as running, playing rough in the toddler areas and wrestling in the pool. At times we feared for the safety of our toddlers.	8/17/2019 10:58 PM
12	They do a great job and are always aware of their zones. Many pools do not meet their standards.	8/15/2019 6:03 PM
13	WAY TOO RELAXED! Kids are just allowed to run all over the place, a little whistle here and there and expect the kids to be attentive. They need to be WAY more strict. There was a kid climbing the big rock wall, he was literally getting his stomach over the top plexiglass piece, if he slipped he would be terribly injured, and he did it again and again and again. Speac	8/15/2019 4:33 PM
14	2 items I noticed: The rock climb seems disorganized and could benefit from a 2nd lifeguard The kids playground area needs an age or weight limit. Not for big kids. Life guard monitoring the slide so kids don't slide into other kids would also help	8/15/2019 12:25 PM
15	As a parents of young children I really liked the addition of a life guard on the little kids water slide area. It kept the older kids who have lots of slides off and made it safer for the younger kids.	8/15/2019 3:40 AM
16	The cut of the girl's bottom portion of bathing suits are very high cut, often exposing (unintentionally) their bottoms.	8/15/2019 1:04 AM
17	See comment at end about lifeguards and movie nights	8/15/2019 12:45 AM
18	They don't maintain the lap lanes for swimmers. Kids are allowed to hang on ropes, jump in and swim through the lanes.	8/15/2019 12:32 AM
19	The life guards this year are do friendly and professional! I'm impressed with the change from last year.	8/15/2019 12:18 AM
20	It's clear that the life guards are more concerned with people following the rules than they are about watching for safety and drownings. We've witnessed first hand, and it's a discussion point amongst parents that we have to watch very closely, because they are not.	8/15/2019 12:18 AM
21	As an adult swimmer during open swim, I didn't know my 6 year old could not sit in a chair on the side of the pool after swim lessons to watch me swim laps. One day I left the deck and we went through the front entrance again and the front desk attendant said we could not enter since my son was not 16 years old. I told her he has watched me swim laps for at least 2 days already. The front desk attendant said that they have received complaints about younger children sitting on the deck during open swim. I didn't realize I was breaking a rule and people were complaining about it. If a lifeguard would have approached me, I would have left right away with my son. So I would suggest having the lifeguards being consistent in enforcing the rules.	8/15/2019 12:05 AM
22	The swimsuits seem to be a bit much and think can be more coverage	8/14/2019 11:44 PM
23	Unacceptable	8/14/2019 11:41 PM
24	The lifeguards worry me. I honestly don't feel like they are paying enough attention. Other moms and I are paranoid and cannot count on the guards. Also I had an incident this year that I reported regarding my 4 year old. She went down the slide and could not get herself above water at the bottom of the slide. When I jumped in to save her, the guard yelled at me for being in the pool! When I explained what happened, he said "my bad"! Although the manager and Sarah took great care of it and talked with me, I'm still shaken up by the situation. I'm so glad I was there! It was terrifying!!!	7/17/2019 2:04 AM
25	I have witnessed 2 different occasions where lifeguards were not paying attention 1. a small boy was stuck under a tube at the bottom of the slides. 2. Kids were playing catch with a real football in a very crowded pool and an unrelated child was hit in the face. The grandmother of the injured child approached a lifeguard and requested that they stop the activity. The lifeguard, using a regular speaking volume, asked the kids, who were across the pool, to stop using the football. Of course, they didn't hear the lifeguard and continued to play. If they are getting paid to protect people and keep everyone safe, perhaps they should actually be watching activities and reinforce correct behaviors.	7/16/2019 10:01 PM

26	I have not had pool staff reqch out in any way.	7/16/2019 5:12 PM
27	I've observed them at our home swim meets for the River Rats. I'm impressed at how they still take their job seriously among "good swimmers" as well as show a lot of patience and respect for families of both teams.	7/16/2019 2:21 PM
28	I never once saw a guard tell kids to stop running, or to stop misbehaving in the pool. Some of the activities I saw go unaddressed could have led to serious accidents.	7/16/2019 12:44 PM
29	The lifeguards Are very good. They are much better than the other surrounding facilities in Kane County.	7/16/2019 3:08 AM
30	They dont seem very friendly as they rarely smile.	7/16/2019 2:06 AM
31	I consistently observe pre-teen kids running in the zero depth entry past younger children. In my opinion blowing the whistle and enforcing s no wake zone in the first 15 feet of the zero depth should be enforced.	7/16/2019 1:45 AM
32	I'm a little concerned for little ones at the kiddie slide in the main pool. Sometimes I've seen rough housing and the guards don't let the kids know that they need to go easy.	7/15/2019 8:44 PM
33	They seem well-trained	7/15/2019 8:34 PM
34	There was one instance where the pool was shut down due to a child either vomiting or pooping in the water. The lifeguard who cleaned it out of the water proceeded to dump whatever it was that was in his net into the landscaped area near the concessions stand. Myself and other parents were quite grossed out by the thought of whatever it was just being dumped near where children eat and drink.	7/15/2019 8:31 PM
35	Some lifeguards seem very attentive and aware of all the swimmers, while others look extremely bored & have actually seen a few looking into the distance and yawning.	7/15/2019 8:11 PM
36	guards are very attentive	7/15/2019 7:37 PM
37	I was recently at the pool when a boy smacked his face on the rock climbing wall in the main pool... There was blood on the pool deck and around the edge of the pool. Instead of quickly closing the area to other children the guard on duty stood indifferently over the blood while kids tried to climb out of the pool across the blood spill. My wife and I both cautioned different kids to stay away from the area while the lifeguard stood idly by. When we suggested blocking the area off, multiple guards seemed annoyed. While maybe this was an isolated incident, it worries me what happens if attentive patrons are not present. Certainly several kids would have crawled out of the pool across a blood spill, and that is not acceptable. We are members and have been for several years, because we felt this facility was clean and safe; I hope I am still right.	7/15/2019 7:05 PM
38	Katie in the tots class is amazing!	7/15/2019 6:06 PM
39	When your manager looks like she just rolled out of bed and her butt cheeks are hanging out of her shorts, it's hard for there to be an expectation on the rest of the staff.	7/15/2019 5:59 PM
40	I've not spoken with any lifeguards. They seem to do their job just fine.	7/15/2019 5:57 PM
41	Locker room could use a good cleaning. Staff could be a bit friendlier.	7/15/2019 5:54 PM
42	Thank you for restoring the PA system! The other day there was a mess in the pool requiring everyone to stay out for 20 minutes or so. It would be great in these situations to announce how long the delay will be, even if approximate.	6/15/2019 2:06 PM
43	I like how they scan with their hands every so often. They are vigil. Also the swim instructors for my son's class are exceptional!	6/12/2019 1:57 AM
44	Have asked a few questions and been disappointed with their lack of knowledge of how the facility is run.	6/12/2019 12:08 AM
45	The girls' swimsuits are super inappropriate on their rear ends.	6/11/2019 10:10 PM
46	I've already noticed this year that they're allowing kids to push each other into the pool and wrestle next to the pool. I worry about the safety issues for the kids inside and out of the pool.	6/11/2019 5:53 PM
47	The guards who are not actively on duty are hard to engage with questions.	6/11/2019 5:40 PM
48	Turn down the music	6/11/2019 5:11 PM
49	I really appreciate the every couple of minutes scan of the pool that they do as a group	6/11/2019 5:02 PM

50	<p>I give the below standards rating as I do not think some of the lifeguards watch very well, nor care. But again, what can you expect from teenagers? It depends on the individual. For example, a couple of years ago my then 5 year old son went down the waterslide followed by a (literally) 300 lb guy. The staff let the 300 lb man go before my son was done (in pool below). I noticed this (they did not). The 300 lb man pushed my son down below the water at the end, effectively drowning him. I was wondering where he was because I knew that the man was after him, then I looked in the bottom of the pool - where he was. Luckily I noticed this, again, the teenage staff did not. I likely saved him by pulling him up after this 300 lb guy just walked off the scene without a word (not sure if there was some language barrier there). He had NO IDEA what just happened, or that he landed in the pool with a 5 year old below his feet. So this is disturbing, but the worst was the complete lack of caring with the staff. Like most teenagers, there was complete denial of any wrongdoing, and zero acceptance of responsibility. there were just apologies, but this goes beyond apologies. Hollow sorries I do not care about. What I do care about is preventing a similar action for the future that might precent the death of a child due to extreme negligence. This is a growing trend I see in the younger generations, where they are taught to to get away with things and "protect the establishment" rather than take responsibility for wrongdoing (i.e. modern American partenting of no punishment). Our current president is the perfect example. So here we are. What do you do? Hire professionals who are well trained and care about more that earning beer money for college. Don't let lawsuits get in the way of doing what's right. Worrying about if you are going to get sued should not substitute for doing the right thing. If you attend Church, maybe you should rethink these priorities, as you might not have been paying attention. Where do you get the money for hiring professionals? A start would be making better decisions of money allocation, or taxation.</p>	6/11/2019 4:49 PM
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Q3 Please Rate the Cleanliness of Sunset Pool's outdoor areas

Answered: 388    Skipped: 2



Exceeds Standards    Meets Standards    Below Standards  
Unacceptable    Not Utilized

	EXCEEDS STANDARDS	MEETS STANDARDS	BELOW STANDARDS	UNACCEPTABLE	NOT UTILIZED	TOTAL	WEIGHTED AVERAGE
Pool Deck	34.02% 132	60.31% 234	4.12% 16	0.52% 2	1.03% 4	388	1.71
Water	33.51% 130	58.76% 228	6.70% 26	0.52% 2	0.52% 2	388	1.74
Grass Areas	31.51% 121	53.13% 204	3.13% 12	0.00% 0	12.24% 47	384	1.68

#	ADDITIONAL COMMENTS	DATE
1	This year was the first year I noticed the pool and pool deck not being as clean as years past.	9/6/2019 1:34 AM

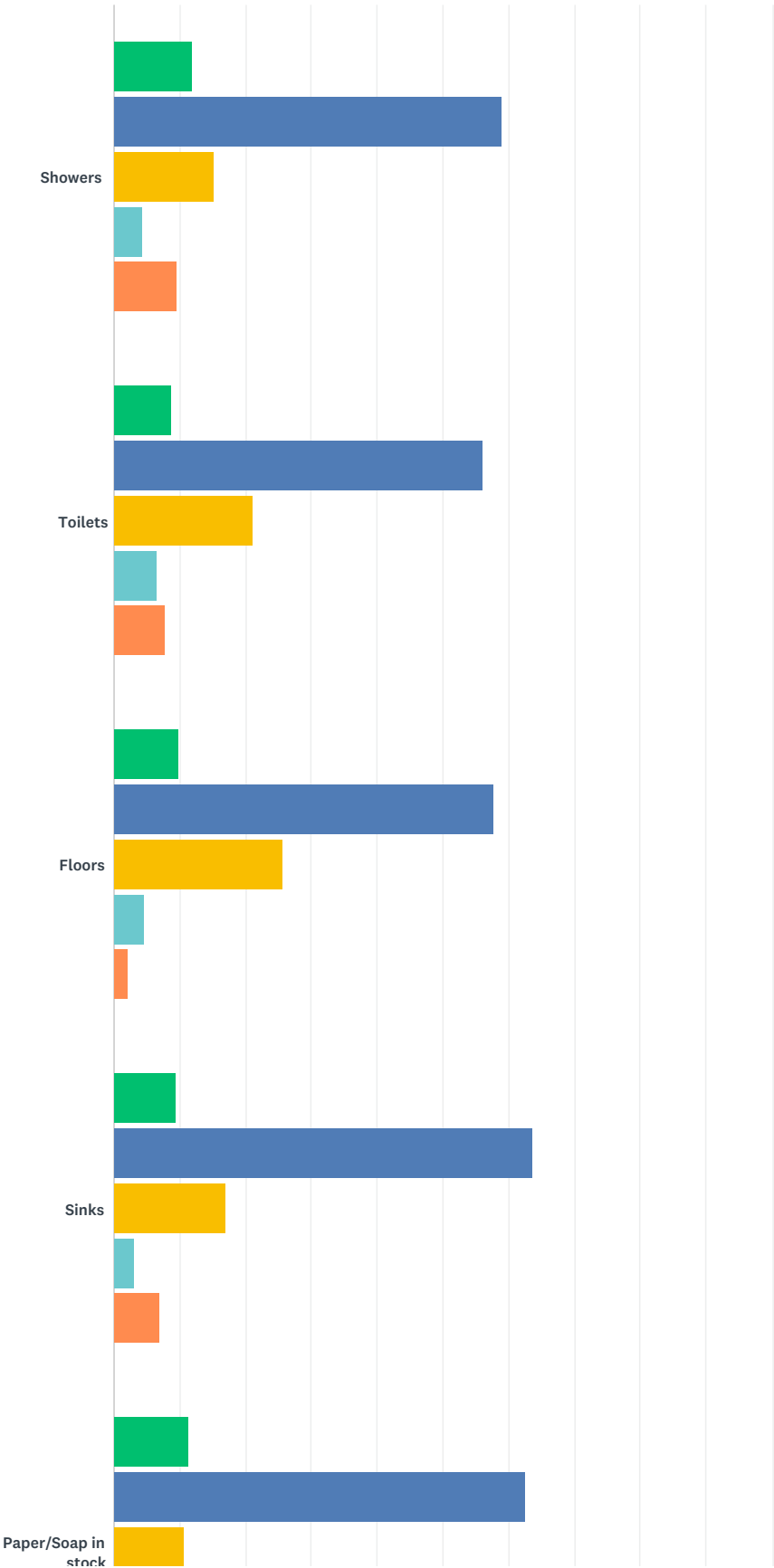


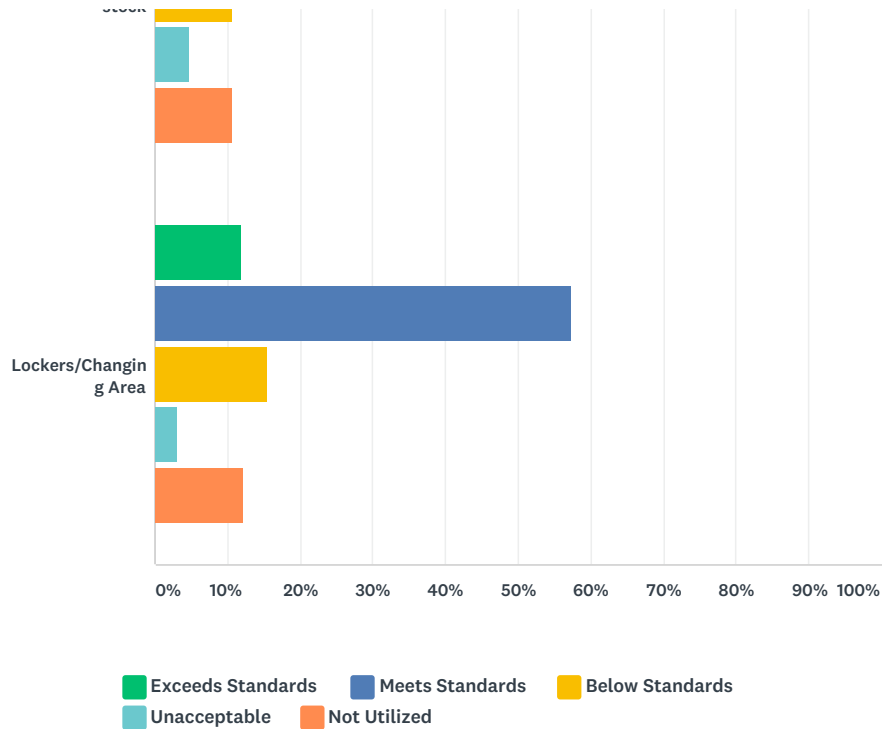
2	Other than some of the rubber ground deteriorating in the kids area, the condition of the pool and water was definitely better this year than last. A little improvement could still be made, but it was noticeably better.	9/5/2019 11:52 PM
3	Floor of pool in lap lanes is black around the painted lines. Hopefully this is just cosmetic, but it looked bad last year also. Frequently saw leaves and sand on the pool floor. One day I saw what appeared to be toilet paper on the bottom of the pool as well.	9/5/2019 10:33 PM
4	Too many people in the water. I think there needs to be cleanings with net minimum during the busy days. Tons of bandaids - I also think there may not be enough chlorine with the amount of people sometimes. I would charge the residents more and then close to outsiders. If doesn't balance then fewer number of passes should be sold. I would pay more as a resident if number of total passes sold was less. I think sometimes it also gets too full for lifeguards to even watch which isn't fair to them.	9/5/2019 9:09 PM
5	Wood chips around the splash pad seem to be an ongoing problem.	9/5/2019 8:17 PM
6	Seems that water is often cloudy. Several times during season need to evacuate pool for feces in pool.	9/5/2019 8:15 PM
7	The outdoor areas are nice.	9/5/2019 7:05 PM
8	Perfect outdoor area!	9/5/2019 6:54 PM
9	I'm an older grandmother and sometimes the pool deck is full and we had to go by the grass. The grass area was muddy. Might be nice to have some chairs on the grass area as well. Maybe another umbrella as well.	8/20/2019 1:36 PM
10	A sign should be erected at the entrance warning parents to put diapers on their babies/ toddlers. We had too many incidents where we had just arrived at the pool and had to vacate because someone had pooped in the pool. This happened 3 times in a row in fact and is very disgusting.	8/15/2019 12:30 PM
11	Appreciate the time water jug! I think we could better enforce the no food outside of designated area better.	8/15/2019 12:25 PM
12	There has to be a better system for poop removal. It takes the staff 15 minutes to remove the poop then another 30 to run the cycle. Add in the completely unnecessary 10 adult swims and there were at least two times this summer where my kids only got to swim for 15 minutes while we waited on the side for an hour. Absolutely ridiculous.	8/15/2019 10:42 AM
13	Wash Area by volleyball court entry needs to be updated. Safety hazard all season with broken boards.	8/15/2019 3:10 AM
14	On a couple occasions the pool chairs near the sand area, but next to the pool, were covered in sand (first thing in the morning) It would have been nice if an employee hosed them down	8/15/2019 1:59 AM
15	Food left on deck bc people are not following the rules or rules are not being enforced and the pool was very cloudy several times	8/15/2019 12:51 AM
16	Even without the sand pit, the pool is still shockingly grimy.	8/15/2019 12:45 AM
17	The water needs a heater.	8/15/2019 12:18 AM
18	Pool deck should be picked up mid day. People bring snacks and it is a mess. Lawn could use chairs	8/15/2019 12:03 AM
19	I went home to shower cuz it was gross	8/14/2019 11:41 PM
20	The only reason I rated water as below standards is because there are multiple incidents of kids vomiting or defecating in pool and we need to exit so it can be cleaned up. Not sure how to deal with that.	7/20/2019 3:50 PM
21	Need more chairs and fewer lounges so there will be enough seating for everyone on super busy days.	7/19/2019 5:00 AM
22	Would be nice to have more picnic tables to sit on	7/16/2019 6:46 PM
23	It seems that this season we have experienced more code "brown" in the water! Hard for you to control but not so sure you are doing anything to be proactive.	7/16/2019 12:21 PM
24	Can see great improvements	7/15/2019 8:34 PM
25	How often is the poolwater tested .	7/15/2019 8:15 PM
26	the bottom of the pool looks like it has dirt just sitting on the bottom. Does it get vacuumed?	7/15/2019 7:52 PM
27	Depends on the time of day, towards the end of the day-there are many crumbs, etc covering the pool deck	7/15/2019 7:36 PM
28	Lifeguards should be picking up stuff as they see it. Or make it part of the rotation on their break.	7/15/2019 5:59 PM
29	Pool water is super cloudy in the late evening after a day of sunscreen washing off of people. Not sure if there is a fix.	7/15/2019 5:57 PM
30	Pool could be cleaned a little more often. While it's better than the sand era, it still gets murky quickly and bandages run rampant.	7/15/2019 5:52 PM
31	I was happy that water was very clean. Much better than last year.	6/14/2019 7:15 PM

32	The snack area was a disaster today. Napkins and plates everywhere.	6/11/2019 6:53 PM
33	Need more umbrellas and shaded seating!	6/11/2019 5:42 PM
34	While the pool is much better without the sand from the play area, it still gets really dirty really quickly and should be cleaned more often. Lots of band-aids in there.	6/11/2019 5:23 PM
35	Turn down the music	6/11/2019 5:11 PM
36	I like that someone goes around looking for trash to pick up	6/11/2019 5:02 PM
37	ant problem	6/11/2019 4:50 PM

Q4 Please Rate the Cleanliness of Sunset Pool's Locker Rooms?

Answered: 389 Skipped: 1





	EXCEEDS STANDARDS	MEETS STANDARDS	BELOW STANDARDS	UNACCEPTABLE	NOT UTILIZED	TOTAL	WEIGHTED AVERAGE
Showers	11.86% 46	59.02% 229	15.21% 59	4.38% 17	9.54% 37	388	2.13
Toilets	8.74% 34	56.04% 218	21.08% 82	6.43% 25	7.71% 30	389	2.27
Floors	9.77% 38	57.84% 225	25.71% 100	4.63% 18	2.06% 8	389	2.26
Sinks	9.51% 37	63.50% 247	16.97% 66	3.08% 12	6.94% 27	389	2.15
Paper/Soap in stock	11.34% 44	62.63% 243	10.57% 41	4.90% 19	10.57% 41	388	2.10
Lockers/Changing Area	11.89% 46	57.36% 222	15.50% 60	3.10% 12	12.14% 47	387	2.11

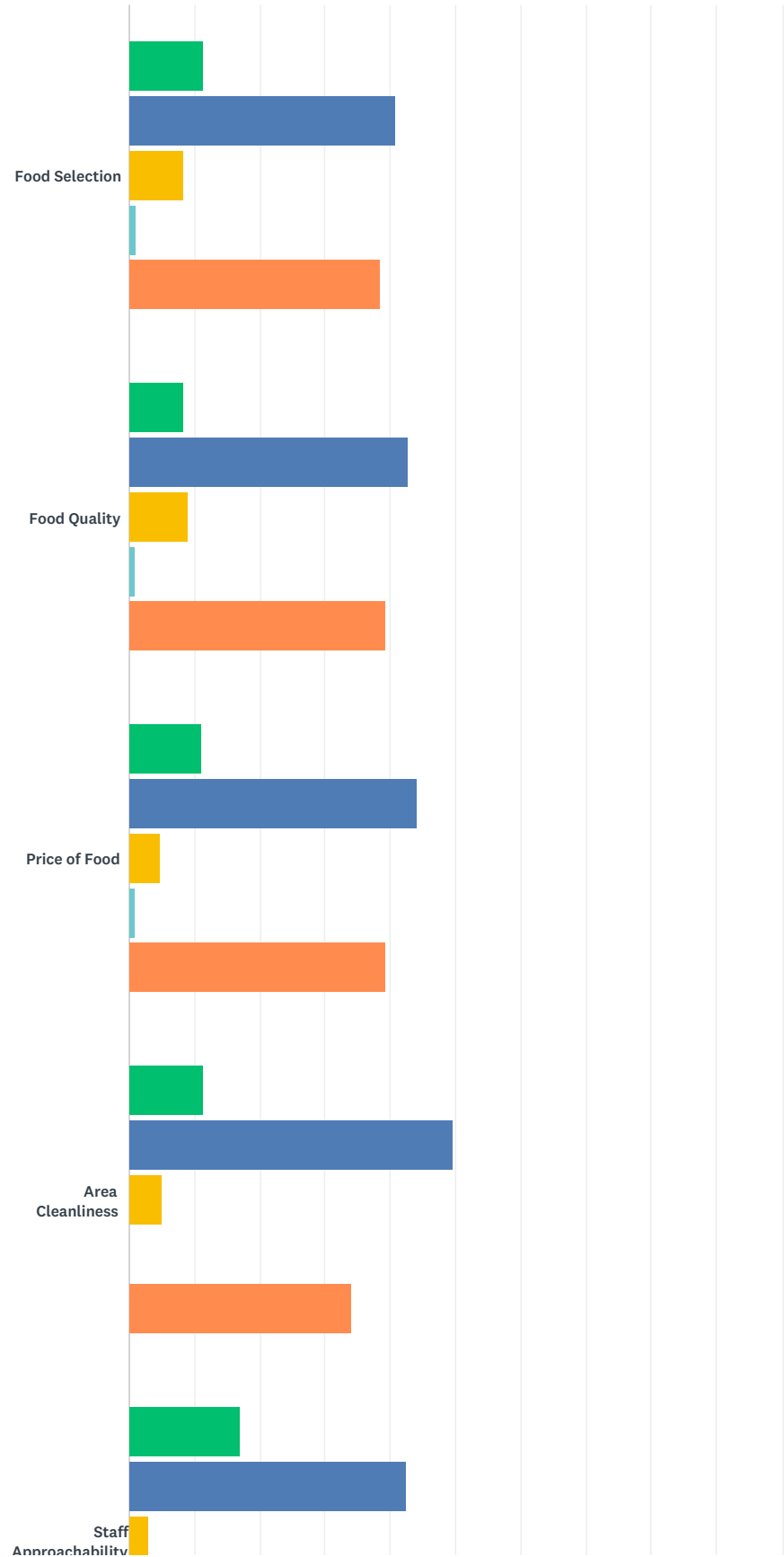
#	ADDITIONAL COMMENTS	DATE
1	The floor always had standing water and most of the time looked like it hadn't been cleaned in a while. Accessibility to hair dryers, etc. would be nice!	9/10/2019 6:18 PM
2	There is what looks like mold on the floors, especially in the shower area.	9/6/2019 8:40 PM
3	Hand dryer didn't work over 80% of the time	9/6/2019 7:24 AM
4	the floors around the toilet leave a lot to be desired.	9/6/2019 12:13 AM
5	The toilets were also kept cleaner this year than last and we really appreciated that.	9/5/2019 11:52 PM
6	Toilets were often out of order. 1-2 more private changing areas would be nice.	9/5/2019 8:39 PM
7	Everything looked great at the start of the season. You could tell they were really keeping up with the cleaning schedule. By the end of the season it seemed to just go downhill.	9/5/2019 8:29 PM
8	Laid out poorly. Locker area is at far end from shower. Tough to undress, locker clothes, walk to and shower, go back and put on suit. Same issue when done swimming. Also, it is a changing area, i expect to see people changing. The rude comments about nude or undressed people are not needed. Why are some members of the public so afraid of seeing a person changing clothes. Or seeing a nude person in the shower. I have never seen someone do anything improper in the changing area. But some comments from others are hurtful	9/5/2019 8:17 PM
9	The locker room was small and crowded for such a large pool. I resorted to changing my toddler in the car due to lack of changing space.	9/5/2019 7:13 PM
10	The locker rooms need a facelift.	9/5/2019 7:09 PM
11	Sometimes Paper/Soap were out. Floors in some sections seemed a little moldy.	9/5/2019 7:05 PM

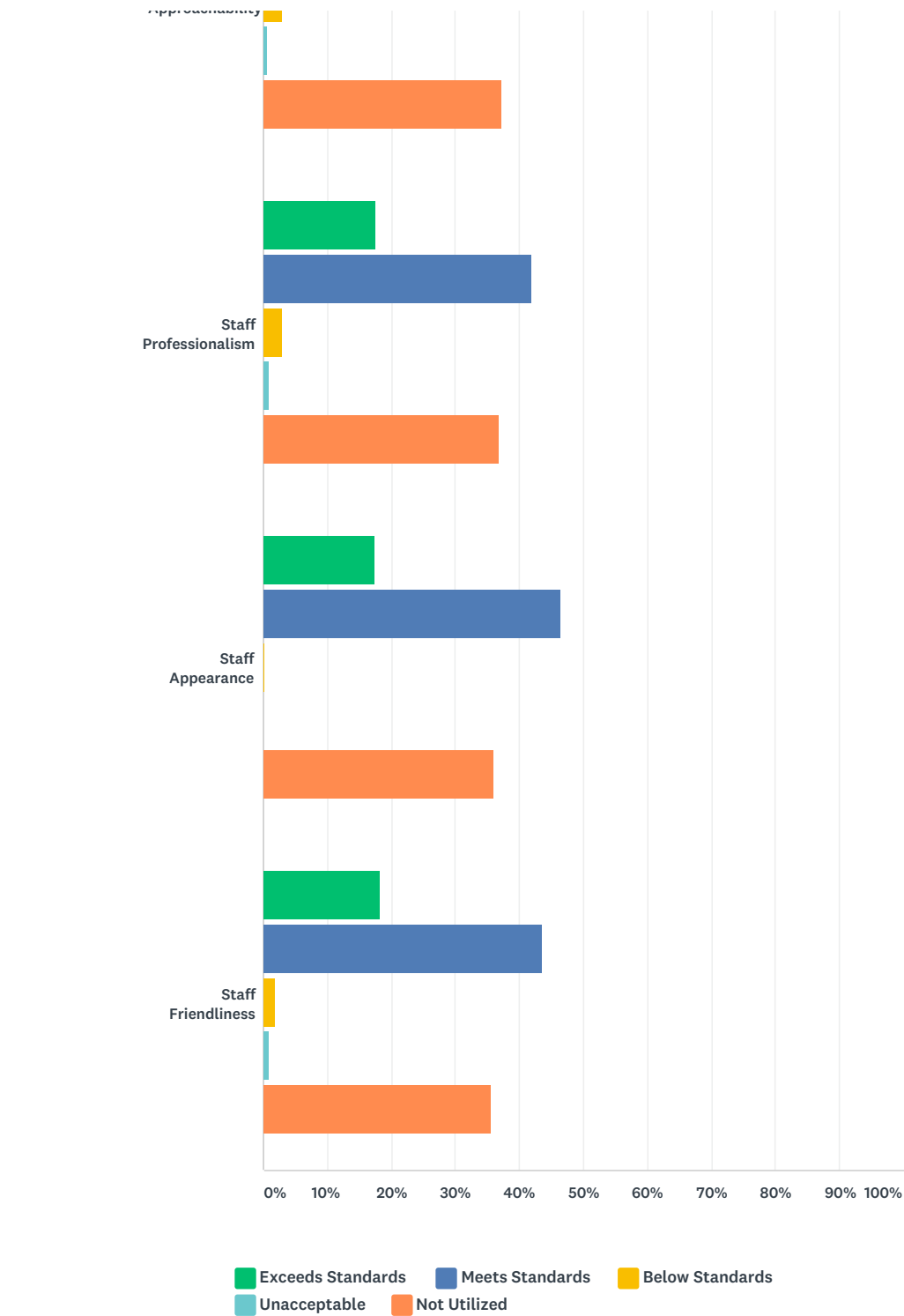
12	The floors in the locker room are very slippery	9/5/2019 6:59 PM
13	Lots of growth in the shower area at the end of the season.	9/5/2019 6:54 PM
14	Staff did a better job this year to keep the locker rooms clean. There were times that the sink wasn't working.	8/20/2019 1:36 PM
15	Depends on time of day-towards the middle and end of the day, the bathrooms and floor are looking very dirty.	8/15/2019 8:46 PM
16	I feel the staff did a wonderful job cleaning the locker rooms. The girls was always clean this year. And a pool locker room is very are to keep up!	8/15/2019 6:03 PM
17	this was a big improvement this year, good job!	8/15/2019 4:33 PM
18	Locker rooms are usually in pretty bad shape by later afternoon. Out of soap and paper products some times. Could use more changing areas.	8/15/2019 2:06 PM
19	Bathrooms were clean all year, thank you!	8/15/2019 12:25 PM
20	Bathrooms can never be clean enough	8/15/2019 10:42 AM
21	This area is in need of updating!	8/15/2019 3:41 AM
22	The bathrooms are hard to keep clean with so many people, but any more attention that could be made to keep them clean would highly appreciated.	8/15/2019 3:40 AM
23	For most of the summer, the floors near showers, toilets and changing areas smelled of urine and it seemed like they were not properly cleaned. However, I noticed towards the end of July that they finally were sanitized. I hope next summer they are cleaned more often.	8/15/2019 3:39 AM
24	The locker rooms at Sunset Pool are very gross. Often times there is no toilet paper, one of the sinks doesn't work or paper towels are missing. The floors always seem grimy and there always seems to be wet toilet paper clumped on the floor. Would be nice to have a member of the staff do a thorough check during each adult swim.	8/15/2019 3:18 AM
25	Need WAY more hooks in shower area. Always overcrowded and no where to set items, bags. Very inconvenient when dealing with multiple kids. Dryer was broke EVERY time we came this summer. Floors often look very dirty, hair, have seen bugs, etc. Very disappointing locker areas for a very nice pool in a lovely community.	8/15/2019 3:10 AM
26	The girls locker rooms hand dryer was broken all summer, and there are no paper towels to dry hands. Not a big issue going back to pool area , but still....	8/15/2019 2:01 AM
27	Many times there was no soap in the dispenser and some of the faucets were out of order	8/15/2019 1:59 AM
28	The locker room is gross. It is so dark and never feels clean. The floors are always dirty and soaking wet. It is an accident waiting to happen. Please update the locker rooms. Everyone thinks they need to be updated they are gross.	8/15/2019 1:40 AM
29	After going to Otter Cove and Raging Waves, I'm confident you can do better. Not sure how to make it better, but those are great examples of doing it well.	8/15/2019 1:39 AM
30	Could be better but it's what I expect	8/15/2019 12:51 AM
31	There's been a few times where the floors or walls in the closed off changing area haven't been cleaned on a regular basis. I've seen things sit there for a few days.	8/15/2019 12:18 AM
32	Not sure how often the floor is cleaned but it needs to be sprayed down more often especially in the shower, toilet and changing areas!	8/15/2019 12:05 AM
33	Floors are very dirty. Looked great at the start of the year but went down hill.	8/15/2019 12:03 AM
34	The locker room/bathrooms at this facility need an update. I have been bringing my daughter to this facility for 8 years and thought it needed updating 8 years ago. I refuse to use the bathroom because I feel it is not clean and the floor becomes so slippery when wet that I have seen numerous adults and children fall.	8/15/2019 12:01 AM
35	The floors are super slippery! Even being extra careful (and knowing they are wet of course) I still almost fall everytime and my 6 year old has fallen before	8/14/2019 11:59 PM
36	The shower water is extremely hot.	7/18/2019 12:15 AM
37	Better ventilation would be cool.	7/17/2019 3:23 PM
38	My kids and I really love going to Sunset Pool but every summer I am amazed at how disgusting the locker rooms are. There are only two sinks and one is always out of order. The toilet paper seems to be out no matter which stall I end up in and the floors are typically covered in some type of grimy slime. The staff and lifeguards are nice but the bathrooms need more attention.	7/16/2019 11:41 PM
39	Hand dryer is broken	7/16/2019 3:49 PM
40	I don't know how to stay on top of it, but the sinks are constantly full of garbage and paper towel.	7/16/2019 2:21 PM
41	I wish there were a few family changing rooms	7/16/2019 1:40 PM
42	Locker area is totally fine for a pool! Drying hands never happened bc the dryer was broken (or was it towels that were out?).	7/16/2019 1:05 PM

43	The entire locker room needs updating	7/16/2019 2:06 AM
44	The floor is so slippery!	7/16/2019 12:28 AM
45	The women's locker room is disgusting. The floor is always dirty and slimy in some areas (I'm not talking about it being wet, which is normal for a pool locker room). It's also slippery. It's a very bad first impression for friends we invite to the pool. It looks filthy. It needs to be scrubbed down. We went to a different pool and the lifeguards would come in and squeegee the locker room floor with one on a long pole and use it to push the extra water down the drain. It seemed to work good since the floor there looked very clean. It seemed like there was always a lifeguard doing it every hour.	7/15/2019 11:37 PM
46	It's always so dirty in the locker room. The bathroom stalls should be check on and cleaned more frequently during busy days	7/15/2019 11:23 PM
47	Although there is a bigger presence of guards "cleaning" the locker rooms-I am not sure they are actually doing any cleaning...there is dirt on the floor by 1pm. Toilets are gross by 1pm-it says someone cleans every half hour-but they dont	7/15/2019 8:53 PM
48	Staff has been great in keeping cleanliness a priority	7/15/2019 8:34 PM
49	The soap is always out and the hand dryer does not work.:/	7/15/2019 7:58 PM
50	Toilets are often pretty icky-- I would suggest more frequent cleaning there.	7/15/2019 7:54 PM
51	like the new hand dryers! Better for the environment!	7/15/2019 7:37 PM
52	The fresh paint helped with overall appearance	7/15/2019 7:36 PM
53	Improved from 2018! thank you!	7/15/2019 7:09 PM
54	The floors are super slippery. It's be nice if this could be addressed.	7/15/2019 6:56 PM
55	The locker room is always nasty. I've yet to be there when it isn't so gross. And even with the locker room checksheet in the girls I was there one day and it hadn't been checked in THREE hours. During prime time hours.	7/15/2019 5:59 PM
56	The toilets are regularly dirty. I avoid using the bathrooms here as much as possible.	7/15/2019 5:58 PM
57	Locker room could use a deep cleaning.	7/15/2019 5:54 PM
58	More changing stalls would be nice. At least in men's side.	7/15/2019 5:52 PM
59	The locker rooms are quite lacking, particular compared to the high standards everywhere else. Paper and soap is almost always empty, toilets are gross, several items have been out of order for extended periods of time.	7/15/2019 5:50 PM
60	The floor is always wet by the swimsuit drying machine and you have to stand in that puddle to use the infant changing table. The changing table should be moved	7/15/2019 5:44 PM
61	There is always something that is broken, out or order, or out of stock in the locker room. It is always so dark, dingy, and dirty. The floors are an accident waiting to happen. It feels so gross in locker room.	7/15/2019 5:41 PM
62	It appears that garbage is more closely monitored this season - thank you!!	6/15/2019 2:06 PM
63	I was very impressed at how the staff keep checking locker rooms once every hour to make sure everything is clean. But one sink with a soap dispenser went out empty. But few hours later, they added soap to fill in.	6/14/2019 7:15 PM
64	The baby changing table always has an inch of standing water on the floor around it from the suit drying machine. It's gross and seems unsafe. I typically change my baby on the deck chairs bc of it but would prefer to use the changing room	6/11/2019 10:32 PM
65	Electric hand dryer broken.	6/11/2019 9:22 PM
66	There always seems to be several toilets out of order. And the changing facilities are fine, but it would be great if there were a few more private changing areas.	6/11/2019 7:50 PM
67	Please update the bathrooms they are so gross!	6/11/2019 7:15 PM
68	Not very well lit and not enough privacy options.	6/11/2019 5:42 PM
69	I cannot imagine a harder room to keep clean than a busy locker room. However, consistently there are flooded/plugged toilets, wads of TP all over the floor, sinks with junk in them and over flowing garbage. Honestly, you need at least 2 more stalls and 2 more sinks in the women's locker room.	6/11/2019 5:40 PM
70	Water in the showers is often too hot for little ones, as the season goes on, the cleanliness of floors ect deteriorates	6/11/2019 5:29 PM
71	Wish there were more curtained changing rooms in men's locker room.	6/11/2019 5:23 PM
72	The locker rooms and shower areas need to be updated. Last year the curtain on the changing stall was broken for half the summer season!!!! Come on folks!	6/11/2019 5:01 PM
73	The locker room needs to be upgraded. It is dark and dingy. It is very dirty. Something is always broken. It makes me not want to go to the pool because of it. We try and avoid it at all times. It is gross and unacceptable.	6/11/2019 4:44 PM

Q5 Please Rate the Sunset Pool Concession Area, Food, and Staff

Answered: 383 Skipped: 7





	EXCEEDS STANDARDS	MEETS STANDARDS	BELOW STANDARDS	UNACCEPTABLE	NOT UTILIZED	TOTAL	WEIGHTED AVERAGE
Food Selection	11.26% 43	40.84% 156	8.38% 32	1.05% 4	38.48% 147	382	1.99
Food Quality	8.38% 32	42.67% 163	8.90% 34	0.79% 3	39.27% 150	382	2.03
Price of Food	10.99% 42	44.24% 169	4.71% 18	0.79% 3	39.27% 150	382	1.92
Area Cleanliness	11.23% 43	49.61% 190	4.96% 19	0.00% 0	34.20% 131	383	1.90
Staff Approachability	17.02% 65	42.41% 162	2.88% 11	0.52% 2	37.17% 142	382	1.79



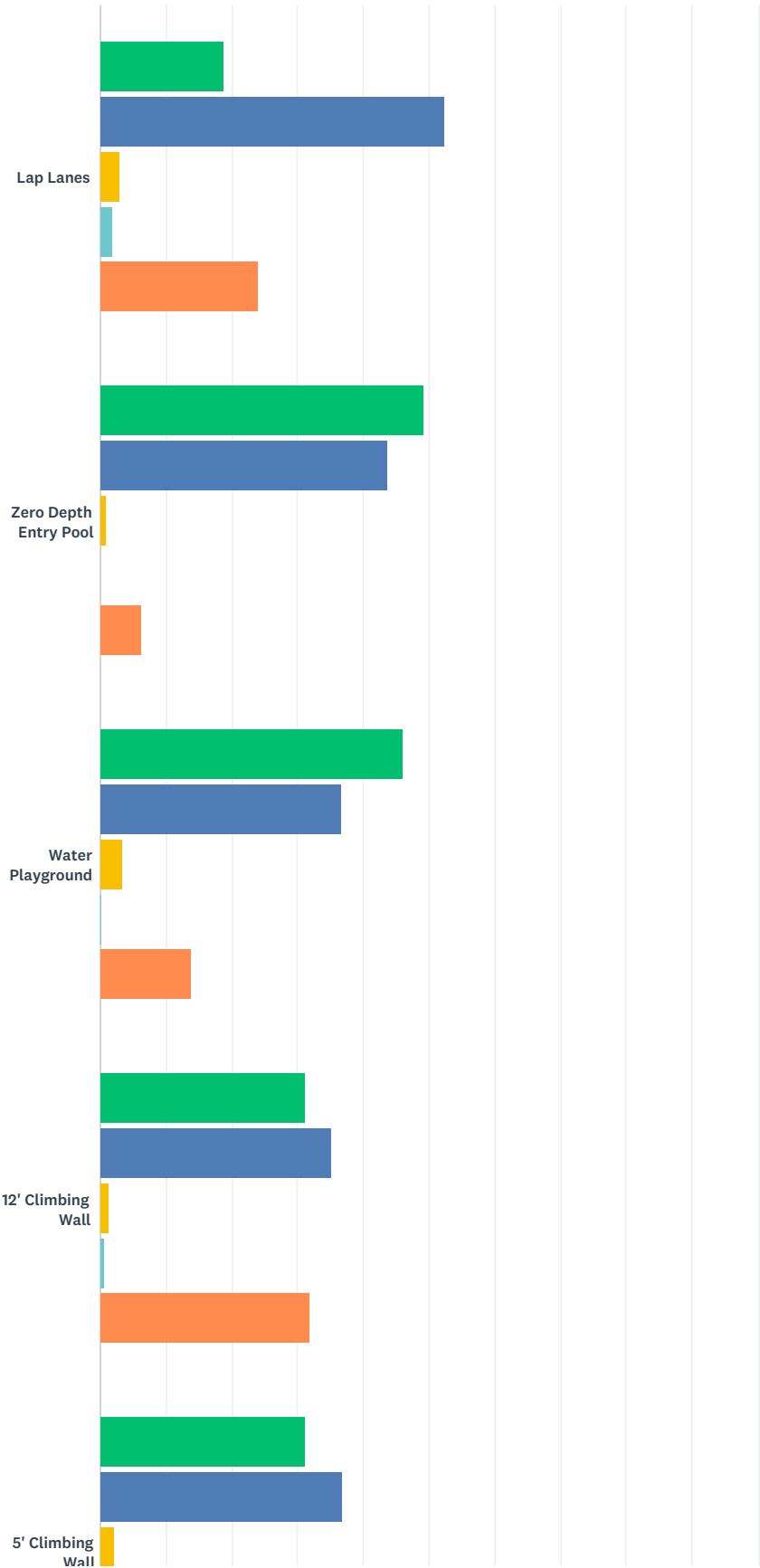
Staff Professionalism	17.63% 67	41.84% 159	2.89% 11	0.79% 3	36.84% 140	380	1.79
Staff Appearance	17.32% 66	46.46% 177	0.26% 1	0.00% 0	35.96% 137	381	1.73
Staff Friendliness	18.21% 69	43.54% 165	1.85% 7	0.79% 3	35.62% 135	379	1.77

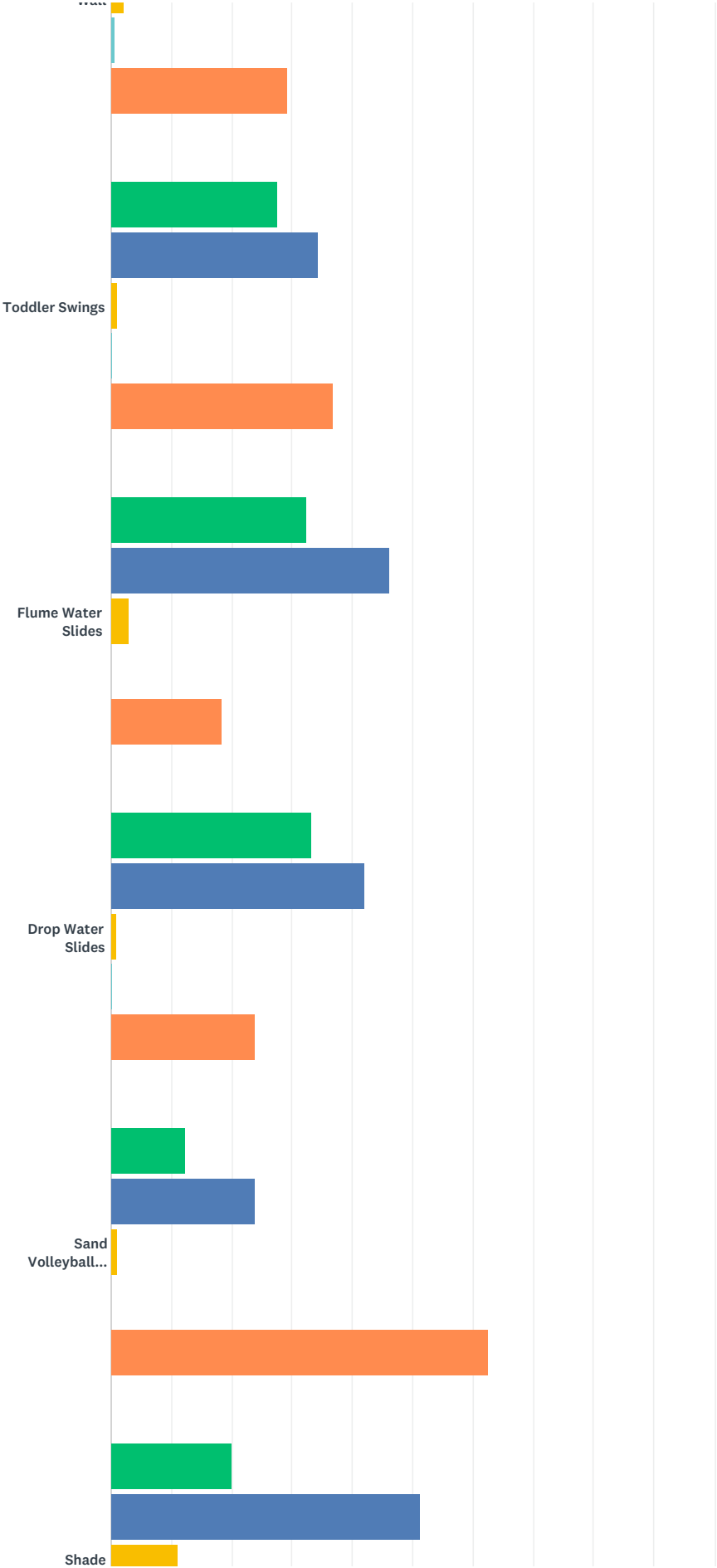
#	ADDITIONAL COMMENTS	DATE
1	Food is gross!	9/12/2019 5:46 PM
2	We only purchased one time because the guy working was so unfriendly and rude to my kids	9/10/2019 6:18 PM
3	Some fresh fruit and veggies should be snack options.	9/9/2019 10:24 PM
4	Very expensive food.	9/6/2019 3:49 PM
5	We generally only use to get ice cream, but prices are reasonable. Wait times can be long at times.	9/5/2019 11:52 PM
6	We had an incident with the manager Christina or Kristen (can't recall name) I was with my daughter and her 2 friends. We were all talking about what flavor dip n dots to get. She said we needed to order because they were closing. She took my daughters order- I paid. The girls with our group our seperatly. However when they went to order she told us they were closed and the girls could not order anything. They were with our group and ordered 10 seconds after we did. I tried to talk to her about it but she was very rude and said she was the manager and made the rules (when I asked to speak to a manager) long story short we never visited the cafe for the rest of the summer because I was so disappointed with how the situation wasn't handled.	9/5/2019 9:58 PM
7	The lines move VERY slowly.	9/5/2019 8:39 PM
8	I like that the food area is away from the pool area.	9/5/2019 8:17 PM
9	The food is good. The prices seem ok, but I do not have anything to compare them to.	9/5/2019 7:05 PM
10	They seem REALLY slow sometimes to grab the simplest of things. It's not like they were preparing food but sometimes there'd be 3 or 4 people in there, one working the register and the ones in the back aimlessly standing around. I'd have to remind them what I ordered. The lines got ridiculously long at times because of inefficient protocol back there.	9/5/2019 6:59 PM
11	Running out of ice cream a lot more than expected!	9/5/2019 6:54 PM
12	They did a good job in keeping food area clean.	8/20/2019 1:36 PM
13	Please bring back pizza full time. We usually can't go until later and it's nice to know they can get something besides candy there.	8/18/2019 1:05 PM
14	My daughter applied for a job to work concessions at the pool. Unacceptable that the park district never reached out to her by email or phone. A 16 year that filled out the application herself deserves a response from the park district. I even received an email that the park district was still looking for help halfway through the season. Shame on the park district and whomever is in charge of hiring for the pool concessions. The kids applying for these jobs deserve better. How about a "thank you for applying" email or phone call from a park district employee?	8/16/2019 1:30 PM
15	often sold out of many selections, need more tree nut free food choices	8/16/2019 3:53 AM
16	Often out of stock of food items	8/15/2019 4:45 PM
17	Lines are very slow	8/15/2019 1:15 PM
18	would be nice to have some occasional sweeping or cleaning of tables	8/15/2019 12:25 PM
19	During peak hours there should be two lines open. Often this summer we waited 15-20 to order even though there were 3-4 people working. It often seemed unsupervised and disorganized and could have run better with a little more management. 4 people is enough to have both windows open. 2 on register and 2 as food runners (1 for each line).	8/15/2019 12:12 PM
20	It would be great if you offered jalapenos for the nachos. Several patrons had asked about them over the summer. Slushies are another big hit at other pools.	8/15/2019 3:39 AM
21	Often out of items, need to find a way to move the lines quicker. The lines were out of control almost every time we visited.	8/15/2019 3:10 AM
22	Always out of food	8/15/2019 2:41 AM
23	Garbage could be changed more frequently	8/15/2019 12:03 AM
24	I wish the variety was healthier and not so many candy options	8/14/2019 11:44 PM
25	These are the staff I've dealt with the most--they are wonderful!	7/28/2019 12:28 PM
26	Long lines. I understand sometimes it's the kids who take a long time to make up their mind what they are ordering, but there should be 2 lines always open. The other day one was labeled "cash only" so I went to that line and was told the other line could help me.	7/19/2019 10:29 PM

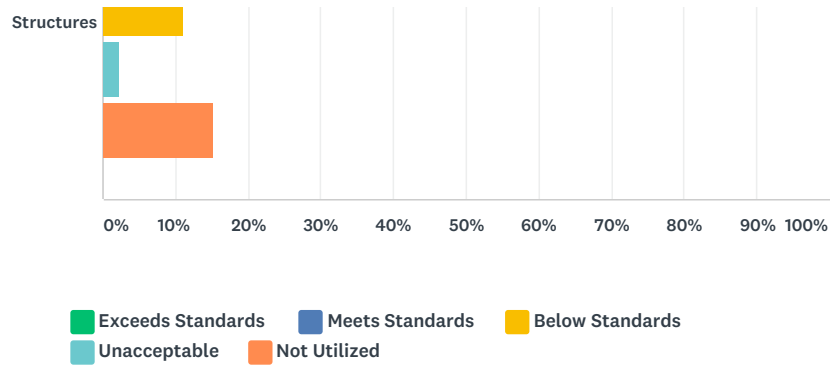
27	Had a corn dog that was cold in the middle a few times & ordered nachos to be told there was no cheese	7/18/2019 1:05 PM
28	Might be a good idea to have an employee dedicated to consistently maintaining this area. Gets sloppy quick, for obvious reasons.	7/17/2019 3:23 PM
29	I really wish there would be healthier options at the concession stand like fruit or goldfish. Prices are great except the \$4 dippin' dots.	7/16/2019 11:41 PM
30	Often runs out of popular items or soft serve machine isn't working. Facilities are outdated and inefficient for the volume of people that use the concession stand.	7/16/2019 10:01 PM
31	Same situation as front desk- not super friendly. They didn't have change for a large bill and were very dismissive. I know they are dealing with a ton of kids throughout the day, but man it's like everyone has a chip on their shoulder.	7/16/2019 1:05 PM
32	We used it one time this season and it was a 30 minute wait and they were out of a lot of items...therefore we never went back to utilize the concessions.	7/16/2019 12:21 PM
33	Never run out of potato chips, pretzels, and peanut butter jelly sandwiches. Never.	7/16/2019 1:51 AM
34	Several tables are currently broken. Would be nice to these fixed or replaced.	7/16/2019 1:45 AM
35	Food is too expensive.	7/15/2019 11:44 PM
36	Some of the items are too expensive	7/15/2019 11:23 PM
37	lines are long during adult swim times.	7/15/2019 7:37 PM
38	The staff has zero sense of urgency when working on orders. We waited 45 minutes (literally) in line with only 6 people ahead of us to order food.	7/15/2019 6:25 PM
39	Extremely limited and then you can always out of several options.	7/15/2019 5:54 PM
40	Where are the oversized umbrellas in the food area??	7/15/2019 5:52 PM
41		7/15/2019 5:50 PM
42	Always out of stuff. Ridiculously long lines all the time.	7/15/2019 5:42 PM
43	Service is too slow. Kids need better training to run more time efficient	6/16/2019 11:54 AM
44	I didn't have chance to go there at the concession area yet.	6/14/2019 7:15 PM
45	Slow line	6/11/2019 9:35 PM
46	It would be nice if there was just one line, then the staff could just take the next person in line. During busy times, there is often a slow line and a slower line.	6/11/2019 7:50 PM
47	Haven't had a chance to use this yet.	6/11/2019 5:23 PM
48	Run out of items a lot last year.	6/11/2019 4:39 PM

Q6 Please Rate the amenities at Sunset Pool

Answered: 383    Skipped: 7







	EXCEEDS STANDARDS	MEETS STANDARDS	BELOW STANDARDS	UNACCEPTABLE	NOT UTILIZED	TOTAL	WEIGHTED AVERAGE
Lap Lanes	18.85% 72	52.36% 200	2.88% 11	1.83% 7	24.08% 92	382	1.84
Zero Depth Entry Pool	49.21% 187	43.68% 166	0.79% 3	0.00% 0	6.32% 24	380	1.48
Water Playground	45.95% 176	36.55% 140	3.39% 13	0.26% 1	13.84% 53	383	1.51
12' Climbing Wall	31.23% 119	35.17% 134	1.31% 5	0.52% 2	31.76% 121	381	1.58
5' Climbing Wall	31.15% 119	36.91% 141	2.09% 8	0.52% 2	29.32% 112	382	1.60
Toddler Swings	27.56% 105	34.38% 131	1.05% 4	0.26% 1	36.75% 140	381	1.59
Flume Water Slides	32.45% 123	46.17% 175	2.90% 11	0.00% 0	18.47% 70	379	1.64
Drop Water Slides	33.16% 127	42.04% 161	0.78% 3	0.26% 1	23.76% 91	383	1.58
Sand Volleyball Courts	12.37% 47	23.95% 91	1.05% 4	0.00% 0	62.63% 238	380	1.70
Shade Structures	20.05% 76	51.19% 194	11.08% 42	2.37% 9	15.30% 58	379	1.95

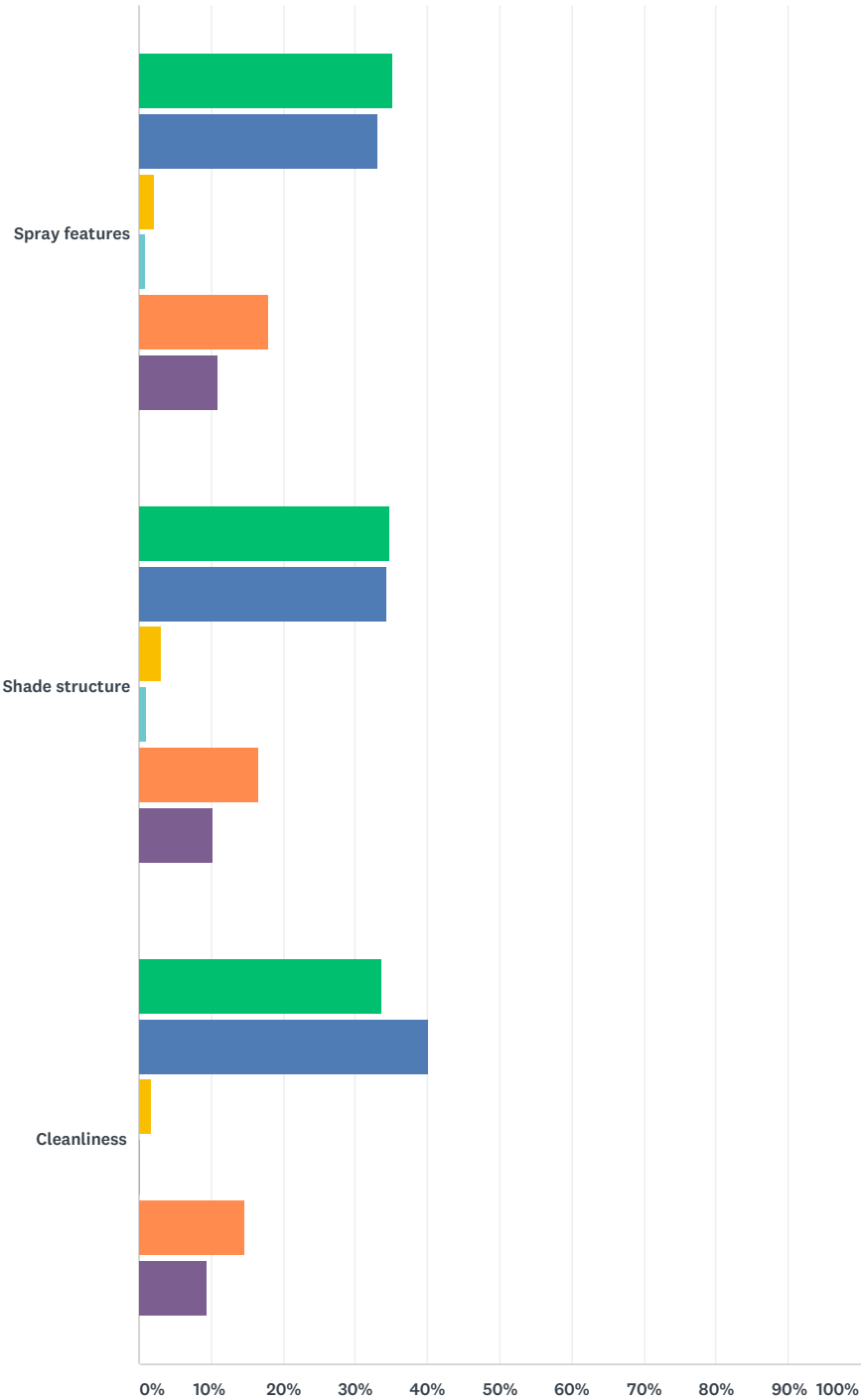
#	ADDITIONAL COMMENTS	DATE
1	I ask every year and nothing ever changes!!! Please please add more shade!!!	9/12/2019 5:46 PM
2	More shade needed. It's hard to find a spot for babies unless you get there at opening.	9/10/2019 6:18 PM
3	There should be more umbrellas to sit under	9/9/2019 10:24 PM
4	12' wall - would be great if this was located somewhere where it could be used consistently and not just when the water slides are actively being used. There is often a long wait created since both can't be used at the same time. We had 2 children get cuts from the flume water slides this year	9/6/2019 7:43 PM
5	It is a constant fight for umbrella's - especially us parents with children below 1yr. I would recommend a fully covered area near the zero depth entry.	9/6/2019 3:49 PM
6	More shaded areas would be nice	9/6/2019 1:40 PM
7	More shade is needed	9/6/2019 1:15 PM
8	Lap swimming not enforced. Children jump into lanes. I hr a day for adults is unacceptable. As a community support for exercise for adults should	9/6/2019 1:13 PM
9	Just waiting for the day a kid gets knocked over by a swinging swing. I've seen many close calls	9/6/2019 7:24 AM
10	Could just use to fix the rubber areas in children's play areas. Otherwise very nice.	9/5/2019 11:52 PM
11	Thank you for keeping lap lanes open and marked with the sandwich board signs during the regular pool hours! Greatly appreciated.	9/5/2019 10:33 PM
12	Always could use more shade -	9/5/2019 9:09 PM
13	I wish there were a way that those using the climbing walls/playing games in the water wouldn't have to continual cross the lane swimming.	9/5/2019 8:59 PM
14	People were playing ball games in the lap lanes and so the lanes could not be utilized for laps. These people said that we should wait until the adult swim was called to use as lap lanes.	9/5/2019 8:18 PM

15	I never see the swings being used or anyone playing below the coconut trees The splash pad is wonderful until "adult swim" then it is overrun with children who are too old to be in that area. They take over for the 10 minutes and then leave. But while there the younger children are forced out of the way.	9/5/2019 8:17 PM
16	We vote to remove the sand volleyball area and replace it with a lazy river :-)	9/5/2019 8:14 PM
17	Is it possible to put the lap lanes against the south edge of the pool with the climbing wall on the east or west side to the north of the lap lanes so the kids don't have to cross through the lap lanes? Signage for the lap lanes would help too.	9/5/2019 7:09 PM
18	Not sure as to what set's the standard for Exceeds Standard.	9/5/2019 7:05 PM
19	More shad options would be a lovely addition next summer...	9/5/2019 7:04 PM
20	Pool is looking great!	8/18/2019 1:05 PM
21	The foam on the bottom of the pool definitely needs replacement for next season.	8/17/2019 10:58 PM
22	the 5 foot climbing wall seems extremely popular but there is little room around it for safety. It seems children could easily fall on each other.	8/16/2019 3:53 AM
23	It's always difficult to secure a shady spot on busy days.	8/15/2019 8:46 PM
24	Some of the beaded soft bottom was coming up but that wasn't too bad.	8/15/2019 6:03 PM
25	Zero depth looked like flooring was coming off and little floating pieces. Very clean water but wouldn't want my baby to swallow little granules of the blue material	8/15/2019 4:45 PM
26	lap lanes were filled with people. Stop letting kids use the side of the rock wall to climb up. it just takes too much time and they aren't using the equipment the way it was meant for. the 5' wall never is policed and kids are jumping over others all the time.	8/15/2019 4:33 PM
27	Could use more shade structures.	8/15/2019 2:06 PM
28	lounge chair area is very crowded and difficult to safely move between	8/15/2019 1:15 PM
29	Not enough shade for the amount of people at the pool	8/15/2019 12:30 PM
30	See comments above about my safety concerns (5ft rock climb and kids play with slides)	8/15/2019 12:25 PM
31	Umbrellas would be great for other areas of the pool. More chairs, less lounge chairs as well.	8/15/2019 10:42 AM
32	There needs to be more lap lanes. The slides need to be updated and so does the climbing wall near the lap lanes.	8/15/2019 3:41 AM
33	If ever there is a chance to add more shade I am in favor.	8/15/2019 3:40 AM
34	More chairs and/or shaded areas would be great. If you are not there for pool opening, it's very difficult to find a chair (even in the sun) until about 330. Chairs are often spoken for with towels, but no one actually uses the chairs.	8/15/2019 3:10 AM
35	Wish there were more umbrellas	8/15/2019 2:27 AM
36	I wish there was more shade around the sides and back of the pool.	8/15/2019 2:25 AM
37	Trash and other objects/hazards on courts. More attention to maintaining them during the course of the day is necessary.	8/15/2019 1:52 AM
38	Need more shade by pool area	8/15/2019 12:37 AM
39	Need to maintain lap swim area and add more shade areas.	8/15/2019 12:32 AM
40	Very nice to see the lap lane signs on deck to keep the children out of the lap lanes during open swim.	8/15/2019 12:05 AM
41	Zero depth is getting old and needs to be refreshed	8/15/2019 12:03 AM
42	Wish there was more shade options	8/14/2019 11:44 PM
43	There is not enough available shade at this pool. There needs to be more umbrellas or other places to find shade.	8/14/2019 11:36 PM
44	Bot enough shade. I get there st 11:00 and I struggle many days to find a chair in the shade. People prior to 11:00 save chairs and then rarely use all the chairs they've saved. I'm 65 years old and would appreciate having 1 chair open to me.	7/19/2019 10:29 PM
45	Would like more shade areas	7/19/2019 5:00 AM
46	Could use another umbrella or two on the grass & pool deck.	7/18/2019 1:05 PM
47	Too many swim lessons during lap swim.	7/18/2019 12:15 AM
48	I'm unhappy with the toddler/baby areas of the pool! It needs to be sectioned off so larger children are not allowed on it! Some of the big kids don't pay attention to the little ones and they get bumped and knocked. There is a minimum height requirement for the slides for safety so their should be an area for young kids with a maximum height requirement for safety! The is not enough shade at this pool!	7/17/2019 2:04 AM
49	Would like more shade on deck.	7/17/2019 1:21 AM

50	I am an adult who wants to swim for exercise. I bought a pool pass this year and find that even during the 60 minutes of lap swimming the lanes are not organized. A speedy swimmer may get in with a slow swimmer and then you can't get in a workout. Adults pay the taxes for the pool, and we need exercise, please pay attention to us as patrons! we may be the athletic minority but we set a good example, more organization and 2 lanes open all day just for laps (and monitored) would be very welcome.	7/16/2019 5:12 PM
51	More shade is needed on the pool deck and in the grass. You must arrive before the pool opens and stand in line in order to get shade. Everyone wants shade and if you don't get there early enough you and your children are sitting in the horrible heat.	7/16/2019 3:49 PM
52	Would like more	7/16/2019 1:40 PM
53	Why are kids not allowed down with water vest? They are allowed at Otter Cove. I don't understand the choice of material for the new splash play area....I was hoping for a softer floor not concrete.	7/16/2019 12:21 PM
54	Could use more shaded areas and more toddler swings	7/16/2019 12:19 AM
55	Need more shade areas	7/15/2019 11:23 PM
56	The pool seems too small. Gets too crowded.	7/15/2019 10:04 PM
57	Would be nice to add one or more taller water slides.	7/15/2019 8:20 PM
58	Wish there were more shade structures.	7/15/2019 8:08 PM
59	More shade areas needed. By the crab, turtle, and pirate slide the ground needs to be redone. It is very rough and my kids always cut themselves on the ground.	7/15/2019 7:58 PM
60	You could use more shade and more chairs. Maybe have a 2 chair limit per guest group. It really stinks when the majority of chairs have towels and other personal belongings on them for children that are swimming and "may" want to rest, but don't use the chairs for most or all of the time.	7/15/2019 6:56 PM
61	More shade structures would be awesome but space is limited so what you guys have is great	7/15/2019 6:06 PM
62	Lifeguards in duty need to make sure older kids are not taking overboard the toddler area slides. They are often roughhousing and not looking out for toddlers in their paths.	7/15/2019 6:00 PM
63	Would be nice if lap lanes were at the far south end of the pool with signs indicating such. Kids cut through the lap lanes all the time to get to the deep end. There is no signage indicating that they are lap lanes and people just stand in them. There is not a lap lane option in the evening for people who work.	7/15/2019 5:57 PM
64	Two big shade umbrellas are gone. And why is the water pressure so low on the flume slides? You get stuck and have to push yourself out.	7/15/2019 5:52 PM
65	Needs more shaded areas over lawn chairs	7/15/2019 5:49 PM
66	The green tube slide on the water playground seems hazardous. It's hard to tell if children are behind it or in the tube	7/15/2019 5:44 PM
67	Could use more shaded areas.	7/15/2019 5:38 PM
68	The water playground should be reserved to small kids. Sometimes big kids monopolize the playground and smaller kids feel intimidated and don't want to play. Life guards look but don't say anything, so I guess that's allowed?	6/30/2019 2:37 PM
69	I wonder if the sand volleyball courts are used much and if that space could be better utilized?	6/15/2019 2:06 PM
70	I loved the new water sprayground there. My girls loved it playing. Really very nice. They also upgraded two new drop water slides. Very neat!	6/14/2019 7:15 PM
71	The facility is beyond great.	6/12/2019 1:37 AM
72	The splash park is hard for kids who crawl to use because it's cement.	6/11/2019 10:10 PM
73	Not enough shade. Need lots, lots more. Got to pool today around 12:30 and no shade available.	6/11/2019 9:35 PM
74	5' Rockwall most dangerous activity due to kids falling on other kids! Need dedicated supervision and better instruction given to kids under lifeguard watch!	6/11/2019 5:42 PM
75	I wish there were more shady areas for guests, but maybe I'm asking too much?	6/11/2019 5:01 PM
76	Lap lanes need A-frame signage on deck to alert kids of the purpose of the lanes. Lifeguards need to whistle at kids who play in the lanes.	6/11/2019 4:37 PM

Q7 Please Rate the Sprayground

Answered: 380 Skipped: 10



	EXCEEDS STANDARDS	MEETS STANDARDS	BELOW STANDARDS	UNACCEPTABLE	NOT UTILIZED	N/A	TOTAL	WEIGHTED AVERAGE
Spray features	35.19% 133	33.07% 125	2.12% 8	0.79% 3	17.99% 68	10.85% 41	378	2.25



Shade structure	34.74% 132	34.21% 130	3.16% 12	1.05% 4	16.58% 63	10.26% 39	380	2.23
Cleanliness	33.68% 128	40.26% 153	1.58% 6	0.26% 1	14.74% 56	9.47% 36	380	2.14

#	ADDITIONAL COMMENTS	DATE
1	The sprayers often were not working!!!	9/12/2019 5:46 PM
2	kids loved this and I loved that it is fenced in!	9/10/2019 6:18 PM
3	Need more shade	9/6/2019 1:15 PM
4	Love the splash pad and shade/seating available	9/6/2019 1:34 AM
5	Wood chips are a problem. It is over run with older children during the adult swim periods.	9/5/2019 8:17 PM
6	Needs soft surface underneath	9/5/2019 8:16 PM
7	Very impressive and all-new! My girls loved it!	9/5/2019 8:13 PM
8	I really hope that the spray ground is not completed. The mat at the bottom of the slide is gross and does not stop the kids from hitting the concrete as they bounce off. I would hope there would be plans to cover the area in the recycled rubber for safety.	9/5/2019 7:24 PM
9	I was surprised the brand new spray area had cement instead of rubber like most spray parks. I saw several kids get scraped up in there this summer.	9/5/2019 6:59 PM
10	With all the trees in this area, there are a lot of leaves that fall. I think staff did a decent job removing leaves, but it couldn't hurt to have someone go over there and remove leaves in the middle of the day, or at least check. There are a lot of littles that use this area and like to put leaves in their mouths.	9/1/2019 3:06 PM
11	Very disappointed that the ground is concrete. It should have been a softer material. One kid after another falls by the structure that turns right when you walk in.	8/17/2019 11:53 AM
12	Very good addition.	8/15/2019 6:03 PM
13	I think our new spray ground is fantastic. This is such a better option than the sand area that was previously there, however I am not sure why the ground is not a softer material than concrete. Moore parks spray ground has a great floor to it. Running around on concrete at the spray ground Doesn't seem to make sense.	8/15/2019 11:49 AM
14	The spray ground was a huge hit with my kids.	8/15/2019 3:40 AM
15	The log slide is dangerous in my opinion. My 2 1/2 year old is constantly slipping on the few stairs leading up to the slide. Not enough room for his feet. Almost fell backwards multiple times. Also not pleased with the whole spray area being with concrete. Slippery in my opinion.	8/15/2019 2:18 AM
16	Half the spray areas weren't working on multiple occasions.	8/15/2019 1:53 AM
17	Very nice addition to Sunset Pool!	8/15/2019 12:05 AM
18	Not enough shade	7/19/2019 10:29 PM
19	The area of the spray ground under the shade canopy doesn't stay on and doesn't respond to the on button. This area is the best for the smaller children but is rarely working. Please consider maintenance on this area so that it works as well as the no shaded area of the spray grounds.	7/19/2019 3:35 PM
20	When the water powers down, the buttons to turn it back on do not work. There is a strange moldy smell by the purple sprayer as you first enter the spray ground	7/18/2019 1:05 PM
21	There should be an age limit or a fenced off part JUST for babies. I can't put my baby down for fear of him being knocked down. Kids run through there and there aren't any lifeguards policing.	7/17/2019 7:17 PM
22	It is great! The kids love it! It's just been broken the last couple times we've been there. :(	7/17/2019 2:04 AM
23	Having a tree sure! directly above the sprayground meant there were always leaves in the drains and on the ground. Maybe it could be trimmed back next season?	7/16/2019 11:41 PM
24	Too many older kids Should be an age limit	7/16/2019 2:38 AM
25	Sometimes it doesn't drain well because of leaves/debris	7/16/2019 12:29 AM
26	At times it will not turn on	7/15/2019 8:45 PM
27	Needs a few more umbrellas. It would be nice to have a few more chairs around the pool as well.	7/15/2019 8:44 PM
28	Love the new spray ground	7/15/2019 8:34 PM
29	It was somewhat unexpected to see that the ground in the splash pad is concrete. I have seen multiple kids scrape their feet and knees.	7/15/2019 8:31 PM
30	It would be nice to have some benches in the shade for parents.:)	7/15/2019 7:58 PM
31	I think an improvement would be to change the surface from concrete to some kind of softer rubber surface that you see at similar splash park facilities. You could maybe add some more spray features to the area.	7/15/2019 6:51 PM

32	You spent a lot of money to put in the splash pad area, but the water is so cold the kids won't use it.	7/15/2019 6:27 PM
33	So disappointed that this replaced the sand. My kids could spend hours in the sand. Constructive, imaginative play. Maybe part of the volleyball court could be given shade and sand play could be relocated.	7/15/2019 6:12 PM
34	Please get a working and louder sound system! You cannot hear music, and cannot ever hear what the lifeguards are announcing.	7/15/2019 6:07 PM
35	So much better then the sand!!!	7/15/2019 6:03 PM
36	Disappointed to see the sprayground covered in concrete and not the soft, rubber covering to keep children safe. The concrete is slippery and wet and I have seen many toddlers fall, including my own.	7/15/2019 6:00 PM
37	Locker room need to be cleaner, lifeguards could be a bit friendlier, concessions need to be restocked more frequently, admissions need a nanny pass like they do at otter cove.	7/15/2019 5:54 PM
38	Sooooooo much better than the sand pit.	7/15/2019 5:52 PM
39	The sprayground is a nice additions. However, due to the mature trees, all the times I have been there the floor was messy... leaves and twigs all over, that stick on your feet and make the surface more slippery. Also, my daughter has been stung by a bee while playing. I wonder if there is a nest on a tree? Not a good experience, and now she doesn't want to go back. Parent should be warned.	6/30/2019 2:37 PM
40	Amazing, well beautiful new sprayground! We all love it!	6/14/2019 7:15 PM
41	hard to rate the sprayground because it was broken a few days. hope you got it fixed. looks great and adds value	6/12/2019 1:57 AM
42	The cement is painful for little ones.	6/11/2019 10:10 PM
43	It would have been nice if the ground of the spray park was the soft material like at Moore park.	6/11/2019 9:22 PM
44	Why is the ground concrete there? Why not the sponge material	6/11/2019 8:41 PM
45	The ground is WAY to rough and hard. Mats should have put it around the structures	6/11/2019 7:44 PM
46	I'm shocked that it's concrete and not the spongy type floor that many splash pads use.	6/11/2019 6:53 PM
47	Already many scrapes knees due to surface being hard!	6/11/2019 4:41 PM

## Q8 Do you have any suggestions for additional amenities and/or the overall improvement of Sunset Pool?

Answered: 142 Skipped: 248

#	RESPONSES	DATE
1	lap swim ended too soon	9/9/2019 5:48 PM
2	Offer turkey and ham sandwiches. Always utilize two windows to take orders.	9/7/2019 2:00 PM
3	None...Nice facility with capable staff...only lap swim...would use more if lap swim hours were earlier	9/6/2019 11:17 PM
4	More/improved water slides	9/6/2019 7:43 PM
5	#1 loved that there was music! However, better choices such as beachy music/steel drums would be better. There were times of inappropriate language. 2. More umbrellas is a MUST. 3. The hours are TERRIBLE. We have come for years and I just don't understand why the pool doesn't open as early as 9 or 10. It really is a difficult time to come at noon (even 11 stinks). You may have to accommodate swim lessons on one side of the pool. Honestly - earlier hours are needed. 5. It really is the most precious pool for kids and the facilities are always top notch/clean. Many survey items are addressed each year which means you care! Thank you for another great year!	9/6/2019 3:49 PM
6	I think every parent would love to be able to go to the pool during the day the first week back to school. Having one week or even a few days at the pool after dropping kiddos off to school would be amazing.	9/6/2019 1:40 PM
7	More shade. I request this every year.	9/6/2019 1:15 PM
8	Healthier and larger food selection that doesn't dry up towards the end of summer	9/6/2019 7:24 AM
9	Higher price point for NON RESIDENTS. it's too crowded.	9/6/2019 2:31 AM
10	the changes they made this year are great!	9/6/2019 12:17 AM
11	We really appreciated that better care seemed to be taken to keep things clean this year - a continued focus on cleanliness would be great! The lifeguard staff did well too. An additional water activity that would interest older kids could be fun. Overall though - we really enjoyed the pool this summer and appreciate the improvements that were made.	9/5/2019 11:52 PM
12	Well done staff. Already waiting for next year to open.	9/5/2019 11:11 PM
13	Sunset Pool is a nice place to swim and a great place for kids.	9/5/2019 10:33 PM
14	Yes sell resident fee passes higher - people will pay them to then offset selling less passes to no. Residents. Need to sell fewer passes overall- too many people and too hard for lifeguards on those days and even parents watching is hard.	9/5/2019 9:09 PM
15	I would love it if at some point the pool was expanded to include a deep water pool and more lap lanes.	9/5/2019 8:29 PM
16	I enjoy the pool and my littleones love the splash area.	9/5/2019 8:17 PM
17	It is time for family changing rooms. It would protect your facility legally as well. Furthermore, it would be helpful for ADA compliance (FVRSAs camps, etc).	9/5/2019 8:16 PM
18	Dislike adult swim being every hour for 10 minutes. You have hundreds of kids getting out of pool for 2 adults to get in. Toward end of season had signs up at two lanes indicating lanes were for swimming laps only. Thought that might stop adult swim but kids still needed to come out.	9/5/2019 8:15 PM
19	Afternoon hours in September	9/5/2019 8:14 PM
20	Much improved with new sprayground. Also nice wall decorated in men's locker/restroom.	9/5/2019 8:13 PM
21	All of the amenities for the small children (aside from the new sprayground) seem weathered and worn. I actually stubbed my toe on a bolt that had come out of the bolted down mats and the pool manager just tightened it and went on. No bandaide for my bloody foot and minimal concern as kids were sliding into the exposed bolt (while he left to get a tool. I was not impressed that that part of the my experiences.	9/5/2019 7:24 PM
22	Pay the money and have 2 mature adults on staff managing!!!! I'm sure there would be a retired man or woman with some managing skills that would like some extra cash that understands how important water safety is!	9/5/2019 7:21 PM
23	Additional slides. Water quality was not great this year.	9/5/2019 7:16 PM
24	Sadly I did not use the pool facilities as often this summer as we were out of town often. No complaints on my part. I think the new splash area is a great idea and, although the littles liked the sand, an improvement over the sand area!	9/5/2019 7:16 PM
25	I'd like to see more time for the adult lap swim. And more lanes.	9/5/2019 7:05 PM

26	During adults swim a few times, my kids would try to get a volleyball only to be told the office was "closed." Really? You can't hand my kid a ball when the pool is closed.	9/5/2019 6:59 PM
27	Improve the attitude of the guards (unfriendly, unenthusiastic). They look totally unhappy and uninterested. The water (pool and showers) is too warm and made me ill (i.e. bacterial/viral infections) several times.	9/5/2019 6:59 PM
28	There is a flume slide on the toddlers play structure...For safety, I strongly feel a window or hole be installed so parents can see if their child is inside of the slide. Water goes high enough within the slide structure for a dangerous situation.	9/5/2019 6:56 PM
29	Would like to see a discounted family rate for buying a pass later in the summer. My kids play baseball and we dont use the pool because we are at games every night until middle of July.	9/5/2019 6:55 PM
30	Have age / height limits clearly displayed on smaller slides.	9/5/2019 6:54 PM
31	There should be no swim lessons right before pool opens especially on Saturdays when pool pass holders can not get into pool until 12:00 swim lesson parents leave towels on chairs they do not leave and get in line again they do not have a pool pass so they hide in locker stalls they start brawls saying they saved those seats I was approached by a mother yelling at me from swim lessons that I took her chairs I did not there was no towels on them this better not happen again next summer I need to change swim lesson times so pool is closed for 30 mins so they stop doing this lots of people are getting upset with this especially us who have a pool pass the police will be called next time if I get harassed again at a public pool your managers at the pool are too young some of them they tell parents to leave they do not the managers are afraid to tell them u really have to leave your mangers need to have better training on these situations and your new life guards do not pay attention I saw lots of bad stuff this summer I hope u take this serious for next summer	8/24/2019 1:20 PM
32	We LOVE Sunset pool. Weekends are way too overcrowded. Too many Groupon sales maybe??	8/22/2019 4:39 PM
33	I did notice that some of the surfaces in the pool were worn. It would be nice to keep that updated.	8/20/2019 1:36 PM
34	It would be nice if the pool opened a bit earlier for pass holders during the week as it seems an overwhelming sentiment among parents with young children. It would be great if we could get in at 10 so that toddlers may enjoy the pool before lunch time.	8/17/2019 10:58 PM
35	I say this in every survey, but I'm willing to do whatever it takes to get a lazy river put in around the perimeter of the pool area!!!	8/17/2019 3:04 AM
36	1. Pool hours should be adjusted. You open way too late, especially on the weekend (12PM). 2. There's confusion among staff regarding when the pool opens for members on the weekend. Specifically, poor communication between pool staff and staff that answers phones at Sunset rec center.	8/16/2019 3:30 PM
37	The punch card pass should be able to be used at either pool if the higher rate is paid.	8/16/2019 1:30 PM
38	It is difficult to watch children from where the chairs are. It would be nice if there could be some chairs near the pool between the zero depth area and the drop slides. This would allow me to sit out of the water but keep a close eye on my 4 year old in the areas where she is swimming. There are too many blind spots if trying to watch from the other side of the pool (swings, toddler slide).	8/16/2019 1:07 PM
39	lazy river, lower fees or punch passes.	8/16/2019 3:53 AM
40	The murals in the bathrooms were a nice addition, not sure how to improve overall cleanliness of bathrooms-	8/15/2019 8:46 PM
41	Wish there were a few more slides or a lazy river.	8/15/2019 5:50 PM
42	Another umbrella or two? Replacing tables in eating area to improve quality	8/15/2019 4:45 PM
43	start being meaner, way too much horseplay is allowed. kids are never disciplined.	8/15/2019 4:33 PM
44	More Umbrellas. Adult swim at night would be nice. More hours after school starts at least another week or two. Adults like to swim as well as kids.	8/15/2019 2:50 PM
45	The throwing of objects in the pool should be banned! We feel it takes away from your relaxation when you have to always be watching for a projectile toy hurdling in your direction! Also, some of those beanbag type balls get heavy when wet and can be a true safety hazard if it hits someone in the eye, especially a small child. Thanks for your attention.	8/15/2019 2:44 PM
46	More hot food offered on a grill- hotdogs, French fries, hamburgers that are not microwaved.	8/15/2019 2:06 PM
47	Would really like to see more ammenities for older kids: diving board, water basketball, water volleyball? Kids 12+ get bored quickly and aren't as motivated to go since there isn't much in sustainable activities for them to do.	8/15/2019 1:15 PM
48	Please consider a sign or some solution for the "poop" incidents. It's disgusting and a huge disappointment for children wanting to swim	8/15/2019 12:30 PM
49	Add umbrellas and more chairs vs lounge chairs. Also the little kids live small slides like the frog slide at Otter Cove.	8/15/2019 10:42 AM
50	Not offering Groupon for long. Perhaps keeping the window open for a week or 2. We are all for people getting a discount, but to be honest it's frustrating for those of us who pay non resident fees for a season pass, and find it nearly impossible to find a seat.	8/15/2019 3:40 AM

51	Thank you for your efforts in improving the pool. The sprayground is a wonderful addition.	8/15/2019 3:39 AM
52	Everyone that works there is always very nice and helpful. I just wish the staff could clean the bathrooms/locker room more often. Would also love to see healthier snack options like fruit instead of just candy and ice cream.	8/15/2019 3:18 AM
53	I feel like the pool has improved from last year regarding cleanliness and life guard usage. I like that more life guards are out and the chairs are filled. Thank you.	8/15/2019 2:25 AM
54	The only thing that doesn't suit me is the mirror of the women's toilets, can't see anything and I would replace the sinks	8/15/2019 2:12 AM
55	While the lifeguards are there to keep everyone safe and thus their job is a serious job, with all the families and kids there, they could really stand to improve on their "bedside manner" and friendliness. They're not UNfriendly... but a smile (especially when walking around and/or not on their chairs paying close attention... I get in those times, they're focused) goes a long way to say, "I see you and you're welcome here."	8/15/2019 1:53 AM
56	All umbrellas work and are useable	8/15/2019 1:53 AM
57	Improved outdoor speakers for music	8/15/2019 1:41 AM
58	Please fix the locker room!!!!	8/15/2019 1:40 AM
59	Each time we attend a flick and float, the sound/movie equipment doesn't work. It seems if this is a repeating activity, it would be wise to invest in better equipment.	8/15/2019 1:39 AM
60	It would be nice to be able to exit the pool without having to go through the locker room.	8/15/2019 12:58 AM
61	You need to fix the Flick n Float program. The audio is terrible and two of three movies got cutoff and restarted. You're using a PA system that is intended for public speaking as an audio system for movies and that won't work. There are no lifeguards at the screen end of the pool to referee the kids fighting over position near the screen. And, honestly, it's just poorly run. I expect more considering how well the pool is run and that this has been happening for a few years now.	8/15/2019 12:45 AM
62	PLEASE get new lounge chairs. The strap style chairs are awful. You need chairs like they have at Mill Creek pool. Also have an adult only pool instead of the sand volleyball courts. Those are rarely if ever used. The adults need a quiet place of their own	8/15/2019 12:31 AM
63	Needs a diving board	8/15/2019 12:19 AM
64	The pad by the double slide play area seems to be an issue every year. Maybe have each hole screwed in to see if it doesn't continue. It's very dangerous for the little ones. Overall the pool is an excellent place and one of the best pools in the area! I'm impressed with the staff this year!	8/15/2019 12:18 AM
65	Open at 11 on weekends.	8/14/2019 11:52 PM
66	Maybe a quiet area	8/14/2019 11:41 PM
67	We love the pool. We really enjoyed it this summer	8/14/2019 11:36 PM
68	Make sure all personnel know pool rules and enforce them.	7/25/2019 6:32 PM
69	Offering pool passes to early bird purchasers was a great idea! Thank you!	7/22/2019 9:40 PM
70	More lap lanes; increase pool size. Create indoor facility.	7/20/2019 4:00 PM
71	One thing I would like to see changed is less adult swim times. You pull hundreds of kids out of pool for 10 minutes every hour to have 3 adults swim.	7/20/2019 3:50 PM
72	A friendly reminder to everyone that they shouldn't save chairs if they're not using them.	7/19/2019 10:29 PM
73	I noticed the pool this year is a lot busier than last year. I know it's a business & you need to make money but as a pass holder, when it's super crowded & you have to sit on the lawn...it's not fun. Also noticed the clientele has changed a bit too. Could it be the Groupon offers?	7/18/2019 1:05 PM
74	Need a designated toddler/young kid area! More shade!! Keep making sure the guards are paying attention! I know you do drills every now and then so that's good. I wish I had another suggestion. I just want to make sure all is safe!! Otherwise our family typically loves the pool! We love coming!!!	7/17/2019 2:04 AM
75	Pool passes for families for sunset and mill creek pools are very expensive.	7/17/2019 1:22 AM
76	Improve food selection to include healthy foods. Please keep womens locker room clean, stalls with toilet paper and hand dryer working.	7/17/2019 1:21 AM
77	Updated and more efficient concession stand	7/16/2019 10:01 PM
78	Lots of funds and attention for amenities and fun for families. Just want consistent lap swimming where I don't have to worry about being bombed by children jumping on me	7/16/2019 5:12 PM
79	More shaded areas	7/16/2019 3:49 PM
80	Went to adult only swim Sunday morning. Would love if they had it more often. Thought it would be ideal to do the same for families with special needs.	7/16/2019 3:11 PM
81	Overall the staff is young which is good but undertrained in customer service.	7/16/2019 2:48 PM

82	Likely impossible, but 2 sinks are not enough in the bathrooms. In addition, please remove the paper towel. It creates so much wet waste on the floors and in the sinks. We're at the pool, so we likely have towels with us. Dyson blade dryers are quick and not as loud as the others (in an echo-ridden locker room).	7/16/2019 2:21 PM
83	Added family room let pass holders in at 11 on the weekend	7/16/2019 1:40 PM
84	The lifeguards that did my daughters' private swim lessons were amazing!!! Super sweet, did a fabulous job, and the girls had a blast. Can't speak any higher of them!	7/16/2019 1:05 PM
85	Kids not toilet trained should have to wear the swim pants he go over swim diapers. There should also be a lower limit of people let in on hot days- it is too crowded and seems too hard for the poor lifeguards to watch and difficult for parents to watch with so many people. On hot days over a certain temp it should be limited to geneva residents only. The lifeguards do a great job - and all the young employees. I think little swimmers that have accidents need stricter rules and need to be held more accountable.	7/16/2019 11:16 AM
86	More seating. Maybe in the grass area? Picnic tables? I know it would be hard. Maybe ask people to not have a chair saved for each of their 8 kids who are in the pool 90% of the times? I put four kids on 1 lawn chair.	7/16/2019 4:54 AM
87	Adult swings in water	7/16/2019 4:09 AM
88	Continuing to improve the number of shade areas is great.	7/16/2019 3:08 AM
89	Sunset pool is always way too crowded. I suggest offering pool passes to ONLY Geneva residents. Non residents can pay daily fee. May keep crowds down.	7/16/2019 3:03 AM
90	I would like to see parent/tot hours in the morning at sunset before the pool opens. Even if you could open just a portion of the pool, it would be nice for little kids.	7/16/2019 2:06 AM
91	Let's hope for 90 degree weather thru Christmas.	7/16/2019 1:51 AM
92	Diving board	7/16/2019 1:02 AM
93	Additional changing room area, better cleanliness of toilets and sink areas, more frequent stocking of TP and sink soap.	7/16/2019 12:51 AM
94	Eliminate adult swim.	7/15/2019 11:44 PM
95	Add a lazy river and please clean the women's locker room floor.	7/15/2019 11:37 PM
96	There have been many incidents of poop in the pool this summer already. It would be nice if the adult swim could be omitted following a poop in the pool situation. I realize that the 10 minute adult swim is a safety break for the lifeguards but if we have to be out of all pools 45 minutes (cleaning time plus 30 minutes) - that should replace the adult swim. It's annoying when you have a break, then a poop in the pool, then out for 45 minutes only to swim 15 minutes before having to get out again.	7/15/2019 11:23 PM
97	Expanding the pool and sitting areas. Very difficult getting a chair	7/15/2019 10:04 PM
98	Wish there were chairs and chaise lounges on grass too!	7/15/2019 9:25 PM
99	Clean the toilets and locker rooms better.	7/15/2019 8:53 PM
100	Allow members to come in at 11 am on the weekends.	7/15/2019 8:45 PM
101	Not at the moment	7/15/2019 8:44 PM
102	Taller or more waterslides	7/15/2019 8:20 PM
103	No	7/15/2019 8:15 PM
104	Pass holder should be allowed in at 11am on weekends too, because the writing on the glass is confusing & doesn't specify time on weekends.	7/15/2019 8:11 PM
105	Everyone at Sunset does such a great job. Thank you for such an awesome, family friendly place. My only suggestion for improvement would be stationing a lifeguard in the sprayground. There are often bigger kids playing rough in there and it makes it hard for the smaller kids to enjoy the area. Other than that, keep up the awesome work.	7/15/2019 7:54 PM
106	Retrain staff in universal precautions immediately.	7/15/2019 7:05 PM
107	Cleaning bathrooms more often so it doesn't smell like pee	7/15/2019 6:57 PM
108	would be nice to upgrade/replace lounge chairs	7/15/2019 6:18 PM
109	Could use more lanes for adult swim on Saturdays. My nit pick "complaint" is when swim lessons and adult lap/swim is done on Saturdays at 11:50. They make everyone leave, even if you are staying. As a long time member of the Health Club, pool during the summer, my kid is in swim lessons, kid zone, summer camp - why do we have to grab all our stuff then have to go stand behind a lot of people to get back in? Can't there be some perk for being health club, swim lessons, adult swim, kid zone summer camp programs etc and just let us stay inside the pool?	7/15/2019 6:16 PM
110	See above. Would be nice to have a sand area for kids to play in. Just a basic area nothing elaborate	7/15/2019 6:12 PM
111	Make the passes more flexible. ie, if you buy a 3 person pass, just mark off uses that are not specific to a person. Maybe 1 day mom takes the kids and another day dad takes the kids.	7/15/2019 6:07 PM



112	It would be awesome some point down the line to add a lazy river around the perimeter of the pool complex. I will personally gather signatures and petition City Council!	7/15/2019 5:57 PM
113	The bottom of pool in baby area by pirate slide is peeling off.	7/15/2019 5:56 PM
114	The toddler area could use some updates. The blue floor is coming up and it could use some new toys/play area.	7/15/2019 5:54 PM
115	Unfortunately I think you compete with otter cove who has a lot more options and newer. I noticed several families from Geneva chose to join otter cove this year. I recommend cleaning sunset up a bit especially locker room and possibly adding another slide in volleyball area. I don't ever see anyone playing volleyball. You could increase cost a bit on annual pass to make up for it!	7/15/2019 5:54 PM
116	The pool is often way too crowded.	7/15/2019 5:48 PM
117	The pool should open early for pass holders on the weekends, like otter cove does.	7/15/2019 5:42 PM
118	Please fix the locker room. I know a lot of people put it on the survey each year. Please update it for next pool season.	7/15/2019 5:41 PM
119	Please please please have separate lines for members and guests. Members should not have to wait in long lines (particularly on the weekends) to wait for credit card transactions.	7/15/2019 5:38 PM
120	I think a lazy river would be a big draw and something that would appeal to all ages!	6/15/2019 2:06 PM
121	None	6/14/2019 7:15 PM
122	New locker room & a diving board	6/12/2019 2:55 PM
123	Please take down the speaker system. It is BLASTING right near the baby area. Sunset needs to put some money into a real speaker system. Also, how can that be safe for the lifeguards in that room - how could they really hear if there was an emergency. I hope they all have walkie talkies. I just find it a bit tacky to have temporary speaker system. Please only use it for announcements and turn off the music. thanks!	6/12/2019 1:57 AM
124	More and better baby changing tables	6/11/2019 10:32 PM
125	More shade areas.	6/11/2019 9:35 PM
126	Way too many camps are allowed in the pool at one time	6/11/2019 8:41 PM
127	Greater visibility into when the pool is closed is needed. We planned a pool day for a day when there happened to be a swim meet. On days when the pool is closed by swim meets Sunset members should get access to Mill Creek pools.	6/11/2019 7:52 PM
128	Over by the pirate ship there is a step that is yellow and says CAUTION. It's EXTREMELY SLIPPERY. I saw THREE children slip and fall today. One of whom skinned her knee so bad that it was bleeding heavily and we had to find her camp counselor. It's probably the worst skinned knee I've seen. PLEASE fix this spot. Put treads, shave it down....something!!!	6/11/2019 7:44 PM
129	I was at the pool today and there were 4 day camps and a birthday party. After three years as a member at this pool, I've NEVER see it this crowded. It was insane. Plus there were two lanes shut down for at least an hour while the campers took swim tests. That is a lot of the pool that you are restricting from the paying members. Then, we went to concessions and the grass seating area was blocked off for the bday party. You have signs that say that food has to stay in concession area but no place for anybody to actually sit. Maybe on a day that you have 4 day camps, you shouldn't allow a birthday party too. I really think that you need to reconsider how many camp kids you allow in. I know you want to make money- but when you allow it to be so crowded (and so many kids with minimal supervision) then you risk losing a lot of season pass holders. I myself am reconsidering doing a membership next year, as today was a bit miserable.	6/11/2019 6:53 PM
130	I've noticed this year that the water temperature in the men's showers is extremely hot -- to the point where it's hard to stay under the spray for more than a few seconds. Not sure if that can be adjusted.	6/11/2019 5:42 PM
131	More umbrellas or shaded seating! Safer 5' Rockwall experience. Don't make the pool unavailable to non-Geneva pass holders because of the Geneva teachers strike...that really sucked for my family!	6/11/2019 5:42 PM
132	Way too early in the year to be sending this out. Should give us at least another month.	6/11/2019 5:23 PM
133	Keep hiring quality employees. Maybe add some food choices geared to adults. A few healthy snacks for adults and kids. It's a nice facility. Remember, you can't always please everyone. We enjoy going to the pool!	6/11/2019 5:13 PM
134	Turn down the music	6/11/2019 5:11 PM
135	More shady areas and update the locker rooms and shower area, and please replace a ripped curtain in changing rooms when they need to be replaced.	6/11/2019 5:01 PM
136	Cleanliness in common areas and treat the ant problem. The bathrooms are pretty gross. One problem is they hold water on the floor areas. Better drainage solution?	6/11/2019 4:50 PM

137	I give the below standards rating as I do not think some of the lifeguards watch very well, nor care. But again, what can you expect from teenagers? It depends on the individual. For example, a couple of years ago my then 5 year old son went down the waterslide followed by a (literally) 300 lb guy. The staff let the 300 lb man go before my son was done (in pool below). I noticed this (they did not). The 300 lb man pushed my son down below the water at the end, effectively drowning him. I was wondering where he was because I knew that the man was after him, then I looked in the bottom of the pool - where he was. Luckily I noticed this, again, the teenage staff did not. I likely saved him by pulling him up after this 300 lb guy just walked off the scene without a word (not sure if there was some language barrier there). He had NO IDEA what just happened, or that he landed in the pool with a 5 year old below his feet. So this is disturbing, but the worst was the complete lack of caring with the staff. Like most teenagers, there was complete denial of any wrongdoing, and zero acceptance of responsibility. there were just apologies, but this goes beyond apologies. Hollow sorries I do not care about. What I do care about is preventing a similar action for the future that might prevent the death of a child due to extreme negligence. This is a growing trend I see in the younger generations, where they are taught to to get away with things and "protect the establishment" rather than take responsibility for wrongdoing (i.e. modern American partenting of no punishment). Our current president is the perfect example. So here we are. What do you do? Hire professionals who are well trained and care about more than earning beer money for college. Don't let lawsuits get in the way of doing what's right. Worrying about if you are going to get sued should not substitute for doing the right thing. If you attend Church, maybe you should rethink these priorities, as you might not have been paying attention. Where do you get the money for hiring professionals? A start would be making better decisions of money allocation, or taxation.	6/11/2019 4:49 PM
138	PLEASE PLEASE get new lounge chairs. I work in Orthopedics these are so unhealthy for anyone over 25 years old. The ones at Mill Creek are what you need to invest in.	6/11/2019 4:49 PM
139	Fix the locker room it is disgusting and everyone says it.	6/11/2019 4:44 PM
140	We found 2 Band-aids floating through the water... and, please state better on what you can and can't bring. No blow up floating arm bands?? I didn't know. No knee boards?? First timer at the pool. The life guards could be nicer.	6/11/2019 4:43 PM
141	Locker area is not a very welcoming place. I think it is poorly layed out. It is funny watching the people do the towel dance.	6/11/2019 4:42 PM
142	Lines aren't long for concessions, and price is not manageable for weekly purchase of snacks. If prices were significantly lower, close to your cost, kids would be allowed to get snacks every day. Bathrooms are consistently dirty. On busy days, there should be a line for pass holder and one for cash/card payers.	6/11/2019 4:41 PM



# Memo

**To:** Board of Commissioners

**From:** Nicole Vickers, Superintendent of Recreation

**cc:** Sheavoun Lambillotte, Executive Director

**Date:** December 2, 2019

**Re:** Mill Creek Pool Survey Results

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Attached you will find the results of the Mill Creek Pool Facility Surveys from Summer 2019. The survey was completed online and in person being sent to 482 participants with 120, or 25% responding. The overall top box score for the entire survey was 91.9%.

As you will see in the attached results, the highest top box score of 98% was seen in Approachability, Professionalism, and Friendliness in relation to the front office staff. Lowest top box score was seen in cleanliness of the floors within the locker rooms. Staff implemented cleanliness standards to all staff during the 2019 season, and will continue to refine the protocols in an effort to increase satisfaction.

It is important to note that cleanliness of both the outdoor areas, and the clubhouse, saw a large increase in satisfaction by users compared to last year. Staff has also noted decreased satisfaction in relation to the concession area, most notably price of product and staff friendliness. Staff will remain focused on providing adequate training and analyzing food offerings.

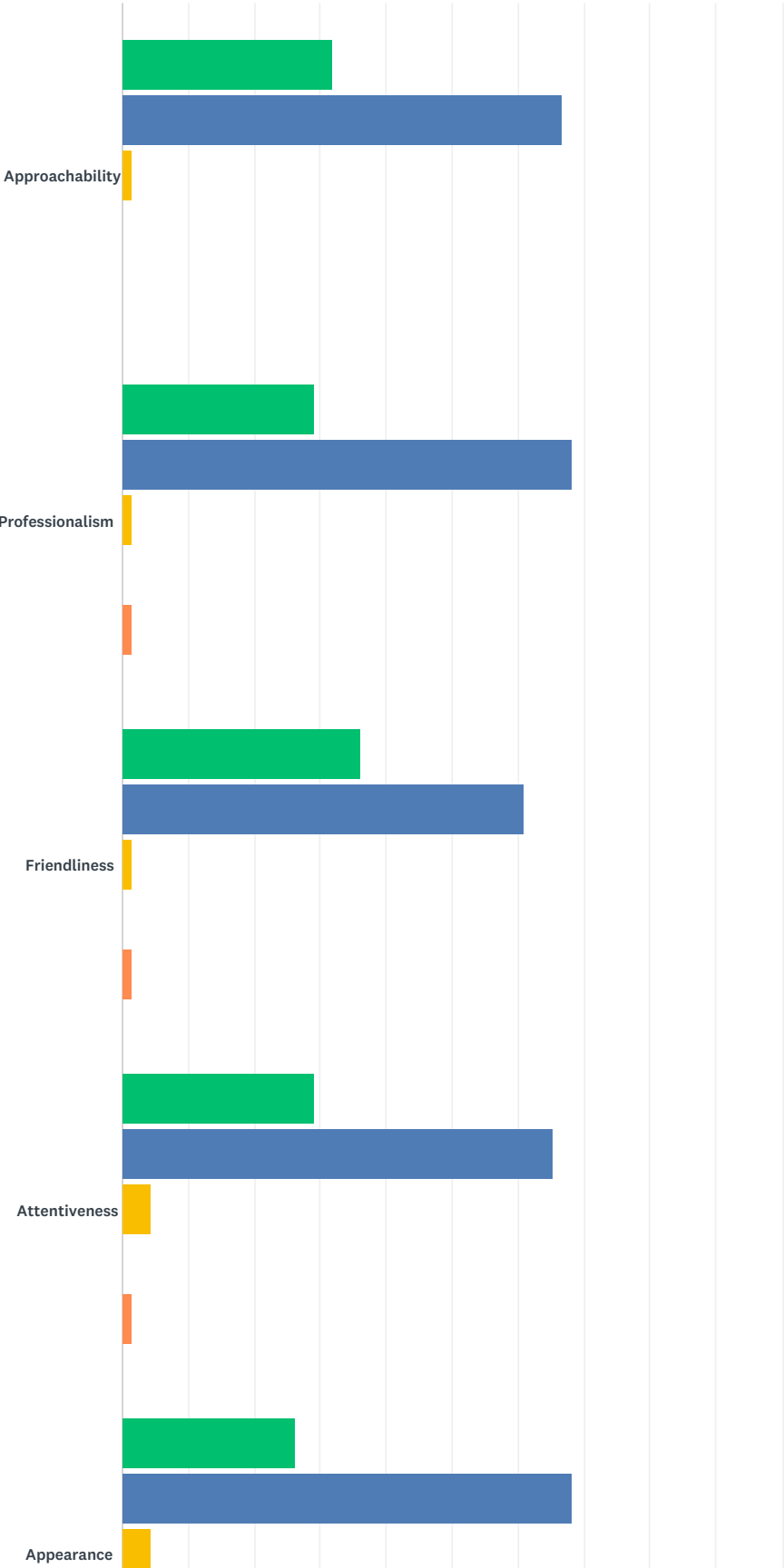
Although Mill Creek Pool is closed for the season, staff is working on preparation for the 2019 season.

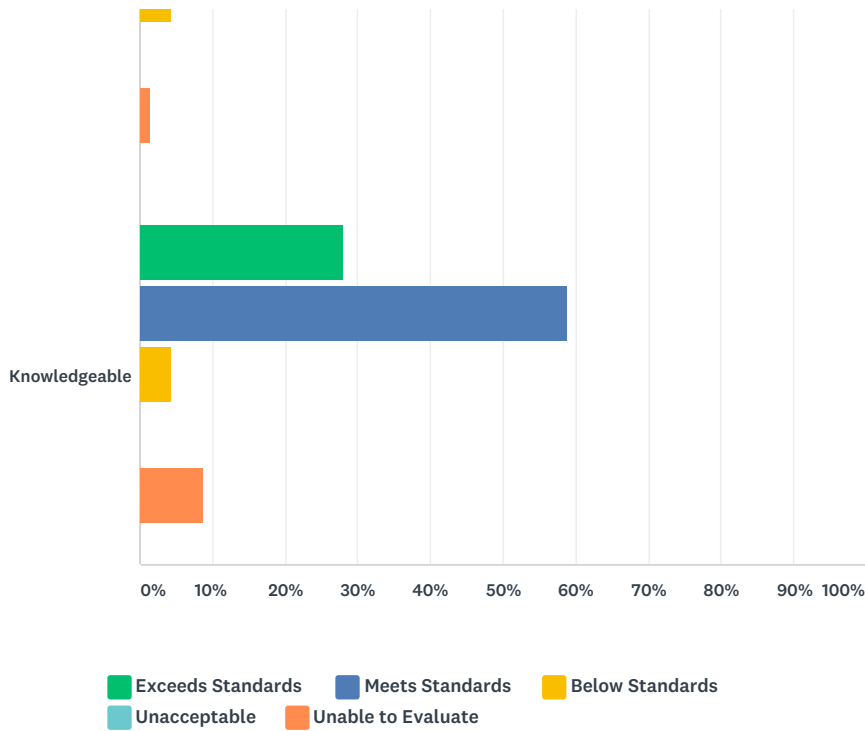
# Mill Creek Pool Evaluation Comparison

Season	2014	2015	2016	2017	2018	2019
Evaluations Sent	151	310	308	230	410	482
Evaluations Received	64	73	53	56	113	120
Return Percentage	42%	23.5%	17.2%	24.3%	27.6%	25%
Overall Program Top Box Score	93.7%	93.5%	87.6%	87.6%	88.5%	91.9%
Please Rate the Mill Creek Pool Admissions Staff	95.6%	96.1%	92.3%	95.3%	92.8%	97.2%
Approachability	98.4%	98.3%	92.0%	98.1%	94.5%	98.3%
Professionalism	96.8%	93.3%	92.0%	94.5%	92.7%	98.3%
Friendliness	91.9%	95.0%	96.0%	96.3%	90.9%	98.2%
Attentiveness	96.6%	95.0%	90.0%	87.2%	86.4%	96.5%
Appearance	98.3%	100%	98.0%	100%	98.2%	96.6%
Knowledgeable	91.8%	94.9%	86.0%	96.2%	93.9%	95.5%
Please Rate the Mill Creek Pool Lifeguard Staff	96.2%	96.1%	93.5%	91.3%	92.7%	94.6%
Approachability	95.0%	95.5%	94.1%	90.3%	93.2%	94.6%
Professionalism	95.1%	95.5%	91.4%	88.8%	94.3%	93.9%
Friendliness	93.4%	93.9%	92.2%	88.8%	86.4%	92.6%
Attentiveness	95.0%	95.5%	89.3%	87.2%	89.0%	94.1%
Appearance	100%	98.5%	100%	96.3%	98.1%	96.6%
Knowledgeable	98.3%	95.5%	96.0%	97.8%	95.7%	94.2%
Safety	96.6%	98.5%	92.0%	90.3%	92.4%	96.4%
Please Rate the Cleanliness of Mill Creek Pool	91.5%	89.2%	N/A	N/A	N/A	N/A
Pool Deck	98.3%	93.0%	N/A	N/A	N/A	N/A
Water	86.7%	88.7%	N/A	N/A	N/A	N/A
Locker Rooms	84.5%	67.2%	N/A	N/A	N/A	N/A
Grass Areas	98.2%	98.6%	N/A	N/A	N/A	N/A
Playground Area	89.8%	98.4%	N/A	N/A	N/A	N/A
Please Rate the Cleanliness of Mill Creek Pool's Outdoor Areas	N/A	N/A	92.1%	85.2%	87.8%	91.4%
Pool Deck	N/A	N/A	88.5%	83.6%	82.7%	90.8%
Water	N/A	N/A	90.4%	83.6%	78.2%	89.8%
Grass Area	N/A	N/A	98.0%	91.8%	91.4%	93.6%
Playground Area	N/A	N/A	91.3%	81.8%	98.7%	N/A
Please Rate the Sprayground	N/A	N/A	N/A	N/A	96.8%	94.4%
Playground Structure	N/A	N/A	N/A	N/A	98.9%	97.0%
Spray feature	N/A	N/A	N/A	N/A	100.0%	96.9%
Shade structure	N/A	N/A	N/A	N/A	93.6%	91.1%
Cleanliness	N/A	N/A	N/A	N/A	94.9%	92.5%
Please Rate the Cleanliness of Mill Creek Pool's Clubhouse	N/A	N/A	72.0%	79.2%	71.7%	86.1%
Showers	N/A	N/A	72.1%	81.8%	70.3%	83.8%
Toliet	N/A	N/A	68.8%	73.5%	63.6%	83.2%
Floors	N/A	N/A	62.0%	69.8%	62.4%	80.3%
Lockers/Changing Areas	N/A	N/A	80.4%	80.8%	74.3%	90.0%
Sinks	N/A	N/A	83.3%	83.0%	75.0%	87.4%
Paper/Soap in Stock	N/A	N/A	66.7%	83.0%	77.7%	90.0%
Hallways	N/A	N/A	70.6%	83.0%	78.3%	88.2%
Please Rate the Concession Area, Food, and Staff	89.8%	91.6%	87.9%	87.2%	89.0%	87.7%
Food Selection	59.6%	80.1%	83.3%	76.3%	78.6%	82.1%
Food Quality	80.0%	92.9%	80.6%	73.9%	74.7%	82.8%
Price of Food	82.6%	92.9%	87.1%	89.1%	91.6%	87.9%
Area Cleanliness	95.9%	95.5%	93.5%	91.3%	91.8%	91.7%
Staff Approachability	100%	91.1%	90.9%	87.5%	87.1%	91.8%
Staff Professionalism	100%	91.1%	88.2%	89.7%	94.1%	91.9%
Staff Appearance	100%	97.8%	94.1%	100%	100.0%	91.9%
Staff Friendliness	100%	91.3%	85.3%	89.5%	94.1%	81.7%

Q1 Please Rate the Mill Creek Pool Admissions Desk Staff

Answered: 69   Skipped: 1



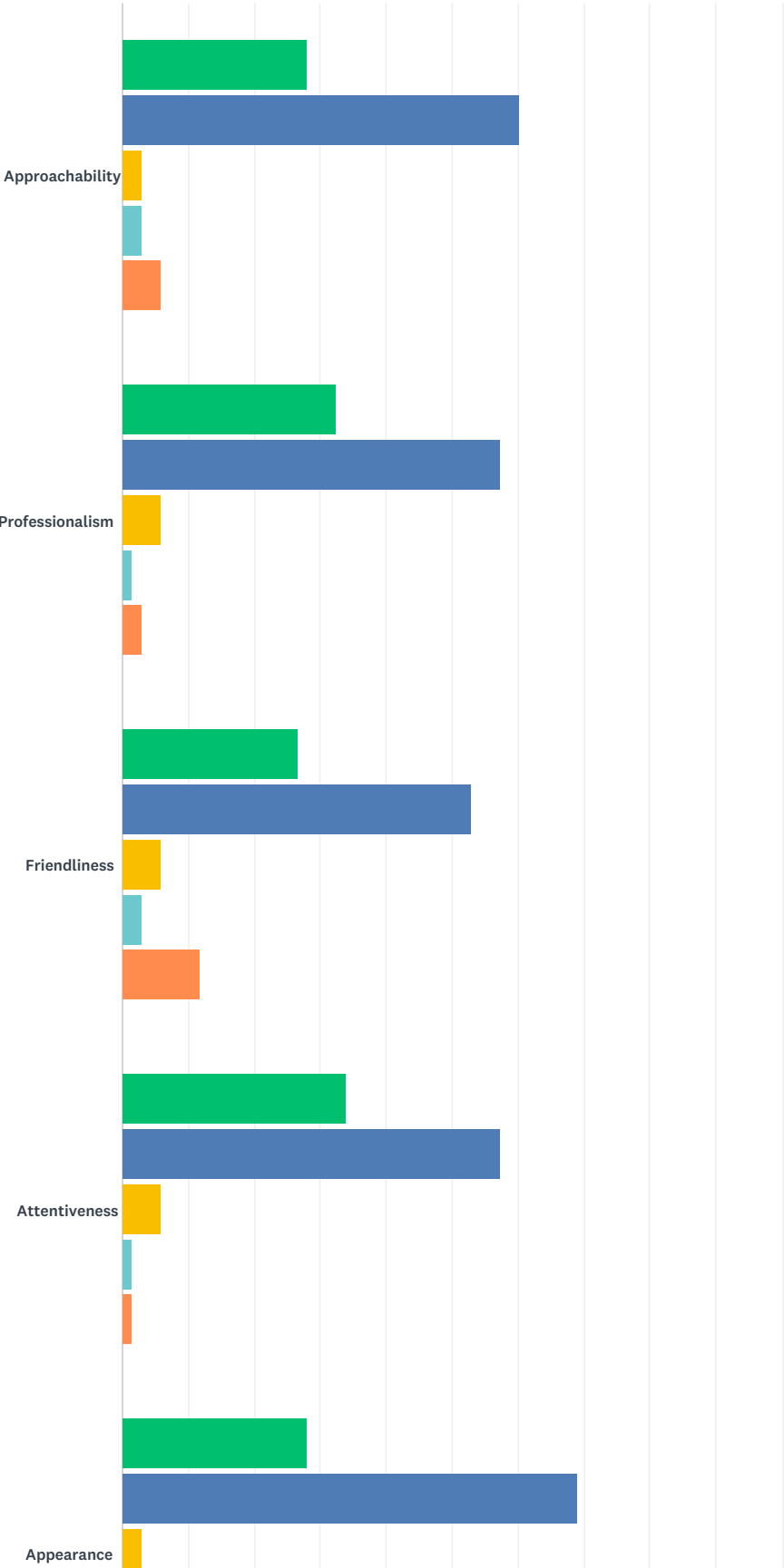


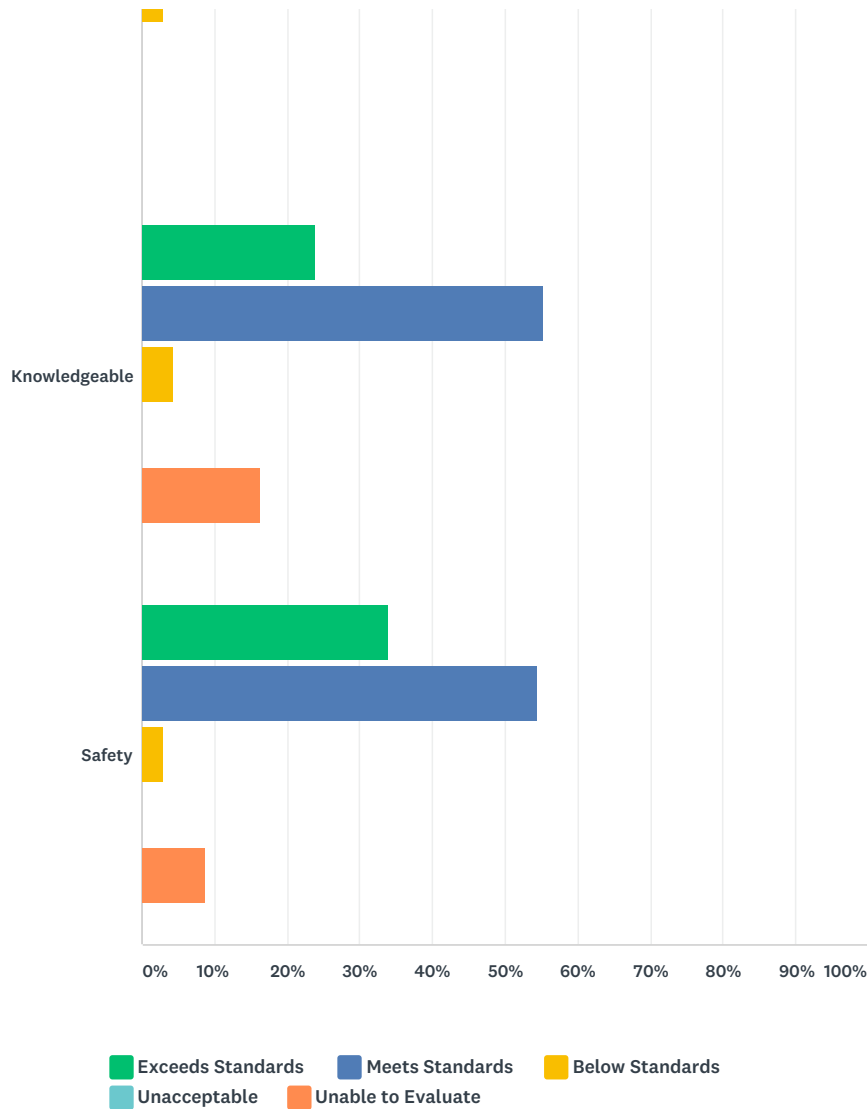
	EXCEEDS STANDARDS	MEETS STANDARDS	BELOW STANDARDS	UNACCEPTABLE	UNABLE TO EVALUATE	TOTAL	WEIGHTED AVERAGE
Approachability	31.88% 22	66.67% 46	1.45% 1	0.00% 0	0.00% 0	69	1.70
Professionalism	28.99% 20	68.12% 47	1.45% 1	0.00% 0	1.45% 1	69	1.72
Friendliness	36.23% 25	60.87% 42	1.45% 1	0.00% 0	1.45% 1	69	1.65
Attentiveness	28.99% 20	65.22% 45	4.35% 3	0.00% 0	1.45% 1	69	1.75
Appearance	26.09% 18	68.12% 47	4.35% 3	0.00% 0	1.45% 1	69	1.78
Knowledgeable	27.94% 19	58.82% 40	4.41% 3	0.00% 0	8.82% 6	68	1.74

#	ADDITIONAL COMMENTS	DATE
1	Pool needs to stay open till Labor Day. For moms and little kids too.	9/9/2019 7:02 PM
2	Good, friendly staff	8/15/2019 6:13 PM
3	Usually only one person between admissions and concessions, so lots of waiting. Also the 4-6 pm closure is inconsistent and very poorly communicated.	8/15/2019 2:09 AM
4	There were a few times I had to wait to get checked in because no one was at the desk.	8/14/2019 11:36 PM
5	Nobody wants to come to a pool that has a parking lot under construction and an on-site sales office for building new homes	6/11/2019 8:00 PM

Q2 Please Rate the Mill Creek Pool Lifeguard Staff

Answered: 68   Skipped: 2





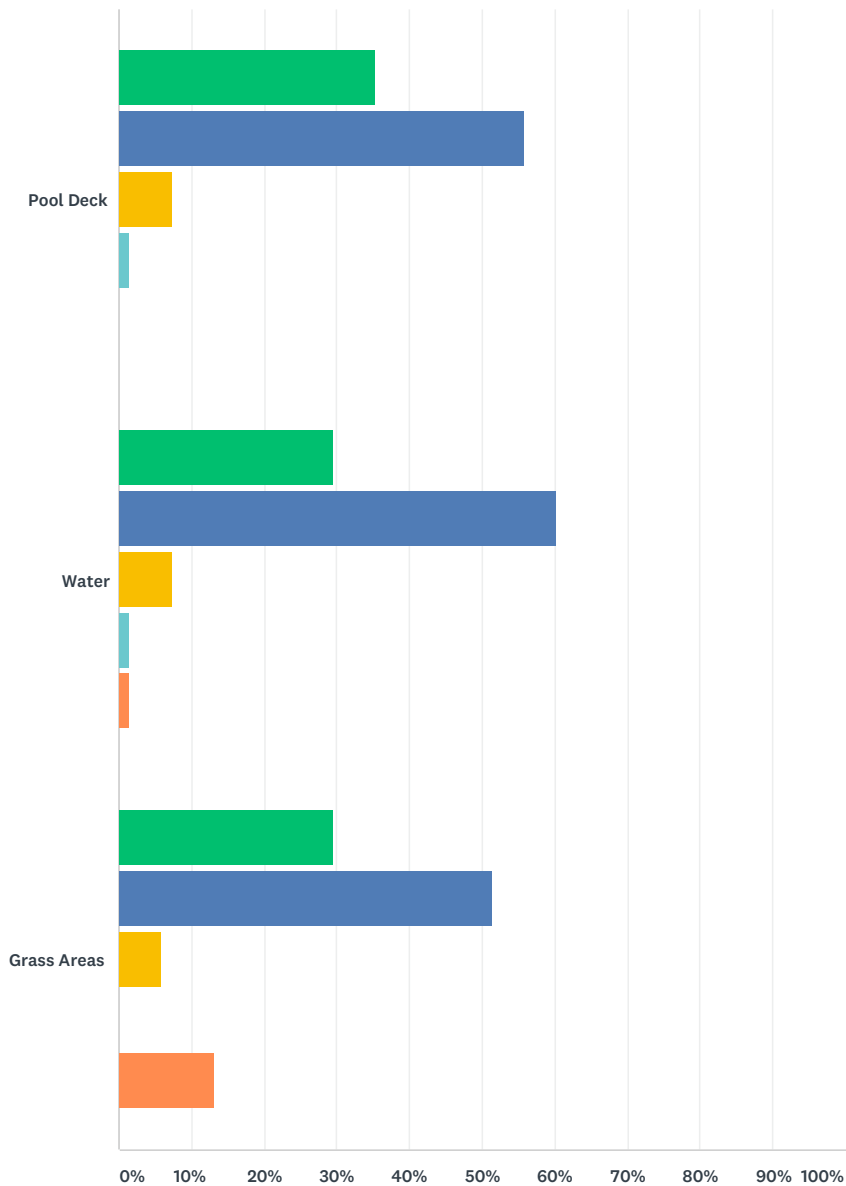
	EXCEEDS STANDARDS	MEETS STANDARDS	BELOW STANDARDS	UNACCEPTABLE	UNABLE TO EVALUATE	TOTAL	WEIGHTED AVERAGE
Approachability	27.94% 19	60.29% 41	2.94% 2	2.94% 2	5.88% 4	68	1.80
Professionalism	32.35% 22	57.35% 39	5.88% 4	1.47% 1	2.94% 2	68	1.76
Friendliness	26.47% 18	52.94% 36	5.88% 4	2.94% 2	11.76% 8	68	1.83
Attentiveness	33.82% 23	57.35% 39	5.88% 4	1.47% 1	1.47% 1	68	1.75
Appearance	27.94% 19	69.12% 47	2.94% 2	0.00% 0	0.00% 0	68	1.75
Knowledgeable	23.88% 16	55.22% 37	4.48% 3	0.00% 0	16.42% 11	67	1.77
Safety	33.82% 23	54.41% 37	2.94% 2	0.00% 0	8.82% 6	68	1.66

#	ADDITIONAL COMMENTS	DATE
1	Only had an issue with one life guard who did not want to stand out by the little kid pool to watch my kids when no one else was at the pool and told them they couldn't swim in there because they were too old. My daughter is 6.	9/5/2019 7:20 PM

2	Staff seems unsure about special events such as float night. When we brought a small float for float night they said they weren't allowed. After lap swim, there is parent-tot Swim. Since there was nobody swimming at the pool and a lifeguard in the chair, I asked to continue to swim and they said it was only for parent-tot swim. Seemed like since the park District was paying for a lifeguard in the chair, a lifeguard on the deck, and three others in the clubhouse, it would have been nice to let me swim until someone came into the pool. I know this is not always the case that nobody is there, but it would be nice to swim if nobody is in the pool rather than watch the lifeguard in the chair watching the clock.	8/15/2019 2:34 PM
3	I was shocked at how rude the lifeguards were to children. My 3 yr old daughter is in her phase of waving and saying hi to everyone. Not one of the lifeguards even smiled or responded to her. They also didn't see her when she fell into the pool with out her floaty and I had to run into the pool to get her. Definitely not impressed with the lifeguard staff.	8/15/2019 12:01 AM
4	I don't know why one life guard station sat empty much of the time I was there. Also saw many life guards who appeared disinterested in watching the pool.	8/14/2019 11:42 PM
5	Sitting at the table playing games a lot	6/14/2019 6:07 PM

Q3 Please Rate the Cleanliness of Mill Creek Pool's outdoor areas

Answered: 68    Skipped: 2



Exceeds Standards    Meets Standards    Below Standards  
Unacceptable    Not Utilized

	EXCEEDS STANDARDS	MEETS STANDARDS	BELOW STANDARDS	UNACCEPTABLE	NOT UTILIZED	TOTAL	WEIGHTED AVERAGE
Pool Deck	35.29% 24	55.88% 38	7.35% 5	1.47% 1	0.00% 0	68	1.75
Water	29.41% 20	60.29% 41	7.35% 5	1.47% 1	1.47% 1	68	1.81
Grass Areas	29.41% 20	51.47% 35	5.88% 4	0.00% 0	13.24% 9	68	1.73

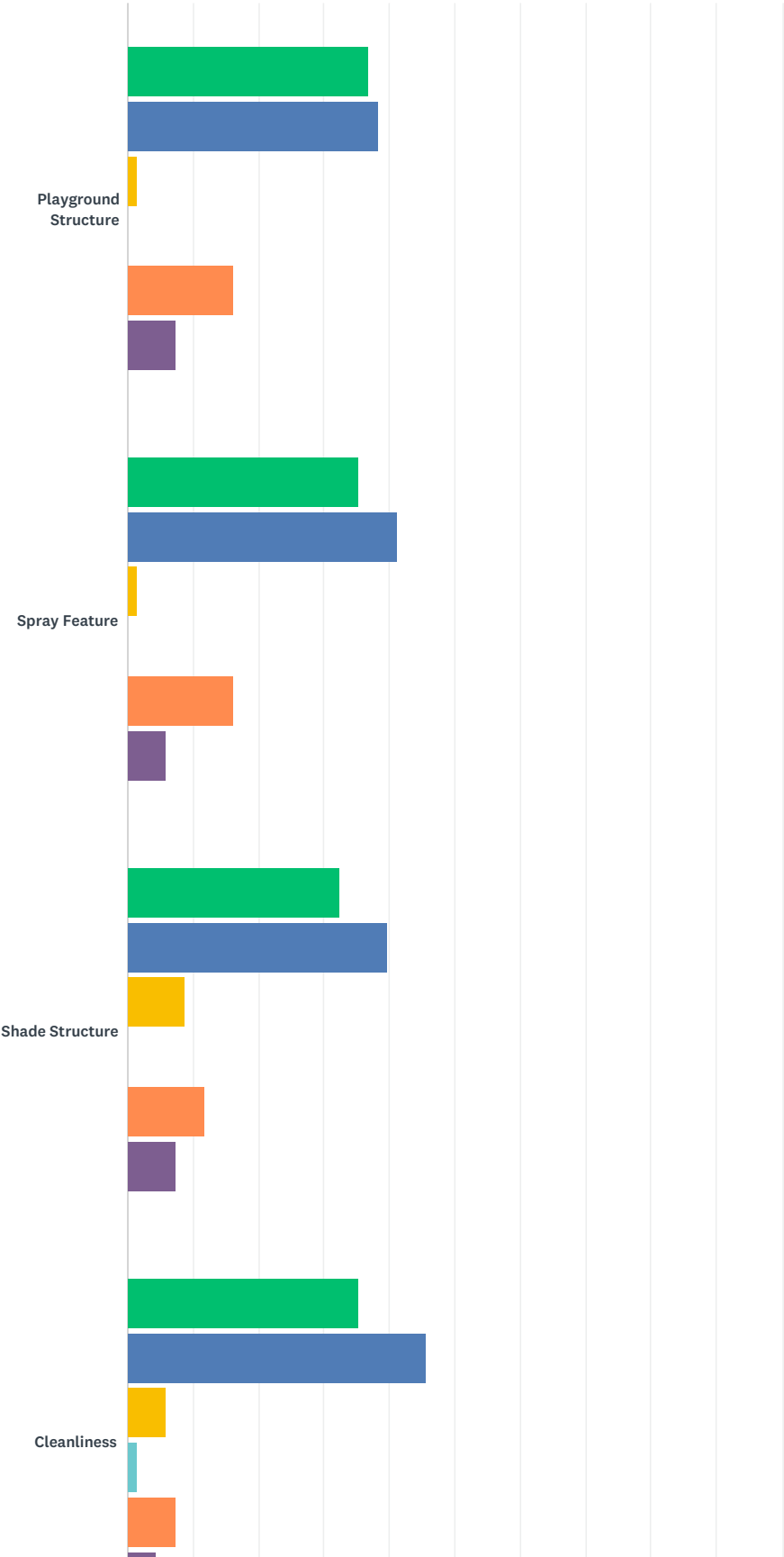
#	ADDITIONAL COMMENTS	DATE
1	The baby pool had some broken tiles that needed to be fixed. The life guards did their best to address the area, but that pool needs to be resurfaced.	9/6/2019 3:41 AM

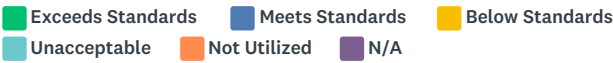
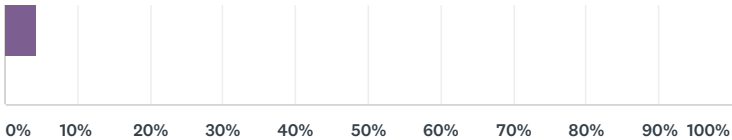


2	The steps to the water slides need to be swept at the start of the day to remove the sticks and leaves!!!!	8/16/2019 3:06 AM
3	Pool deck, pools still in need of some repair, but much better than last year	8/15/2019 6:13 PM
4	Pool deck always seemed clean and flowers looked beautiful throughout the summer.	8/15/2019 2:34 PM
5	Pool a little chilly	8/14/2019 11:47 PM
6	Rest rooms are always below standards	8/14/2019 11:42 PM
7	Pool was VERY dirty, even my children complained	6/14/2019 6:07 PM
8	Need a large umbrella on the concessions side of pool side. PLEASE give the lounge chairs some shade this year	6/14/2019 12:20 AM
9	There were wrappers and leaves/tree debris all over the place, including the adult pool. For such a small facility, it seems that upkeep should be easier. Kids pool was clean.	6/11/2019 5:04 PM
10	Bottom of Pool is always dirty. No one skims surface. It should be done periodically to keep insects and flying plant debris from accumulating	6/11/2019 4:44 PM

Q4 Please Rate the Sprayground

Answered: 68    Skipped: 2



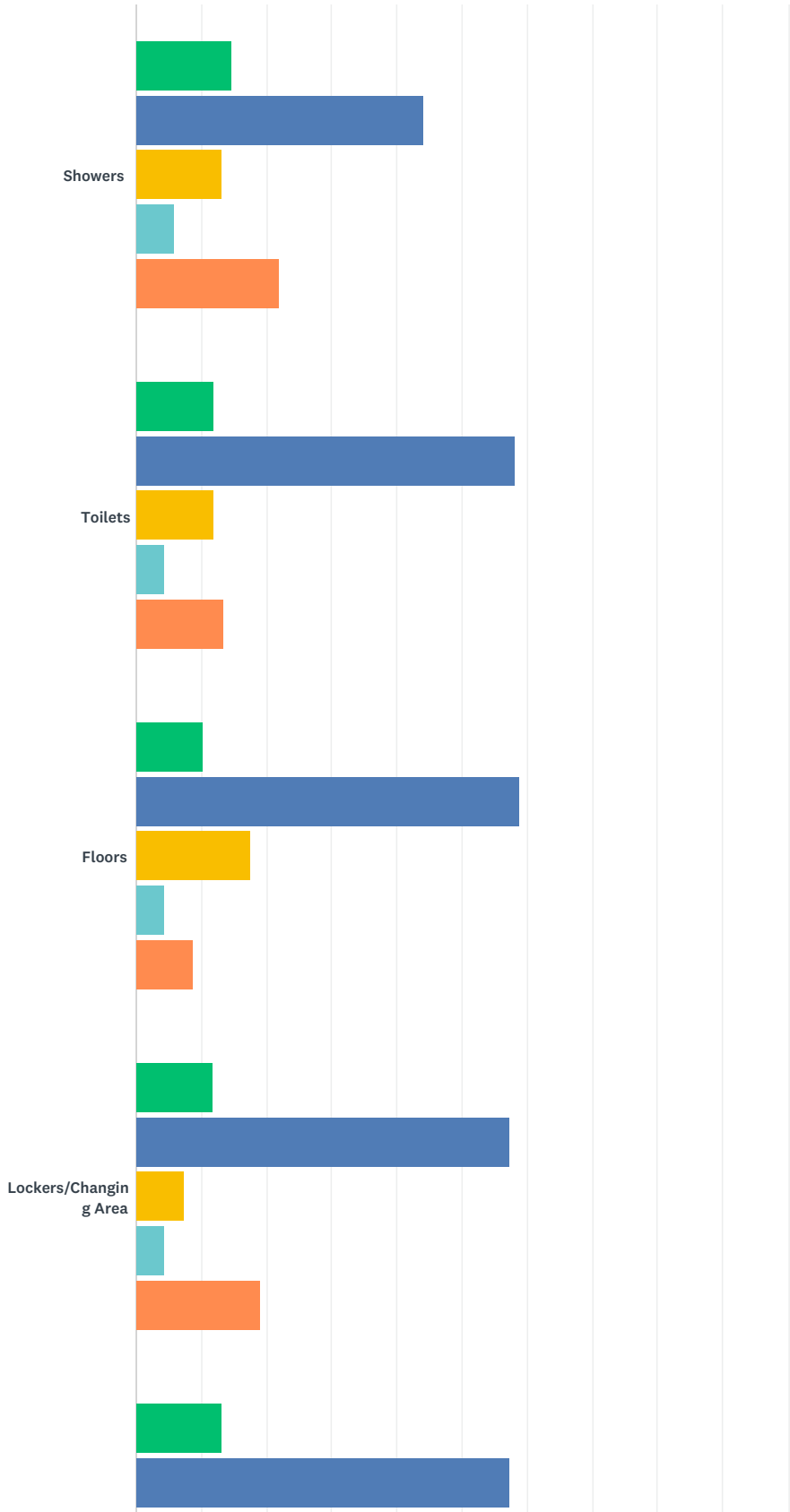


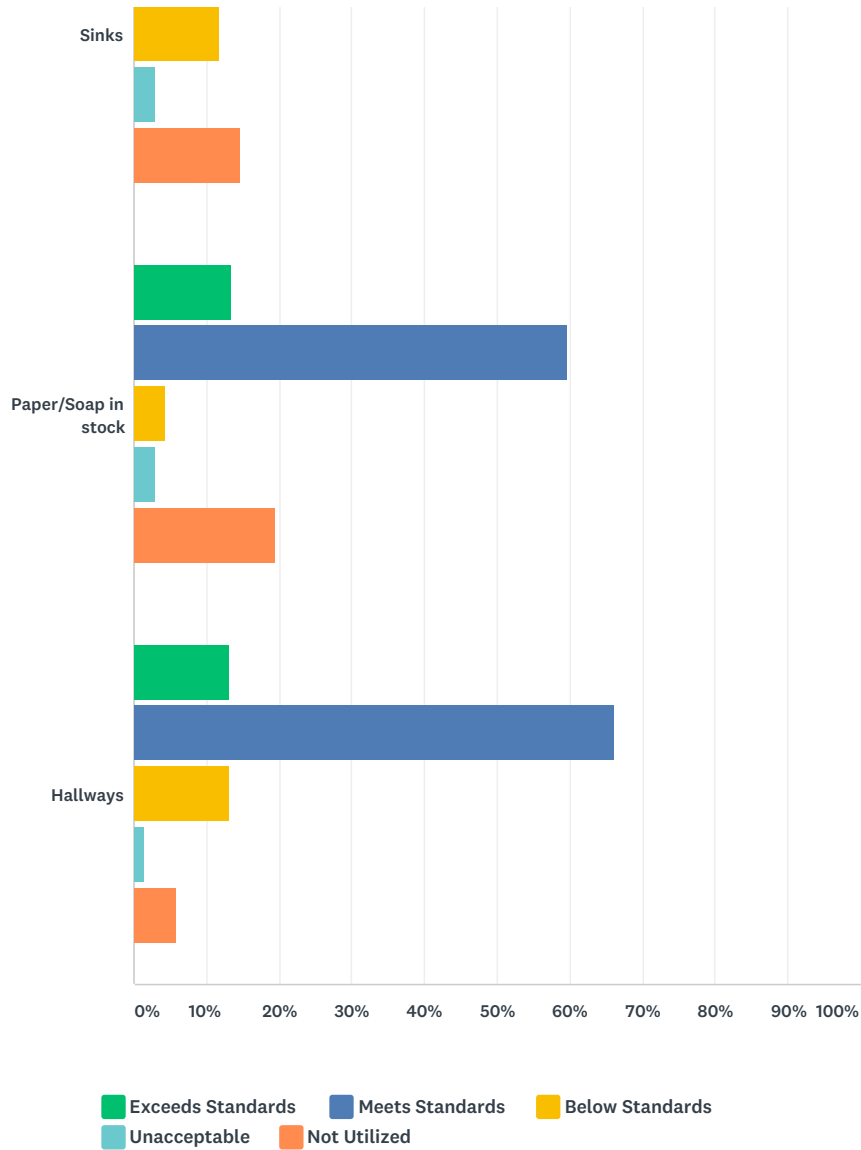
	EXCEEDS STANDARDS	MEETS STANDARDS	BELOW STANDARDS	UNACCEPTABLE	NOT UTILIZED	N/A	TOTAL	WEIGHTED AVERAGE
Playground Structure	36.76% 25	38.24% 26	1.47% 1	0.00% 0	16.18% 11	7.35% 5	68	2.14
Spray Feature	35.29% 24	41.18% 28	1.47% 1	0.00% 0	16.18% 11	5.88% 4	68	2.16
Shade Structure	32.35% 22	39.71% 27	8.82% 6	0.00% 0	11.76% 8	7.35% 5	68	2.13
Cleanliness	35.29% 24	45.59% 31	5.88% 4	1.47% 1	7.35% 5	4.41% 3	68	1.95

#	ADDITIONAL COMMENTS	DATE
1	Love more shade.	9/6/2019 3:41 AM
2	Could use a lifeguard as some kids run, and get too wild with little ones present	8/14/2019 11:47 PM
3	Lots of leaves that should be swept up in the mornings. Kids were getting them stuck to their feet.	6/18/2019 3:38 AM
4	Spray pad area has plenty of shade umbrellas but we NEED them poolside too	6/14/2019 12:20 AM

Q5 Please Rate the Cleanliness of Mill Creek Pool's Locker Rooms and Hallways

Answered: 68 Skipped: 2





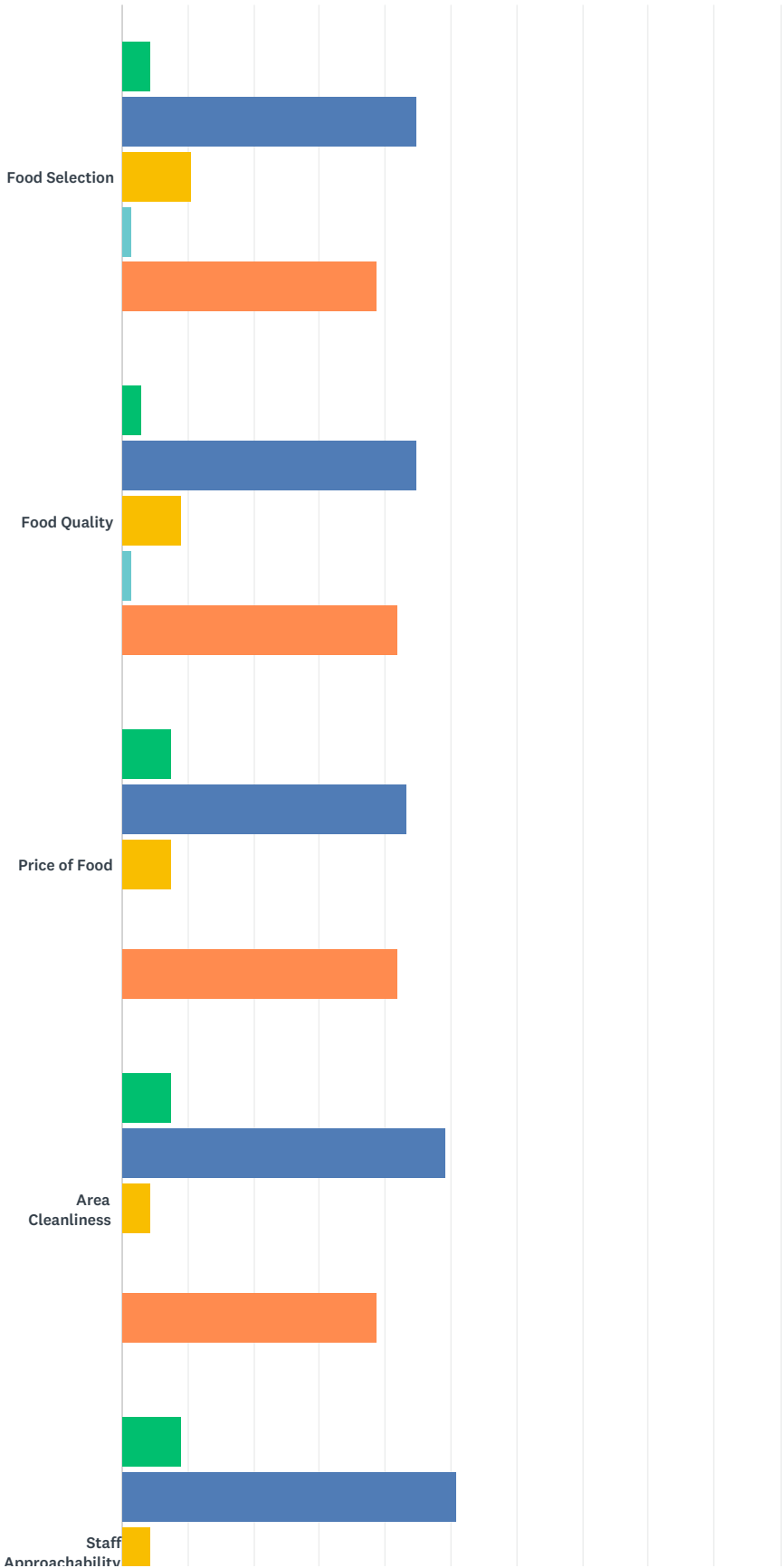
	EXCEEDS STANDARDS	MEETS STANDARDS	BELOW STANDARDS	UNACCEPTABLE	NOT UTILIZED	TOTAL	WEIGHTED AVERAGE
Showers	14.71% 10	44.12% 30	13.24% 9	5.88% 4	22.06% 15	68	2.13
Toilets	11.94% 8	58.21% 39	11.94% 8	4.48% 3	13.43% 9	67	2.10
Floors	10.29% 7	58.82% 40	17.65% 12	4.41% 3	8.82% 6	68	2.18
Lockers/Changing Area	11.76% 8	57.35% 39	7.35% 5	4.41% 3	19.12% 13	68	2.05
Sinks	13.24% 9	57.35% 39	11.76% 8	2.94% 2	14.71% 10	68	2.05
Paper/Soap in stock	13.43% 9	59.70% 40	4.48% 3	2.99% 2	19.40% 13	67	1.96
Hallways	13.24% 9	66.18% 45	13.24% 9	1.47% 1	5.88% 4	68	2.03

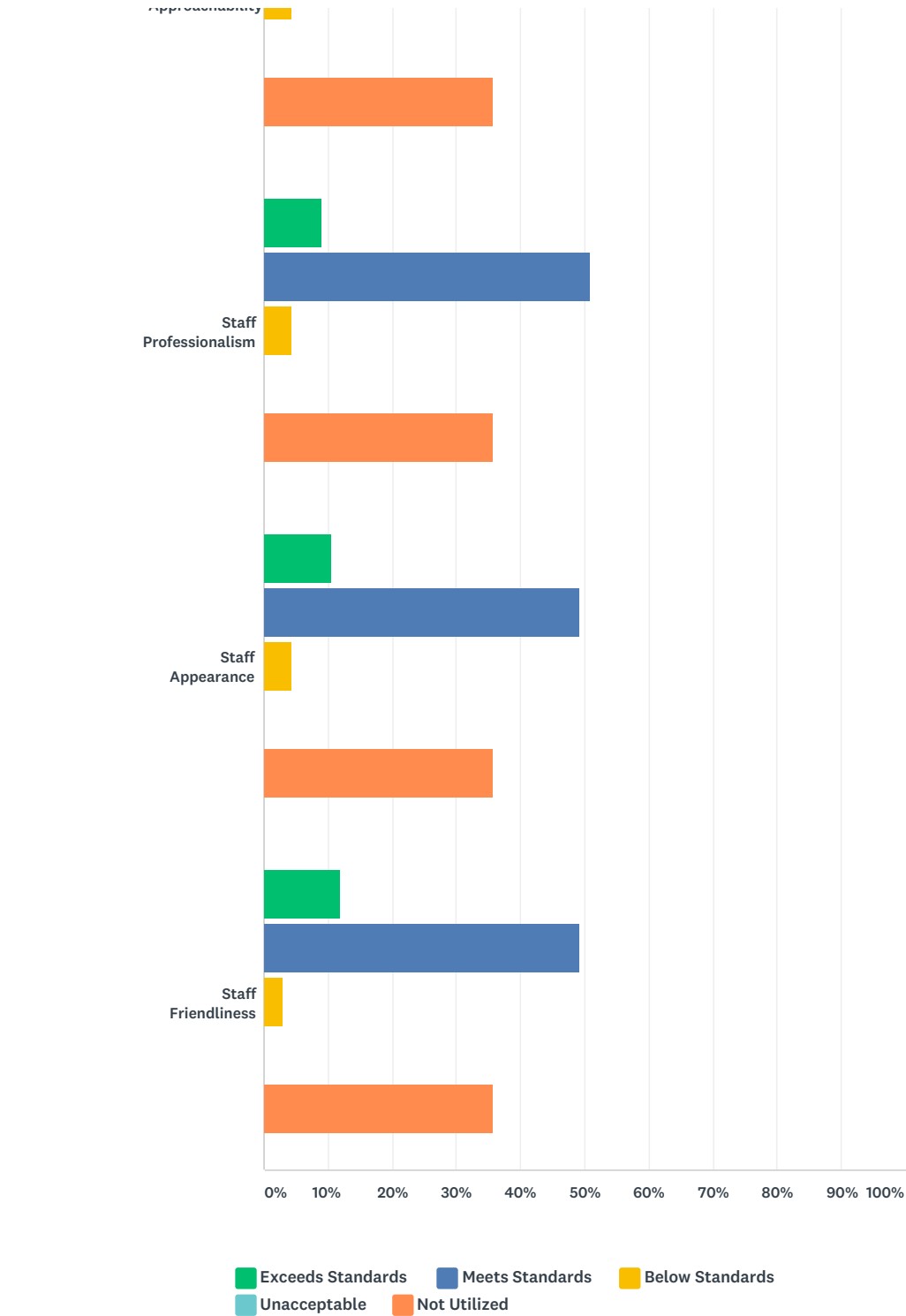
#	ADDITIONAL COMMENTS	DATE
1	Only one shower had a faucet and there was no hot water. My husband and I tried to shower our kids off, but there was no warm water.	9/6/2019 3:41 AM
2	Needs some upgrades!!	8/16/2019 3:06 AM

3	Often windows needed cleaning and could have presented a more professional and well kept appearance	8/15/2019 5:06 AM
4	I have no idea how to keep it cleaner but the smell in the hallway is so BAD!	8/15/2019 1:36 AM
5	Locker rooms are disgusting.	8/15/2019 1:29 AM
6	Hit or miss whether maintenance was acceptable	8/15/2019 12:35 AM
7	The "locker room" and bathrooms were DISGUSTING. I understand how hard it is to keep tile but it was so disgusting my kids would hold in their pee-not drink all day so they wouldn't have to use those nasty facilities.	8/15/2019 12:01 AM
8	Loved the anti slide mats in hallway	8/14/2019 11:47 PM
9	Could use some updating!!	6/18/2019 3:38 AM
10	It's FREEZING in the bathrooms!!	6/12/2019 1:52 AM
11	The bathrooms need a complete overhaul.	6/11/2019 6:27 PM
12	The painting looks great!	6/11/2019 5:02 PM

Q6 Please Rate the Concession Area, Food, and Staff

Answered: 67    Skipped: 3





	EXCEEDS STANDARDS	MEETS STANDARDS	BELOW STANDARDS	UNACCEPTABLE	NOT UTILIZED	TOTAL	WEIGHTED AVERAGE
Food Selection	4.48% 3	44.78% 30	10.45% 7	1.49% 1	38.81% 26	67	2.15
Food Quality	2.99% 2	44.78% 30	8.96% 6	1.49% 1	41.79% 28	67	2.15
Price of Food	7.46% 5	43.28% 29	7.46% 5	0.00% 0	41.79% 28	67	2.00
Area Cleanliness	7.46% 5	49.25% 33	4.48% 3	0.00% 0	38.81% 26	67	1.95
Staff Approachability	8.96% 6	50.75% 34	4.48% 3	0.00% 0	35.82% 24	67	1.93



Staff Professionalism	8.96% 6	50.75% 34	4.48% 3	0.00% 0	35.82% 24	67	1.93
Staff Appearance	10.45% 7	49.25% 33	4.48% 3	0.00% 0	35.82% 24	67	1.91
Staff Friendliness	11.94% 8	49.25% 33	2.99% 2	0.00% 0	35.82% 24	67	1.86

#	ADDITIONAL COMMENTS	DATE
1	Wish to see more fresh produce options	9/6/2019 8:10 PM
2	Liked the family food pack on Fridays.	8/15/2019 2:34 PM
3	Prices are too high. Especially candy! I make my kids buy their candy at the grocery store to bring to the pool.	8/15/2019 12:44 PM
4	Most days found consistent items to be unavailable/ sold out???	8/15/2019 5:06 AM
5	Always out of spoons, straws, lids, etc. always have to wait for person from front desk to come back to get food. They don't know the prices of the food.	8/15/2019 2:09 AM
6	Extremely disappointed in the concessions. Out of things way too often. Didn't even have napkins on some days. Concession closed one day due to health dept so had to leave to go get food.	8/15/2019 1:29 AM
7	A great facility! So fortunate to have this in my neighborhood!	8/15/2019 12:36 AM
8	There were not any condiments Fourth of July weekend Or cheese for pretzels. If you can consistently have for next year that would be great!	8/14/2019 11:47 PM
9	We just joined so I can't honestly rate performance. One thing that I'd like to suggest. For many working parents the opportunity to take a quick swim on the way home from work, before dinner is unavailable because the pool is not accessible between 4:00 and 6:00 weekdays. That to me would be prime time to enjoy the pool during the week. Is it possible to stagger things so this time is available some week days? Thanks for considering	6/11/2019 4:47 PM

## Q7 Do you have any suggestions for additional amenities and/or the overall improvement of the Mill Creek Pool?

Answered: 38 Skipped: 32

#	RESPONSES	DATE
1	Cleaner pool. Needs to stay open till Labor Day and stay open for moms and kids during school time.	9/9/2019 7:02 PM
2	The locker rooms really are poor. The women's locker room doesn't have changing facilities. You have to change in the shower. There is no where to lay your clothes. The floor was dirty several times.	9/6/2019 9:43 AM
3	I like the addition of mom and tot in the afternoon.	9/6/2019 3:41 AM
4	Love the introduction of the Dedicated Lap Lane	9/6/2019 1:20 AM
5	I think there needs to an option for shade near the main pool. Maybe umbrellas or a shade shield over the pergola.	9/5/2019 9:31 PM
6	The price of the pool is outrageous for mill creek residents. Some of the residents are a part of batavia park district. These residents should no way have to pay out of district fees. It is highway robbery. Shodeen intended for it to be for the mill creek residents and basically gifted it to Geneva park district. This should not mean the park district gouge the residents with such an absurd fee.	9/5/2019 9:27 PM
7	The park district should over mill creek residence a better price if they just want to have a mill creek pass and not sunset too.	9/5/2019 7:20 PM
8	It would be nice if there was a food stand that served actual food, not just snacks - but overall, the pool and staff are great.	9/5/2019 7:04 PM
9	Stay open till Labor Day!	9/5/2019 6:57 PM
10	We ended up not being able to visit the pool more that a couple times so our 160 dollar season passes were a loss to us.	9/5/2019 6:54 PM
11	lazy river, lower membership fees or punch passes	8/16/2019 3:55 AM
12	The area where the tubes are is so muddy now...it was better when they were stored on the cement! The mud and grass is being transferred to the water slides.	8/16/2019 3:06 AM
13	I understand why is closes from 4 to 6, but need to find a way to keep it open during that time, on Fridays. Have swim lesson go the following week for make ups, perhaps	8/15/2019 6:13 PM
14	Would be nice to have a Mill Creek only pass at a price that is a little more reasonable since the pool closes M-F in the afternoon for a few hours. Enjoy the Mill Creek Pool since it feels like a neighborhood pool.	8/15/2019 2:34 PM
15	The times that the pool opens during the weekend are terrible, noon on a Sunday cmon. Open earlier please.	8/15/2019 1:25 PM
16	More shade. Throw some canvas over the pergola. Add more blue umbrellas. Also, adult swim is ridiculous.	8/15/2019 12:44 PM
17	Please consider starting swim lessons at 4:30. 4:00 often feels like the middle of the day and is blazing hot out so it's very disappointing the pool closes at this time. If there's a way to bump lessons that is ideal (or perhaps bump a class to Sunset or no lessons on Fridays etc)	8/15/2019 12:24 PM
18	We always enjoyed our days there this past summer. Thank you!!	8/15/2019 5:06 AM
19	One of the door locks from the spray ground to the big pool was broken for every visit we were at the pool. This provided an issue as my little kids were able to walk out of the spray area without the help of an adult to open the door.	8/15/2019 2:46 AM
20	Clean the facility! Ridiculous how messy the bathrooms are.	8/15/2019 2:43 AM
21	A few boys - approximately 13- 15 years old were making fun of another boy .. A parent had to say something to the boys while none of the staff did or said anything to them.	8/15/2019 2:26 AM
22	Better staffing for sure.	8/15/2019 2:09 AM
23	Keep the price down. Not worth the value and I live in Mill Creek	8/15/2019 1:41 AM
24	The punch pass is a fantastic offer - please offer it earlier in the year. We always have a week of family visiting - with a punch pass, we'd visit the pool more than 1x in the 7 days. At the walk-in rate, we only go once. The MC pool is not worth the entrance fee more than 1 day.	8/15/2019 1:36 AM
25	Locker room and concession were extremely disappointing. Would definitely not join next year unless notice is provided that these items will be fixed.	8/15/2019 1:29 AM
26	Stay open from 4-6! That's prime swim time...why in the world are you closed?!?!	8/15/2019 12:52 AM
27	Need more shade by the main pool area	8/15/2019 12:35 AM

28	Make sure the music playing is appropriate family rated. Too many days music is x-rated. Kids running and jumping into pool should be stopped. Too many people in pool and running is not safe. Lifeguards seem unaware of this safety risk. Cover eating tables with shade and offer better food selection, a money maker for sure. Limit people sitting on steps. Some elderly people need the help of the rails to get in and out of the pool. With so many moms and kids around the steps, this could be a potential safety hazard. The splash pad and children's mushroom pool should be only for young children. Older kids and especially teenagers do not belong in this area. Today there were a group of 8 teenagers running and taking over the little pool and splash pad and the lifeguards and or manager did nothing to control the situation. There is no reason for them to be in this area for the small kids.	8/15/2019 12:02 AM
29	Two reasons I go to Mill creek. 1. It's close to my home. 2. Sunset is too busy and hard to keep watch of 3 children. Other than these two reasons I would never pay and want to go to this pool- the staff is just so unpleasant it ruins the experience. When I say staff I specifically mean lifeguards.	8/15/2019 12:01 AM
30	Why is the pool pass for mill creek pool (only) more expensive than the pool pass for sunset pool?	8/14/2019 11:51 PM
31	Shade umbrellas around pool similar to splash pad. There is no shade around pool and only partial shade at pergola. Please add umbrellas.	8/14/2019 11:47 PM
32	Need a large umbrella on the concessions side of pool side. PLEASE give the lounge chairs some shade this year.	6/14/2019 12:20 AM
33	Na	6/12/2019 4:03 AM
34	We love this pool so much!	6/12/2019 3:06 AM
35	Shodeen should be ashamed for tearing up the pools parking lot	6/11/2019 8:00 PM
36	More shade	6/11/2019 7:41 PM
37	I have no complaints about my experiences at Mill Creek Pool. There was nothing notable, either good or bad. My experiences met my expectations. Pretty simple.	6/11/2019 6:14 PM
38	Lifeguards should enforce the swim lane priority for adult swimmers. They should keep this free of children when an adult wants to swim laps	6/11/2019 4:44 PM



December, 2019

In compliance with section 42.02 of the Illinois Open Meetings Act, the following dates are scheduled for the Geneva Park District regular board meetings for 2019, which are held at the **Geneva Community Center, 710 Western Avenue, Geneva, IL at 7:00 p.m.:**

January 20, 2020

February 17, 2020

March 16, 2020

April 20, 2020

May 18, 2020

June 15, 2020

July 20, 2020

August 17, 2020 – Held at Peck Farm Park Orientation Barn

September 21, 2020

October 19, 2020

November 16, 2020

December 14, 2020

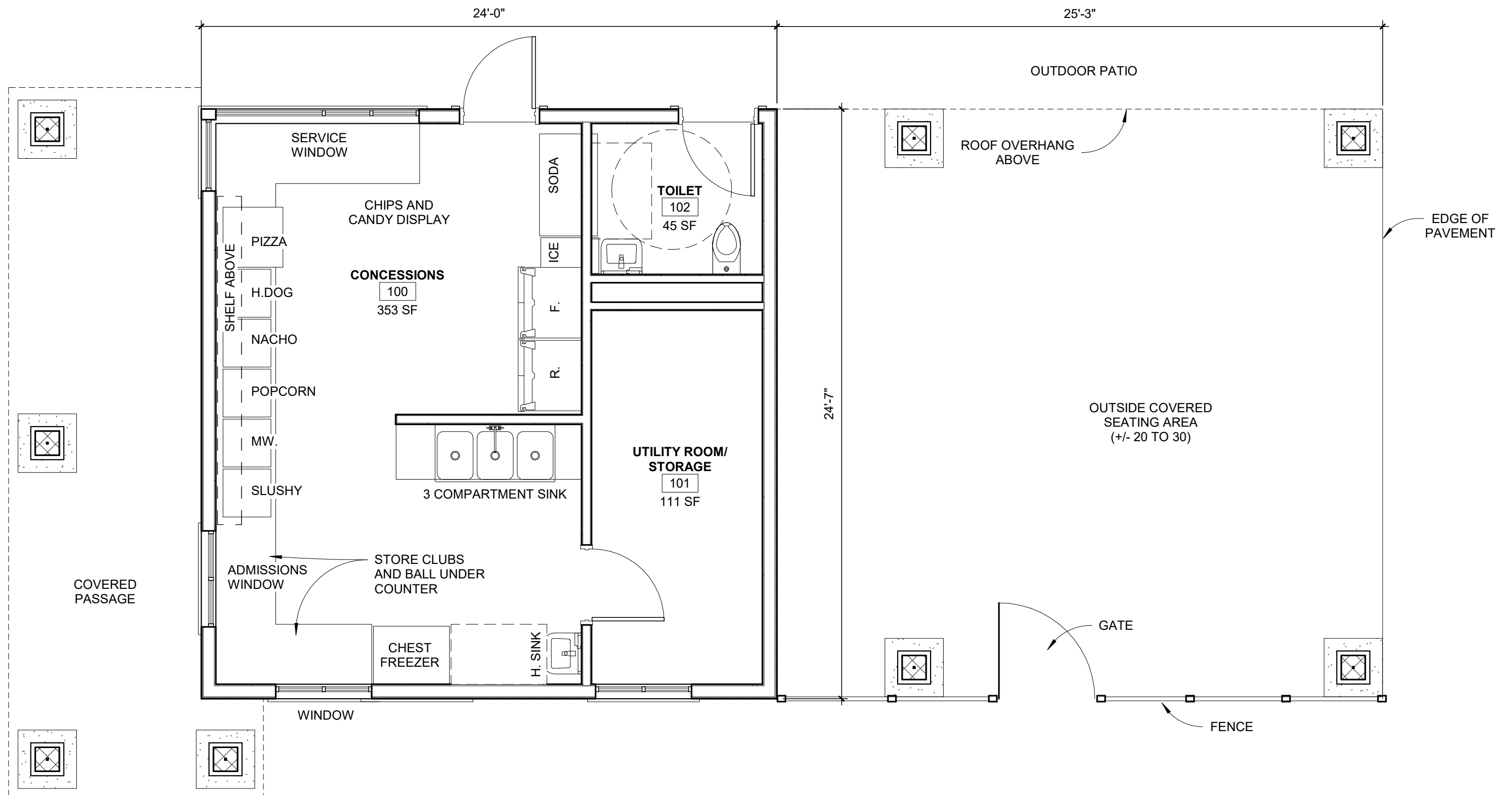


OPTION A



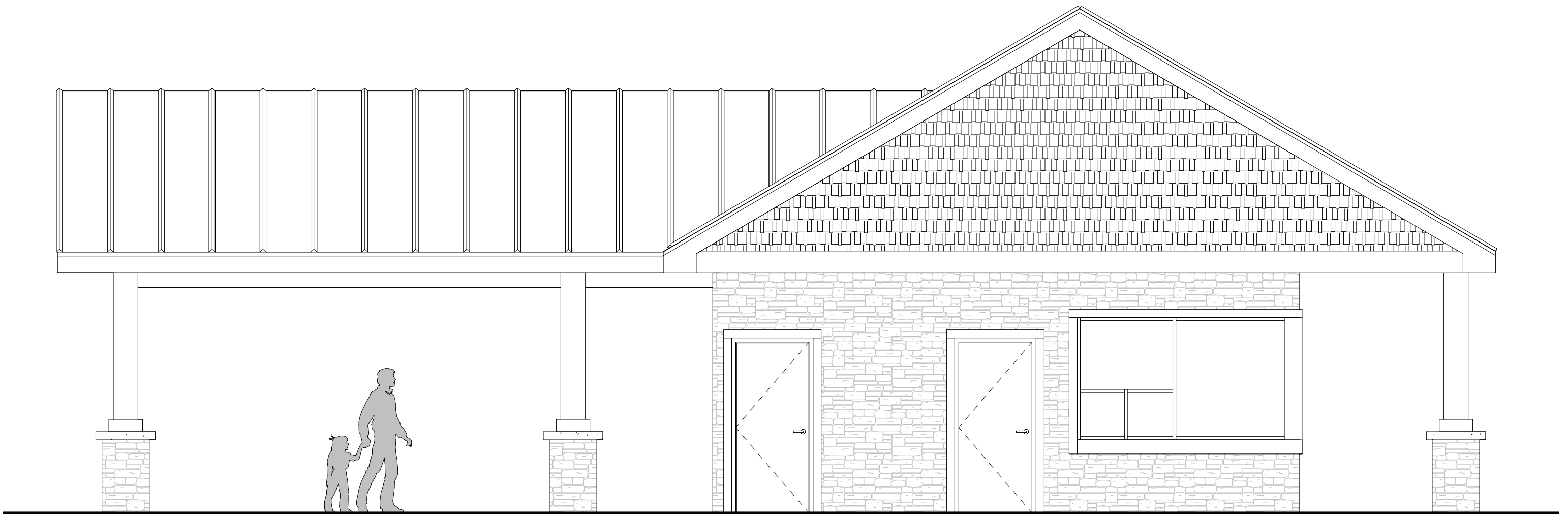


OPTION B



OPTION 1

SCALE: 1/4" = 1'-0"



OPTION 1

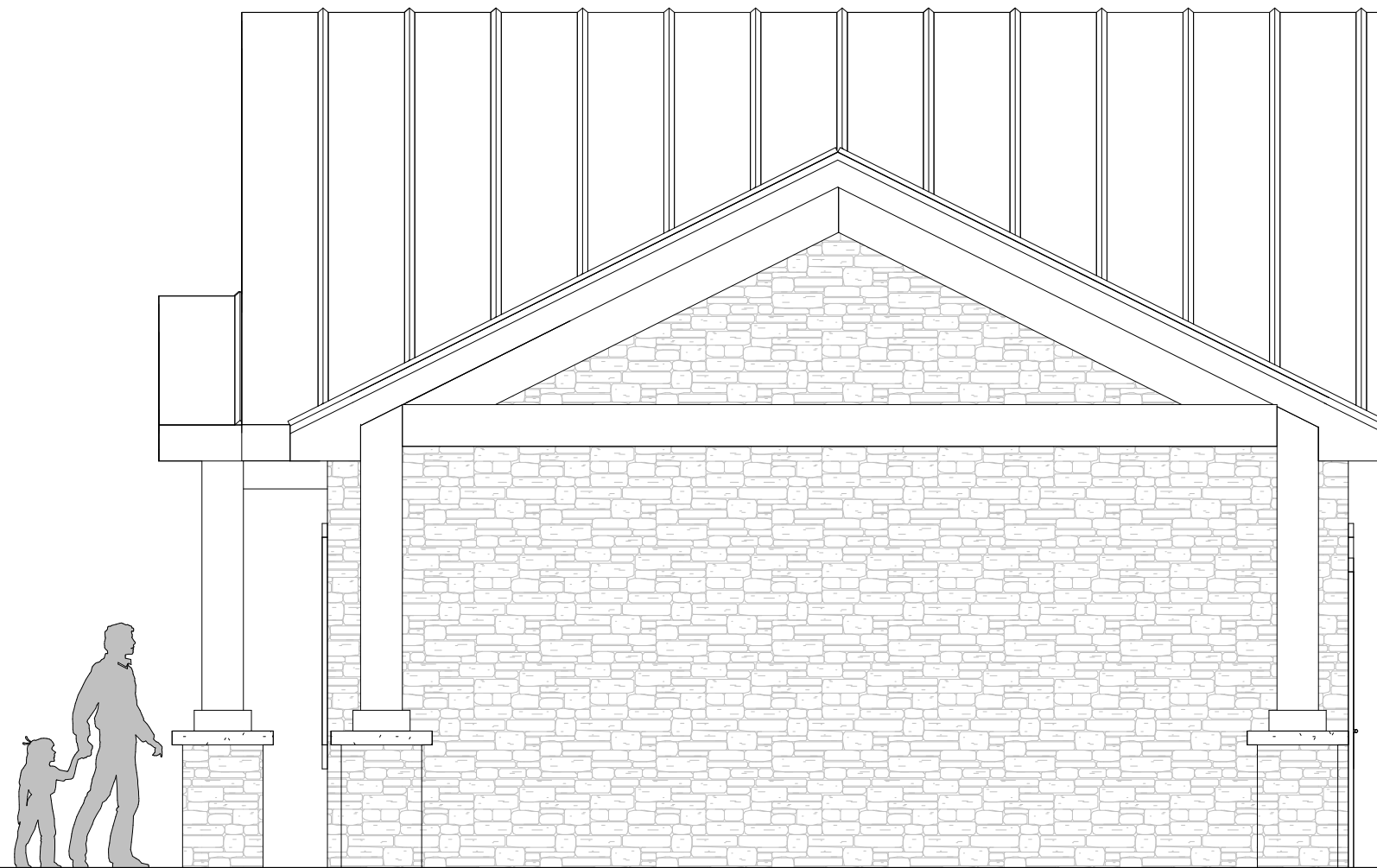
NORTH ELEVATION





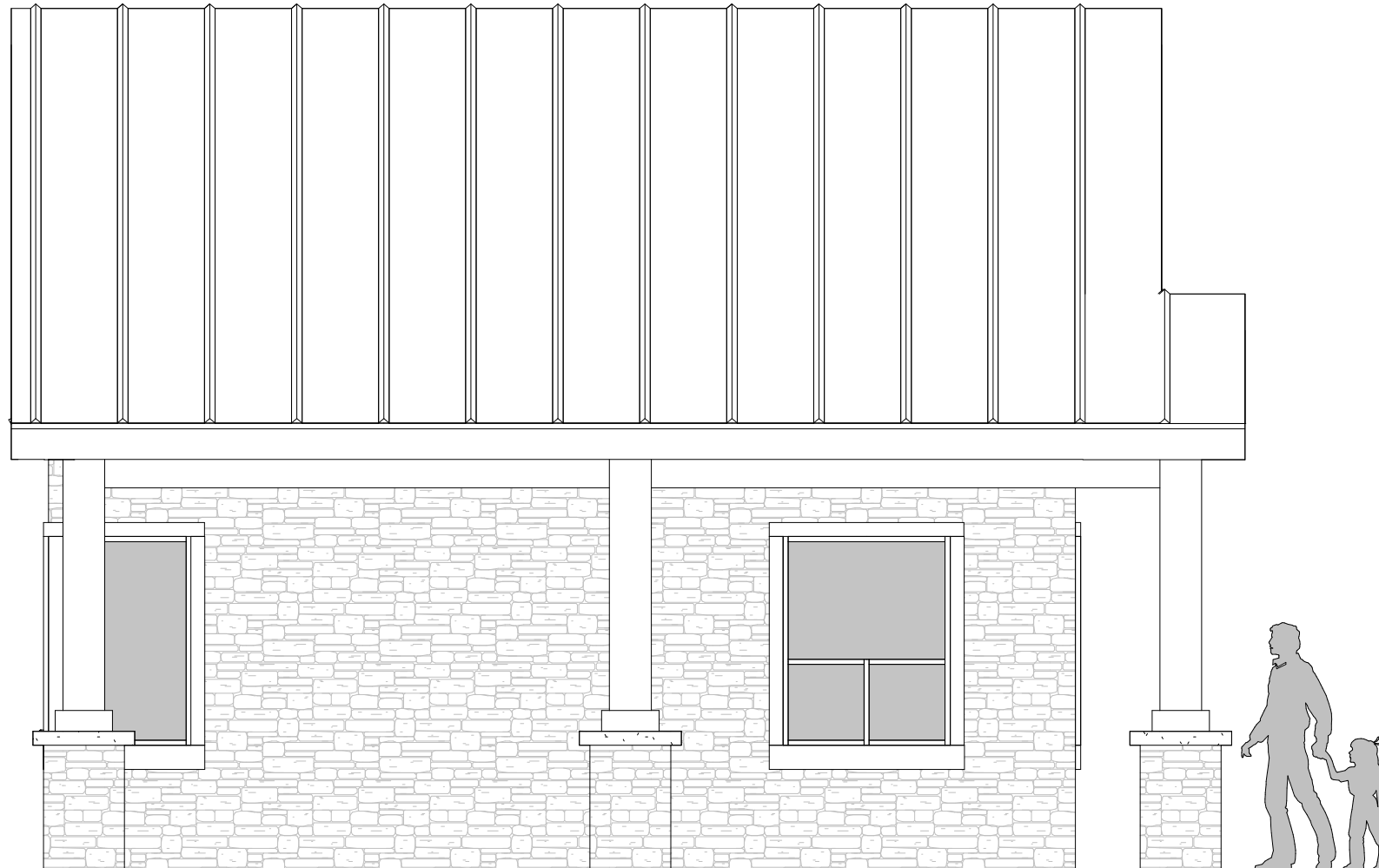
OPTION 1

SOUTH ELEVATION



OPTION 1

EAST ELEVATION



OPTION 1

WEST ELEVATION



OPTION 1

1. Project Sponsor: Geneva Park District

2. Project Title: Mini Golf Concession/Recreation Facility

The Geneva Park District hereby certifies and acknowledges that it has 100% of the funds  
(local project sponsor)

necessary to complete the pending PARC project within the timeframes specified herein for project execution, and that failure to adhere to the specified project timeframe or failure to proceed with the project because of insufficient funds or change in local recreation priorities is sufficient cause for project grant termination which will also result in the ineligibility of the local project sponsor for subsequent Illinois DNR indoor or outdoor recreation grant assistance consideration in the next two (2) consecutive grant cycles following project termination.

ALL Projects

It is understood that the project should be completed within the timeframe established in the project agreement and the Final Billing reimbursement request must be submitted within one year of the expiration date. Failure to do so will result in the Project Sponsor forfeiting all project reimbursements, and relieves DNR from further payment obligations on the grant.

The Geneva Park District further acknowledges and certifies that it will comply with  
(local project sponsor)

all terms, conditions and regulations of 1) the Park and Recreational Facility Construction Grant Program (PARC) (17 IL Adm. Code 3070) 2) the federal Uniform Relocation Assistance & Real Property Acquisition Policies Act of 1970 (P.L. 91-646) and/or the Illinois Displaced Persons Relocation Act (310 ILCS 40 et. seq.), as applicable, 3) the Illinois Human Rights Act (775 ILCS 5/1-101 et. seq.), 4) Title VI of the Civil Rights Act of 1964, (P.L. 83-352), 5) the Age Discrimination Act of 1975 (P.L. 94-135), 6) the Civil Rights Restoration Act of 1988, (P.L. 100-259) and 7) the Americans with Disabilities Act of 1990 (PL 101-336); and will maintain the project area in an attractive and safe condition, keep the facilities open to the general public during reasonable hours consistent with the type of facility, cease any farming operations, and obtain from the Illinois DNR written approval for any change or conversion of approved outdoor recreation use of the project site prior to initiating such change or conversion; and for property acquired with PARC assistance, agree to place a covenant restriction on the project property deed at the time of recording that stipulates the property must be used, in perpetuity, for public indoor or outdoor recreation purposes in accordance with the PARC programs and cannot be sold or exchanged, in whole or part, to another party without approval from the Illinois DNR.

BE IT FURTHER PROVIDED that the Geneva Park District certifies to the best of its knowledge that the information provided within the attached application is true and correct.

This Resolution of Authorization has been duly discussed and adopted by the Geneva Park District at a legal  
(local project sponsor)  
meeting held on the 9th day of December, 2019

\_\_\_\_\_  
(Authorized Signature and Title)

ATTESTED BY:

\_\_\_\_\_  
(Name and Title)